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(LinkedIn)

Top Skills

Microsoft Excel

Troubleshooting

Software Configuration Management

Certifications

TestOut IT Fundamentals Pro

Microsoft IT Support Specialist

Level 3: Excel Purple Belt

Autodesk Inventor Certified User

Caleb Luh

Student at University of Central Florida
Orlando, Florida, United States

Summary

I am currently pursuing a Bachelor's degree in Information Technology at the University of Central Florida, where I am expected to graduate in May 2026. I am passionate about learning new skills and technologies, and I hold certifications in Autodesk Inventor, Excel, and IT Fundamentals. I have applied my learnings to personal projects such as my NBA stat tracking website "Stat Lab" and my Roblox game "Lacrosse Legends." Both are in beta and coming soon!

As a Server Assistant at World of Beer Franchising, Inc., I provide excellent customer service by assisting with orders and ensuring timely table turnover. I also support staff by maintaining cleanliness, resetting tables, and refilling supplies. Additionally, I assist with inventory replenishment and special customer orders. I have a strong background in customer service, having worked as a Floor Associate at Lorleberg's True Value Hardware & Rental for over four years. There, I was responsible for cash handling, nightly closing procedures, and assisting with special orders and services to customers. I also demonstrated knowledge of products within my area of expertise.

Experience

World of Beer Franchising, Inc.

Server Assistant

April 2024 - Present (1 year 1 month)

Orlando, Florida, United States

Provide excellent customer service by assisting with orders and ensuring timely table turnover.

Support staff by maintaining cleanliness, resetting tables, and refilling supplies.

Assist with inventory replenishment and special customer orders

Lorleberg's True Value Hardware & Rental

Floor Associate

September 2019 - January 2024 (4 years 5 months)

Oconomowoc, Wisconsin, United States

Responsible for cash handling, nightly closing procedures.

Assists with special order and services to customers.

Responsible for inventory replenishment, answering customer requests, and demonstrating knowledge of products within the area of expertise.

Domino's

Delivery Driver

January 2022 - April 2022 (4 months)

Oconomowoc, Wisconsin, United States

Responsible for cash handling, washing dishes, and food handling.

Responsible for inventory replenishment and answering customer requests.

Fox Bros. Piggly Wiggly, Inc.

Deli Clerk

September 2018 - September 2019 (1 year 1 month)

Oconomowoc, Wisconsin, United States

Provided responsive, exceptional service to deli counter customers by answering questions, making recommendations, providing samples, and responding to requests.

Consistently awarded praise for accomplishments and work ethic by peers and front line management.

Education

University of Central Florida

Bachelor's degree, Information Technology · (August 2022 - May 2026)

Oconomowoc High School

High School Diploma, Mathematics, Computer Science and Engineering · (2018 - June 2022)

Carroll University

General Studies · (September 2021 - May 2022)