

Caleb Redd

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Professional Summary

- Detail oriented software engineer with a high capacity to troubleshoot issues and ensure project completion.

Skills & Abilities

- Can type an average of 80 words per minute
- High customer service standards
- Quick learner
- Dedicated to process improvement
- Strong problem solving ability

Familiar Languages/Frameworks/OS

- HTML
- CSS
- Javascript
- Python
- React
- Less/Sass
- Node
- MongoDB
- Express
- Linux
- Windows
- Mac

Accomplishments

-Eagle Scout

-Responsive Web Design Certificate from
FreeCodeCamp.org

Work History

SALES DEVELOPMENT REPRESENTATIVE: APRIL 2019-PRESENT

ACRONIS | TEMPE, AZ

- Contacted Leads and verified information
- Determined qualification of leads
- Verified what software and hardware environments clients were working with to evaluate backup and recovery needs
- Helped train other Sales Representatives in use of software applications and software being sold
- Exceeded and met sales goal criteria
- Communicated with Sales Engineers regarding software and hardware requirements of customers
- Worked with Outlook, Salesforce, Microsoft Office and other software in Windows 10 to manage customer accounts

DIGITAL MARKETING ASSOCIATE: JAN 2019-PRESENT

JOINT VENTURES LLC | TEMPE, AZ

- Responded to online reviews from customers
- Managed online social media accounts
- Emailed team members marketing updates and production results

SERVICE ADVISOR: MAY 2017-DEC 2018

A&B MOTORS INC | COTTONWOOD, AZ

- Received and worked with customers to resolve automotive concerns
- Scheduled appointments over the phone and in person
- Ordered and stocked parts for various repairs
- Performed light maintenance work and assisted technicians
- Processed payments and transactions

Education

LAMBDA SCHOOL | TEMPE, AZ | 2019-2020

Full Stack Web Developer

MESA COMMUNITY COLLEGE | MESA, AZ | 3.6 GPA 2015-2017

Associates in Applied Science

SHADOW MOUNTAIN HIGH SCHOOL | PHOENIX, AZ | 3.6 GPA 2009-2012