







CALEB REDD

SOFTWARE ENGINEER

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EXPERIENCE

Inside Software Sales

Acronis International GmbH, 2019-Present

- Worked with MSPs and End Users to evaluate backup and recovery needs for both Local and Cloud environments
- Trained other Sales Representatives on software products being sold
- Worked with Outlook, Salesforce, Microsoft Office within Windows 10 to manage customer accounts and create custom reports from database

Digital Marketing Associate

Joint Ventures LLC, 2019-Present

- Managed online social media accounts and responded to customer reviews and concerns for over 45 locations
- Emailed team members marketing updates and daily KPI reports from database

Service Advisor & IT Manager

A&B Motors Inc, 2017-2018

- Managed online content for company website and social media outlets
- Managed various devices within the company including PCs, tablets, printers and phones
- Main point of contact for customers in an automotive service environment throughout sales cycle
- Scheduled appointments and managed information within customer database

EDUCATION

Lambda School

Full Stack Web Development 2019-2020

Topics Covered: JavaScript, HTML, CSS/Sass/LESS, React, Redux, Python, Node, git, npm/Yarn, Express, RESTful APIs, SQL, Jest, Command Line and more
Curriculum overview:

- <https://learn.lambdaschool.com/course/cs-fsw>

FreeCodeCamp.org

Responsive Web Design Certification 2018

Mesa Community College

Associates in Applied Science 2015-2017

- GPA 3.7
- Graduated with Honors
- Honors Scholarship Holder

COMMUNITY INVOLVEMENT & SKILLS

- Freelance Web Developer for family/friends/SMBs
- Event DJ running music software on a Linux Distro
- Typing average of 80 words/minute
- Eagle Scout