

# Samuel Belen

## Freelance Web Developer/Designer

Driven, self-taught Web Developer/Designer with a demonstrated track record of successfully meeting and exceeding company expectations. Innovative problem-solver with capable analytical skills to effectively assess situations, provide solutions, and execute efficient strategies. Empathic listener able to connect with people on an individual level and equipped with the interpersonal perception necessary to achieve abundant success in management, sales, and customer service.



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## WORK EXPERIENCE

### Unit Manager

#### Lucky Strike Social

12/2018 - 05/2020

Honolulu, HI

##### Achievements/Tasks

- Directed front of house operations for Lucky Strike at Ala Moana Center with net sales between \$120,000 to \$180,000 per week.
- Trained, supported, and lead over 50 service staff members to ensure efficient operation of two bars, a restaurant, a game floor, a bowling alley, and three lounges.
- Developed and executed strategies to increase exposure, sales, and guest retention via events and promotions, increasing collected emails by over 70% nationwide.

### Assistant General Manager

#### Sodexo

08/2014 - 12/2018

Honolulu, HI

##### Achievements/Tasks

- Directed food and beverage operations for events with up to 5000 patrons and around \$50,000 in weekly cash sales at the Neil Blaisdell Center and Waikiki Shell.
- Hired, trained, and lead up to 100 kitchen and service staff members to ensure efficient operation of nine food and beverage stands and ten beer stands.

### Service Consultant

#### First Hawaiian Bank

08/2011 - 07/2013

Honolulu, HI

##### Achievements/Tasks

- Efficiently resolved hundreds of client and customer inquiries each week regarding online banking access, deposit accounts, credit cards, loans, mortgages, and branch information averaging two minutes per customer.

### Assistant Property Manager

#### Management Support

08/2009 - 05/2011

San Antonio, TX

##### Achievements/Tasks

- Managed 25 acres with 541 units and balanced over 550 active accounts with 100% accuracy.
- Cataloged over 100 new residents and prospective clients per month, contributing to a monthly occupancy over 95%.
- Formulated ideas for outreach marketing to secure over 100 client applications and 50 lease contracts per month.

## EDUCATION

### Accounting

#### University of Hawaii at Manoa

08/2014 - 06/2017

Honolulu, HI

## SKILLS

HTML5

CSS3

JavaScript

Bootstrap

React

Python

Java

WordPress

Node.js

GitHub

npm

## ACHIEVEMENTS

Leasing Agent of the Month (03/2010 - 03/2010)

Highest Quarterly Commission Earner  
(01/2010 - 03/2010)

## CERTIFICATES

Google IT Support Professional  
*Google*

## COURSES & TRAINING

Zero To Mastery Academy (03/2022 - Present)  
*Web Development Bootcamp*

The App Brewery (04/2022 - Present)  
*Web Development Bootcamp*

## INTERESTS

Web Development

Web Design

IT Support

Software Development

Computer Games