#### Callista Wu

callistawu@ucla.edu (626) 589-0083

#### **EDUCATION**

## University of California, Los Angeles

Graduating March 2021 Major: Psychobiology, B.S. Minor: Gerontology

#### SKILLS

**Programs:** Slack, Figma, Microsoft Office

**Adobe:** InDesign, Illustrator, Photoshop, Lightroom, XD

Other: HTML/CSS, R

Languages:

Conversational in Mandarin and Cantonese

#### **AWARDS**

## **Best Newspaper Front Page Design**

First Place
California College Media
Association (2020)

#### Best Multimedia Package First Place

California College Media Association (2020)

#### Pinnacle Award: Best Newspaper Photo Spread

Honorable Mention College Media Association (2019)

#### [Honey] Best Consumer Hack

Honorable Mention LA Hacks 2020

Best Designer
Daily Bruin (2019)

#### Daily Bruin

UCLA www.dailybruin.com October 2017-present

# THINQ (The Health Improvement and

iNnovation in Quality

Collaborative)
Ronald Reagan UCLA
Medical Center
April 2019-present

## UCLA Health Medical Visits Program Bonald Beagan LICLA

Ronald Reagan UCLA Medical Center June 2018-June 2019

### UCLA New Student & Transition Programs

April 2018-January 2019

#### **EXPERIENCE**

# Design Director (June 2019-present) Assistant Design Director (June 2018-June 2019) Designer (October 2017-June 2018)

- Designed for campuswide newspaper, oversaw design staff, and managed daily print production and print projects
- Developed and managed web design production and served as lead UI/UX designer for interactive external sites
- Cross-trained in Copy, Graphics, Photo, and Online

## Director of Marketing (June 2020-present) THINQ Research Fellow (September 2019-present)

- Conducted clinical research aimed to improve the quality of care delivery within the Department of Internal Medicine
- Compiled and analyzed data collected during 830+ medical bedside rounds on efficacy of MD-RN communication and presented findings in a poster publication
- Designed branding assets and recruitment materials
- Managed organization's website and social media platforms

#### Research Associate (June 2018-June 2019)

- Independent study of UCLA Health's Medical Visits Program and implemented quality improvement using lean methodology
- Worked closely with the Geriatrics Department administrative staff to improve workflow organization and scheduling efficiency and presented findings in a poster publication

#### New Student Advisor (April 2018-January 2019) Mentoring Network Mentor (September 2019-January 2019)

- Academic and peer advisor for an entering class of over 9,500 UCLA students and over 1,500 family members
- Provided counseling and support to new undergraduates in curriculum, student services, and personal issues related to transitioning to the university

#### **LEADERSHIP & ACTIVITIES**

## UCLA Undergraduate Science Journal

January 2018-present

#### Editor in Chief (June 2020-present)

- Managed review, editorial, and layout boards and staff of 30+
- Oversaw yearlong production of the journal
- External communication liaison during production process

#### Managing Editor of Layout (June 2019-June 2020) Assistant Managing Editor of Layout (June 2018-June 2019) Layout Board Member (January 2018-June 2018)

- Produced creative design of the journal's layout and branding
- Managed and trained layout staff
- Organized workshops on peer review, editing, and design

#### Boba Watch

www.boba.watch
April 2019-present

#### Co-Founder and Lead Designer (April 2019-present)

- Created progressive web application for tracking finances that supports 5K+ registered users, maintains several hundred weekly active users, and has over 22K+ pageviews
- Designed all branding and marketing content

#### **UCLA Creative Labs**

www.flux.rip www.pondi.me January 2019-June 2019

#### FLUX Project Co-Lead (March 2019-June 2019)

- Project manager for a team of 8 developers and designers for a web application showcasing user-centered design
- Worked as the lead UI/UX designer, trained team designers, and worked in collaboration with developers for design iteration

#### Pondi Designer (January 2019-March 2019)

 Worked as a UI/UX designer to create brand identity and design for a web application for introspective journaling

#### **UCLA Medical Friends** September 2018-March 2020

September 2018-March 2020

#### Mentor (September 2018-March 2020)

Mentored pre-health undergraduates in course planning, extracurriculars, and navigating pre-professional resources

#### Undergraduate Research Journal of Psychology

September 2018-June 2019

#### Graphic Designer (September 2018-June 2019)

Served as sole graphic designer to design the journal's layout

 Produced promotional flyers and displays for fundraisers, workshops, and events

#### myUCLA Health Ambassadors

Ronald Reagan UCLA Medical Center November 2017-June 2019

#### Training Intern (May 2018-June 2019) Volunteer (November 2017-June 2019)

- Enrolled, assisted, educated, and surveyed patients on usage of the myUCLA Health portal in outpatient clinics
- Collected survey data for the hospital's research initiatives
- Organized recruitment, orientation, and on-site training of new volunteers

#### Measuring to Achieve Patient Safety

Ronald Reagan UCLA Medical Center January 2018-September 2018

#### Volunteer (January 2018-September 2018)

- Facilitated improvement of patient safety processes by observing clinical processes, performing audits, and providing feedback to UCLA Health management
- Used audit tools on handwashing and personal protective equipment to measure adherence to safety protocol

#### Medical Aid Initiative

UCLA Health October 2017-June 2018

#### Publicity Committee Intern (January 2018-June 2018)

- Worked shifts organizing unused medical supplies from UCLA
   Health to be donated to various global health organizations
- Served as a liaison with external donation requests