

DIETHER G. MEDINA

Junior Web Developer | IT Desktop Support
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Education

Bulacan State University – Sarmiento Campus

Bachelor of Science in Information Technology 2018 – 2023

Paradise Farms National High School

Technical Vocational Livelihood - Information, Communication and Technology 2016 – 2018

Web Projects

- **My Portfolio**
 - Developed my first React for upskilling
 - This static website serves as my online resume/ portfolio.
 - Created this using React & Tailwindcss.
 - Live Demo: <https://callmeways.netlify.app/>
- **Weather app**
 - Developed this using React and Tailwindcss
 - Learn to use API using Weather API
 - This app is use to know weather condition by typing the city name.
 - Live Demo: <https://ways-weather.netlify.app/>
- **XTelarz Information Technology Consultancy**
 - Developed a static website for company that I worked on.
 - This website serves as the company's internet presence.
 - Created this using HTML, CSS and JavaScript.
 - Live Demo: <https://xtelarz.com/>
- **BulSU Archive**
 - Developed a website; I for front-end only to our Capstone when I was at college
 - We created this for our school to archive all Thesis and Capstone.
 - We created this using HTML, CSS, JavaScript, and PHP.
 - Live Demo: <https://bulsuv1.000webhostapp.com/>

Work History

- **IT Desktop Support - XTelarz Information Technology Consultancy (May 2023 – Aug 2023)**
 - IT Desktop Support: Absorb role for 3 months.
 - Website Creation: Develop static site for company online presence.
 - Tech Maintenance: Troubleshoot and maintain computer hardware/software.
 - Reporting: Generate weekly inventory and task reports.
 - Client Support: Assist clients and monitor agent performance.
 - System Management: Administer VICIdial - create, delete, and update accounts.
- **Intern - XTelarz Information Technology Consultancy (January 2023 – April 2023)**
 - Duration: Two (2) months, 486 hours.
 - Tasks: CCTV installation, inventory, agent support, and cabling.
 - Tech Support: Troubleshoot computer hardware and software.

- **Pick-up Rider - J&T Express (November 2021 – January 2022)**
 - Pickup responsibility: Collect Shopee seller parcels/items.
 - Accuracy check: Verify item weight for precision.
 - Dispatch duty: Ensure timely delivery to the next destination.
 - Customer assistance: Guide customers on proper packing.
- **Kitchen Crew - McDonalds Corp. (January 2020 – March 2020)**
 - Efficient Service: Prepare and serve quality food promptly.
 - 1-Second Rule: Apply the "1 step 1 second" rule.
 - Quick Turnaround: Ensure efficient in-and-out preparation.
 - Cleanliness Priority: Maintain a clean environment to prevent contamination.
- **Dining Crew – Jollibee Foods Corp. (April 2018 – September 2018)**
 - Customer Service: Provide excellent service, attend to needs.
 - Order Handling: Take and serve customer orders.
 - Sanitization: Clean equipment to prevent contamination.
 - Positive Greetings: Always greet customers with a positive attitude.
- **On-the-Job-Training – First City Providential College (Senior-high year)**
 - Receive and Inventory: Handle item reception and inventory.
 - Computer Assembly: Assemble and install computers in the lab.
 - Reformat and Install: Perform reformatting and install software applications.
 - Network Connection: Connect computers on different floors.

Web Development Skills

Language: HTML, CSS, JavaScript

- also have a fundamental knowledge on C, C++, MySQL, and Python.

Frameworks: React, Tailwindcss, Bootstrap

Technologies: Git, bash, Material UI

Other: Associate admin support, Troubleshooting of Hardware and Software.