James Callow

ジェームズ キャロー

Age: 27

Date of birth: June 25, 1989

Gender: Male

Marital status: Single

Number of dependants: None

Nationality: Canadian

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CAREER OBJECTIVE

Looking to secure a full-time job position in software development engineering.

RELATED WORK EXPERIENCE

Software Developer, ARB Labs Inc.; Niagara Falls, ON, Canada – November 2016 to Present

- Collaborate alongside team of developers to design, develop, unit test, and support new features for bet recognition technology.
- Maintain and modify programs; make approved changes by developing detailed programming logic and coding changes.
- Write and maintain programming documentation.

DB2 Continuous Engineering Developer, IBM Canada Ltd.; Markham, ON, Canada – May 2013 to August 2014

- Worked with a team on designing new features for IBM's relational database server product, DB2.
- Analyzed, designed and developed prototypes for implementation.
- Delivered integrated, tested, and fully functional feature requirements to project stakeholders.

Senior Technical Support Advisor (AppleCare), Aditya Birla Minacs; Niagara Falls, ON, Canada – October 2010 to February 2012, May 2012 to April 2013

- Diagnosed end user issues using systematic listening and probing approach.
- Researched issues and case history using database for relevant repair or product information.
- Reviewed client information and knowledge updates regularly to remain current with products.

EDUCATION

Computer Science, **Bachelor of Science**; Brock University, St. Catharines, ON, Canada – September 2016 to Present

Computer Programmer Analyst (Co-op), Ontario College Advanced Diploma; Niagara College Canada, Welland, ON, Canada – Graduated June 17, 2015

HIGHLIGHTS FOR QUALIFICATIONS

- Solid software development skills (Python, C#, C/C++, Java, SQL, JavaScript, HTML/HTML5, CSS/CSS3, jQuery, PHP, Perl, Shell Scripting, Swift).
- Deep understanding of object-oriented programming.
- Full-stack web development experience.
- Knowledge of relational database programming, tuning and optimization.
- Experience in mobile application development (iOS, Android, Windows Phone).
- Understanding of basic project management principles.
- Proficient in Windows, Mac and Unix/Linux environments.
- Bilingual (fluent in English and French).
- Basic Japanese proficiency.
- Solid analytical skills for complex problem solving and troubleshooting.

HONOURS AND AWARDS

Niagara Scholar Award; Niagara College Canada, December 2014 – Fall 2014 Term

Honours Standing; Niagara College Canada, August 2013 - Spring 2013 Term

President's Honour Roll; Niagara College Canada, April 2013 – Winter 2013 Term

Chair's Award of Excellence; Niagara College Canada – Greg Unrau (Chair, School of Media Studies) & Peter Vanscoy (Co-ordinator, Computer Programmer), April 2013 – 2012/13 Academic Year

President's Honour Roll; Niagara College Canada, December 2012 - Fall 2012 Term

Honours Standing; Niagara College Canada, April 2012 – Winter 2012 Term

President's Honour Roll; Niagara College Canada, December 2011 – Fall 2011 Term

CERTIFICATIONS

Apple Certified Macintosh Technician (ACMT); Apple Inc. - May 2011 to May 2012

ADDITIONAL WORK EXPERIENCE

English Teacher, Shikahama English Adventures - シカハマ・イングリッシュ・アドベンチャーズ(SEA); Adachi-ku, Tokyo, Japan – September 2015 to January 2016

Peer Tutor, Niagara College Canada; Welland, ON, Canada – September 2014 to December 2014

VOLUNTEER EXPERIENCE

English Conversation Partner, Brock University; St. Catharines, ON, Canada – September 2016 to Present

Global Connections, Niagara College Canada; Welland, ON, Canada – September 2014 to December 2014