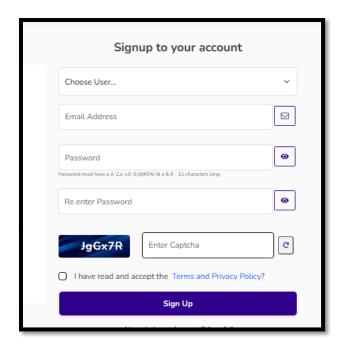
BROKER USER GUIDE

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Registration / Sign-Up

Before proceeding, familiarize yourself with the sign-up process outlined below. The following instructions will guide you through each step, ensuring a seamless registration experience. Take a moment to review the screenshot of our sign-up page provided below, and follow the detailed instructions to create your account successfully.



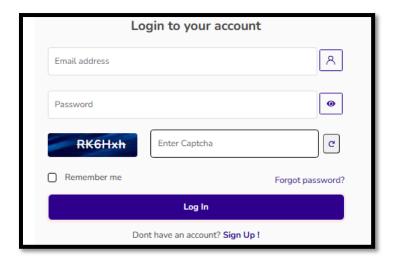
SIGNUP TO YOUR ACCOUNT

1.	Choose User	1. Mortgage Broker						
	Туре	2. Mortgage Brokerage						
		3. Appraiser						
		4. Appraiser Company						
2.	Email Address	Enter your valid email address. The email ID will also be used as user ID.						
3.	Create a Secure	Choose a password that meets the following criteria:						
	Password	Must be 8-15 characters long						
		 Include at least one uppercase letter (A-Z) 						
		 Include at least one lowercase letter (a-z) 						
		 Include at least one numeric character (0-9) 						
		 Include at least one special character (!@#\$%^&) 						
4.	Re-enter	Confirm your password by entering it again in the designated field						
	Password							
5.	Enter Captcha	Complete the captcha to verify that you are a real user.						
6.	Accept Terms	Tick the checkbox indicating that you have read and accepted our terms						
	and Privacy	and privacy policy. To review these documents, click on the "Terms and						
	Policy	Privacy Policy" link, highlighted in blue.						
7.	Sign Up	Once all the required information is provided and the terms are accepted,						
		click the "Sign Up" button to complete the registration process.						

How to Log-in?

Go to log-in option on the website

- 1. Open your web browser on the homepage, locate the "Login" button.
- 2. Enter your username (Registered Email address) and password.
- 3. Click the "Login" button.



LOGIN TO YOUR ACCOUNT

1.	Email address Provide your registered email for account identification.			
2.	2. Password Input the secure code chosen during account creation.			
3.	Captcha	Enter the characters displayed to verify you are not a robot.		
4.	4. Remember Me Optionally select to save your login credentials for future sessions.			
5.	Login	Click to access your account securely.		

How to update profile?

After logging in, updating your personal information is a straightforward process. Follow the steps below to ensure your details are accurate and up to date:

- 1. Navigate to the login section on the website.
- 2. After successful login the user will be navigate to the user dashboard.
- 3. The other way to navigate the dashboard: Home page \rightarrow Dashboard \rightarrow Insight option.
- 4. On successful login for the first time the user will have to complete his profile.
- 5. Input the necessary information as prompted.



PERSONAL INFORMATION

1.	Uploaded Image	Optional	Placeholder for a profile image or identification		
			document.		
2.	First Name	Mandatory	Your given or legal first name.		
3.	Middle Name	Optional	Additional name between the first and last name		
			(optional).		
4.	Last Name	Mandatory	Your given or legal last name.		
5.	Company Name	Mandatory	The name of your affiliated company (if applicable).		
6.	Phone Number	Mandatory	Your main contact number for communication.		
	(Primary)				
7.	Cell Number	Optional	An additional mobile or cell phone number		
			(optional).		
8.	Email Address	Mandatory	Your primary email for communication and account-		
			related information.		
9.	Mortgage	Mandatory	License number for the associated Mortgage		
	Brokerage Licence		Brokerage (if applicable).		
	No.				
10.	Mortgage Broker	Mandatory	Your personal Mortgage Broker license number (if		
	Licence No.		applicable).		

Following this, kindly furnish the complete address.

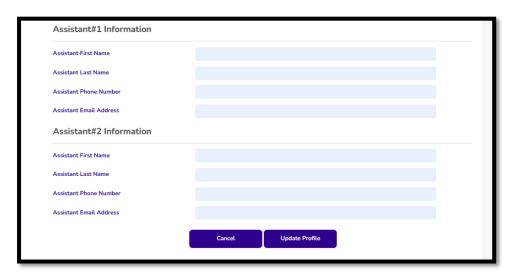


ADDRESS:

1.	Street Number	Mandatory	Numeric identifier for the street in your address.
2.	Street Name	Mandatory	The name of the street in your address.
3.	Unit / Apt. No.	Optional	Specific unit or apartment number (if applicable).
4.	City	Mandatory	The city in which your address is located.
5.	Province	Mandatory	The province or state in which your address is situated.
6.	Postal Code	Mandatory	Unique alphanumeric code identifying your postal area.

Now, please input the details for the Assistant.

An **assistant** is a dedicated individual hired to offer support in administrative tasks, such as managing paperwork, scheduling appointments, handling communication, and aiding in day-to-day operations within a business.



Assistant #1 Information

Assistant First Name	Provide the first name of the assistant.
Assistant Last Name	Enter the last name of the assistant.
Assistant Phone Number	Specify the phone number of the assistant.
Assistant Email Address	Provide the email address of the assistant.

Assistant #2 Information

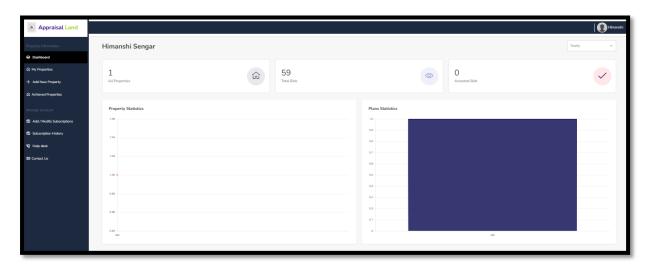
Assistant First Name	Provide the first name of the assistant.
Assistant Last Name	Enter the last name of the assistant.
Assistant Phone Number	Specify the phone number of the assistant.
Assistant Email Address	Provide the email address of the assistant.

PROPERTY INFORMATION BROKER HOME PAGE

Broker homepage is designed to provide you with real-time insights into the performance and engagement metrics of your property listings.

Below are the menu options available for the broker:

- 1. Dashboard
- 2. My properties
- 3. Add New Property
- 4. Archieved Properties
- 5. Add/Modify Subscription
- 6. Subscription History
- 7. Help Desk
- 8. Contact Us

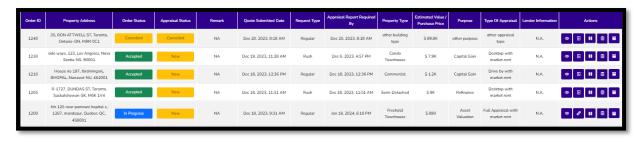


Overview:

1.	All Properties	Overview of all listed properties.			
2.	Total Bids	Aggregate count of bids across all listings.			
3.	Accepted Bids	Number of bids that have been approved.			
4.	Property Statistics	Comprehensive data on individual property performance.			
5.	Plan Statistics	Insights into the overall statistical trends related to business plans.			

My properties:

To navigate my properties select my properties on the left menu bar.



1.	Order ID	l l	Order ID is a unique identifier assigned to a specific			
			purchase or transaction.			
2.	Property Address	This	This refers to the location or physical address of the			
		prop	property.			
3.	Order Status	Belo	w are the ι	various order status types.		
		•	New			
		•	Quote	Provided		
			Accept	ted		
			Comple	eted		
			Cancell	lled		
		(On Hol	ld		
4.	Appraisal Status	Belo	Below are the various appraisal status types.			
				ser Assigned		
				ant Contacted by appraiser		
		(isal Visit Confirmed		
				isal Report Writing in Progress		
				ment on Hold,		
			_			
			 Assignment Cancelled, Appraisal visit completed; report writing is pending 			
		until fee received				
	Remark	Date of appointment; this date will only be displayed as				
	Kemark	l l		pointment is still pending. The appraiser can		
		_		the date and time for the VISIT any number		
		of tir	-	the date and time for the visit any number		
5.	Quote Submitted Date			o be displayed in mon,dd,yy 00:00:00 am/pm		
			02, 2023			
6.	Request Type		There are two types of requests			
	7,000	1.	Regular			
				processing timeline and is not		
				characterized by urgency or special		
				priority.		
		2.	Rush	An expedited order, or service that		
				requires immediate attention or faster		
				processing than the standard timeline,		
		often due to time-sensitive or emerg				
		circumstances.				
7.	Appraisal Report Required By	The	date reque	ested for the report.		
8.	Property Type			ty types are outlined below.		
		· · · · · · · · · · · · · · · · ·		A condo apartment is a residential unit		
				-		
		The state of the s		typically individually owned and		
				managed, offering a combination of		
		1	l			

		1	1		
					te living space and shared nities.
		2.	Commercial		ining to properties intended for
				busir	ness or profit-making activities.
		3.	Condo	A Coi	ndo Townhouse is a type of
			Townhouse		ential property that combines
					idual ownership with shared
					mon areas. It often features
					iple floors and shared walls within
					ger complex.
		4.	Detached		ndalone residential property not
					ected to other structures.
		5.	Freehold		vnhouse with ownership of both
			Townhouse		uilding and the land it sits on.
		6.	Industrial		ed to properties designed for
					ufacturing, production, or other
		<u> </u>			strial activities.
		7.	Other		rs to property types not explicitly
					gorized in the given options.
		8.	Semi-		idential property sharing one
	Estimated Miles / Books	11. 1.	Detached		non wall with another dwelling.
9.	Estimated Value / Purchase	It is worth or cost of a property, serving as a valuation or			
10.	Price	pricing indicator. There are 6 types of purposes			
10.	Purpose	There are 6 types of purposes.			
		 Asset valuation Capital gain 			
			atrimonial		
		4. Ot			
			ırchase		
			efinance		
11.	Type of Appraisal		e are 7 types o	f appr	aisals are
	. , , , , , , , , , , , , , , , , , , ,		esktop	. арр.	alsals al c.
		2. Driveby			
		3. Full appraisal			
			esktop with ma	rket re	ent
			iveby with ma		
		6. Fu	ıll appraisal wit	th mar	ket rent
		7. Ot			
12.	Lender Information				a related to the entity or
			vidual providing		
13.	Actions		s of actions are		
		1.	Property Det	ails	Explore comprehensive
					information about the evaluated
					property.
					You will gain insights into the
					following information.
					Property Address Type of Building
					2. Type of Building
					3. Type of Appraisal
					4. Purpose5. Lender Information
1					ο. Lenuer information

			6.	Estimated Value /
				Purchased Price
			7.	Urgency
			8.	Appraisal Report Required
				Ву
			9.	Applicant Name
			10.	Email Address
			11.	Phone Number
			12	Remark / Summary
	2.	Edit Property	Modi	fy property details directly
	4.	On Hold	Place	any processed order on
			hold.	
	5.	Order Cancel	Initia	te order cancellations
			direct	tly from this section.
	6.	Archive Property	Retrie	eve information on archived
			prope	erties.

Note:

The broker has the flexibility to change the selected quote at any point in the entire process.

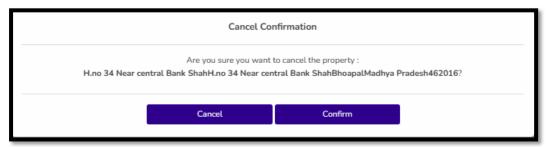
Actions details



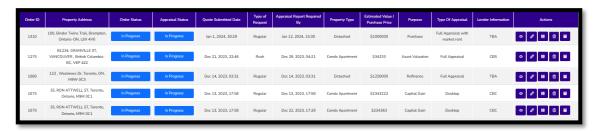
1. **Property Information** – On click of this icon the pop up will appear which will show the details of the properties to be appraised. All the fields which has value in database shall be displayed on the property info popup. Any field which is not available shall be displayed as N.A.



- **2. Edit Property-** Clicking the "Edit Property" icon will open a popup displaying the property details. You may conveniently navigate to the specific field for the purpose of modifying the property particulars.
- **3. On Hold-** Clicking the "On Hold" icon will open a popup showing details of the property currently on hold.
- **4. Order Cancel-** Clicking the "Order Cancel" icon will open a popup presenting details of canceled orders.



5. **Archive Property-** On clicking the "Order Cancel" icon will open a popup presenting details of canceled orders.



+ Add New Property

Property Details



1.	Street Number	Mandatory	Numerical identifier for the property location.		
2.	Street Name	Mandatory	Name of the street where the property is situated.		
3.	Unit/Apt. No.	Optional	Optional field for specifying unit or apartment number.		
4.	City	Mandatory	City or urban area where the property is situated.		
5.	Province	Mandatory	Choose from the dropdown menu for the regional or stat		
			classification of the property.		
6.	Postal Code	Mandatory	Alphanumeric code for postal delivery.		



Additional Property Information

1	Property	Mandatory	Cho	Choose from the dropdown menu				
٠	Туре		1.	Condo Apartment	A condo apartment is a residential unit within a condominium complex, typically individually owned and managed, offering a combination of private living space and shared amenities.			
			2.	Commercial	Pertaining to properties intended for business or profit-making activities.			
			3.	Condo Townhouse	A Condo Townhouse is a type of residential property that combines individual ownership with shared common areas. It often features multiple floors and shared walls within a larger complex.			
			4.	Detached	A standalone residential property not connected to other structures.			
			5.	Freehold Townhouse	A townhouse with ownership of both the building and the land it sits on.			
			6.	Industrial	Related to properties designed for manufacturing, production, or other industrial activities.			
			7. Other		Refers to property types not explicitly categorized in the given options.			
			8.	Semi- Detached	A residential property sharing one common wall with another dwelling.			
2	Estimated	Mandatory	Numeric input required. A comma is placed every third digit to					
	Value /		the left of the decimal point and so is used in numbers with four					
	Purchase		or more digits. Continue to place a comma after every third					
	Price (\$)		digit. For example: \$1,000,000 (one million dollars).					
	Purpose	Mandatory	Sele	Select from the dropdown menu				

3			1. Asset valuation				
			2. Capital gain				
			3. Matrimonial				
			4. O	ther			
			5. P	urchase			
			6. R	efinance			
4	Type of	Mandatory	Sele	ect from the dro	pdown menu		
	Appraisal		1. D	esktop			
			2. D	riveby			
			3. F	ull appraisal			
			4. D	4. Desktop with market rent			
			5. Driveby with market rent				
			6. F	6. Full appraisal with market rent			
			7. Other				
5	Lender	Optional	The lender information is mandatory when the user is selected				
	Information		the purpose as purchase or refinance.				
6	Urgency	Mandatory	Select from the dropdown menu				
			1.	Regular	Indicates a standard or normal scenario.		
			2.	Rush	Urgent or expedited		
7	Appraisal	Mandatory	Choose a date from the calendar icon.				
	Report						
	Required By						

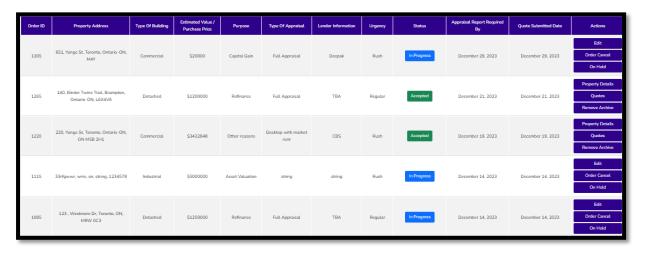


Applicant/Owner Information.

1.	First Name	Kindly provide applicant first name.
2.	Last Name	Please enter your last name.
3.	Phone Number	Fill in your contact number.
4.	Email Address	Provide your email address.
5.	Remark/Additional	Include any relevant comments or additional details.
	Information	
6.	Attachment	Upload files or documents using this feature.

Archived Properties

In this section you can access historical records and details of properties that have been previously removed or concluded, providing a reference for past transactions and property information.



1.	Order ID	Order ID is a unique identifier assigned to a specific		
		purchase or transaction.		
2.	Property Address	This refers to the location or physical address of the		
		property.		
3.	Order Status	Below are the various order status types.		
		• New		
		Quote Provided		

		1		
		•	Accepte	
		•	Comple	eted
		•	Cancell	led
		•	On Hole	ld
4.	Appraisal Status	Belo	w are the v	various appraisal status types.
		•	Apprais	ser Assigned
		•	Applica	ant Contacted by appraiser
		•	Apprais	sal Visit Confirmed
		•	Apprais	sal Report Writing in Progress
		•	 Assignr 	ment on Hold,
		•	 Assignr 	ment Cancelled,
		(Apprais	sal visit completed; report writing is pending
			until fe	ee received
	Remark	Date	of appoint	tment; this date will only be displayed as
		long	as the app	pointment is still pending. The appraiser can
		go a	nd modify t	the date and time for the VISIT any number
		of tir	nes.	
5.	Quote Submitted Date	The	date has to	be displayed in mon,dd,yy 00:00:00 am/pm
			02, 2023	
6.	Request Type	Ther	e are two t	types of requests
		1.	Regular	A standard service that follows the usual
				processing timeline and is not
				characterized by urgency or special
				priority.
		2.	Rush	An expedited order, or service that
				requires immediate attention or faster
				processing than the standard timeline,
				often due to time-sensitive or emergency
7.	Annualized Deposit Described De	The	data #a#!!!	circumstances.
8.	Appraisal Report Required By	+		ested for the report.
٥.	Property Type	1.	Condo	ty types are outlined below.
		1.	Apartmei	A condo apartment is a residential unit within a condominium complex,
			Apartifiei	typically individually owned and
				managed, offering a combination of
				private living space and shared
				amenities.
		2.	Commerc	
		2.	Commerc	business or profit-making activities.
		3.	Condo	A Condo Townhouse is a type of
		.	Townhou	
				individual ownership with shared
				common areas. It often features
				multiple floors and shared walls within
				a larger complex.
		4.	Detached	
				connected to other structures.
		5.	Freehold	A townhouse with ownership of both
			Townhou	·

		6.	Industrial	Related to properties designed for manufacturing, production, or other industrial activities.	
		7.	Other	Refers to property types not explicitly categorized in the given options.	
		8.	Semi-	A residential property sharing one	
			Detached	common wall with another dwelling.	
9.	Estimated Value / Purchase	It is	worth or cost o	of a property, serving as a valuation or	
	Price	prici	ng indicator.		
10.	Purpose	Ther	e are 6 types o	of purposes.	
		1. As	set valuation		
		2. Ca	apital gain		
		3. Matrimonial			
		4. Other			
		5. Purchase			
		6. Re	efinance		
11.	Type of Appraisal	There are 7 types of appraisals are.			
		1. De	esktop		
		2. Dr	riveby		
		3. Fu	ıll appraisal		
		4. De	esktop with m	arket rent	
		5. Dr	riveby with ma	rket rent	
		6. Fu	ıll appraisal wi	th market rent	
		7. 01	ther		
12.	Lender Information	It refers to details and data related to the entity or			
		indiv	<u>idual prov</u> idin	g financial resources.	
13.	Actions	Туре	s of factions a	re as follows:	

MANAGE ACCOUNT

Add/Modify Subscriptions

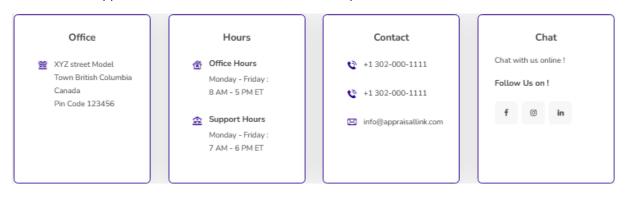
There are three plan options available on both a monthly and yearly basis.

MOI	MONTHLY PLAN					
1. Ultimate		1.	100 Properties Appraisal			
		2.	30 Days Validity			
		3.	No Roll Over			
		4.	Limited Support			
		5.	\$149			
2.	Pro	1.	20 Properties Appraisal			
		2.	30 Days Validity			
		3.	Partial Roll Over			
		4.	Enhanced Support			
		5.	\$99			
3.	Lite	1.	10 Properties Appraisal			
		2.	30 Days Validity			

		3.	Unlimited Roll Over		
		4.	Complete Support		
		5.	\$49		
YEAR	LY PLAN				
1.	Ultimate	1.	100 Properties Appraisal		
		2.	365 Days Validity		
		3.	Partial Roll Over		
		4.	Limited Support		
		5.	\$1639		
2.	Pro	1.	20 Properties Appraisal		
		2.	365 Days Validity		
		3.	Partial Roll Over		
		4.	Complete Support		
		5.	\$1089		
3.	Lite	1.	10 Properties Appraisal		
		2.	365 Days Validity		
		3.	Unlimited Roll Over		
		4.	Complete Support		
		5.	\$539		

Help Desk

Within the help desk section, you will locate various contact details such as our office information, office hours, support hours, contact numbers, and chat options.



Please provide these details to reach out to us.

1.	First Name	Kindly provide your first name
2.	Last Name	Kindly provide your last name.
3.	Email Address	Please provide your email address.
4.	Phone Number	Please provide your phone number.
5.	Company	Please provide the name of your company.
6.	Province Please	Kindly specify your province.

7.	Subject	Please indicate the title of the query you are inquiring about.
8.	Description	Please indicate the title of the query you are inquiring about.
9.	Check box	Kindly check the checkbox to proceed to the next step.
10.	Submit	Kindly submit the form.