14. The following HTML code is for a form intended to allow users to post review comments for a movie.

```
<form>
  <p>Your Name:</p>
  <input type="text" name="yourName"><br>
  <input type="text" name="comments"><br>
  <input type="submit" value="Submit">
</form>
```

(a) Usability testing is carried out using personas, test cases and scenarios.

Describe what is meant by 'personas'. **1**

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(b) State two issues that should be identified during usability testing of this form. **2**

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