

# VICTORIA VO

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## EDUCATION

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### The University of Georgia

*B.A. in Economics, B.A. in Political Science, B.A. in International Affairs*

Athens, GA

*Aug. 2014 – May 2018*

## EXPERIENCE

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### Eikaiwa Teacher

*Sesame Street English*

Feb 2020 - Present

*Tokyo, Japan*

- Facilitated training and collaboration with new hires with live sales and lesson demonstrations
- Organized and managed scheduling for cohesive team coverage
- Presented and closed on contacts for new customers (*students, B2B*)

### Manager

*Pairs Nail Spa*

Jan 2018 - Jan 2020

*Atlanta, Georgia*

- Prepared and balanced supply budget; Amplified yearly cost savings by an average of 4% after delivering improved rates
- Trained, managed, and scheduled technicians, creating detailed schedules and adjusting as needed

### Data Analyst Volunteer

*Phil Bredesen for Tennessee Senate*

Feb 2018 – Nov 2018

*Remote— Nashville, Tennessee*

- Co-authored custom Tableau interface to target areas of interest
- contacted over 70 registered and unregistered voters per day, generating voter turn-out

## SKILLS

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**Public Speaking, Communication**— Cultivate team cohesion with leadership and values  
**Communication & Presentations**— Inform and persuade target audiences through presentations  
**Presentations**— Expertise in variety of presentation solutions: PowerPoint and Tableau  
**Language**— Vietnamese: Native, Bilingual  
English: Bilingual Efficiency

**Budgeting & Reporting**— Managing projects costs and weekly reporting to leadership  
**CRM Platforms**— Certified and comfortable with Salesforce CRM. Familiar with HubSpot CRM  
**Project Management**— Manage and assign Trello board responsibilities  
**Prioritization**— Manage inter-team responsibilities with agreed values and team objectives

## PROJECTS

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**white pages** | *Python, NumPy, PIL, Docker, OpenCV*

- Undertook implementing an AI that solves the Raven's Progressive Matrix IQ

**Do Enterprise Zones (EZ) Really Decrease Unemployment?** | *Python, NumPy, PIL, Docker, OpenCV*

- Undertook implementing an AI that solves the Raven's Progressive Matrix IQ