

NOAH CALOVIS

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Professional Summary

Friendly Customer Service Cashier with 2 years of experience working in all retail environments. Capable of working on cash registers and performing necessary calculations. A true people-person with the ability to mediate various disputes.

Skills

- Computer hardware
- Video and photo editing software
- Html, CSS, and JavaScript
- Microsoft Office products

Education

Vinal Technical High School - Graduation June 2019,

Course of study -Information Systems Technology

Focused studies in computer technologies, including computer hardware, computer programming, networking and software applications.

Work History

Cashier

12/2017 to Current

Big Y Foods Inc. – Old Lyme, CT

- Attended to customer needs, questions and complaints.
- Performed cash, card and check transactions for customer purchases.
- Trained new cashiers on procedures, customer service and sales techniques.
- Assisted customers in selecting items based on needs.
- Cleaned and organized register counters.
- Provided assistance to elderly customers or those who required help by carrying bags out to their vehicles.
- Returned any change rendered to the customer after counting it out appropriately.
- Monitored areas for security issues and safety hazards.
- Regularly checked the drawer to ensure that there were adequate cash and coin for transactions.

Service Clerk

08/2016 to 2017

Shagbark Lumber & Farm Supplies Inc. – East Haddam, CT

- Greeted incoming customers and answered questions about available services.
- Designed displays to make the store experience interactive, engaging and reassuring.
- Provided an elevated customer experience to generate a loyal clientele.
- Priced merchandise, stocked shelves and took inventory of supplies.
- Cleaned and organized the store.
- Routinely answered customer questions regarding merchandise and pricing.
- Described product to customers and accurately explained details and care of merchandise.
- Learned, referenced and applied product knowledge information.
- Investigated and resolved customer inquiries and complaints in a timely and empathetic manner.