

# Calum Bradley

*Product Specialist*

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## EXPERIENCE

### **Platform Engineer — August 2020 - Present**

Management & engineering of a large scale data-driven application architecture utilizing .Net and SQL server,

Full-stack web development responsible for change management and implementing hotfixes

Git version control subject matter expert

Managing ETL performance and optimisation within SQL server to monitor and alert on any critical application failures.

Problem identification owning and driving hot-fixes into front-end implementation using applicable frameworks and service management techniques.

Certificate / incident management for REST API's critical to business service.

Investigation and diagnostic skills, identifying the root causes and determining remedial action in all cases.

### **Barclays Bank — Specialist Support and Product Specialist**

*Dec 2015 - Present*

Managing queries with; SWIFT, H2H XML file support, API solutions and security certification.

Deliver high quality projects, onboarding registrations and focusing on high quality implementation for H2H corporates.

Conduct usability testing, constructing test implementation plans and translating insights into workable solutions for system releases.

Collaborate with product managers and engineering teams from problem recognition to owning and driving hot-fixes into front-end implementation using applicable frameworks and service management techniques.

Working with large scale API's and the Corporates that use API's for mobile payments solutions.

### **Barclays Bank— Cash Management Advisor**

*Sep 2014 - Dec 2015*

Manage corporations specialising in international and domestic payments using cash management solutions.

Responsibilities including quality monitoring and training.

Championing query reduction by implementing automated servicing and streamlining service requests.

Meeting service level agreements and targets leading my team to complete client requests to a high standard using appropriate industry-standard software.

## PROGRAMMING

Javascript ES6 +

Node JS

C#

Networking

H2H SFTP

SWIFT

Shell Scripting

Powershell

## WEB FRAMEWORK

REST

JSON

.Net

React

SQL

## SKILLS

ITIL

Client experience

Project Management

## SOFTWARE

Microsoft Office Suite

Photoshop

Code editors

Atlassian Suite