Calum Bradley

Product Specialist

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EXPERIENCE

Platform Engineer — August 2020 - Present

Management & engineering of a large scale data-driven application architecture utilizing .Net and SQL server,

Full-stack web development responsible for change management and implementing hotfixes Git version control subject matter expert

Managing ETL performance and optimisation within SQL server to monitor and alert on any critical application failures.

Problem identification owning and driving hot-fixes into front-end implementation using applicable frameworks and service management techniques.

Certificate / incident management for REST API's critical to business service.

Investigation and diagnostic skills, identifying the root causes and determining remedial action in all cases.

PROGRAMMING

Javascript ES6 +

Node JS

C#

Networking

H2H SFTP

SWIFT

Shell Scripting

Powershell

Barclays Bank — Specialist Support and Product Specialist

Dec 2015 - Present

Managing queries with; SWIFT, H2H XML file support, API solutions and security certification. Deliver high quality projects, onboarding registrations and focusing on high quality implementation for H2H corporates.

Conduct usability testing, constructing test implementation plans and translating insights into workable solutions for system releases.

Collaborate with product managers and engineering teams from problem recognition to owning and driving hot-fixes into front-end implementation using applicable frameworks and service management techniques.

Working with large scale API's and the Corporates that use API's for mobile payments solutions.

WEB FRAMEWORK

REST

JSON

.Net

React

SQL

Barclays Bank— Cash Management Advisor

Sep 2014 - Dec 2015

Manage corporations specialising in international and domestic payments using cash management solutions.

Responsibilities including quality monitoring and training.

Championing query reduction by implementing automated servicing and streamlining service requests.

Meeting service level agreements and targets leading my team to complete client requests to a high standard using appropriate industry-standard software.

SKILLS

ITIL

Client experience

Project Management

SOFTWARE

Microsoft Office Suite

Photoshop

Code editors

Atlassian Suite