

Usability Test: **FreeTime Application**

Fall, 2020

CS 262 Team D

Introduction

Thank you for volunteering in this usability test for the in-progress application FreeTime. Our team is interested in seeing first hand what it is like for real users to try out our service. We intend to use this information to augment the user experience.

We intend to test the user-friendliness of our app, not you. So there are no wrong moves here. We ask you to be honest about your thoughts on the app, as well as any comments or suggestions you may have. Through this, we can most effectively optimize usability and fix issues.

For the test, we have you perform a set of tasks. While doing so, we encourage that you think out loud; comments and questions are welcome. For our reference, we will record your comments, but it will remain private. If you desire to quit the usability test, you are welcome to do so at any point.

Background Questions

Could you describe your experience coordinating a group meeting with diverse schedules?

What struggles did you face while trying to organize a group?

Before beginning the test, do you have any questions for us?

The Test

1. Signing In

1. **Sign up** - When the app first launches, you will be at the login screen. Please create an account and remember your credentials. How easy is this?
2. **Log In** - After signing up with a Username and Password, please enter your credentials on the login page. Were you able to log in?

2. Initial Reactions - After logging in, you enter the Homepage. What are your thoughts and initial reactions? Is the purpose of each element clear?

3. General tasks - I will prompt you on some tasks to complete, time permitting:

1. **Entering Free-time** - Could you enter a free-time on Monday from 7:15 AM to 8:45 AM, another free-time on Saturday from 5:00 PM to 6:30 PM, and one more on a different day of your choice?
2. **Deleting Free-time**
 1. **Single Day** - Could you delete your entered free-times from Monday?
 2. **Entire Week** - Could you delete your entered free-times for the entire week?
3. **Setting Interests** - Could you select your interests on your profile page? How easy was this?
4. **Creating a group** - Could you create a group with a custom name of your choice? Could you do this twice?
5. **Renaming a group** - Could you rename one of the groups you created?
6. **Deleting a group** - Could you delete one of the groups you created? How easy was this?

4. **Final Observations** - After testing out our application's current features, what are your thoughts? What changes would you make? What was difficult? Would you use our app?

Thanks

Thank you for your time and willingness to help us test our application. It is still in the development phase, so your input is appreciated.

We will contact you with a basic summary of our findings, as well as how we plan to proceed. We will hold onto the data from this session for our use only and will keep it private.