

Usability Test: **HelloCampus App Demo**

Fall, 2021

Team Huh?!

Introduction

Thank you for helping us test the new HelloCampus app. Our team would like to see first-hand what it's like for real people to use the app. Your input will help us improve our application's features and hone in on any ambiguities.

We're testing the app, not you. You can't do anything wrong here. We want to hear exactly what you think about the app. Be honest and don't worry about hurting our feelings. That will help us find problems that exist and will enable us to fix them.

For the test, we'll ask you to do certain tasks and we'd like you to think out loud while you're doing them. If you have questions, just ask. If you have comments, go ahead and say them. We'll record your comments but won't make them public. If, for any reason, you'd like to quit this test, then just say so. You may also choose to avoid the outdoor portion if you wish.

Background Questions

We presume that you're a CS 108 student who knows of Calvin's Ecosystem Preserve. What do you think about the Ecosystem Preserve?

Have you spent much time in Calvin's Ecosystem Preserve? If you have, what do you usually do there?

Before we begin, do you have any questions for me?

The Test

1. Reactions to the home screen– Open the HelloCampus app and tell us your general impression of the home screen.

2. Guest tasks - I'll ask you to do some of the following tasks, depending upon how much time we have together:
 - a) If you wanted to learn more about the HelloCampus app where would you go? navigate to this screen.
 - b) The HelloCampus app offers a map of the Preserve with descriptions of interesting points throughout it. Find the map, go to a location on the map and find that location's description. As a guest, what information do you see on this screen?
 - c) Find a screen containing all of the marked locations in Calvin's Ecosystem preserve.
3. Student Tasks - The HelloCampus application offers some features only to logged in users. Log into an account.
 - d) Find a location as you did before, and open its description. What do you see as a student?
 - e) Submit a response to a location question.
 - f) Change the app to dark mode (this is only intended to test the settings' UI).
 - g) Log out of the HelloCampus application.
4. Final observations – Do you have any final observations on the app? How can we make it easier to use? Would you consider using it?

Thanks

Thank you so much for your willingness to help us test the new HelloCampus app. The app is new and we appreciate your help in fixing it up.

We'll contact you soon with a summary of what we found and how we hope to use it to improve the app. We'll keep the data from your individual session private and will only release aggregate data. In the meantime, have a wonderful thanksgiving!