Usability Test Report: **ChapterCache**
Fall 2023 - CS 262
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Thank you once again for participating in the usability test for the ChapterCache app. From the suggestions and comments made by the users, the developers found that currently there is not an ideal way for users to sell/buy used textbooks. This demonstrates that ChapterCache would be a useful platform for users in the future.

Test Summary

Users were tested on the essential functionalities of the app: search a book, contact the seller, find the "help" button, add a book for sale, view "my listings", and update book information.

The test results and the developers' plans to address their issues and suggestions are as follows:

- Many users were unable to locate the "contact seller" button when attempting to purchase a book.
    - The developers have addressed this issue. Now, the "contact seller" button has been moved next to the seller email so that the users can locate the button without the need to scroll the screen.

- The main page of the app was confusing to many users as the red boxes were being used as placeholders for book images.
    - The developers' greatest priority is to store and add book images in the app. We are currently working on displaying textbook images in the app.

- When adding a book, it was not clear whether or not to add the "$" sign when putting in the price.
    - The developers have addressed this issue. Now, the "$" automatically shows when typing in the price making it clear that users don't need to add '$' themselves.
- Some users faced difficulty in finding the "help" button as it was not clearly visible.
    - The developers have addressed this issue. Now, the "help" button has a bigger font and is bolded making it more noticeable.

- Many users gave great suggestions on ways to improve the user interface of the app:
    - ➔ Adding filters in the search bar to search by class, course name, or title.
    - ➔ Increasing the size of some buttons to make it easier to press.
    - ➔ Moving "my listings" button to the main page.
        - The developers will discuss and decide on any changes that should be made to enhance the user experience of the app.