

## **Introduction**

Hello! Thank you for taking the time to attend this usability test for Bombastic Bartering, our item-trading app. This app aims to allow easy negotiations between users while still being simple and, of course, free. You're here to help us make sure our app meets these goals.

I want to stress that during this usability test we are testing our app, NOT YOU. If you can't figure out how to do something, that's great! Finding issues with our app is the whole point of this test.

During this test we'll ask you a few questions and then have you complete some tasks. We'd like you to think aloud while you complete these tasks. This can feel a bit awkward, but just try your best. If you have questions or comments during the test, feel free to ask them. Comments may be recorded for future reference but will not be made public. If at any point you would like to stop the test, just let us know. You are not obligated to complete the test. Now for a few questions.

## **Background Questions**

1. Do you ever find items you don't use anymore laying around?
2. Do you ever donate items to charities (Goodwill, Salvation Army etc.)?
3. Have you ever used an online site to sell an item (FaceBook Marketplace, Ebay etc.)?
4. Do you have any questions for me before we continue?

## **Test**

1. Add your squishmallow to your account
2. Find the toaster and request a trade for it
3. Accept a trade offer from another user who is interested in your squishmallow

## **Thank You!**

Thank you so much for taking the time to help us with our usability testing!