

Introduction

We'd like to start with a heartfelt thank you to all of you for agreeing to take part in this usability test. As the developers, we may have certain biases and a somewhat narrow vision when it comes to testing and ironing out the wrinkles in our application. We'd like to stress the importance of the subject of this testing; it is our application, not an examination of you. Please feel free to talk openly and honestly as we want to do our best to provide a good user experience for everyone who will be taking advantage of our platform. As a final reminder, your answers will be recorded but not made public. With that being said, we'd like to ask some questions to better understand our audience.

Background Questions

We would love to get to know you better. As students in Calvin, how did you hear about Calvin and what about Calvin intrigued you? Also, what made you want to pursue Computer Science?

Test Questions

1. Please try to sign up for a new account and proceed to sign it with it.
2. Let's say you are having problems with MATH171. Find this class in our class list.
3. Look at the tutors who are teaching MATH171. Please list their names.
4. Try messaging one of the tutors tutoring for this class.
5. Let's say you liked this tutor and would want their services again. Add this tutor to your favorites list.
6. Please navigate to your favorites list and check that they are added.
7. There are a lot of classes that are offered in our application. See if you can list all ENGR classes.
8. You've heard from other users that one of the tutors is exceptionally good. Find the tutor Emily Davis and list all the classes she offers tutoring services for.
9. Favorite Emily's tutor card to save later, and show her listed on your favorites screen.

Thank You

We greatly appreciate every one of you for taking your time and helping us better the user experience. Your input has been invaluable to us as users since our application exists for you, not us. We strive to enhance our application every day and each and every single one of you today has been of great help.