

User Test Report

Team I - SwoleMates

User Tasks Tested:

We conducted usability testing to evaluate the following tasks within the SwoleMate app:

1. Signing in using a pre-created profile.
2. Matching with specific types of users.
 - a. One trainer.
 - b. Three people with five star ratings.
3. Sending messages to pre-matched users to set up workouts.
4. Reviewing outgoing match requests.
5. Editing personal user profiles.

Findings:

1. Sign-In Process:

All participants successfully signed in without any issues, indicating a smooth and clearly defined login experience.

2. Matching with Users:

○ Strengths:

- Users appreciated the "Read More" feature and its distinct color differentiation - this helped our participants to find the parameters asked.
- Matching and navigating user profiles were generally straightforward.

○ Areas for Improvement:

- Filtering options were not initially clear to all users.

3. Messaging Matched Users:

- Participants successfully navigated to the messaging screen and contacted pre-matched users.
- The messaging feature was well defined,

4. Reviewing Outgoing Match Requests:

- Users found this feature but suggested integrating "Pending" requests into the Match Screen for easier access..

5. Editing Profiles:

- The profile editor was easy to locate and use, with participants successfully updating their details.
- Suggestions included showing day availability instead of only time availability, adding more workout types (e.g., plyometrics), and implementing the metric system for greater understanding and accessibility.

General Observations:

- The app was described as user-friendly, with an intuitive design that facilitated task completion.
- Users found the app appealing overall and would consider using it, especially if it addressed minor usability barriers such as unclear filtering and enhanced scheduling options.

Next Steps:

1. Refine the filtering system to make it more intuitive.
2. Add workout type options like plyometrics and integrate the metric system for better inclusivity.
3. Update scheduling features to display day availability alongside time slots.
4. Add the "pending" match requests to the match screen instead of the messaging screen.