

## **Usability Test: Group Cart**

### **Introduction**

Thank you for agreeing to do this usability test for the new Group Cart grocery shopping app for households! The team would like to see first hand what it is like for real people to use the app, which we hope will help us improve it.

We are testing the app, not you. You can not do anything wrong here. We want to hear exactly what you think about the app. Be honest and don't worry about hurting our feelings. That will help us find problems that exist and will help us fix them.

For the test, we will ask you to do certain tasks and we would like you to think out loud while you are doing them. If you have questions, just ask. If you have comments, go ahead and say them. We will record your comments, but won't make them public. If, for any reason, you would like to quit this test, then just say so.

### **Background Questions**

Do you buy your own groceries? If so, what does your planning process for that look like?

Do you live with other people? If so, do you share groceries with each other and what does the process look like?

Before we begin, do you have any questions for me?

## The Test

1. Reactions to the list page – Go to the list page and tell us your general impression of the site. Are you tempted to click on anything? Is it clear to you what all the elements are for?
2. General tasks - I'll ask you to do some of the following tasks, depending upon how much time we have together:
  - a) You want to use the Group cart app. Can you log in using the username provided (test)  
Was the process straightforward? Can you join a group using the number provided (123)
  - b) After logging in you want to properly manage your groceries. Can you add/delete multiple items in your shopping list? How would you set a grocery item as urgent or low priority
  - c) You have bought items for people in your household. Can you see who owes you and how much?
  - d) Others in your household have bought items for you. Can you see how much you owe them?
  - e) You are trying to find the pages for the app, can you navigate to each page easily
  - f) Users are able to change their profile name and profile color. Can you find the page to change your name and color?
  - g) Is there any point where you felt lost or unsure where to go next?
3. Final observations – Do you have any final observations on the site? Would you consider using it?

Thank you for helping us test Group Cart Application. Your feedback was very important to us and this has given us more information on improving collaboration that provides a better budgeting transparency for shared households.

We will keep all responses private and use the results only in aggregate form.