

POROS USABILITY TEST SCRIPT

Introduction

Thank you for participating in this usability test for Poros, our AI-powered career management platform. **We are testing the app, not you.** You cannot fail this test. We want honest feedback so we can improve the system. You will complete several tasks. Please **think out loud** as you go. If you stop talking, I will ask what you're trying to do or what you expect next. Your session will be recorded for research purposes, but your data will remain private.

Background Questions

We presume you're a student or recent graduate actively seeking internships or entry-level positions.

- How do you currently search for jobs?
- How do you track applications?
- Have you used any job tracking or AI resume tools before?
- How do you typically tailor your resume?
- Do you track weekly job goals?
- On a scale of 1–5, how comfortable are you with AI-powered tools?

Before we begin, do you have any questions for me?

Remember: Please think out loud as you use the system. If you stop talking, I'll prompt you with questions like "What are you trying to do now?" or "What do you expect to happen next?"

TASK 1: Login & Account Creation

Scenario:

You have just downloaded Poros and are opening the app for the first time.

Participant Must:

1. Log in to the existing demo account
2. Log out
3. Create a NEW user account
4. Immediately log in as that new user

Moderator Listens For:

- *Clarity of login flow & whether login feels intuitive or frustrating*
- *Confusion during account switching*
- *Ease of user creation*

TASK 2: Pre-Hardcoded Job Applications

Instead of asking what they think is essential, Poros is preloaded with the following demo data:

- 3 job applications already added
- 1 application marked as “Interview Scheduled.”
- 2 resumes already uploaded
- 1 resume linked to an application

Participant Must:

- Review existing applications
- Identify: Which job is in the interview stage? Which resumes are attached, and what status each application is in

Moderator Listens For:

- *Whether the participant understands: Application statuses, Resume linking, and Interview tracking.*

TASK 3: FORCED Resume Editing

The user is not asked what they want to change. Instead, they must:

1. Open the resume attached to the Interview Scheduled job
2. Enter:
 - **Skills**
 - **Experience**
 - **Education**
 - **Certifications**

All fields are **mandatory**.

TASK 4: REAL JOB LINK + BROWSER OPEN

Scenario: You are applying to a real job posting.

Participant Must:

1. Paste the provided job link into Poros
2. Tap "Open in Browser"
3. Copy:
 - **Company name**
 - **Job title**
 - **Job location**
4. Paste into the Poros application form

TASK 5: Target Company Interview Prep

Target Company is PRE-SELECTED by the test moderator.

Participant must:

1. Open the company profile
2. Review: Company overview and Role description
3. Use Interview Prep Mode
4. Review: AI-generated interview questions and Resume-job alignment feedback

Moderator Listens For:

- *Whether this feels useful for real interview prep*
- *Whether the flow makes sense*
- *Whether the AI feedback is understandable*

TASK 6: Dashboard Review & Goal Tracking

Participant must:

- Identify: Applications needing attention and Current interview status
- Set one weekly goal (**mandatory**)

TASK 7: Platform Evaluation

- Now that you've explored the main features of Poros:
- What would you use regularly in your actual job search?
- What felt confusing or unnecessary?
- Is there anything you expected to see but didn't find?
- Would you recommend this platform to a friend? Why or why not?

Thank You

Thank you so much for your time and feedback. Your honest thoughts are incredibly valuable in helping us improve Poros for students like you.

We'll contact you soon with a summary of what we learned and how we plan to use your feedback to enhance the platform. We'll keep your individual session data private and will only share aggregate findings. If you think of any additional suggestions after today, please reach out!