

Usability Test: CoupleBond Mobile App

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Introduction

Thank you for agreeing to do this usability test for our CoupleBond mobile app. We would like to see first-hand what it's like for real people to use the application, which we hope will help us improve it for future release.

We're testing the app, not you. You can't do anything wrong here. We want to hear exactly what you think about the app. Be honest and don't worry about hurting our feelings. That will help us find problems that exist and will help us fix them.

For the test, we will ask you to do certain tasks and we'd like you to think out loud while you're doing them. If you have questions, just ask. If you have comments, go ahead and say them.

We'll record your comments, but won't make them public. If, for any reason, you'd like to quit this test, then just say so.

Background Questions

We presume that you're a CS 108 student who uses mobile apps regularly to stay organized or stay connected with others.

- Coming from relationship experience (or if you have not been in one, imagine one), how do you / would you and your partner keep track of shared memories or coordinate plans?
- Have you used / heard of any couple-focused apps before? If so, what was their main purpose / what would you add to make your experience better?
- Before we begin, do you have any questions for me about this test or about CoupleBond?

The Test

1. Initial Reactions to the Home Screen

Open CoupleBond's home screen. Tell us your general first impression of the app.

- What stands out to you?
- Is anything confusing or unclear?
- Are you tempted to tap on anything in particular?
- Does it feel obvious what each section or icon is for?

2. General Tasks (Choose depending on available time)

We will ask you to complete some of the following tasks to see how easily you can navigate CoupleBond:

1. Anniversary & Special Date Reminders

Set a reminder for an upcoming relationship date (e.g., your anniversary, first meeting day, or a custom milestone).

2. Photo Collage

Find the Photo Collage feature and add a photo. Tell us how intuitive the layout and options feel.

3. Prayer List

Navigate to the Prayer List and add a new prayer or reflection. Describe how the feature feels in terms of tone and usability.

4. To-Do List

Go to the shared To-Do List and create a task that you and your partner could complete together (for example, “Plan Friday date night”). Mark a task as complete.

5. Calendar

Add an event to the shared calendar. Let us know whether it is clear how this differs from reminders or lists.

6. General Organization

Without specific instructions, please navigate to your user settings and change your birthdate.

7. Partner Code

Generate your partner code and connect with your partner.

3. Final observations – Do you have any final observations on the app? Would you consider using it in your own relationship or recommending it to a couple?

Thanks

Thank you so much for helping us test our new app, CoupleBond. The app is new, so we appreciate your feedback in helping us improve it.

We'll contact you soon with a summary of what we found and how we hope to use it to improve the app. We'll keep the data from your individual session private and will only release aggregate data.