

Usability Test Report: **CoupleBond**

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The Hallelujah Team

Team Members: Anna St. Clair, Mary Chen, Monica Zhang, Martin Liu, Simon Lin

The purpose of this test was to observe how users interact with the CoupleBond app and identify updates or changes needed based on their feedback. Our test included having users register and log in, match with a partner using a generated code, update profile details, add photos to memories, create prayers and calendar events, and unmatched from their partner.

The results from the test and the developer team's plans to address their feedback and concerns are as follows:

- Most users immediately noticed the emoji status and tapped it first. Most were able to change it successfully, though a few took a moment to find the correct menu.
 - The developers have improved the visual clarity and symmetry of the emoji section to make its functionality more intuitive based on the users' feedback.
- Core features like adding memories, photos, prayers, and calendar events were generally easy for users to find and complete. A few users hesitated with the photo-taking interface or the time selector in the calendar.
 - The developers will refine the photo and calendar interactions to make them clearer and more consistent.
- Matching and unmatching created some confusion. While most users successfully generated and entered a match code, several struggled to locate the unmatched option and tapped the partner's profile instead.
 - The developers will make the unmatched option more visible, potentially adding a link directly to the partner profile to reduce confusion.
- Navigation in profile-related tasks was mostly smooth, though some users expected to edit information (such as birthdays) directly from the profile rather than through settings.
 - The developers will add a help page for commonly asked questions about the usability of the app. There will also be help icons on each page to show how to correctly use the features.

In general, the app was seen as intuitive and enjoyable to use. Users appreciated the design and found the main features helpful. While overall feedback was positive, users pointed out a few areas needing improvement, especially in navigation, the visibility of certain options, and small interaction details.