

DIGITAL LIBRARY SERVICES

AN INFOKIT FOR DIGITAL AMBASSADORS



CONTENT

1. Learning Objectives
2. Wireless@SG
3. myLibrary ID and NLB Mobile
4. eNewspapers
5. eBooks

LEARNING OBJECTIVES

1. To introduce seniors to new ways of experiencing the library and its digital services
2. To introduce seniors to basic digital concepts and their common related terms

YOU CAN



EXPLAIN

using simple words. Where possible, use terms or scenarios that the seniors can relate to.



DEMO

the digital services by casting your phone screen to the laptop so that everyone can see.



ENCOURAGE

seniors to explore and try the services after the session.

WIRELESS@SG

Learn about Wireless@SG.

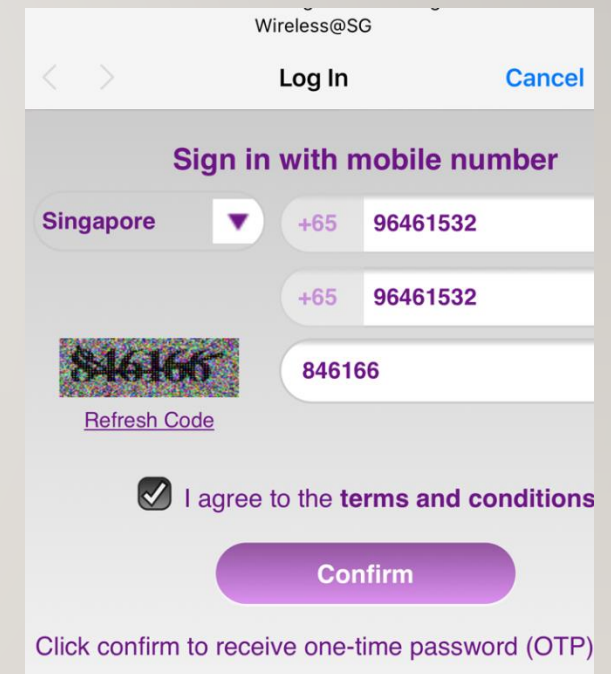
INTRODUCING WIRELESS@SG



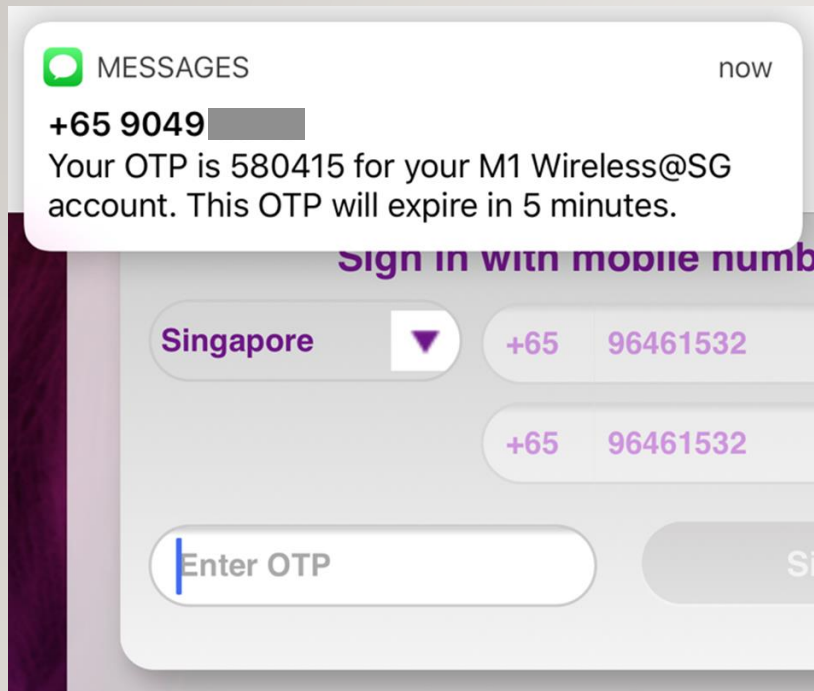
- **Wireless@SG** is a free and secure Wi-Fi service available at most public places, including the public libraries
- There are now **20,000 Wireless@SG locations in Singapore**. Known as **Wi-Fi hotspots**, these are places that allow you to connect to a Wi-Fi signal for no cost.

INTRODUCING WIRELESS@SG

- To know if you are near enough to connect to a hotspot, click on your phone's Wi-Fi settings and check if you see 'Wireless@SG' on display.
- To sign in, you can download and install the **Wireless@SGx app** into your device



INTRODUCING WIRELESS@SG



- To set-up your Wireless@SG connection, you will need access to a **mobile number**. A SMS **One-Time Password (also called an OTP)** will be sent to the number when you log in to Wireless@SG. You will need to type this OTP in to connect to the Wi-Fi signal.

A hand with light-colored nail polish is using a blue marker to draw the word "SECURITY" in large, bold, blue capital letters on a whiteboard. A horizontal blue line is drawn below the word. The whiteboard is framed in black.

SECURITY

This Photo by Unknown Author is licensed under CC BY-SA

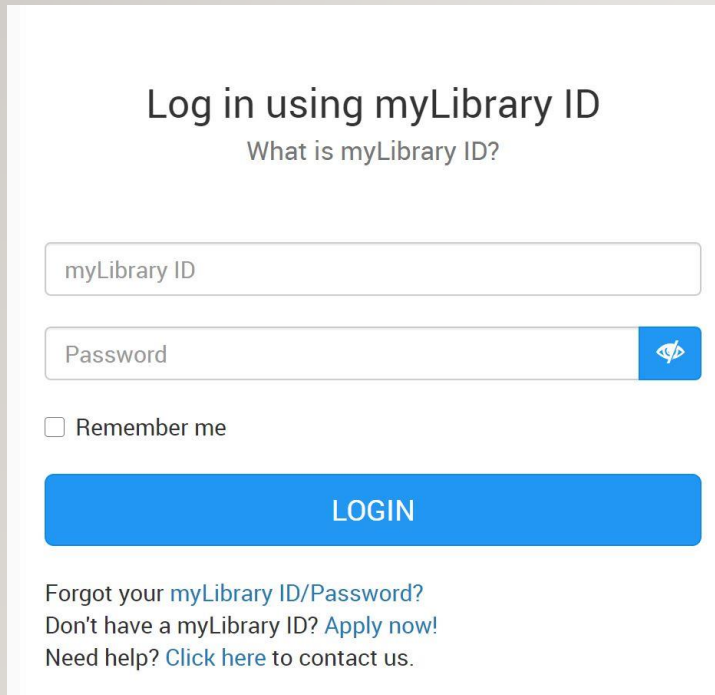
SECURITY TIPS – ENCOURAGE SENIORS TO:

1. Always verify that the Wi-Fi connection is an official one. The name of the connection should be **Wireless@SG** or **Wireless@SGx** only.
2. Don't type sensitive information like NRIC when using public Wi-Fi.
3. Avoid connecting to public Wi-Fi networks automatically. Turn off the Wi-Fi setting in your device when not in use.

MYLIBRARY ID & NLB MOBILE

Learn about myLibrary ID and understand the basic features of the NLB Mobile app.


WHAT IS MYLIBRARY ID?

A screenshot of the myLibrary ID login interface. It features a white background with a blue 'LOGIN' button. The title 'Log in using myLibrary ID' is centered at the top, with a link 'What is myLibrary ID?' below it. There are two input fields: 'myLibrary ID' and 'Password'. The password field has a blue eye icon to toggle visibility. A 'Remember me' checkbox is located below the password field. At the bottom, there are three links: 'Forgot your myLibrary ID/Password?', 'Don't have a myLibrary ID? Apply now!', and 'Need help? Click here to contact us.'

Log in using myLibrary ID

[What is myLibrary ID?](#)

myLibrary ID

Password 

☐ Remember me

LOGIN

Forgot your [myLibrary ID/Password?](#)
Don't have a myLibrary ID? [Apply now!](#)
Need help? [Click here](#) to contact us.

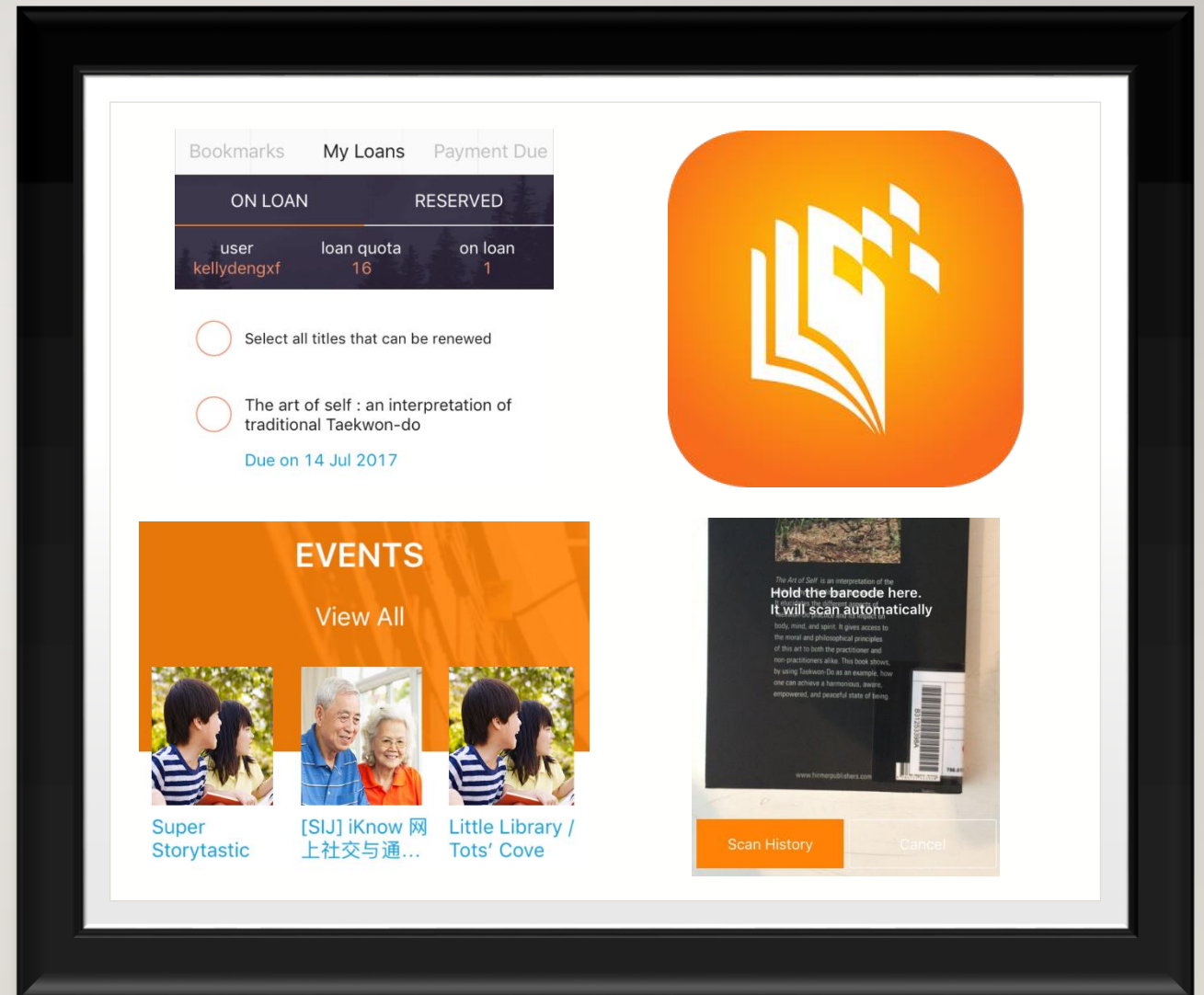
- It is a digital library account that gives library members access to all the digital services offered in NLB. It consists of a NLB username (different from NRIC number) and a password.
- With a myLibrary ID, you can:
 - Borrow & read on the go
 - Easily manage your library account
 - Discover & register for library programmes
 - Use the multimedia stations at the libraries

These features are subject to change.

INTRODUCING NLB MOBILE

With the NLB Mobile, you can:

- **Scan to borrow** physical materials at our libraries
- **Browse, borrow and download** our eBooks, audiobooks, eNewspapers and eMagazines
- **Search and register for programmes**
- **Search our library catalogue**
- **Manage your account** and pay outstanding charges using PayPal or a credit/debit card



For more information, visit <http://mobileapp.nlb.gov.sg/get-started-with/nlb-mobile/>

These features are subject to change.

ENEWSPAPERS

Be aware of the newspapers available in digital format and understand the benefits of eNewspapers. Learn the different ways to access eNewspapers.

HOW CAN YOU ACCESS E-NEWSPAPERS?

Types of eNewspapers available

1. SPH eNewspapers



2. International eNewspapers and eMagazines

- **PressReader** is an international digital newsstand with current issues from over 7,000 of the world's leading publications from more than 100 countries

HOW CAN YOU ACCESS E-NEWSPAPERS?

- 1. Via Your Personal Computer**
- 2. Via Mobile App**
- 3. Via eNewspaper Stations at the Newspaper Reading Area**

For more information on accessing eNewspaper please visit <http://go.gov.sg/nlb-eneews-faq>

HOW CAN YOU ACCESS E-NEWSPAPERS?

I. Via Your Personal Computer

- **SPH Newspapers access**

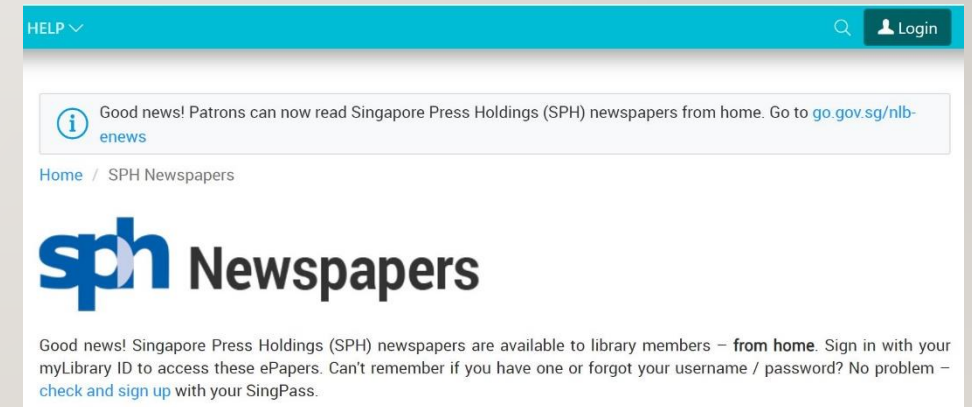
Go to the NLB website (go.gov.sg/nlb-eneews).

- **PressReader**

Go to NLB website (go.gov.sg/nlb-pressreader).

*Both websites will require you to login by clicking on the icon on the top right hand corner

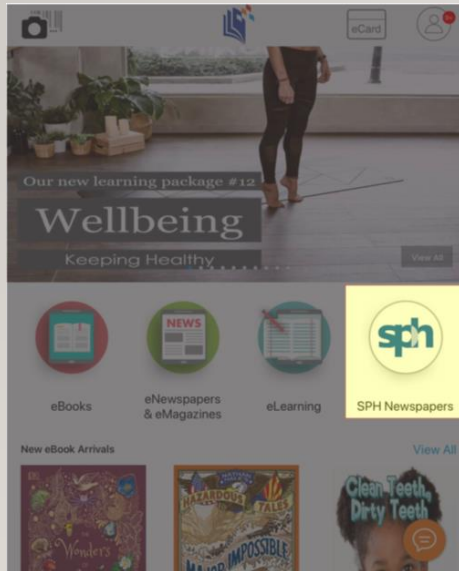
Login with myLibrary ID here



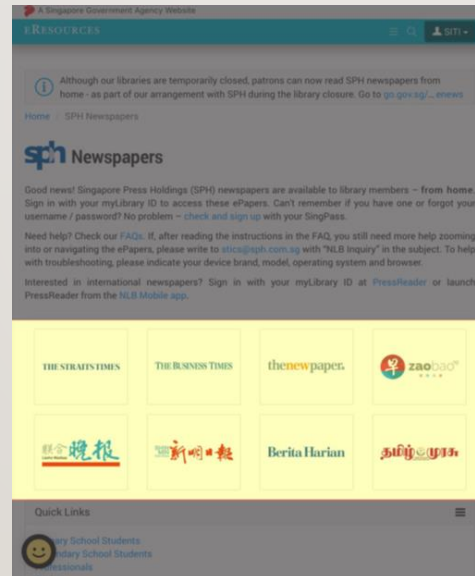
HOW CAN YOU ACCESS E-NEWSPAPERS?

2. Via the NLB Mobile app

SPH Newspaper access



1) Open the NLB app and login using your myLibraryID. Select “SPH Newspapers” and click “OK”



2) Select any of the 8 SPH titles to read

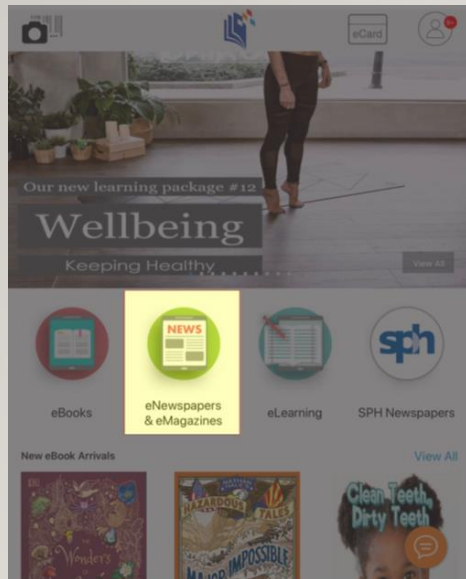


3) Swipe left and right to turn the pages. Pinch with two fingers to zoom. Select the calendar icon to access previous days' issues

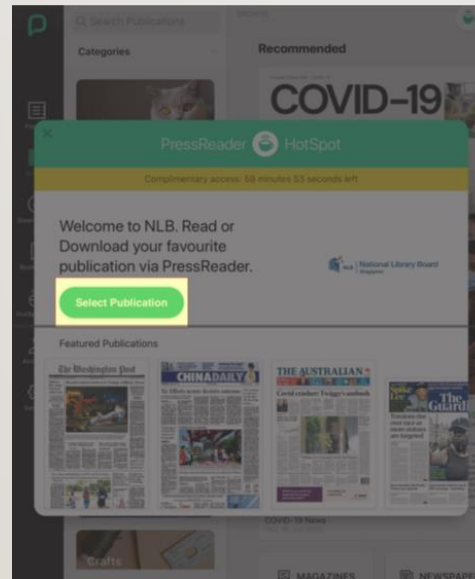
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HOW CAN YOU ACCESS E-NEWSPAPERS?

2. Via the NLB Mobile app



1) Open the NLB app and login using your myLibraryID. Select “eNewsletters & eMagazines”



2) The PressReader app will launch. If it is not installed in your phone, you will be prompted to do so. Within PressReader, select “Select Publication”



3) Browse or search from thousands of publications. Select a title, choose the issue date and select “Read”

These features are subject to change.

HOW CAN YOU ACCESS E-NEWSPAPERS?

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- 3. Visit the Public Libraries** to use the eNewspaper stations at the Newspaper Reading Area (once social distancing restrictions are lifted)



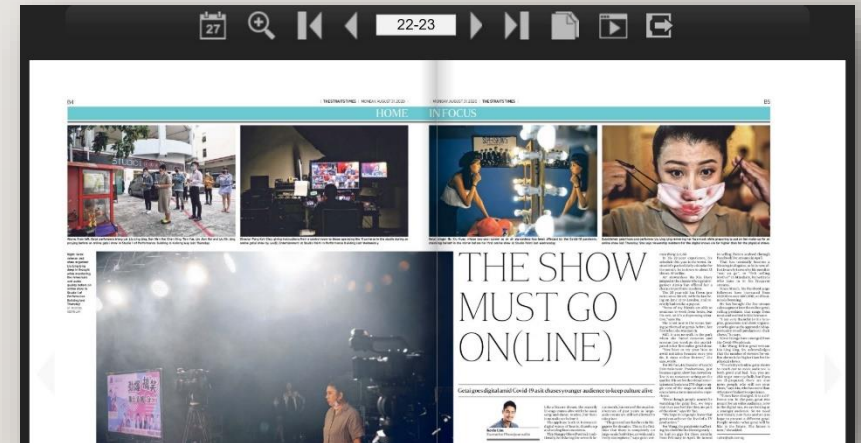
FIVE REASONS TO READ ENEWSPAPERS INSTEAD!

1. You can read them any time you want!
2. You can read them anywhere with just your phone. Past and current issues can be easily viewed in your own phone.



FIVE REASONS TO READ ENEWSPAPERS INSTEAD!

3. Words are too small? Zoom in and out to what suits you!
4. It's quick. Open the NLB Mobile app and you can access it in minutes.
5. It is better for the environment by cutting down on paper usage.



EBOOKS

Learn to access the library's ebook collection

HOW YOU CAN ACCESS E-BOOKS

1. Via **NLB Mobile**

Allows you to read or listen to eBooks/ Audiobooks while you are connected to the Internet. It does not have an in-built reader for you to read downloaded eBooks

2. Via **Libby**

A third-party app by OverDrive. You can borrow and download NLB's eBooks/Audiobooks, so that you can enjoy them even when you are offline

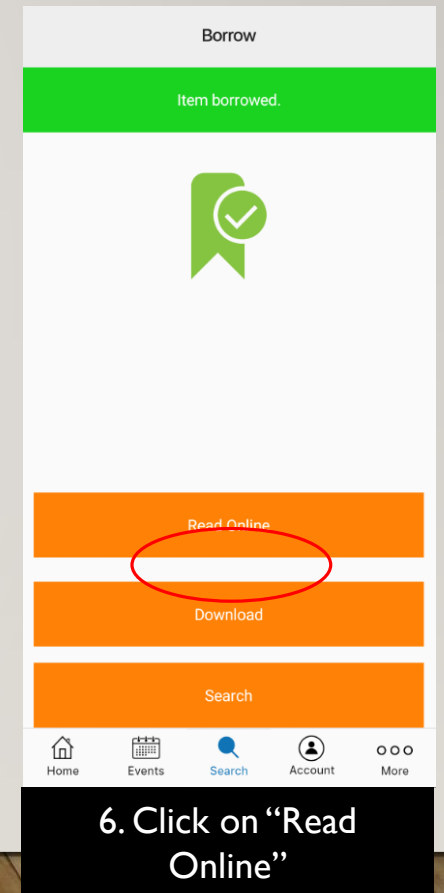
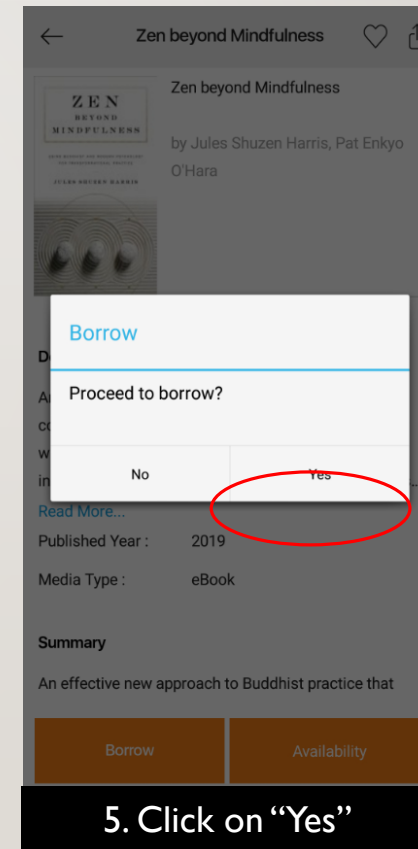
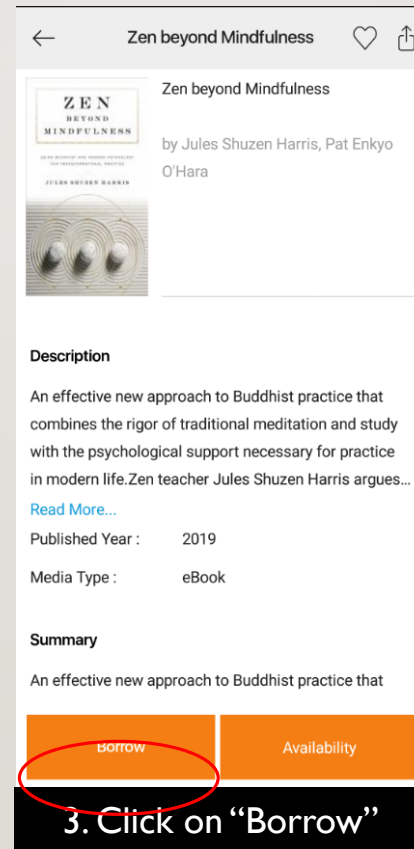
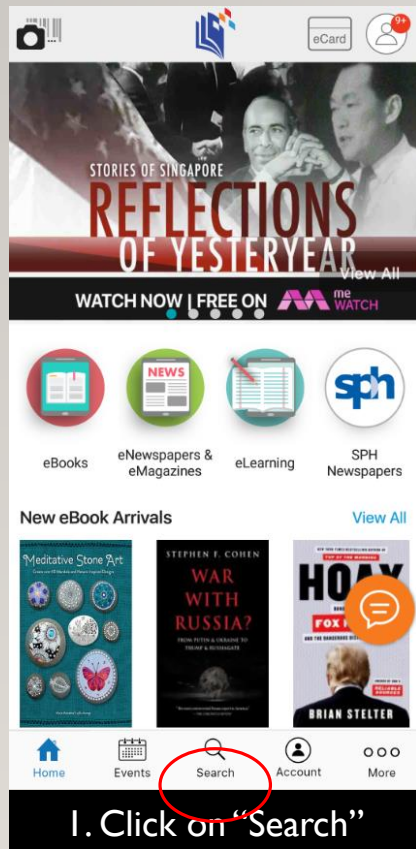
3. Via **HyRead 3**

A third-party app to borrow and download Chinese eBooks/Audiobooks



HOW YOU CAN ACCESS E-BOOKS

I. Via **NLB Mobile**



These features are subject to change.

For more information, visit <http://mobileapp.nlb.gov.sg/get-started-with/nlb-mobile/>

HOW YOU CAN ACCESS E-BOOKS

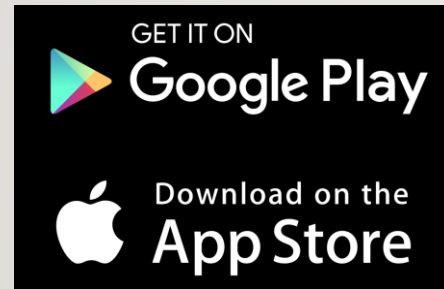
2. Via **Libby**

For instructions on how to get started with Libby, watch the video at this link <http://mobileapp.nlb.gov.sg/get-started-with/libby/>



HOW YOU CAN ACCESS E-BOOKS

3. Via **HyRead 3**

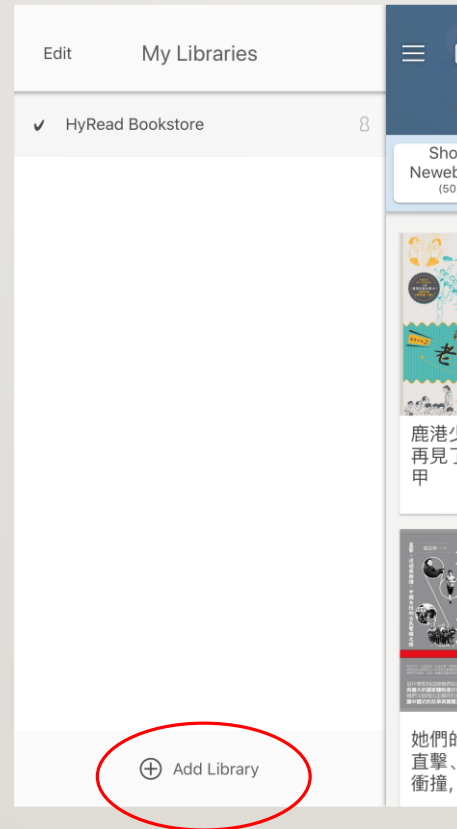



1. Download the HyRead 3 app

For more information, visit <http://mobileapp.nlb.gov.sg/get-started-with/hyread/>

HOW YOU CAN ACCESS E-BOOKS

3. Via HyRead 3

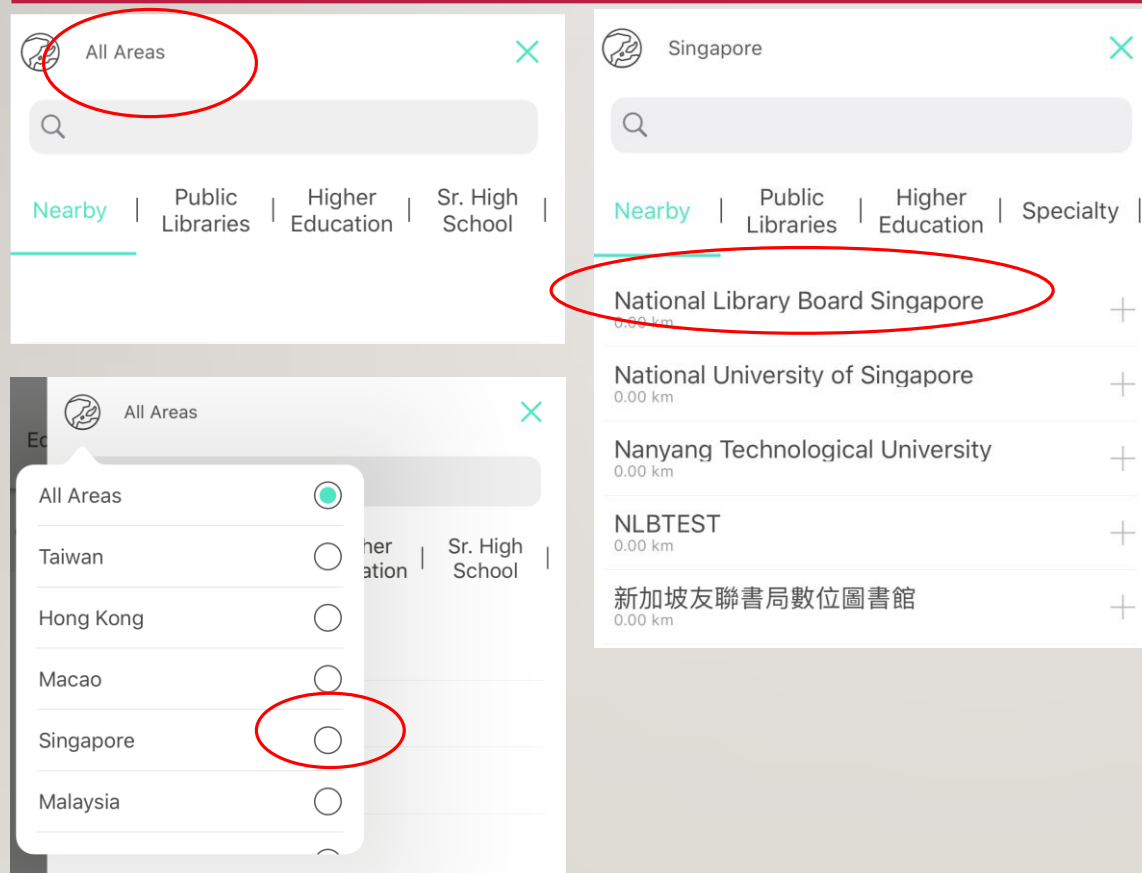


1. Click on the  icon on the upper left corner

2. Click on “Add Library

HOW YOU CAN ACCESS E-BOOKS

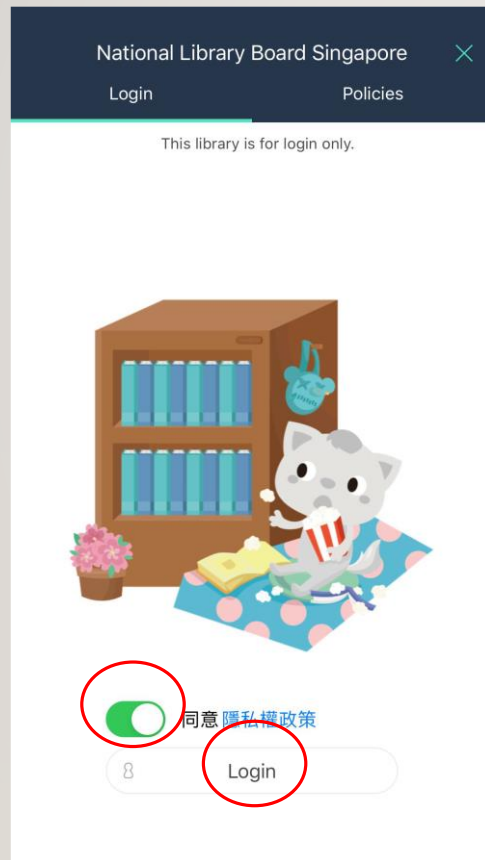
3. Via HyRead 3



1. Click on “All Areas”
2. Click on “Singapore”
3. Click on “National Library Board Singapore”

HOW YOU CAN ACCESS E-BOOKS

3. Via HyRead 3




Log in using myLibrary ID
What is myLibrary ID?

myLibrary ID

Password

☐ Remember me


LOGIN

1. Click on 
2. Click on “同意隱私全政策”
3. Click on “Login”
4. Key in your myLibrary ID and password and click on “Login”

HOW YOU CAN ACCESS E-BOOKS

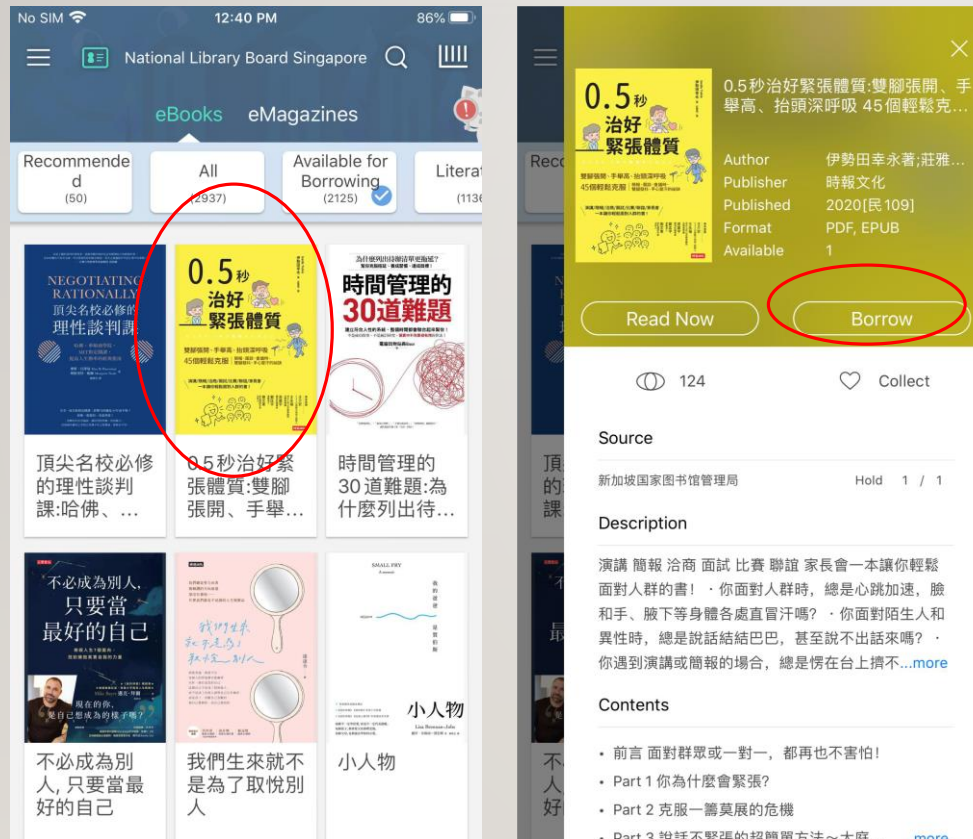
3. Via HyRead 3



1. Click on 
2. Key in your search terms
3. You can also click on the themes that interest you to look for related books

HOW YOU CAN ACCESS E-BOOKS

3. Via HyRead 3



1. Click on the book cover of the title you would like to borrow
2. Click on “Borrow” and the book will be borrowed under your account

E-BOOK QUOTA

- Regardless of membership type, quota for eBooks (including eAudiobooks) is 16 items
- Loan period is 21 days
- eBooks/eAudiobooks are automatically returned by the system, so there are no overdue fines

THANK YOU!
