

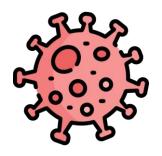






# **COVID-19** and Contact Tracing





Coronavirus-2019 (Covid-19) causes respiratory symptoms, pneumonia and can lead to death



Transmitted between people through respiratory droplets and contact routes



Contact tracing identifies persons who may have come into contact with an infected person

# What is Safe**Entry**?

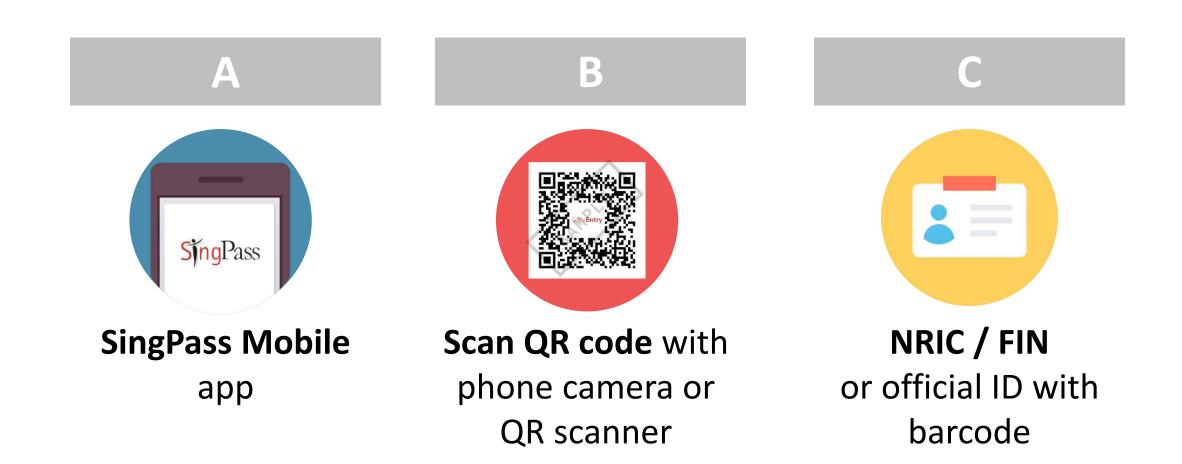


- ✓ National digital check-in system
- ✓ Logs the NRIC / FINs and / or mobile numbers of individuals visiting public venues
- ✓ Mandatory to check in to a location
- ✓ The info helps in faster contact tracing
- ✓ Controls transmission of COVID-19



# Three ways to check in:

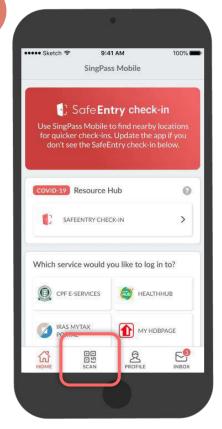




# A. SingPass Mobile app



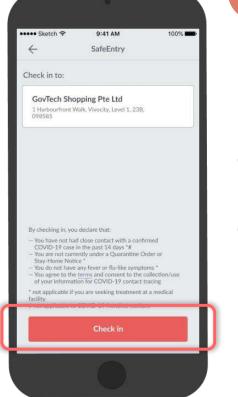




2



3



4



Launch
SingPass Mobile
and tap on 'Scan'

**Scan QR code** provided at the location

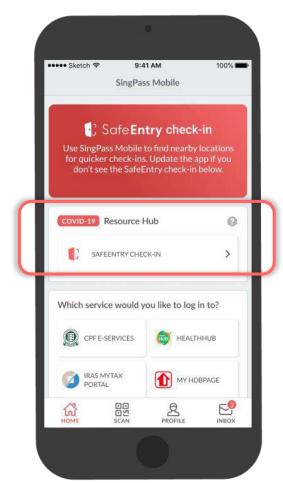
**Confirm** the location

Show your **SafeEntry Pass** to enter

# A. SingPass Mobile app



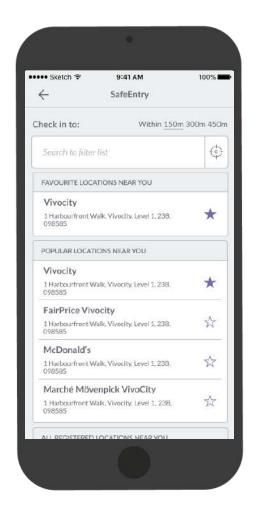
#### Alternatively,



Tap on

'SafeEntry Check-In'

on the app's homepage

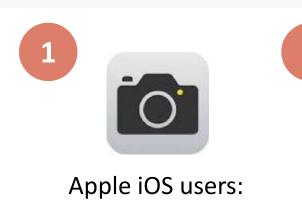


**Search** for your location

Star your favourite locations for faster check-ins!

### B. Scan QR code





or

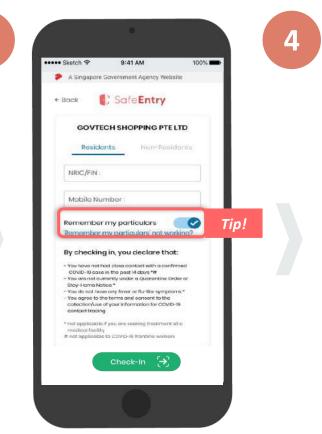
Use **Camera** app



Android users:
Use **Trend Micro**QR scanner

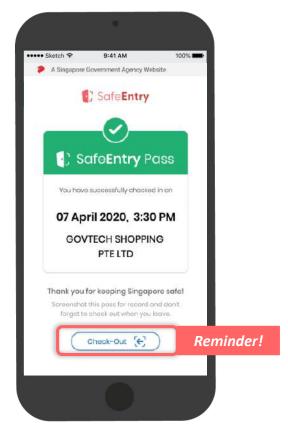


Scan QR code provided at the location



Fill in **personal details** 

**Tip:** Enable 'Remember my particulars' for faster future check-ins



Show your **SafeEntry Pass** to enter

**Reminder:** Don't forget to check out when leaving

### B. Scan QR code



#### Remember my particulars not working? Try these fixes:



1 Use these scanning methods:



SingPass Mobile: Tap 'Scan'



Apple iOS Devices: Use the Camera app



Android Devices: Use Trend Micro QR scanner

- Disable private browsing mode.
- Restart your device and try again.

### C. Use NRIC / FIN or any official ID















# **Present barcode** on photo ID for scanning

- MOM-issued Visit Pass / Work Permit
- Driving Licence
- PAssion Card
- Transit Link Concession Card
- Pioneer Generation Card
- Merdeka Generation Card



Didn't bring your ID?

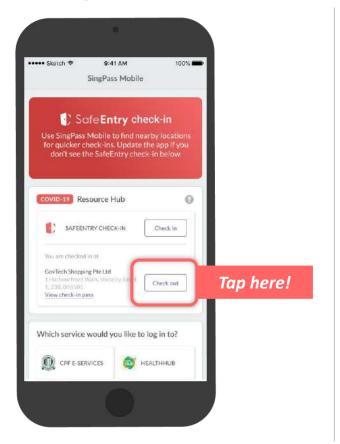
Find your barcode in your **SingPass Mobile's Profile tab** 



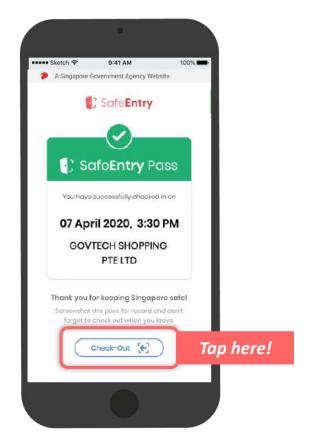
# Don't forget to check out ©



A. SingPass Mobile



B. Scan QR code



C. NRIC / FIN



This will help in faster contact tracing.







### **Your Questions Answered**



#### 1. Can I use other QR scanners besides the recommended ones?

For security reasons, users are advised to use only the SingPass Mobile QR scanner, the iPhone camera for iOS devices, or Trend Micro QR scanner for Android devices.

#### 2. How can I check out without scanning a QR code again?

For QR code users, tap the 'Check-out' button at the bottom of the 'Check-in' screen. For SingPass Mobile users, tap on the 'Check out' button under the 'Resource Hub'.

More info at <a href="mailto:go.gov.sg/safeentry">go.gov.sg/safeentry</a>

### Your Questions Answered



#### 3. Do businesses have access to the data I submit through SafeEntry?

No. Only authorised public officers will have access to the data submitted. Stringent measures are in place to protect your personal data.

#### 4. For how long will my data be kept?

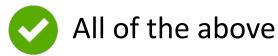
The data collected through SafeEntry is retained for 25 days, which is the necessary retention period to support MOH's contact tracing efforts.

# Test yourself!



#### 1. What are the available methods to check in with SafeEntry?

- a. SingPass Mobile app
- b. Scan QR code
- c. NRIC, FIN or any official ID with barcode



#### 2. True or False?

a. I can choose not to use SafeEntry



b. I can use any QR scanner to scan the SafeEntry QR code

False

More info at go.gov.sg/safeentry

### Test yourself!



#### 3. What are the recommended QR scanners?

- iPhone camera
- SingPass Mobile app
- c. QR scanner in my phone's control center
- Trend Micro QR scanner
- e. Any QR scanner app will do

#### 4. I do not have to bother about checking out when I'm leaving.

a. True



More info at go.gov.sg/safeentry

### Test yourself!



#### 5. Which of the following data am I submitting when using SafeEntry?

- a. My bank account number
- My NRIC / FIN number
- c. My family and friends' contact details
- My mobile number
- e. My car plate number
- f. My location data in the past 1 month