RoadNet Issues

* Adding new user to RoadNet
  1. We have an ongoing cleanup activity for the Roadnet Environment. Can you please let me know who the new users are replacing? We need this detail to remove access from the previous user before granting access to the new user.
  2. Assign incident to ‘Security Admin’ and wait for response
  3. Go to Roadnet Enterprise
  4. (Administration => Lists => User) Add user && Add user to group
  5. Email user back with credentials

Access to the Roadnet Enterprise is provided for the below credentials. On successful login, you’ll be prompted to change your password. PFA logon manual:

User Id:                xxxxxxxx

Password:           sysco123 (all are lower cases)

Access to the Routing Interface is provided for the below credentials.

User Id:              ROADNET02

Password:          mrrobot8 (all are lower cases)

Let me know if you're able to access.

* Deleting a user from RoadNet
  1. Go to Roadnet Enterprise
  2. (Administration => Lists => User) search user ‘ID’
* Roadnet columns
  1. Roadnet Support Dashboard
  2. ‘Restore Column Settings’

Roadnet Interface

Logging in – Roadnet01, mrrobot8

Gasboy Issues

* Adding a new user to GasBoy
  1. <http://10.242.140.84:3000/>
  2. <http://gasboy/>
  3. Fleet management

Telogis Issues

For TELOGIS Sign, please reach out to “Verizon Connect Support”. Following is their contact detail.

Email:

[support@srv.verizonconnect.com](mailto:support@srv.verizonconnect.com) OR [syscosupport@telogis.com](mailto:syscosupport@telogis.com)

Support Center Number 24x7:

866.884.8538

Cubitron Issues

Data Flow: download data from SUS (AS400) => local PC => Import (to local db) => measure => export => upload to SUS

Other Sysco Info

* Citrix Receiver - is a view set up to run a view instead of installing the software on every system
* GasBoy – web-based software consolidates data to generate fuel management data
* STS – Sysco Transportation Service
* SUS – Sysco Unified System
* SWMS – Sysco Warehouse Management System
* Cubitron – Measures packages for shipment
* Telogis – Driver tracking software
* AS400 – SUS database

Links

* Support FAQs - [\\MS212RDFSC\ERN-support](file:///\\MS212RDFSC\ERN-support)
* Routes and User configs - \\MS212rdctx01\routing