Calvin Freese - Full Stack Web Developer

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GitHub: https://bit.ly/322wQaq | Portfolio: https://bit.ly/2Hd81Rx | LinkedIn: https://bit.ly/37YNPhr

SUMMARY

Dedicated Full Stack Web Developer intent on providing thorough and creative solutions while using empathy, problem-solving, and leadership skills refined by years of working in the IT space supporting customers in retail, corporate, and distribution environments. Web Development certificate achieved through University of Minnesota College of Continuing and Professional Studies, St. Paul, MN.

- Promoted three times in four years due to ability to grasp and guide others on newly implemented procedures and tools.
- Exercised leadership in group projects by guiding the team to meet completion deadlines.

TECHNICAL SKILLS

Debugging - Active Directory - IdentityIQ - HTML5 - CSS3 - Bootstrap - UIkit - JavaScript - jQuery - Ajax - Node - Git - GitHub - MySQL - MySQL Workbench - Sequelize - Handlebars - MongoDB - Mongoose VSCode

EXPERIENCE

UNFI, Eden Prairie, MN FEB 2016 - PRESENT

- **Supervisor Access Provisioning**, 03/2020 - Present
    - Successfully led the team to consistently resolve 90% of requests within a 5-day SLA period. Previous SLA period was 14 days.
    - Managed Access Provisioning department, responsible for 95% of all company access requests.
    - Collaborated with IAM, IT Service Management, and Project Managers to smoothly implement company-wide projects by completing UAT and Production access requests for hundreds of users at time.
- **IT Business Delivery Analyst**, 07/2019 - 03/2020
    - Thoroughly recorded gaps and overlaps in legacy processes, resulting in cross-training initiative and 10% increase in daily completed ticket counts.
    - Increased quality of tickets by performing weekly team audits and outlining standard ticket requirements.
- **IT Specialist II**, 09/2018 - 07/2019
    - Proficiently migrated team tasks to a dynamic Sharepoint list, generated by MS Flow via switch/case statements based on day.
    - Meticulously downsized team-owned knowledge documents by 85%.
- **IT Specialist I**, 02/2016 - 09/2018
    - Performed JCL overrides and dataset adjustments to resolve failed mainframe jobs to prevent business impact.

○ Assertively escalated high-priority incidents which required accurate triaging and engagement of multiple teams during the graveyard shift.

Geek Squad, Shakopee, MN - *Consultation Agent* - **JULY 2014 - FEB 2016**
- Interacted with clients and performed initial troubleshooting for various client devices.
- Aided in the restoration and repairs of client units which included hardware and software installations, data transfers, and virus removals.

PROJECTS

Worldwide COVID-19 - *https://afazeez82.github.io/worldwidecovid19-githubio.com/*
Delivers COVID-19 statistics, news articles, and visual data for a selected country by utilizing API calls with jQuery/Ajax
- Defined javascript functions to create list items from the user's search query. Searches were stored to local storage to not be lost on page refresh or revisit.
- Inserted global and country data from the API into visual charts using the Charts.js library.
- **Technologies used include**: HTML/CSS, UIkit, JavaScript, jQuery, Ajax, Local Storage, Git, Github

Jasmine-RPG - *https://team-jasmine-rpg.herokuapp.com/*
Fantasy-themed game that allows users to create a character to send on adventures or to the fight pits.
- Connected Sequelize models to end user inputs for character creation.
- Setup API and HTML routing for each path to serve the end user the correct handlebars file with injected SQL database information.
- Delegated tasks to team members to refine and complete HTML formatting, CSS styling, and Github pull requests.
- **Technologies used include**: HTML/CSS, Bootstrap, JavaScript, jQuery, Ajax, Node, npm packages, MySQL, MySQL Workbench, Git, Github, Heroku

EDUCATION

University of Minnesota College of Continuing and Professional Studies, St. Paul, MN
Full Stack Web Developer Certificate - DEC 2020
Accelerated part-time program that provides curriculum on full stack programming, and experience collaborating on teams to create front-end and back-end coding solutions. Projects are geared towards solving for user-oriented problems, requiring empathy and ingenuity, as well as skills with various coding languages.

Art Institutes International Minnesota, Minneapolis, MN
Attended the Visual FX and Motion Graphics program for five quarters. Took generals and course specific classes.