Interviewing, Fast and Slow

Use behavioral science to ace tech interviews and build better teams

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Who is this bozo?

What is the goal of the hiring process?

Our Goal Tonight: Cognitive Bias "Red Team"

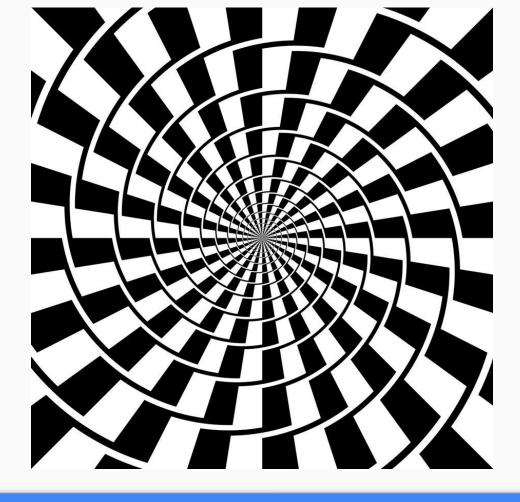
Daniel Kahneman

Heuristics

A bat and a ball cost \$1.10 in total. The bat costs \$1.00 more than the ball.

How much does the ball cost?

cents



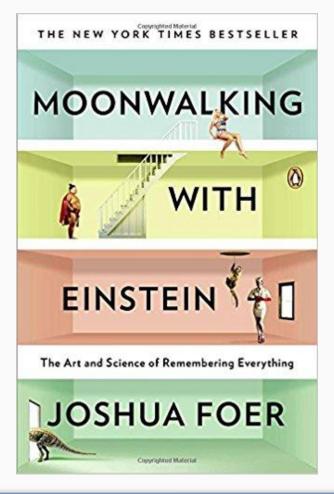
But I'm different, right?

Linda is 31 years old, single, outspoken, and very bright. She majored in philosophy. As a student, she was deeply concerned with issues of discrimination and social justice, and also participated in anti-nuclear demonstrations.

Which is more probable?

- 1. Linda is a bank teller.
- 2. Linda is a bank teller and is active in the feminist movement.

Our vulnerability: Availability Heuristic



Our attack vector: Stories!

Resume

Be the feminist librarian, not the librarian

Phone Screen

"Will this candidate make my day better?"

Stories!

Spine of Good Story

- 1. Context- Where and when
- 2. Challenge- problem/opportunity
- 3. Conflict- What did you do about it?
- 4. Resolution- How did it turn out for you, your team, customers

Read: Selling with a Story

Take-Home Test

"Does this look like my work?"

