
EDUCATION

SEPTEMBER 2015 -MAY 2019

University of Minnesota, Bachelor of Science in Business

Curtis L. Carlson School of Management

Major: Finance

EMPLOYMENT

JUNE 2019 -JANUARY 2021

Technical Solutions Engineer, Epic Systems, Madison, WI

- Provided technical support and advice to 7 major health systems across the country to resolve critical issues, troubleshoot bugs, and streamline end user workflows.
- Assisted hospitals in managing capacity and patient throughput by advising IT and nursing leadership on system configuration, and managing the implementation of new data dashboards and metrics.
- Ensured system upgrades and implementations went smoothly by managing the team's timeline and resolving any issues prior to go-live.
- Provided pro-active support to health systems by coding system searches to identify problematic system configurations before an issue arose.

MAY 2018 -AUGUST 2018

Business Analyst Intern, U.S. Bank, Minneapolis, MN

- Coordinated and headed a monthly meeting with over 200 project managers and senior leaders, in order to provide awareness of current technology projects and their estimated impact to the service centers
- Developed and integrated communication plan for pilot testing for new mobile app by working with agile journey team to create new and efficient ways for team-based, organizational, and external communication
- Analyzed and tested the functionality and effectiveness of targeted marketing campaigns for digital banking customers, discovering and resolving 12 major defects

FEBRUARY 2017 -MAY 2019

Finance & Accounting Intern, University of Minnesota, Fleet Services, Minneapolis, MN

- Performed price analysis by analyzing costs and profitability across all vehicle classes, to create recommendations for the next year's rental rates and price structure
- Developed program in Python to automate the transfer of the amounts from monthly depreciation reports to the department's asset account, eliminating a tedious, hour-long process
- Designed model to forecast rental and lease vehicle demand across the year to aid in budgeting, staffing, and new vehicle purchasing decisions

JUNE 2016 -AUGUST 2016

Quality Management Intern, Lexington Manufacturing, Brainerd, MN

- Updated detailed quality management system by revising and formatting business operating procedure documents to meet the requirements of new ISO 9000 standards
- Spearheaded new training initiative by producing 4 new training videos to improve worker safety and efficiency, leading to a higher percentage of workers meeting training requirements
- Collaborated with cross-functional continuous improvement teams to ensure and create safer and more efficient production procedures

LEADERSHIP AND INVOLVEMENT

Kappa Sigma Fraternity – Treasurer March 2017 – March, 2018

Business Analytics Club

Undergraduate Consulting Club

Compass Undergraduate

