

Contact tel 03457 404 404 see reverse for call times Text phone 03457 125 563 used by deaf or speech impaired customers www.hsbc.co.uk

# Your Statement

Mr C Orr 60 Stockbridge Road Donaghadee County Down BT21 0PN



 Account Summary

 Opening Balance
 £3,546.99

 Payments In
 £4,924.09

 Payments Out
 £4,342.18

 Closing Balance
 £4,128.90

 Arranged Overdraft Limit
 £5,000.00

**International Bank Account Number** 

GB28HBUK40380491778005

**Bank Identifier Code** HBUKGB4108T

4 July to 3 August 2025

Account Name
Mr Calvin Orr

**Sortcode** Account Number Sheet Number 40-38-04 91778005 520

Date	Payn	nent type and details	£ Paid out	£ Paid in	£ Balance
03 Jul 25		BALANCE BROUGHT FORWARD			3,546.99
07 Jul 25	DD	MONEYBOX	10.00		
	DD	MONEYBOX	15.00		
	DD	LAND & PROPERTY SE	295.67		
	DD	PAYPAL PAYMENT	24.98		
	SO	CALVIN ORR			
		MONZO-PERSONAL	500.00		
	SO	CALVIN ORR JOINT			
		CALVIN	700.00		
	SO	MARY ORR			
		CALVIN	100.00		
	VIS	PAYPAL *SMARTY			
		35314369001	20.00		
	))))	THE RANGE			
		BALLOO PARK	57.46		1,823.88
08 Jul 25	DD	PRACTICE PLAN	15.99		
	VIS	AMZNMktplace*RC0WY			
		amazon.co.uk	19.79		
	VIS	AMZNMktplace*RC2BQ			
		amazon.co.uk	9.49		
	VIS	INT'L 0093425992			
		APPLE.COM/BILL			
		08001076285	8.99		1,769.62
09 Jul 25	OBP	MBNA MASTERCARD			
		412985*****2478	60.00		1,709.62
11 Jul 25	VIS	INT'L 0016386971			
		PAYPAL *XSOLLA STF			
		4029357733	19.99		1,689.63
		BALANCE CARRIED FORWARD			1,689.63



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# 4 July to 3 August 2025

Account Name Mr Calvin Orr

# Your Statement

Sortcode Account Number Sheet Number 40-38-04 91778005 521

Your HS		lvance details nent type and details	£ Paid out £ Paid i		£ Balance
		BALANCE BROUGHT FORWARD			1,689.63
14 Jul 25	DD	MONEYBOX	10.00		
	DD	MONEYBOX	15.00		
	DD	NFU MUTUAL INS-BC	89.81		
	))))	HENDERSONS MOAT			
		DONAGHDEE	43.80		
	))))	HENDERSONS MOAT			
		DONAGHDEE	6.45		
	)))	SAINSBURYS			
		BANGOR	27.03		
	))))	CUAN CRAFTS			
		NEWTOWNARDS	14.00		
	VIS	AMZNMktplace*R7174			
		amazon.co.uk	23.47		
	VIS	PAYPAL *FLAVOURWAR			
		35314369001	57.14		
	VIS	INT'L 0024536923			
		ANC*Ancestry.co.uk			
		8004049723	19.99		1,382.94
5 Jul 25	DD	FIBRUS	54.99		
	))))	BELFAST INTERNATIO			
		BELFAST	3.00		1,324.95
6 Jul 25	DD	PLUM	2.99		
	VIS	AMZNMktplace*R73J0			
		amazon.co.uk	18.52		
	VIS	Amazon.co.uk*R70EP			
		AMAZON.CO.UK	12.49		1,290.95
17 Jul 25	DD	SKY DIGITAL	68.00		
	VIS	Amazon.co.uk*RY5JA			
		AMAZON.CO.UK	22.09		
	VIS	Amazon.co.uk*RY90B	0.50		
		AMAZON.CO.UK	8.70		
	VIS	Amazon.co.uk*RY2HX	0.00		
		AMAZON.CO.UK	9.03		
	VIS	Amazon.co.uk*RY2R3	2.06		
		AMAZON.CO.UK	2.96		
	VIS	AMZNMktplace*RY300	12.50		
		amazon.co.uk	13.59		
	VIS	Amazon.co.uk*RY00W	<del>-</del>		
	THE	AMAZON.CO.UK	6.15		
	VIS	Amazon.co.uk*RY5D2	0.50		
		AMAZON.CO.UK	9.60		
	VIS	Amazon.co.uk*RY1P6			
		AMAZON.CO.UK	11.47		
		BALANCE CARRIED FORWARD			1,139.36



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# 4 July to 3 August 2025

Account Name Mr Calvin Orr

# Your Statement

Sortcode Account Number Sheet Number 40-38-04 91778005 522

)at e	SBC Advance details  Payment type and details		£ Paid out	£ Paid in	£ Balance
		BALANCE BROUGHT FORWARD			1,139.30
	VIS	Amazon.co.uk*RY7YX			
		AMAZON.CO.UK	24.34		
	VIS	WWW.AMAZON.* RY66Q			
		LONDON	7.70		
	VIS	WWW.AMAZON.* RY2UG	- 00		
		LONDON	7.00		
	VIS	Amazon.co.uk*RY8ZG			
		AMAZON.CO.UK	5.84		
	VIS	Amazon.co.uk*RY6UK			
		AMAZON.CO.UK	4.67		1,089.8
8 Jul 25	DD	NW MASTERCARD	65.01		
	VIS	Amazon.co.uk*RY7HC	0.00		
		AMAZON.CO.UK	8.98		1,015.82
9 Jul 25	ATM	CASH POST JUL19			
		Post Office @17:44	50.00		965.8
1 Jul 25	DD	MBNA LIMITED			
		FIRST PAYMENT	150.00		
	DD	MONEYBOX	10.00		
	DD	MONEYBOX	15.00		
	)))	SUMUP *KAM INN			
		DONAGHADEE	12.00		
	)))	MAXOL SSTN MARINO			
		HOLYWOOD	9.48		
	VIS	SOLO BANGOR	20.22		
		BANGOR	39.33		
	)))	BELFAST INTERNATIO	2.00		
		BELFAST	3.00		
	)))	MCDONALDS			
		BANGOR	11.48		
	VIS	PAYPAL *SPOTIFY*P3			
		35314369001	11.99		
	VIS	INT'L 0093500773			
		APPLE.COM/BILL	<b>=</b> 00		-0
2 1 1 2 5	***	08001076285	7.99		695.5
2 Jul 25	)))	MCDONALDS	10.67		
	1110	BANGOR	19.67		
	VIS	AMZNMktplace*RS2KR	44.00		
2 1 1 2 5	***	amazon.co.uk	14.98		660.9
3 Jul 25	)))	HENDERSONS MOAT	14.40		
4 1 105	DD	DONAGHDEE	16.62		644.2
4 Jul 25	DD	SKY MOBILE	140.65		503.6
5 Jul 25	)))	VALUE CAR PARKS LT	15.50		10= -
0.1.105		BELFAST	17.70		485.9
8 Jul 25	DD	MONEYBOX BALANCE CARRIED FORWARD	10.00		475.9



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# 4 July to 3 August 2025

Account Name
Mr Calvin Orr

# Your Statement

Sortcode Account Number Sheet Number 40-38-04 91778005 523

Your HS Date	SBC Advance details  Payment type and details		£ Paid out	£ Paid in	£ Balance
		BAIANCE BROUGHT FORWARD			475.93
	DD	MONEYBOX	15.00		
	DD	H3G	8.00		
	)))	SAINSBURYS			
		BANGOR	19.85		
	)))	THE RANGE			
		BALLOO PARK	41.45		391.63
30 Jul 25	VIS	Audible UK			
		adbl.co/pymt	69.99		
	)))	SPAR MAIN STREET			
		GROOMSPORT	14.65		306.99
31 Jul 25	CR	BRACKNELL FOREST B		4,924.09	
	SO	CALVIN ORR			
		JOINT	400.00		
	SO	CALVIN ORR			
		MONZO - SAVINGS	100.00		4,731.08
01 Aug 25	DD	RCI FINANCIAL SERV	352.45		
	DD	POWER NI	112.00		
	SO	CALVIN ORR			
		SAVING	100.00		
	SO	CALVIN ORR			
		MONZO - CAR MAINT	25.00		
	)))	MCDONALDS			
		BANGOR	11.74		
	VIS	INT'L 0077140176			
		APPLE.COM/BILL			
		08001076285	0.99		4,128.9
3 Aug 25		BALANCE CARRIED FORWARD			4,128.9

# Information about the Financial Services Compensation Scheme

Your deposit is eligible for protection under the Financial Services Compensation Scheme (FSCS). For further information about the compensation provided by the FSCS, refer to the FSCS website at www.FSCS.org.uk, call into your nearest branch or call your telephone banking service. Further details can be found on the FSCS Information Sheet and Exclusions List which is available on our website (www.hsbc.co.uk).

Credit Interest Rates	b a lanc e	AER variable	Overdraft Interest Rates		balance	EAR variable
Credit interest		0.00%		upto	25	0.00%
				over	25	39.90%

## **Business Banking Customers**

#### Interest and Charges

Your Business Banking Terms & Conditions cover how and when we apply interest and charges.

Details of our charges are available in our Business Price List or your individual price list if we've agreed one with you. Details of the debit interest we charge and credit interest we pay are available from our website – see Additional Information below. None of our business current accounts pays interest when in credit unless we individually agree a rate with you.

#### Overdrafts

## Arranged overdraft:

This is where we agree in advance to provide an overdraft limit on your account before you make any transactions that take your account overdrawn, or over your existing arranged overdraft limit. Interest rates are individually agreed and will apply until otherwise agreed or the overdraft is cancelled. Rates are linked to the Bank of England base rate but if the base rate falls below zero, we'll treat it as zero.

For details of our fees and charges, please refer to your Business Overdraft agreement.

### Unarranged overdraft:

This is where you make a payment or we take an amount from your account and you don't have enough money in the account to cover it or it exceeds your existing arranged overdraft limit. When you don't have an arranged overdraft limit, we'll charge our Business Standard Debit Interest Rate on any debit balances. When you have an existing arranged overdraft and go over its limit, we'll charge interest at the rate we've agreed with up to your arranged overdraft limit and will charge our Business Standard Debit Interest Rate on any balance over your arranged overdraft limit.

For information on our debit interest rates, see Additional Information below.

#### Your debit card

For debit card charges, please refer to the Business Price List. This details the standard charges for our business accounts, but doesn't apply if we've agreed different prices with you. For information about how foreign currency transactions are converted to sterling, please refer to the Business Banking Terms & Conditions.

### **Additional Information**

A copy of our Business Price List and the Business Banking Terms & Conditions can be found on our website at business.hsbc.uk/legal.

Information on our savings accounts interest rates and Business Standard Debit Interest Rate can be found on our website at business.hsbc.uk/interest-rates.

This information is also available in our branches or by calling us on 03457 60 60 60 (+44 122 626 0878 if you're calling from outside the UK). Lines are normally open Monday to Friday, 8:00am to 8:00pm and Saturday, 8:00am to 2:00pm (subject to change over certain periods). If you need a Text Relay service, you can download the 'Relay UK' app and call our number from within it.

Details of the interest rates we pay and charges are also separately available through these channels.

To help us continuously improve our service and in the interests of security, we may monitor and/or record your conversation with us.

## **Personal Banking Customers**

#### Interest

Credit Interest is calculated daily on the cleared credit balance and is paid monthly if applicable.

Overdraft interest is charged on the cleared debit balance of your account, it accrues during your charging cycle (usually monthly) and is deducted from your account following the end of your charging cycle. Before we deduct debit interest, we will give you at least 14 days' notice of the amount to be deducted.

#### **Overdrafts**

### Arranged overdraft:

Where we agree an overdraft limit in advance which lets you go overdrawn to spend up to that limit.

### Unarranged overdraft:

When you make a payment that takes your account overdrawn if you don't have an arranged overdraft or takes your account over your arranged overdraft limit.

### Monthly cap on unarranged overdraft charges

- 1. Each current account will set a monthly maximum charge for:
  - (a) going overdrawn when you have not arranged an overdraft; or (b) going over/past your arranged overdraft limit (if you have one).
- This cap covers any:
  - (a) interest and fees for going over/past your arranged overdraft limit;
  - (b) fees for each payment your bank allows despite lack of funds; and
  - (c) fees for each payment your bank refuses due to lack of funds.

The monthly cap on unarranged overdraft charges for HSBC Premier with retained Jade Benefits Bank Account, HSBC Premier Bank Account, HSBC Advance Bank Account, HSBC Bank Account and HSBC Graduate Bank Account is £20.

The monthly cap on unarranged overdraft charges for the HSBC Private Banking Account is £10,000.

The monthly cap on unarranged overdraft charges is not applicable to Basic Bank Account, Student Bank Account and MyAccount as these accounts do not incur unarranged overdraft charges.

#### Your debit card

For debit card charges and how foreign currency transactions are converted to sterling please refer to the Personal Banking Terms and Conditions and Charges.

For Private Banking Account clients, please refer to the Private Banking Banking Services Terms and Conditions.

### **Customer service**

You can chat with us 24/7 via Online Banking and the HSBC UK Mobile Banking App. Telephone Banking lines are open 8:00am to 8:00pm 365 days a year. Our 24-hour automated Telephone Banking, Online Banking and Mobile Banking are subject to maintenance periods. Calls may be monitored or recorded for quality purposes.

S1TC1715

## **Business and Personal Banking Customers**

# Lost and Stolen Cards

If any of your cards are lost or stolen and you're a business account customer, please call 0800 032 7075. If you're a personal account customer, please call 0800 085 2401 or call 0800 085 2403 if you're a Private Banking client or Premier customer. If you're calling from outside the UK, please call us on +44 1442 422 929. Lines are open 24 hours.

### Dispute Resolution

If you have a problem with your agreement, please try to resolve it with us in the first instance. If you're not happy with the way in which we handled your complaint or the result, you may be able to complain to the Financial Ombudsman Service. If you don't take up your problem with us first, you won't be entitled to complain to the Ombudsman. We can provide details of how to contact the Ombudsman.

### Accessibility

Do you need this information in a different format?

Our online banking services can be used with your own personal assistive technology. You can access your information and contact us via live chat in a way that suits you. Find out more about our online banking at: hsbc.co.uk/ways-to-bank/online-banking.

We can send this information in large print, braille, or audio. You can speak to us by visiting one of our branches, or by giving us a call. We also work with third parties such as SignVideo who provide services such as Text Relay and British Sign Language (BSL) Video Relay. Please visit hsbc.co.uk/accessibility to find out more. Business Banking customers can visit business.hsbc.uk/accessibility or business.hsbc.uk/contact-us. Personal Banking customers can visit hsbc.co.uk/accessibility or hsbc.co.uk/accessibility or hsbc.co.uk/contact.

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