Calvin Swart

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in https://www.linkedin.com/in/calvin-swart-9694aa109/

https://github.com/calvinscodes

Passionate full-stack developer focused on clean, responsive designs. Pursuing a Diploma of Software Engineering, I bring creativity, analytical thinking, and a collaborative approach to building impactful, user-centric projects. Specialising in HTML, CSS and other web technologies.

Professional Experience

Apple
April 2024 - Present

Technical Expert
Brisbane, Australia

- As a Technical Expert, my role revolves around repairing and strengthening customer relationships, mentoring and guiding the technical team, and delivering high-quality iPhone repairs. Committed to creating positive customer experiences and fostering a supportive, knowledgeable environment for both customers and colleagues.

Apple
Feb 2023 - Sep 2023

Lead ISE
Brisbane, Australia

- Participated in an in-store Lead experience at Apple, focusing on achieving operational excellence by managing team scheduling, addressing team queries, and ensuring smooth daily operations. Responsible for opening and closing the store, and providing on-floor and off-floor support to foster a cohesive and efficient environment.

Apple
May 2022 - April 2024

Technical Specialist
Brisbane Australia

- As a Technical Specialist at Apple, I provided personalized support and guidance to customers, ensuring they had a seamless experience with Apple technology. Whether assisting customers on the spot with advice or troubleshooting or connecting them with expert support team members, I focused on delivering solutions efficiently and effectively.

Projects

Web Portfolio

https://calvin-web-portfolio.netlify.app

- Designed and developed a responsive web portfolio to showcase my professional experience, education, and projects. The portfolio features clean and modern design, intuitive navigation, and accessibility. Built using HTML and CSS, it highlights my expertise in front-end development, responsive design, and content presentation. This project demonstrates my ability to create user-friendly and visually appealing websites that effectively communicate my personal and professional brand.

Education

Torrens University   October 2024 - October 2026

Diploma of Software Engineering   *Brisbane, Australia*

- I am currently pursuing a Diploma of Software Engineering at Torrens University, focusing on building a solid foundation in software development, programming languages, and modern engineering practices. This program equips me with practical skills in designing, developing, and maintaining software systems while fostering a deep understanding of problem-solving methodologies and collaborative development processes. I am gaining hands-on experience with industry-relevant tools and technologies, positioning myself to contribute effectively to innovative software projects.

Skills

Coding	HTML, CSS, Python
Technical Expertise	Technical Support, iOS Repair and Troubleshooting, Technical Consultation, Technical Advisory
Customer Experience	Customer Relationship Management, Personalised Support, Communication, Conflict Resolution
Leadership	Mentoring, Team Management, Schedule Management, Collaboration