

# Cristina Alzuri, SHRM-CP

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cristinaalzuri@gmail.com • (786) 853-6304 • Miami, FL

LinkedIn: <https://www.linkedin.com/in/cristina-fernandez-shrm-cp/> | GitHub: <https://github.com/calzu0821>

## Summary of Qualifications

- Results-driven Corporate Talent Acquisition Specialist with 6+ years of recruiting and leadership experience. Currently enrolled in a rigorous coding boot camp, fueling my passion for web development and expanding my technical skill set.
- Demonstrated ability to source and attract top-tier talent while maintaining strong stakeholder relationships. Supported corporate roles in Information Technology, Marketing, Accounting, Finance, Sales, and Customer Service.
- Developed, mentored, and empowered a team of up to 20 team members to reach company objectives (KPI's) and grow professionally in their careers.
- Oversaw the transition and implementation of a new Applicant Tracking System for the Talent Acquisition Department at YouFit Gyms.

## Technical Skills

Frontend: HTML5, CSS, JQuery, Javascript, Bootstrap, Bulma

Backend: MySQL, MongoDB, Express, ReactJS, Node, Handlebars, AWS, Webpack

## Education

### University of Miami

Miami, FL

#### Coding Bootcamp

- Developed a solid understanding of front-end web development, including HTML, CSS, and JavaScript, and created responsive web applications and interactive user interfaces.
- Acquired knowledge of back-end development concepts, such as server-side programming, databases, and API integration.
- Experience in utilizing version control systems like Git, collaborating with peers through code repositories and branching workflows.
- Familiarity with modern development tools and frameworks, such as Node.js, React, or Django, through practical application and project work.
- Proven ability to work in a fast-paced, immersive learning environment, managing deadlines and delivering high-quality code solutions.
- Strong communication and teamwork skills, collaborating with classmates on group projects, actively participating in code reviews, and providing constructive feedback.

### Miami Dade College

Miami, FL

BS, Business Administration

### Miami Dade College Honors College

Miami, FL

AA, Health Service Administration

## Experience

### Norwegian Cruise Line Holdings

Miami, FL

#### Corporate Talent Acquisition Specialist

November 2021 – Present

- Consistently met and exceeded daily goals including high call volume and interview scheduling for call center sales and customer service roles.

- Collaborate with hiring managers to identify business needs and develop talent acquisition strategies to source and efficiently staff current open positions.
- Manage the recruiting life cycle in partnership with hiring managers including job posting, sourcing, screening, scheduling interviews, extending offers, and onboarding.
- Actively build talent pipelines to fill current and future roles including search, employee referral, social platforms, college recruiting, and job fairs.
- Organize and lead virtual hiring events as well as local career fairs.

## **YouFit Gyms**

Remote

### **Recruiting Manager**

July 2018 – November 2021

- Directed a team of up to 12 Recruiters to meet and exceed daily productivity goals including high call volume and interview scheduling as well as consistently earning top survey satisfaction scores.
- Analyze and track team development, statistics, objectives, goals, etc.
- Refined the Recruitment process to improve the speed and simplicity of the process for team members and candidates.
- Maintained a customer focus providing exceptional customer service to our business partners, team members, and candidates.
- Collaborated and led the implementation of new systems and projects as well as the facilitation of corporate trainings.
- Regularly strategize on new implementations, processes, and programs that can improve the department.

## **YouFit Gyms**

Miami, FL

### **Operations Manager**

April 2014 – July 2018

- Maintained a customer centered focus while meeting and exceeding membership sales goals and managing daily operations.
- Applied problem-solving skills to resolve customer disputes and escalate using appropriate channels when necessary.
- Implemented and enforced club policies and procedures.
- Managed the budgets for labor and supplies by analyzing business needs on a regular basis.

## **Baptist Health**

Miami, FL

### **Administrative Partner/ Unit Clerk**

December 2016 – May 2017

- Provided administrative support and facilitated the department and patient flow including data entry functions and clerical duties.
- Answered incoming calls in a courteous and professional manner to collect information and identify customer needs.
- Utilized excellent customer service to schedule and coordinate physician consults for over 40 patients via phone and email.

## **Leadership & Activities**

- SHRM Certified Professional (SHRM-CP)
- Certified Nursing Assistant (CNA)
- Technical Recruiting - LinkedIn Learning
- Diversity and Inclusion in the Workplace Certificate - USF Corporate Training and Professional Education

## **Skills & Interests**

**Technical:** Proficient in Microsoft suite, Google Suite, Mac, Windows, GitHub, VSCode.

**Programs:** UKG, Paycom, DataTrak, LinkedIn Talent, Indeed, Glassdoor, PeopleSoft, Dayforce, Discord, Slack, Hellosign, and Docusign.

**Language:** Fluent in English and Spanish, spoken and written.

**Interests:** Health and Wellness, and Volunteering.