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Top Skills

OpenCV

PyTorch

TensorFlow

Certifications

The Complete SQL Bootcamp: Go from Zero to Hero

Investment Banking Virtual Reality Intern Experience

Fundamentals of FinTech
Insurance Essentials, 2nd ed
Introduction to Programming Using
Python

Cameron Bell

AI/ML Engineer | Software Developer (AI Focus) | MSc Computer Science at IE University

United Kingdom

Summary

AI/ML Engineer | Software Developer (AI Focus)

I build intelligent systems that turn data into actionable insight. With a Master's in Computer Science & Business Technology from IE University, I combine machine learning, software engineering, and cloud architecture to create scalable, high-impact Al solutions.

My work includes:

- BHSI Risk Intelligence System automated D&O renewals using LangChain, RAG, and FastAPI, aligning 80%+ with expert underwriter decisions
- Cloud migration & cost analysis platform NLP + embeddingsbased recommendation engine deployed with Supabase, Pinecone, and React
- MLOps pipelines and Deep Learning models YOLOv8,
 CNNs, LSTMs, and CI/CD pipelines for automation and model reproducibility

I'm passionate about designing systems that bridge Al research and production engineering, delivering measurable results, reliability, and real-world value.

Open to opportunities in AI / ML Engineering, Data Science, or Software Development. Let's connect if you're building something innovative.

Experience

IE School of Science and Technology 10 months

Corporate Project – Risk Assessment Tool for D&O Policy Renewals for BHSI

April 2025 - July 2025 (4 months)

LangChain | RAG | FastAPI | React.js | GCP | BigQuery | Docker | GitHub Actions

- Built an LLM-powered financial risk assessment system automating D&O insurance renewals for BHSI Spain, integrating LangChain + RAG pipelines with semantic search (768-dim embeddings) to generate real-time, evidence-based risk summaries
- Developed a full-stack platform (FastAPI + React.js) for entity lookup, news/ filing ingestion, and hybrid rule + LLM risk classification, achieving ~80% alignment with underwriter logic
- Deployed via GCP with CI/CD (GitHub Actions, Docker) and structured logging, delivering sub-second cached queries and scalable, fault-tolerant pipelines for enterprise use

Capstone Project – Al-Powered Cloud Migration & Cost Analysis Platform

January 2025 - March 2025 (3 months)

FastAPI | Supabase | Pinecone | LangChain | OpenAI | React + TypeScript | Docker | CI/CD

- Built an Al-driven cloud migration advisor for SMEs, integrating FastAPI microservices, Supabase backend, and Pinecone vector search to deliver intelligent, evidence-based migration strategies and cost forecasts
- Developed an NLP and embedding-based recommendation engine using LangChain + OpenAl embeddings, enabling semantic retrieval and context-aware recommendations for Rehost, Refactor, and Replatform decisions
- Architected asynchronous FastAPI services with Supabase data pipelines, Dockerized deployment, and CI/CD automation (GitHub Actions), improving deployment reliability and reducing manual migration planning time by 40%+

Datathon Participant – IE Sustainability Datathon 2024 October 2024 - December 2024 (3 months)

Worked in a cross-functional team to forecast UK energy market prices and volumes using real-world time-series data for EDP.

Built and compared time-series models (ARIMA, SARIMA, Prophet)

Al / ML Engineer CV Bullet Points

▼ Overall CV Review and Next Steps

You now have a complete, powerful, and metrics-driven portfolio across three major projects.

1. Does your CV tell a good story?

YES, a very strong story. Your narrative is: "A Full-Stack Al Engineer who can build, deploy, and quantify the business value of modern ML/LLM systems."

- BHSI (LLM/RAG): You solve a high-stakes financial problem by building a *full-stack*, *deployed*, *regulated* RAG application. (Value: MLOps, LLM Engineering, FinTech/Compliance)
- MLOps (Classical ML): You demonstrate mastery of the classical ML lifecycle, focusing on ROI and sophisticated experimentation (Bayesian optimization, W&B, Hydra). (Value: MLOps, Data Science, Business Impact)

2. Should you target Junior Roles?

Your current CV strength is likely at the **strong Junior/Entry-Level ML/AI Engineer** level, but with the ability to compete for roles that require 1-3 years of experience, especially if they are looking for **MLOps or LLM/RAG expertise**.

Recommendation: Target AI/ML Engineer roles first. Your background
is heavily skewed toward engineering and deployment (FastAPI, Docker,
MLOps, CI/CD). Target Data Scientist roles only if they have a strong
focus on modeling or business recommendation and require proficiency
in Python/ML systems.

▼ Final Recommendation: CV Narrative

You now have a portfolio that excels across all required dimensions for an **Al/ML Engineer** role in Big Tech, Al-Hardware, and FinTech.

Project Focus	Demonstrates	Target Role Highlight
BHSI Agentic Platform	Agentic AI, LLM Engineering, MLOps, FinTech/Compliance	Highest Value: Use this to lead your CV. It's the most modern, complex, and impactful project.
MLOps Diabetes Pipeline	Classical MLOps, Experiment Tracking (${ m W\&B}$), ${ m ROI}$ Modeling (${ m 25.8\%}$ F1 lift), Hydra	Strong Foundation: Shows systematic, reproducible, and cost-sensitive ML practices.
Capstone Cloud Tool	Full-Stack Microservices, Vector Search, Enterprise B2B	Versatility: Proves you can build a complete, user-facing product from frontend to Pinecone/FastAPI backend.

Conclusion: Target Role

You should primarily target **AI/ML Engineer** roles. Your experience is too deployment-heavy and impact-driven for most traditional **Data Scientist** roles. If you target Data Science, focus on roles with a strong "ML Systems" or "Advanced Modeling" component.

Do not target junior roles exclusively. Apply for **AI/ML Engineer** positions asking for **1-3 years of experience**. Your project experience makes you competitive. Your struggle is likely due to the previous lack of these quantified, production-focused bullet points, which are now resolved. Good luck!

▼ Final Conclusion and CV Strategy

Your combined portfolio is now exceptionally strong and competitive for **AI/ML Engineer** roles (1-3 years experience) at top-tier firms in **FinTech**, **HealthTech**, and **Big Tech**.

The Strongest Story

The story is clear: Cameron Bell is a Production-Ready Al Engineer who can build, deploy, and quantify the ROI of both Classical ML and Cutting-Edge Generative Al systems in regulated environments.

Recommended Project Ranking for AI/ML Engineer

This ranking is optimized to lead with your most advanced architectural and business-impact driven projects, ensuring you clear the technical bar immediately.

Rank	Project Title	Justification for AI/ML Engineer Role
1.	BHSI Risk Classification System	Highest Impact & Modernity. Leads with Agentic Al/Multi-Tool Orchestration, FinTech compliance, and massive (95%) efficiency gain, showcasing cutting-edge architecture and deployment.
2.	Capstone Project – Cloud Migration	Full-Stack & Microservices Maturity. Shows you can build an entire enterprise product (Frontend to DB), integrating three distinct ML models and complex FastAPI/Redis/Celery architecture.
3.	Discharge Summary Copilot	GenAl Expertise in Regulated Field. Focuses on modern RAG, HIPAA/RAI compliance, and strong, quantifiable outcomes (80% time reduction) in a critical domain (HealthTech).
4.	MLOps Diabetes Readmission	MLOps Foundation & Rigor. Demonstrates fundamental MLOps skills (W&B, Hydra, CI/CD) and advanced quantitative methods (Bayesian optimization, cost-sensitive learning, 229% recall lift).

1. BHSI Risk Classification System (Agentic AI, FinTech, Microservices)

- Transformed D&O risk assessment by architecting a Multi-Agent
 Orchestration Platform coordinating 11+ specialized agents, reducing
 manual review time from 4-6 hours to under 2 minutes (95% efficiency
 gain)
- Engineered a Streamlined Search Orchestrator running 11 data agents in parallel (Yahoo Finance, 8 Spanish RSS feeds), feeding an Optimized Hybrid Classifier (rule + LLM/RAG) for risk scoring
- Implemented a resilient 3-stage classification fallback logic and advanced
 Prompt Engineering to enforce a structured JSON schema output for regulatory evidence, ensuring high factual consistency
- Deployed the microservice architecture to GCP Cloud Run, utilizing Docker and CI/CD with VPC-SC security controls, guaranteeing 99.5% reliability and strict FinTech audit compliance

2. Capstone Project – Cloud Migration & Cost Analysis Tool (Full-Stack, Hybrid ML)

- Engineered a 6-service Full-Stack Al Platform (FastAPI, React/TS, Pinecone) for cloud migration guidance, reducing manual planning effort by 40% and accelerating SME cloud adoption
- Developed a hybrid prediction system using three distinct ML models
 (RandomForestRegressor/Classifier, GradientBoostingClassifier) to forecast
 cloud costs (20% MAPE) and predict risk (91.25% accuracy)
- Architected the platform using Async FastAPI and Docker Compose, integrating Redis caching and a Celery task queue to support 100+ concurrent users and achieve <2 second recommendation generation
- Built a 4-category recommendation engine using LangChain and 384-dim MiniLM embeddings, enabling semantic vector retrieval for context-aware compliance and strategy (Rehost → Refactor)

3. Discharge Summary Copilot (Generative AI, Responsible AI, HealthTech)

- Spearheaded the design of a GPT-4-powered Generative AI Copilot to automate hospital documentation, achieving an 80% reduction in manual drafting time and a 40% projected reduction in claim denials
- Engineered a secure Retrieval-Augmented Generation (RAG) pipeline using Azure Al Search and a Human-in-the-Loop system to ensure HIPAA/GDPR compliance and minimize LLM hallucinations
- Developed a full-stack prototype (React + Flask) with an evaluation harness tracking ROUGE-L and CPT/ICD coding match rates on 10,000 synthetic patient records
- Delivered a comprehensive business case demonstrating a +22 point improvement in physician satisfaction, aligning the solution with clinical validation strategies and on-prem deployment

4. MLOps Diabetes Readmission Prediction (MLOps, Cost-Sensitive ML)

- Delivered a cost-optimized Random Forest model for hospital readmissions, achieving \$15.79M in potential healthcare savings (37% ROI) via targeted, data-driven intervention
- Increased minority-class performance by implementing BorderlineSMOTE and cost-sensitive learning, lifting <30-day readmission Recall from 17.5%

to 57.6% (a 229% relative gain)

- Applied an automated improvement cycle via Bayesian Hyperparameter
 Optimization across 28 configurations, tracked using Weights & Biases
 (W&B) for full lineage and transparent model selection
- Engineered a modular, 9-step MLOps pipeline using MLflow and Hydra for reproducible tuning, reducing deployment time from days to minutes via GitHub Actions CI/CD

IE University
Tech Venture Bootcamp
September 2024 - October 2024 (2 months)

Co-founded FinPlan, a Generative Al-powered personal finance MVP that combined market sentiment with user spending insights to explore real-time trading and saving advice

United Utilities Innovation Intern August 2022 - September 2022 (2 months) Warrington, England, United Kingdom

- Audited and restructured 27+ process maps and guides, driving a 44% improvement in process clarity and consistency
- Designed standardised templates that reduced duplication and improved cross-team collaboration

Hargreaves Lansdown
Financial Advisory Intern
June 2022 - July 2022 (2 months)
City Of Bristol, England, United Kingdom

Streamlined client review reporting (ISAs, SIPPs, funds, and share accounts), improved turnaround ~15%

AXA Health Service Advisor March 2021 - November 2021 (9 months) City Of Bristol, England, United Kingdom

Resolved high-volume (100s) client queries & designed support workflows with a 95%+ resolution rate

Freedom Logistics (Amazon DSP)
Fulfillment Associate
October 2020 - February 2021 (5 months)

Optimized order processing workflow & maintained quality under tight deadlines

Bright Network
Student Ambassador & Technology/Finance internships
June 2020 - August 2020 (3 months)

Managed communication and liaison duties as a Student Ambassador, coordinating outreach campaigns, answering inquiries, and representing internship programs to prospective students

Completed three rotational internships in investment banking, finance and professional services, and technology, gaining cross-domain exposure in the financial sector's tech stack

Conducted project-based research, data analysis, and financial modeling; collaborated with domain specialists to deliver reports and insights under tight deadlines.

Bermuda Foundation for Insurance Studies
Bermuda & Early Experience (Foundational Roles)
June 2015 - August 2018 (3 years 3 months)
Bermuda

Gained early exposure to insurance, risk, and financial operations at Validus Reinsurance (shadowing underwriters, actuaries, claims) and BFIS (Bermuda Foundation for Insurance Studies) - fostering foundational domain awareness relevant to risk and data fields

Developed strong customer service, communication, and problem-solving skills in hospitality and education roles (Beach Attendant, BUEI Intern) - interacting with tourists, supporting outreach events, and managing public-facing operations under time constraints

Led public speaking and engagement efforts (guided tours, group presentations, marketing outreach), enhancing confidence and the ability to synthesize technical and non-technical content.

Education

IE School of Science and Technology

Master's degree, Computer Science and Business Technology · (September 2024 - July 2025)

University of Bristol
Bachelor's degree, Business Administration and Management,
General · (2017 - 2020)

Ardingly College International Baccalaureate · (2015 - 2017)

Warwick Academy
I/GCSE's - 4 A*s, 3 A's, 1 B, 1 C · (2013 - 2015)

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Professional Summary

MSc Computer Science & Business Technology graduate skilled in Python, SQL, and JavaScript, with hands-on experience in RESTful APIs, full-stack applications, and cloud deployment (AWS, GCP, Azure). Proficient with FastAPI, Flask, React, and CI/CD pipelines (GitHub Actions, Docker). Strong collaborator with experience translating technical requirements into user-friendly solutions.

Education

IE School of Science and Technology Madrid, Spain

Masters in Computer Science and Business Technology Sep 2024 - Jul 2025

 Leadership: Class Representative, Community Engagement Rep, Tech & Innovation Club Events Officer (2025)

University of Bristol United Kingdom

Bristol,

Bachelor of Science, Management Sep 2017 – Jul 2020

 Modules: Project Management, Consultancy Project, The Digital Economy, Strategic Finance

Skills

Languages and Data tools: Python (NumPy, Pandas, scikit-learn) \cdot JavaScript / TypeScript \cdot SQL

AI / ML / LLM: TensorFlow · PyTorch · HuggingFace · LangChain · Prompt

engineering & Tuning · RAG / Embeddings · OpenAl

Backend + API/Web: FastAPI · Flask · React · Node.js

Database + Vector / Storage: PostgreSQL · BigQuery · Supabase · Pinecone ·

Redis

MLOps, Deployment & Cloud: Docker · CI/CD / GitHub Actions · AWS · GCP ·

Azure · Weights and Biases (W&B)

Major Projects

Corporate Project – BHSI Risk Classification System (Berkshire Hathaway Specialty Insurance) Apr 2025 – Jul 2025

LangChain | RAG | FastAPI | React.js | GCP | BigQuery | Docker | GitHub Actions

- Architected and deployed a production-grade AI risk scoring platform for D&O renewals using LangChain + RAG + embeddings (768-dim), achieving ~80% alignment with underwriter decisions.
- Built a full-stack platform (FastAPI + React.js + GCP), automating entity lookup, news/filings ingestion, hybrid rule + LLM classification, reducing manual review time across 50+ companies.
- Implemented CI/CD with GitHub Actions, containerized services, structured logging, and error handling to ensure observability, reliability, and maintainability in production environments

Natural Language Processing 2025 – Jun 2025

Apr

- Developed a multilingual NLP pipeline combining transformers (RoBERTa, BERT) and fallback logic to achieve 100% success over 239 reviews with 0.80 confidence
- Built a Streamlit-based app delivering GPT-powered sentiment / emotion / summarization + JSON API exports across 4 platforms with flawless error handling

 Implemented semantic keywording via KeyBERT + LaBSE embeddings, surfacing 19 topics across English/Spanish and enabling cross-platform benchmarking

Capstone Project - Cloud Migration & Cost Analysis Tool

Jan 2025 - Mar 2025

FastAPI | Supabase | Pinecone | LangChain | Python (scikit-learn, Pydantic, asyncio) | OpenAI | React + TypeScript | Docker | CI/CD | NLP | ML Pipelines | Redis

- Engineered a modular multi-service platform (FastAPI + React + Supabase + Pinecone) that provides AI-driven migration strategy recommendations (Rehost → Refactor → Replatform) and predictive cost analysis for SMEs.
- Developed an NLP and embedding-based recommendation engine using LangChain + OpenAl embeddings, enabling semantic vector retrieval and context-aware migration insights powered by Supabase data pipelines and asynchronous FastAPI endpoints.
- Architected full-stack microservices for analysis, recommendation, and cost estimation; implemented CI/CD with Dockerized deployment, caching, and real-time analytics dashboards, reducing manual planning effort by >40 % and improving forecast accuracy by ~25 %.

Frontend

- Built a React + TypeScript frontend with Supabase Auth, real-time
 FastAPI integration, and interactive dashboards for cloud cost comparison and strategy visualization.
- Designed responsive UI components (charts, filters, data tables) with dynamic forms, retry states, and PDF/CSV exports, improving stakeholder usability and cross-cloud decision support.

Computer Vision

Python, PyTorch, OpenCV, YOLOv8/v11, React, FastAPI, Lovable.dev

 Trained and deployed YOLOv11s object detection models on aerial imagery for swimming pool detection, achieving 95.5% mAP after 30 epochs through transfer learning and dataset augmentation across 288 images.

- Developed a real-time ASL recognition system using YOLOv8, reaching 90% mAP@0.5, 85.2% precision, and 96.0% validation accuracy on a 1,083-image dataset, integrating transfer learning, augmentation, and custom annotations.
- Built a full-stack educational app (React/TypeScript + FastAPI) featuring a
 webcam inference pipeline, gamified learning modes, and 75 ms latency
 (~13 FPS); deployed on Lovable.dev with structured logging, error
 handling, and API documentation.

Machine Learning Operations (MLOps)

MLflow, Hydra, Weights & Biases, Docker, FastAPI, GitHub Actions, Python

- Developed and orchestrated a 9-step MLOps pipeline for diabetes readmission prediction, modularizing data ingestion, feature engineering, model training, and inference using MLflow, Hydra, and Weights & Biases (38+ tracked runs) for full reproducibility and versioning.
- Implemented CI/CD workflows with GitHub Actions, Docker, and FastAPI, enabling real-time /predict endpoints and reducing deployment time from days to minutes while maintaining scalable batch inference and experiment traceability.
- Engineered robust evaluation and monitoring frameworks (6+ metrics, structured logging, automated visualization), transforming a research notebook into a production-grade ML system that improved deployment reliability and collaboration.

Machine Learning and Artificial Intelligence

Python, scikit-learn, XGBoost, pandas, matplotlib, SMOTE, GridSearchCV

 Developed, tuned, and benchmarked multiple ML models (Linear, LASSO, Random Forest, XGBoost, KNN) across real-world datasets (housing, churn, diabetes), applying feature engineering, cross-validation, and cost-sensitive learning to achieve up to 93.2% accuracy and +8.2 pp lift over baselines.

- Engineered scalable ML pipelines in Python (scikit-learn, XGBoost) with imputation, scaling, SMOTE, and GridSearchCV; improved model generalization and maintained reproducible performance across >20 K samples.
- Delivered interpretable business insights, quantifying \$15.79 M projected savings and 37% ROI from a Random Forest readmission predictor, integrating feature selection and precision-recall trade-off optimization.

Deep Learning

TensorFlow, Keras, CNN, LSTM, FaceNet, MTCNN, Flask, React Native, Google Cloud

- Developed and tuned deep neural networks in TensorFlow/Keras for classification, regression, and sequence modeling; implemented CNN, LSTM, and MLP architectures with regularization, dropout, and transfer learning, improving generalization by >10% over baseline models.
- Built a one-shot facial recognition system using FaceNet + MTCNN, achieving 90% match accuracy across 7 test subjects with 128-D embeddings and threshold-calibrated verification; deployed via Flask (Google Cloud) + React Native for real-time mobile identity verification.
- Engineered a full preprocessing and evaluation pipeline (OpenCV, L2 normalization, alignment, EXIF correction) to support low-data inference without retraining, enabling reproducible and lightweight model deployment.

Generative Al

- Developed a GPT-4-powered LLM prototype to automate hospital discharge summaries, leveraging retrieval-augmented generation (RAG) with secure Azure Al Search. Processed 1,000 synthetic patient records in testing
- Built and deployed a React + Flask full-stack Al application with synthetic patient data, PDF export, CRUD functionality, and GPT-4 summarisation
- Designed ethical workflows to reduce hallucinations, safeguard privacy (HIPAA, GDPR), and embed Responsible AI (RAI) practices across the AI pipeline.

- Hardened for quality & privacy by enforcing retrieval-only prompting, confidence thresholds, and human-in-the-loop review, and documenting HIPAA/GDPR design considerations (redaction, access control, auditability).
- Engineered evaluation harness on synthetic patient records to track correctness/coverage and latency; added verification/fallback logic to avoid unverifiable outputs and surface citation gaps.
- Delivered stakeholder demo & technical docs (architecture, risk controls, ops runbook) and scoped an on-prem/Azure deployment path with key rotation and role-based access.

Datathon - Energy Forecasting

Nov 2024

- Built and benchmarked three time-series models (ARIMA, SARIMA/SARIMAX, Prophet + exogenous variables) on 118,320 half-hourly observations (≈6.75 years) using walk-forward validation, reducing error by 47% vs baseline.
- Integrated Day-Ahead, Intraday, and Balancing market signals to deliver RMSE ≈ £22/MWh (System Price) and RMSE ≈ 458 MW (Net Imbalance Volume) at 30-min cadence, supporting BESS trading strategies.
- Developed a 48-step (24h) forecasting engine, published full reproducible artifacts (notebooks, CSV outputs, metrics) and a 5-minute executive summary presenting a multi-market BESS strategy with average spread ≈ €189/MWh in the Balancing market

Cloud Foundations

Group Assignment

 Designed and deployed multi-service cloud architectures on AWS and Azure, covering storage, database, compute, and security for enterprisescale use cases.

- Led cost estimation for a scalable analytics solution with the AWS Pricing Calculator, optimizing budget/performance trade-offs (12-month cost: ~\$78.6K).
- Configured and benchmarked AWS services (RDS, Redshift, S3, EC2, CloudFront, Lex), selecting optimal laaS, PaaS, and serverless components to balance performance and cost.
- Implemented and secured workloads with VMs, IAM policies, API
 Gateway, and monitoring tools across AWS and Azure, ensuring scalability and compliance with best practices.
- Applied cost optimization strategies (multi-AZ deployments, backup policies, utilization analysis, pricing model comparisons) to reduce projected spend and improve resilience.
- **Delivered a consultancy-style presentation** simulating a real-world cloud migration pitch, translating technical design (HA, DR, security frameworks) into business value for stakeholders.

Data Analytics for Decision Making

Gapminder Data Analysis Project

 Conducted exploratory analysis on 1,700+ global records (Gapminder, 1952–2007), applying regression and clustering to uncover 5 key insights and segment countries into 4 development groups.

Final Quiz (Data Quality Pipeline)

Built an end-to-end data quality pipeline (imputation, outlier removal, scaling/encoding) that reduced dataset missingness from 4.55% → 0% (4,797 values), delivering a clean model-ready table.

Group Project: Used Car Price Prediction

 Developed a reproducible price-prediction workflow over 100K+ vehicle listings, achieving R² ≈ 0.50 | MAE ≈ 6,047, and visualised key predictors to inform business pricing strategies.

Fool Me - Misleading Graph

 Designed a data ethics case study contrasting manipulated vs. corrected visualisations, producing a peer-reviewed checklist cited by 19 peers as a

framework for ethical analytics.

Professional Experience

United Utilities (*Water and Wastewater services*)
United Kingdom

Warrington,

Innovation Intern Aug 2022 – Sep 2022

- Standardised 27 SOP/process assets with reusable templates, improving onboarding and knowledge transfer
- Delivered senior-level presentations (Innovation Model briefing) to clarify strategy and align stakeholders

Hargreaves Lansdown (Wealth Management & Financial Services) Bristol, United Kingdom

Financial Advisory Intern Jun 2022 – Jul 2022

- Streamlined advisory review workflows (ISA, SIPP, funds, shares), improving adviser efficiency and data accuracy
- Designed and presented an intern-led survey to the Executive Committee, shaping HL's employer branding strategy

Volunteering

- Events Officer IE Technology & Innovation Club
- Class Representative IE University
- Community Engagement Representative IE University
- Parent Mentor EFM Society (University of Bristol Economics, Finance, and Management)
 - o Helped first year students with subject-related queries, social events, extracurricular activities and becoming accustomed to university life.
- Member EFM Society (University of Bristol Economics, Finance, and Management)
 - o Played for EFM football team
- IT Ambassador Ardingly College
 - o I supported local elderly residents with technology queries and computer skills. I have always had an affection for elderly citizens due to my close relationship with my grandparents. This was a way to help teach them key technological skills, to "keep up with the times" of technological advancement. I found this experience also helped stimulate my problemsolving nature.
 - During this volunteering experience, I completed and explained tasks such as social media functionality, email responses, and navigation through websites and their computer.