CAMERON DYAS

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Prospective graduate of a Bachelor's degree in Information Science seeking an entry level position at upcoming tech or financial tech company.

Highly motivated and creative individual specializing in problem resolution, training support and administration of Windows operating systems.

EDUCATIONAL BACKGROUND

SUNY New Paltz
New Paltz, NY
Bachelor's Degree
Information Science
GPA 3.0
(December 2021)

Dutchess Community College
Poughkeepsie, NY
Associate's Degree
Mgmt Info Systems and Services (2016 - 2018)

SKILLS AND PROFICIENCIES

- Problem-solving skills and willingness to learn.
- Interpersonal communication skills.
- Languages - Java, C++, SQL, XAML ,HTML,CSS,PHP, JavaScript, MySQL
- Hardware - Raspberry Pi
- Operating Systems - Windows (7, 8.1, 10)
- Linux/Unix

RELEVANT EXPERIENCE AND TRAINING

IT Support Intern — Electra Technologies
03/2021-08/2021

- Interact with staff at all levels and all site locations and provide first-level contact and problem resolution.
- Interface with IT contacts, technical contractors, and vendors that provide technology resources and support to Electra Team.
- Support for collaboration tools such as Zoom, Webex, Microsoft Teams.
- Provide support for all standard productivity software (Microsoft Office - Access, Word, Excel, PowerPoint, Outlook Photoshop Acrobat Microsoft Teams), various email and calendar clients, including installation, troubleshooting, and user assistance and training Support and administration of Windows operating systems.

Undergraduate Projects:

- **Demo Application** - *Grocery POS Website*
Utilized XAMPP using PHP, HTML, CSS, Bootstrap, MySQL.
- **Demo Application** - Hadoop Map Reduce Analysis
- **Demo Application** - *Mohonk Mountain House Hotel*
Utilized Visual Studio using C++ to create the U/I (User Interface).
- **Software Proposal** - Created a temporary database through SQL for a mock company that contained confidential customer information.