

## CAMERON DYAS

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Prospective graduate of a Bachelor's degree in Information Science seeking an entry level position at upcoming tech or financial tech company.

Highly motivated and creative individual specializing in problem resolution, training support and administration of Windows operating systems.

### EDUCATIONAL BACKGROUND

SUNY New Paltz New Paltz, NY Bachelor's Degree Information Science GPA 3.0 (December 2021)

Dutchess Community College Poughkeepsie, NY Associate's Degree Mgmt Info Systems and Services (2016 - 2018)

# SKILLS AND PROFICIENCIES

- Problem-solving skills and willingness to learn.
- Interpersonal communication skills.
- Languages Java, C++, SQL, XAML, HTML, CSS, PHP, JavaScript, MySQL
- Hardware Raspberry Pi
- Operating Systems Windows (7, 8.1, 10)
- Linux/Unix

### RELEVANT EXPERIENCE AND TRAINING

#### IT Support Intern - Electra Technologies

03/2021-08/2021

- Interact with staff at all levels and all site locations and provide first-level contact and problem resolution.
- Interface with IT contacts, technical contractors, and vendors that provide technology resources and support to Electra Team.
- Support for collaboration tools such as Zoom, Webex, Microsoft
   Teams
- Provide support for all standard productivity software (Microsoft
  Office Access, Word, Excel, PowerPoint, Outlook Photoshop
  Acrobat Microsoft Teams), various email and calendar clients,
  including installation, troubleshooting, and user assistance and
  training Support and administration of Windows operating
  systems.

#### **Undergraduate Projects:**

- Demo Application Grocery POS Website
  Utilized XAMPP using PHP, HTML, CSS, Bootstrap, MySQL.
- Demo Application Hadoop Map Reduce Analysis
- Demo Application Mohonk Mountain House Hotel

Utilized Visual Studio using C++ to create the U/I (User Interface).

 Software Proposal - Created a temporary database through SQL for a mock company that contained confidential customer information.