

Camron Braden

IT ANALYST

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SKILLS

Development: SQL, Python, JavaScript, HTML/CSS

IT Support: Microsoft Windows 10/11 & Office 365, Apple MacOS, Google Workspace

Tools: Excel/Google Sheets, Adobe CC, WordPress

CERTIFICATIONS

CompTIA Network+ (N10-008)	07/2023
CompTIA A+ (220-1101 & 220-1102)	09/2022

WORK EXPERIENCE

Libertas School of Memphis	Memphis, TN
<i>Data and SIS (Student Information Systems) Specialist</i>	09/2022 — 07/2023
<ul style="list-style-type: none">Managed all student information systems and supported their data transmission to our Google BigQuery data warehouse: PowerSchool SIS, SchoolMint, and ClassTag.Analyzed and communicated data trends to school administration members by creating dashboards in Google Data Studio and Google Sheets for tracking many data points key to funding various programs: student attendance, state testing scores and growth over time, pre-kindergarten family referrals, etc.Developed custom software tools for automatically generating family/student facing documents using Google AppScript: report cards, car name tags, etc. These tools replaced subscription software tools that the organization had been using for years.Administered all software and hardware IT needs for teachers (FreshDesk): Google Workspace admin, Apple iPad support, Google Chromebook repair/distribution, WiFi/network admin via Aruba Central, and Konica Minolta Bizhub printer troubleshooting.	

ALLMemphis	Memphis, TN/Remote
<i>Associate Technologist</i>	05/2021 — 07/2022
<ul style="list-style-type: none">Managed and edited content for our WordPress allmemphis.org website.QA tested and collected and edited curriculum data for our web app, Ditto Literacy, a portal designed for teachers to quickly generate software-customized curricula for students.Served as a main contact between ALLMemphis and our contracted software developers.Edited static documents (Adobe Acrobat and Illustrator; Figma) and videos (DaVinci Resolve Studio) to reflect new marketing/design additions of brochures, worksheets, etc.	

Transnetyx	Cordova, TN
<i>Technical Services Associate</i>	03/2021 — 04/2022
<ul style="list-style-type: none">Provided level 1 help desk support and troubleshooting through HappyFox tickets for more than 250 employees both locally and internationally (remote): created and managed Office365 accounts via Azure Active Directory, deployed software to end users via Desktop Central, managed Sonitrol security door key fob access, and repaired/replaced/upgraded staff laptops and desktops.Assisted with major IT upgrade projects: on-site Cisco Meraki WiFi upgrade, phone system transfer (from Shoretel to Windstream/WeConnect), transitioning on-site physical servers to virtual Nutanix clusters.	

INDEPENDENT CONTRACT	Remote
<i>Personal Web Design/Development Tutor</i>	08/2020 — 06/2022
<ul style="list-style-type: none">Provided instruction to high-school students to create website projects and games (LINK HERE).Developed weekly curriculum to help students advance their skills with HTML/CSS and JavaScript.	

iD Tech Camps	Memphis, TN/Remote
<i>Instructor</i>	05/2019 — 03/2021
<ul style="list-style-type: none">Provided instruction for Online Private Lessons (Remote) from April 2020 to March 2021. Taught Java, JavaScript, Python, HTML/CSS, and Scratch programming to children aged 8-16 years old with custom curriculum tailored to each student.Provided instruction for Tech Camps (In-Person) from May to July 2019. Taught Java (Minecraft Mods), JavaScript (BBC micro:bit), and Python (Anki Cozmo) to children aged 9-13 years old.	

EDUCATION

Tech901	Memphis, TN
<i>IT Networking</i>	04/2023 — 06/2023
<i>Data Analytics</i>	01/2023 — 03/2023
<i>IT Foundations</i>	05/2017 — 06/2017
University of Memphis	Memphis, TN
<i>Computer Science (STANDING JUNIOR with 70+ hours)</i>	08/2018 — 05/2020