CHOL MABIL

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A multi-lingual, globally aware, proven leader and manager with direct experience in healthcare process improvement and the day-to-day management of healthcare and food safety operations

**PROFESSIONAL EXPERIENCE**

**Performance Improvement Specialist**  February 2016-Present

**Hospitals Sisters Health System – EWD**

**Green Bay, WI**

**Administrative Fellow** September 2015-November 2015

**Wheaton Franciscan Healthcare – North Market**

**Milwaukee, WI**

Responsibilities:

* Trained in process improvement facilitation, using the Lean Management Approach
* Participated in and helped facilitate process improvements, using Lean principles and the scientific method

Accomplishments:

* Worked with the operating room schedulers and using 5S principles, organized the work environment to reduce processing time and reduce defects
* Developed a standard work process for a surgeon’s special needs equipment that reduced delays and cancelled surgeries due to equipment not available at time of surgery

**Product Development Specialist**  April2014-September 2015

**Mastronardi Produce**

**Livonia, MI**

Responsibilities:

* Supported the development of the Mastronardi Produce product specifications for Sunset Brand
* Maintained the accuracy of print files for package labels
* Worked with sales and purchasing departments to determine product specifications for new products
* Assisted in preparation of presentations, quality trainings and special projects
* Conducted daily food safety for new temporary agency employees

**Supervisor, Outbound Products Quality Assurance Department** April 2013- April 2014

**Mastronardi Produce**

**Livonia, MI**

Responsibilities:

* Supervised 15 quality auditors
* Ensured audits were conducted according to Mastronardi Produce Quality Audit Program standards
* Worked with production managers to address appropriate corrective actions when deviation occurs
* Monitored and reported GMP/Food Safety non-compliances

Accomplishments:

* Developed a standard audit process that led to a 50% reduction in client product returns

**Quality Assurance Technician** October 2010 – September 2012

**Triumph Foods LLC**

**St. Joseph, MO**

Responsibilities:

* Audited production floor and equipment to ensure compliance with US Department of Agriculture regulations
* Responsible for auditing products against customer’s specification requirements and discontinued faulty production
* Monitored good manufactural practices (GMP) and relay deficiencies to management to improve safe quality food production
* Trained new quality assurance technicians to audit according to Seaboard Farms products specifications

Accomplishments:

* Certified to audit special customer request orders

**Clinical Intern** May 2009- August 2009

**Lansing Area Aids Network (LAAN)**

**Lansing, MI**

Responsibilities:

* Conducted HIV 101 educational workshops at substance abuse treatment centers
* Developed treatment resource guides for various client populations

Accomplishments:

* Certified by Michigan Department of Community Health as HIV Test Counselor and Prevention Specialist

**RELEVANT AWARDS AND ACCOMLISHMENTS**

**Original research**: Binge Drinking among the South Sudan Lost Boys resettled in the US, Canada and Australia 2015

**Athletic achievements**: Four time All-MAC: Track & Field and Cross Country at Central Michigan University 2008-10

**Team captain**: Track & Field and Cross Country teams at Central Michigan University 2009-10

**Committees**: Student-Athletes Advisory Committee member 2007-10

**EDUCATION AND CERTIFICATIONS**

**Masters of Heath Administration** 2015

Eastern Michigan University

Ypsilanti, MI

**BS-Public Health Education and Health Promotion** 2010

Minor: Substance Abuse Education, Prevention, Intervention and Treatment

Central Michigan University

Mount Pleasant, MI

**Certified HIV Test Counselor and Prevention Specialist** 2009

Michigan Department of Community Health

Lansing, MI

**LANGUAGES**

Fluent in English, Dinka, and basic South Sudanese Arabic