



ADDRESS: Sitio Wain, Brgy. Biaan, Mariveles, Bataan



## **RESORT SAFETY GUIDELINES**

As a precautionary measure and as mandated by the government due to the COVID-19 pandemic, the Management will strictly impose the following protocols:



WEARING OF FACE MASK & FACE SHIELD UPON ENTRY



PHYSICAL DISTANCING



THERMAL SCREENING UPON ENTRY AT THE TERMINAL OR RESORT'S MAIN GATE



VEHICLE DISINFECTION UPON ENTRY



SANITIZE HANDS REGULARLY



WEAR FACE MASK & FACE SHIELD WITHIN RESORT PREMISES

Guest or passenger with a body temperature above 37.5°C will NOT be permitted to enter the ferry terminal and/or the resort. He/she will be assisted by our Emergency Response Team.



## RESORT REMINDERS AND GUIDELINES:

- 1. Guest must present his/her booking confirmation at the main gate.
- 2. Security Guard and/or Resort Personnel will check and verify the booking confirmation.
- 3. All ages are allowed and subject to government restrictions and guidelines. In the event that any guest's travel/entry should be delayed or disallowed by any government authority including those designated at government checkpoint/s, Camaya Coast Resort Management shall not be liable for said delay or prohibition to travel.
- 4. Physical Distancing must be observed.
- 5. No pets allowed.
- 6. Guest is advised to practice "Clean As You Go" or CLAYGO and throw his/her trash properly.

## **HOTEL POLICIES**

- 1. Check-in: 2:00 pm | Check out: 11:00 am
- 2. Early Check-in & Late Checkout may be approved at Management's discretion base on room availability. Additional charges may apply. Early arrival before 2:00 pm or late departure beyond 12:00 noon will be charged 50% of the daily room rate. Early arrival before 8 am or late departure after 6pm will be charged at the 100% daily room rate.
- 4. Make-Up Room (MUR) is temporarily not available following the IATF Guidelines, we can only offer replenishment of amenities, soiled linens, and towels.
- 5. Smoking inside the Hotel is prohibited, there are designated smoking areas outside.
- 6. Children must always be accompanied and guided by adults.



## **MISCELLANEOUS**

- 1. The Management shall not be liable for any incident resulting to injury, loss, or damage to the Guest while he/she is in the resort premises.
- 2. The Guest shall be held liable with any loss or damage to the resort properties and/or facilities caused by his/her negligence and/or non-compliance of the resort's policies.
- 3. For general safety, guest/s is expected to conduct himself/herself in a respectable manner and shall not cause annoyance to other guest/s while in the premises of the resort.
- 4. Guest is expected to observe, bind with and comply to all applicable policies and procedures being enforced within the premises of the resort.

Thank you and we look forward to seeing you at Camaya Coast!