

# Cameron Ball

Full Stack Web Developer

PROFESSIONAL PROFILE

An agile, entrepreneurial and solution focused web developer with a proven track record of developing, deploying, optimising and managing leading-edge websites for clients across diverse industry sectors, facilitating significant and sustained improvement in customer experience (CX), website traffic and sales conversion rates.

#### CONTACT

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#### **EDUCATION**

2022 Complete Web Development Bootcamp (Udemy)

**2021** Full Stack Developer Coding Course, Monash University

## **SKILLS**

- Full Stack Web Development
- Website Deployment
- CX Design
- Web Design
- Solution-Design
- Project Management
- Website Optimisation
- Web Management
- Digital Analytics
- eCommerce
- Digital Marketing
- Client Relations

## **PROFESSIONAL ATTRIBUTES**

- Communication & Influence establishes rapport, trust and credibility with technical and non-technical stakeholders at all levels of business; listens actively and presents information and ideas clearly and persuasively, to effectively influence decision-making and negotiation
- Relationship Management builds positive and productive relationships with cross-functional colleagues, customers and third party contractors; consults widely to ensure a shared understanding of solution requirements and customer expectations and fosters a collaborative approach to achieving success
- Organisation and Planning determines clear priorities and develops work
  plans accordingly; embeds an agile approach to project management and
  actively monitors risk and resource requirements to ensure results are
  delivered on time, in budget across multiple concurrent projects and
  workstreams

## **WORK EXPERIENCE**

Nov 21 Current



Web Developer
SBIM/WP Butler/theProduct
Brisbane

SBIM Marketing paired with its sister companies WP-Butler & theProduct, specialises in Wordpress sites for mid-sized businesses. From ground up developments to small site changes, SBIM covers all scope of projects and offers one of the most efficient and pain free site development experiences.

#### **Focus & Results**

- Entered the SBIM team to be an in house website developer building key customer relations with project management and development from start to finish.
- Project managing with powerful industry tools such as Salesforce, Cloudflare and New Relic server based monitoring to accomplish impeccable results for both site handover and ongoing maintenance.

#### **SKILLS**

- HTML
- CSS
- **Javascript**
- JQuery,
- Bootstrap
- Handlebars
- **Express**
- **AJAX**
- **MYSQL**
- MongoDB
- Node.js
- React.js
- PWA's
- Git
- Heroku
- **Adobe Suite**
- **Google Suite**
- Visual Studio
- Wordpress CMS
- **New Relic Server** 
  - Monitoring
- **DNS Routing**
- MS Office
- Mysql Workbench
- **Postman**
- Github
- **CPanel**
- Salesforce
- Server Man
- **Email Hosting**
- Cloudflare
- **New Relic Server** Monitoring

## WORK EXPERIENCE CONTINUED

Technical site to site builds via Wordpress using custom themes and custom coded components to achieve clients requirements

#### **Key Projects**

- Site build and ongoing management with the non-for-profit Skin Cancer College. This project consisted of major custom integrations to allow for their 1600 active members to participate in active community blogs, research findings and event hosting.
  - Designed developed and optimised website: Skin Cancer College
- Complete site build and ongoing management with Bold TCRC. Structuring the client's site to offer a powerful ecommerce store to assist with making sales on their 400+ product range.
  - Designed developed and optimised website: Bold TCRC

Aug 20 Nov 21 **Business Owner** Web Developer, The Concept Lab Melbourne

The Concept Lab is a boutique web design and development agency, helping organisations from diverse industry sectors turn customers into prospects by providing an exceptional digital customer experience.

#### Focus & Results

- Established The Concept Lab as a start-up and delivered profit within first 3 months, generating a strong pipeline of opportunity through digital and social media channels:
  - Designed developed and optimised website: The Concept Lab -Website Design & Development
- Developed an innovative product and service offering giving clients a range of fixed price options for web development, to suit a range of commercial requirements and budges:
  - Created a suite of highly customisable e-Commerce enabled "white-label" website templates
  - Delivered an offering that enabled marketing agencies to showcase template sites to prospective clients and manage a transparent, collaborative and iterative approach to design
  - Streamlined and standardised the web design and development process to enable better forecasting and management of time and cost
- Developed and managed a network of freelance digital creatives and copywriters to provide full-service offerings to clients, including web design and development as well as content creation and management:
  - Built productive partnerships with several freelancers, resulting in a healthy referral network and a flexible resource model

# **Key Projects**

- Worked in partnership with Laneway Café to build their website from the ground up and help them respond to the challenges of COVID-19 restrictions, delivering online CX in line with their instore brand vibe:
  - The Best Cafe On The Peninsula Laneway Cafe (lanewayespresso.com)

## References

Available upon request

# **WORK EXPERIENCE CONTINUED**

- Partnered with a local building company, Harbourside Builders to deliver an online portfolio showcasing their beautifully designed homes and providing a first point of contact for potential customers:
  - Home Harbourside Builders
- Transformed the online customer experience for Chainbrain a local bike shop – building a fresh website from the ground up, integrating e-Commerce capability, and enabling online booking for services:
  - Home Chainbrain

Jan 17 Mar 20 Business Owner
Imports & eCommerce, Drive Performance Parts
Melbourne

Drive Performance Parts specialise in importing components for Volkswagen, Mitsubishi and Subaru vehicles.

#### Focus & Results

- Designed, developed and managed the company website to provide a seamless digital customer experience and drive continuous growth in website traffic and sales conversion rates:
  - Home Drive Performance Parts
- Developed a strategic partnership with a supplier in China, navigating relevant regulatory conditions and import regulations to ensure timely delivery of high-quality automobile components at an excellent price
- Managed all aspects of business operations including marketing, customer service, supplier relations, regulatory compliance, inventory management and financial reporting
- Established this start-up venture in parent's garage as a recent school leaver and generated year on year growth in revenue and profit until COVID-19 impacted import operations and availability of stock