Customer Profile Management

Manage Customer Profile (UC8)

Information	Description
Precondition(s)	• Flight Agent must be logged in • Flight Agent must be on home screen
Actor	Flight Agent
Main Scenario	1. Flight Agent selects Customer Profile Management 2. System displays all profiles and available profile operations (Add Profile, Update Profile, View Profile) 3. Flight Agent selects one of the operations 4. System follows into one of UC9, UC10, UC11
Alternative Scenario	1. Flight Agent selects Customer Profile Management 2. System displays all profiles and available profile operations (Add Profile, Update Profile, View Profile) 3. Flight Agent clicks on the back button 4. System returns to the home screen

Add Customer Profile (UC9)

Information	Description
Precondition(s)	• Flight Agent must be logged in • Flight Agent have selected "Add Profile" from Manage Customer Profile (UC8)
Actor	Flight Agent
Main Scenario	1. Flight Agent enters customer details 2. Flight Agent clicks on create button 3. System validates, stores customer details and responds with a confirmation message 4. Flight Agent returns to Manage Customer Profile page
Alternative Scenario	1. Flight Agent enters customer details 2. Flight Agent clicks on create button 3. System determines an error with the customer details and sends an error message 4. Flight Agent reattempts or returns to Manage Customer Profile page

Update Customer Profile (UC11)

Information	Description
Precondition(s)	• Flight Agent must be logged in • Flight Agent have selected "Update Profile" from Manage Customer Profile (UC8)
Actor	Flight Agent
Main Scenario	1. Flight Agent enters customer details 2. Flight Agent clicks on update button 3. System validates, updates customer details and responds with a confirmation message 4. Flight Agent returns to Manage Customer Profile page
Alternative Scenario	1. Flight Agent enters customer details 2. Flight Agent clicks on create button 3. System determines an error with the customer details and sends an error message 4. Flight agent either reattempts or returns to Manage Customer Profile Page

View Customer Profile (UC10)

Information	Description
Precondition(s)	• Flight Agent must be logged in • Flight Agent have selected "View Profile" from Manage Customer Profile (UC8)
Actor	Flight Agent
Main Scenario	1. Flight Agent views all customer details 2. Flight Agent returns to Manage Customer Profile page
Alternative Scenario	