Disaster Response Design Concept

Drone Mailman

Carnegie Mellon University

We are working with Eaton

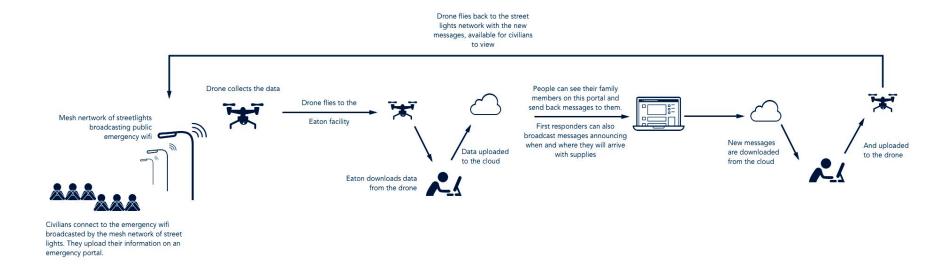
- Eaton A Power Management Company
- Offices in 175 countries
- Dedicated towards improving the quality of life around the world through innovative solutions
- Uniquely positioned to help the people in need with its resources

Problem Area

After Hurricane Maria, many Puerto Rican citizens were faced with power and communication blackouts. Through research with actual citizens, we learned that **the ability to communicate** post-hurricane was the primary need. Citizens could live without power for a few weeks, but the struggle to communicate weighed especially heavy.

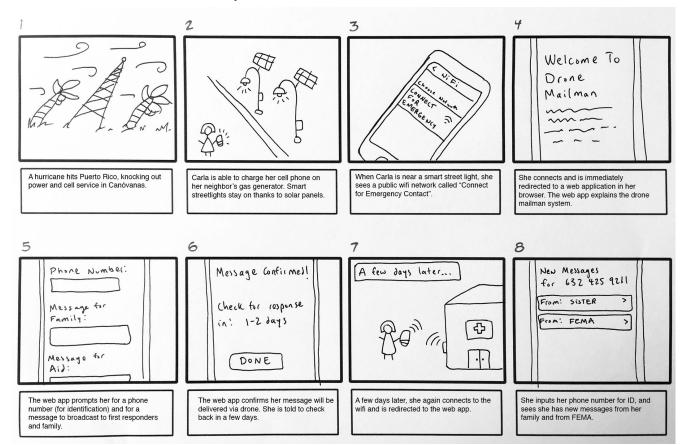
Affected citizens could not communicate with aid workers or their families, leading to inefficient aid work and intense family worry.

Design Concept



*Mesh networks wirelessly connect computers and devices directly to each other without passing through any centralized organization like an Internet Service Provider. During disasters when the internet is down, mesh networks still work.

Disaster Survivor's Perspective



Survivor Loved Ones' Perspective









The family members get to know about the Eaton Portal on the news. They see the link there as well

The family members log into www.emergencyeaton.com & are asked for the mobile number of their loved one.

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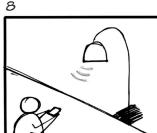
Here, the status of their loved one is seen and they get to know they are safe. If their family member has sent a message, they can see that and reply.

If they choose to reply, then they will be asked to fill in some of the details of their loved one - name, address, family size, diseases if any, etc.









Finally, they can type in their message and then send it. They get a confimation that their message will be delivered within 1-2 days.

At Eaton, a person uploads the data (new messages) to the drone.

The drone then flies to the smart street lamp and becomes a part of the mesh network. After this, the data is transferred.

The next time, Carla or another survivor connects to the WiFi, they can see the new message as well as reply to them.

First Responder's Perspective

