

Cameron French

Louisville, Kentucky | cameron.french92@gmail.com | 217-416-3887 | www.linkedin.com/in/cameron-french-293779183/ |

Github: github.com/cameronfrench

Full Stack Web Developer

Full Stack Web Developer leveraging over ten years of experience in customer service to create web applications that provide an effortless experience for the user. With a client-first perspective in web development, I have a passion for developing creative yet practical applications that serve the user. I have strengths in problem-solving, team communication, and I am self-motivated.

EDUCATION

Vanderbilt University, Online — *Full Stack Web Development Certificate*

April 2023 - October 2023

George Fox University, Portland, Oregon— *M.A. Intercultural & Indigenous Studies*

August 2018 - August 2021

Ozark Christian College, Joplin, MO— *B.A. Intercultural Studies*

August 2012 - May 2017

EXPERIENCE

Pic-Time, Remote — *Customer Success Agent*

September 2021 - PRESENT

- Provide chat support by educating users, reporting technical issues, and resolving order complaints.
- Manage 30-50 support tickets daily and work with partners to resolve client requests.
- Help bring down chat response times to 10 minutes.
- Work with our software team to run beta testing and search for bugs in new releases.

Cameron French Photography, Louisville, Kentucky— *Owner/Photographer*

December 2019 - Present

- Oversee and manage multiple clients over an average of 9-month periods.
- Develop annual budgets and catalog and create expense reports.
- In 2021, I doubled my gross income compared to the previous year.
- Designed and created a website to reach a targeted clientele.

Twin Oaks Christian Church, Woodhaven, MI — Guest Services and Small Groups Director

February 2017 - April 2019

- Implemented a small group strategy, effectively launching over 20 groups within the first three months of starting.
- Developed and trained 20+ group leaders to oversee small groups and provided continue training opportunities.
- Oversaw 30+ volunteers for the guest services team, implemented new materials to capture new visitor information, and developed a post-visit strategy for better retention.
- Designed and created a website that included creating multiple pages, forms, and media content to match branding changes in the church.

SKILLS

JavaScript ES6+, CSS, HTML, GitHub, MySQL, Express, Node, MVC, Handlebars, Bootstrap

STRENGTHS

Problem-Solving, Organization, Customer Experience, Self-Driven, Communication

