National Grid Standard Operating Procedure

1. Login Procedures

- Navigate to https://webaccess.ngrid.com/

- Enter Username and Password.

- Context: Login Screen

- Rule: Must use 6-digit token code.

2. GIS Updates

- Open Smallworld GIS.

- Context: GIS Editor

- Rule: Update all poles with Major Equipment.

- Rule: Do not update Cancelled Poles.

3. Help Desk

- For STORMS issues, call 1-877-373-1112.