

# Camie Kim

## COMMUNICATION THAT WORKS

WEB [camiekim.github.io](http://camiekim.github.io) • E-MAIL [contact.camie@gmail.com](mailto:contact.camie@gmail.com)

I have 20 years of experience as a technical writer and application developer. I can offer a superb command of the English language, analytical and programming skills, an educated and well-honed sense of design aesthetics, and the energy and drive to learn more.

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### EXPERIENCE

#### **Agfa HealthCare, Information Designer**

*2005 – present, Waterloo, Ontario*

Agfa provides diagnostic imaging and healthcare IT solutions. Working with a global team of product managers, developers, testers, and other writers, I write DITA-compliant XML and produce HTML help and PDFs for an audience of end-users, service engineers, and developers. I have written content for both front and backend systems, documenting web services, scripts, configuration and load balancing guides, installations, migrations, and upgrades of complex systems, and more.

#### **Sun Life Insurance Co., Application Developer I and II**

*1999 – 2005, Waterloo, Ontario*

Full-cycle mainframe application development in an IBM OS/390 environment: TSO/ISPF, PL/1, IMS, DB2, MQ Series, SAS, SQL, JCL, Zeke, and other mainframe utilities and middleware technologies.

Collaborated with architects, software engineers, business system analysts, and testing specialists to deliver high quality solutions for large-scale applications and systems.

Provided on-call support for the production environment on a rotating schedule.

#### **The Mutual Group, Technical Writer**

*1997-1999, Waterloo, Ontario*

Using Adobe RoboHelp, Word, and other desktop publishing tools, wrote, edited, and published various online help files, tutorials,

introductory materials, and promotional documents for software used by the sales force.

**The Fields Institute, *Executive Assistant***

*1994/95, Toronto, Ontario*

Assisted the two co-directors of this mathematical research institute, including scheduling, making all travel arrangements, organizing regular seminars, editing and distributing a monthly newsletter, and assisting in the preparation of grant proposals and academic papers.

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**EDUCATION**

**M.A. In English**

*Concordia University, Montréal, Québec*

**B.A. In English, First Class**

*University of B. C., Vancouver, BC*

- U.B.C. Scholarship
- B.C. Post-Secondary Scholarship
- Hawk Eilertson Scholarship

**Continuing education**

*Conestoga College, Kitchener-Waterloo, Ontario*

C++, Java, C Programming Language, Advanced Visual Basic, Visual Basic, Problem Solving & Programming Concepts, Internet Graphics

*University of Waterloo, Waterloo, Ontario*

Intro to JavaScript, Intro to SQL & Relational Databases

*S.F.U. Centre for Studies in Publishing, Vancouver, BC*

Desktop Publishing via Adobe PageMaker

*Hartnack Schule, Berlin, Germany*

German language studies

*Université à Trois Rivières, Trois Rivières, Québec*

French language studies

*....and numerous webinars and online courses (Society for Technical Communication, Pluralsight, Code School, among others)*

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## SKILLS

Expert in DITA, HTML, oXygen, XMetal.

Experienced in Bootstrap, CSS, DITA-OT, FrameMaker, Markdown, Plain language, XPath, XQuery, XSLT, YAML.

Knowledgeable in Agile software development, JavaScript, Jekyll, jQuery, JSON, OpenAPI, PHP, Postman, SQL, SVG, Swagger, XML (DTD, Schema).

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## MORE

I am an award-winning creative writer and my works of fiction have appeared in several literary journals and anthologies. I love to bake and I also enjoy reading, travelling, and hot yoga.

- Author of “Cartography”, *Scribner's Best of the Fiction Workshops*, the inaugural volume in a series presenting the best short fiction culled from over one hundred prestigious writing programs around the United States and Canada. Simon & Schuster Inc., New York, 1997
- Recipient of a Canada Council for the Arts Literary Arts Development Program grant. Canada Council for the Arts, 1996
- Winner, *Writers' Union of Canada Short Prose Competition for New Writers*, for “Travelling”, published in *Books in Canada*. Canadian Review of Books Ltd., Toronto, 1994

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## REFERENCES

Available upon request.