# Sentiment Analysis A Probabilistic Approach

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- 1 The goal
- 2 Approach
- 3 Data Preprocessing
- 4 Classification
- 5 Webserver Framework
- 6 Conclusion



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## The goal of the project

The goal

#### **Project Description**

Performing sentiment analysis on messages about the EO

- Classification Sentiment vs. Non Sentiment
- Classification Positive vs. Negative



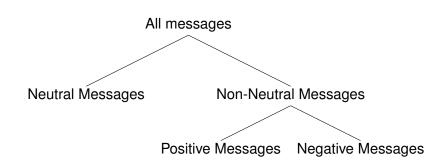
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## Approach

- Preprocessing of the data
- Perform machine learning algorithms on data
- Use best algorithms to classify real time on server

#### Hierarchical Classification





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- 3 Data Preprocessing
  - Dataset Analysis
  - Data Cleaning
  - Data Reduction



Dataset Analysis

## Dataset Analysis

#### Dataset messages EO

10.000 messages, 19 features per message

#### Ony 3 features used:

- Source
- Sentiment
- Message contents



Data Cleaning

## **Data Cleaning**

- Shorten words, e.g. 'saaaaaaai' to 'saaai'
- Stemmer



Data Reduction

#### **Data Reduction**

- Only use Twitter messages (83% of all messages)
- Remove articles, reference words and prepositions
- Substitute smileys with words
- Remove some punctuation marks (e.g. not!?)



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- 4 Classification
  - Weighted Sum Probability
  - Perceptron
  - Support Vector Machine
  - Naive Bayes
  - Multiclassification with Perceptron
  - Entropy
  - Neural Network



Classification

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## Weighted Sum Probability

- Extract features
- Assign sentiment probabilities to features

$$P(feature) = \frac{\sum feature \in C_1}{\sum feature \in C_1 \cup C_2}$$
 (1)

Assign sentiment probabilities to sentences

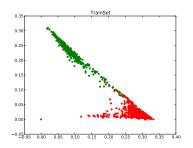
$$P(s) = \frac{1}{n} \sum_{f \in s} P(f) \tag{2}$$

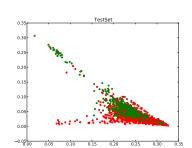




Weighted Sum Probability

#### WSP: Neutral vs Non-Neutral



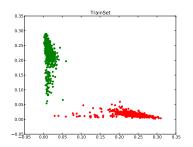


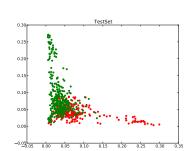




Weighted Sum Probability

## WSP:Positive vs Negative





Perceptron

## Perceptron

#### Algorithm

Train linear treshold

Input: Sentence probabilities, sentence values

Output: Treshold



Perceptron

#### **Results & Conclusion**

Results: High precision OR recall, never both

Conclusion: Linear threshold not good enough



Support Vector Machine

## Support Vector Machine

#### Algorithm

Fit in featurespace that binds features to classes

Input: Features in vector

Output: Number belonging to class



Support Vector Machine

#### **Results & Conclusion**

Results: Not very good recall/precision/accuracy

Conclusion: Fit can not be made on these features

or more data needed to find clear boundary



Naive Bayes

## Naive Bayes

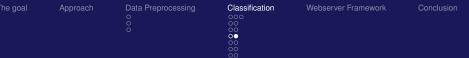
#### Algorithm

Prior and likelihood lead to posterior

Input: Features from sentence

Output: Probability





Naive Bayes

### Results & Conclusion

|         |   |          | Recall | Accuracy | Precision |
|---------|---|----------|--------|----------|-----------|
| Results | : | Positive | 0.43   | 0.81     | 0.39      |
|         |   | Negative | 0.40   | 0.71     | 0.17      |
|         |   | Neutral  | 0.61   | 0.59     | 0.79      |

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Conclusion: Low recall and precision



Multiclassification with Perceptron

## Multiclassification with Perceptron

#### Algorithm

Specialized perceptron for each class, one vs. all

Input: Sentence probability for class

Output: Most likely class



Classification

## Results & Conclusion

Results:

Conclusion:



Entropy

## Entropy

#### Algorithm

Words with highest likelihood for classes

Input: Corpus

Output:



Entropy

#### **Results & Conclusion**

Results:
Conclusion:



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Neural Network

#### **Neural Network**

#### Algorithm

Backpropagation

Input: Features from sentence

Output: Value for outputnodes (classes)



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Neural Network

#### **Results & Conclusion**

Results: Training time = 2.85377444 hours.

| Test \Real | True | False |
|------------|------|-------|
| True       | 14   | 6     |
| False      | 40   | 94    |

Conclusion: Still many messages with sentiment incorrectly classified.

Possible cause: ratio of messages with sentiment and nonsentiment.



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#### Webserver Framework

 $\mathsf{Request} \to \mathsf{Server} \; (\mathsf{PHP/PYTHON}) \to \mathsf{Result} \; (\mathsf{XML})$ 

Request http://url.com/?dataset=1&message=De EO is cool!

Result XML File (Containing: Status, Message, Sentiment, Accuracy, Precision, Recall)



Action...



Webserver Framework

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#### Conclusion

- All learning algorithms have their (dis)advantages
- No satisfying results
- Not enough data

## Questions?



Conclusion