

Task 1: Register to the e-auction website

List of user operations composing the task	Satisfaction	Efficiency	Effectiveness
1. Access the user registration page to start the registration process	<ul style="list-style-type: none"> It was easy to find the user registration link (totally agree / agree / neutral / disagree / totally disagree) 	<ul style="list-style-type: none"> Time needed to reach the registration page 	<ul style="list-style-type: none"> Verify the user has reached the registration page
	<ul style="list-style-type: none"> It was clear whether I was in the right page to register 	<ul style="list-style-type: none"> Time to click on the registration button 	<ul style="list-style-type: none"> Verify the user has performed the registration successfully
2. Fill in the user registration form by specifying provided data	<ul style="list-style-type: none"> The system supported me in validating my entered data and avoiding the need to submit my data several times 	<ul style="list-style-type: none"> Time to enter the final correct values for the date of birth, password, and email 	<ul style="list-style-type: none"> Verify that the entered date of birth, password and email are correct
	<ul style="list-style-type: none"> If I would have entered my personal data in the system I would have felt safe about them 	<ul style="list-style-type: none"> Time to fill in the captcha recognition 	
3. Verify the "Terms and Conditions" under which you create an account in the system and submit the form	<ul style="list-style-type: none"> I could easily check what are the Terms and Conditions under which I created my account on WeBid 	<ul style="list-style-type: none"> Time needed to complete this step and answer the question on satisfaction 	
4. Activate the account (check email and press "Activate me") to finalize the registration	<ul style="list-style-type: none"> I feel satisfied of the user registration process 	<ul style="list-style-type: none"> Total time needed to complete the registration 	<ul style="list-style-type: none"> The user has been registered in the system successfully

Task 3: Search for a number of items in the auction website

List of user operations composing the task	Satisfaction	Efficiency	Effectiveness
1. Log in into the website (we need to provide username and password to be used)			
2. Search for "guitar" and check if a "Fender" guitar is available	<ul style="list-style-type: none"> It was easy to search for a specific product in the catalog of the store 	<ul style="list-style-type: none"> Time spent to perform the search 	<ul style="list-style-type: none"> Verify that the user has found the item (asking a specific question about the item)
3. Check the payment and shipping information on the "Fender guitar" and check (i) if the seller ships internationally (ii) if the seller accepts Cash on delivery (DO NOT USE SEARCH TOOL)	<ul style="list-style-type: none"> The available information on the bid and the item being bid is well organized 	<ul style="list-style-type: none"> Time spent to complete the step 	<ul style="list-style-type: none"> Verify that the user has found the item (asking a specific question about the item). Example: Is the release year 1992?
4. Check how many active auctions the seller of the "Fender guitar" has.	<ul style="list-style-type: none"> It is easy to check the active auctions of the seller. 	<ul style="list-style-type: none"> Time needed to find the information 	<ul style="list-style-type: none"> Verify that the user answers the question on how many active auctions has the seller
5. Navigate to the home page of the website, look for an auction on a Nikon D4 camera and access the web page showing the details on the bid	<ul style="list-style-type: none"> It was easy to find how to navigate from the summary of the bid to the web page showing its detailed info 	<ul style="list-style-type: none"> Time spent to reach the page on the bid details from the homepage 	<ul style="list-style-type: none"> ?
6. Check if the camera has a shoe mount for an external flash	<ul style="list-style-type: none"> I was satisfied of the way the main item image is presented 	<ul style="list-style-type: none"> Time spent in viewing the item image details (the longer the user stays, the more he likes the widget) 	<ul style="list-style-type: none"> Verify that the user answers the question on the external flash mount
7. Check which are the other products available in the same category of the "Nikon D4" (DO NOT USE THE BACK button of the browser)	<ul style="list-style-type: none"> It was easy to navigate to the list of products in the same category of "Nikon D4" 	<ul style="list-style-type: none"> Time needed to reach the page showing products of the same category of Nikon D4 	<ul style="list-style-type: none"> Verify that the user has displayed the other products. For example, asking: how many products are available in the same category?
8. Log Out	<ul style="list-style-type: none"> I am satisfied with the process to search for bids and access the bids details webpage 	<ul style="list-style-type: none"> Total time needed to complete the task 	<ul style="list-style-type: none">