

# Camille Ramos

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## SKILLS

I am proficient in a wide range of coding languages and technologies, including: JavaScript, HTML, CSS, MySQL, Node.js, NoSQL, and React, among others. My experience encompasses both front-end and back-end development, allowing me to create responsive and dynamic web applications. I have a strong foundation in database management, as well as expertise in using modern frameworks and libraries to enhance user experiences.

## EDUCATION

**University of Utah** – *Full Stack Developer Certificate 2023*

**Springville High School** – *Diploma 2017*

## EXPERIENCE

**HealthEquity – Draper, Utah** – *Member Service Specialist*

February 2020 – April 2022

- Receive and verify inbound customer service calls
- Educate customers to maximize benefits of Health Savings Accounts
- Review claims and transactions to ensure they adhere to federal regulations

**Yatta Ops – Orem, Utah** – *Retention Manager*

May 2019 – February 2020

- Followed company policies and procedures to obtain payment from past due accounts
- Developed custom payment plans to suit client needs
- Ensured quality by following compliance with federal regulations

**iLS – Orem, Utah** – *Relationship Manager*

December 2018 – May 2019

- Short term installment loan processing
- Loan underwriting and income verification
- Customer retention