

## SC-300 Notes (IAM) Identity & Access Admin Associate

### MSFT Entra ID:

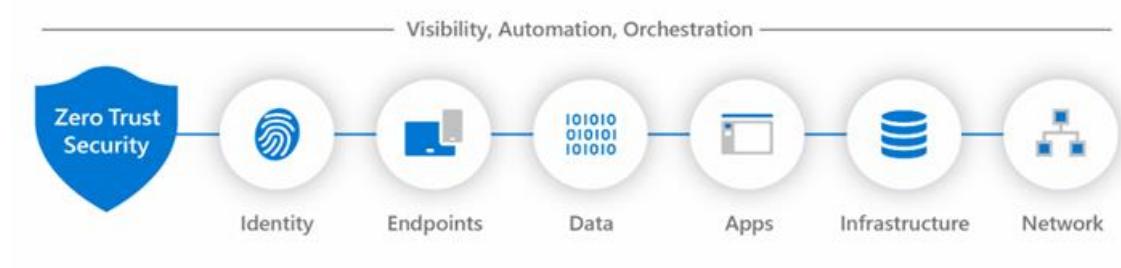
- Define common identity terms and explain how they're used in the Microsoft Cloud.
- Explore the common management tools and needs of an identity solution.
- Review the goal of Zero Trust and how it applies in the Microsoft Cloud.
- Explore the available identity services in the Microsoft Cloud.

### Zero Trust principles

<u>Verify Explicitly</u>	<u>Use least privilege access</u>	<u>Assume breach</u>
<u>Always validate all available data points including:</u>	<u>To help secure both data and productivity, limit user access using:</u>	<u>Minimize blast radius for breaches and prevent lateral movement by:</u>
<u>User identity and location</u>	<u>Just-in-time (JIT)</u>	<u>Segmenting access by network, user, devices, and app awareness</u>
<u>Device health</u>	<u>Just-enough-access (JEA)</u>	<u>Encrypting all sessions end to end</u>
<u>Service or workload context</u>	<u>Risk-based adaptive policies</u>	<u>Use analytics for threat detection, posture visibility and improving defenses</u>
<u>Data classification</u>	<u>Data protection against out of band vectors</u>	
<u>Anomalies</u>		

### Deploying Zero trust solutions:

There are 6 pillars:



Verification is done with rich signal, stitching them together tells you what is most important, enabling you to respond fast with integrated remediation capabilities.

Control plane – routes network traffic around net arch, directing access to resources, user identity would be the place to check for access. Identity = CONTROL PLANE

IdP: - a sys that creates, manages, and stores digital identities

Most common components are

1. A repository of user identities
2. An authentication system
3. Security protocols that defend against intrusion
4. Someone we trust

Common identity protocols:

- OpenID provider (OIDC) - authen protocol based on (OAuth2 protocol which is used for authori). Uses message flows from OAuth2 to provide identity services via a RESTful HTTP API.
- SAML identity provider – open standard for exchanging authentication and authorization data between an identity/service provider.

Common identity admin tasks:

- **Identity proliferation** – deals with the storage of identity objects within the environment
- **Provision & Deprovision** – creation and removal of identities (deletion, disablement of security principle)
- **Identity updates** – how identity is updated, and move from a manual effort to an automated one
- **Synchronization** – ensures identity systems are up to date with latest identity info.
- **Password mgmt.** – where/how passwords are set through the infrastructure. Help desk resets pws usually.
- **Group mgmt.** – how orgs manage groups (like AD or LDAP) in environment, Most common but expensive.

- User Interface – how user requests/make updates to their identity, usually through contacting Service desk
- Change Control – focus on how changes flow through the env. whether done by service desk, there can be automation w/wo workflow, which drives the change process
- App Entitlement mgmt. – how identities are granted to access to apps.
  - Focuses on coarse-grained app entitlements – which grants/denies access based on a single factor (often a user's role or group membership) – Implemented through RBAC
  - Fine-grained app entitlements – more granular, focuses more on control over access considering multiple attributes & conditions – Implemented through ABAC (attribute) or PBAC (policy-based)

Key Differences Summarized:

Feature	Coarse-grained	Fine-grained
Access Level	Broad, role-based	Granular, attribute-based
Complexity	Simple	Complex
Flexibility	Limited	High
Scalability	May lead to role explosion	More scalable for complex systems
Security	Less secure for complex systems	More secure due to granular control

### Microsoft Graph:

- MSFT Graph API – use REST APIs or SDKs to access the endpoint  
<https://graph.microsoft.com> for insights into M365 Windows 10 and Enterprise Mobility + Security
- MSFT Graph Connectors – delivers data external to the M cloud into Graph services and apps to enhance M365 experiences
- MSFT Graph Data Connect -provide a set of tools to streamline scalable delivery of Graph data to popular Azure data stores

All 3 together power the MSFT cloud services platform.

-  
B2C is a separate service from Entra ID, allow businesses to build customer facing apps & then anyone can sign up into those apps w/o restrictions on user acct.

Claims-based identity

- Claim - a value pair of data within a security token. There are multiple claims transferred within the token from the claim that defines the type of the token to the encryption method. Example:

```
Header
{
  "alg": "HS256",
  "typ": "JWT"
}
Content payload
{
  "sub": "1234567890",
  "name": "John Doe",
  "aud": "https://jwt.io"
}
```

- Assertion - a package of data, usually in the form of a token that shares the identity and security information about a user or account across security domains.
- Attribute - a value pair of data within a token.
- Augmentation - the process of adding other claims to the user token to provide extra detail about the user. This could include data from human resource (HR) systems, from an application like SharePoint, or other systems.

## Auditing in identity

Event logs

Activity logs

Sign-in logs

Provisioning logs

Audit logs

Azure Monitor

MS Sentinel

## Identity Lifecycle Management

- Join - when an individual comes into scope of needing access, an identity is needed by those applications, so a new digital identity might need to be created if one isn't already available.
- Move - when an individual moves between boundaries, extra access authorization is required to be added or removed to their digital identity.
- Leave - when an individual leaves the scope of needing access, access might need to be removed, and the identity is no longer be required by applications other than for audit or forensics purposes.

#### Monitoring tools:

- Azure Monitor
- Application Insights
- Azure Service Health
- Azure Resource Health
- Azure Resource Manager
- Azure Policy

#### Administrative Units

You can have users in the following roles to manage your administrative unit:

- Authentication administrator
- Helpdesk administrator
- License administrator
- Password administrator
- User administrator

#### Defining Roles

Each task should be evaluated for frequency, importance, and difficulty

#### Entra Security Defaults:

Requiring all users to register for multifactor authentication (MFA).

- Requiring administrators to perform multifactor authentication.
- Blocking legacy authentication protocols.
- Requiring users to perform multifactor authentication when necessary.
- Protecting privileged activities like access to the Azure portal.

### Tenant ID settings

- Entra ID > Overview tab > Properties
- Is where Privacy Statement URL should go

### Dynamic Groups

The final type of group is a dynamic group, which the name implies, the membership is generated by a formula each time the group is used. A dynamic group includes any recipient in Active Directory with attribute values that match its filter.

**Dynamic membership rules** X

---

Save  Discard |  Got feedback?

---

**Configure Rules**

You can use the rule builder or rule syntax text box to create or edit a dynamic membership rule. (i) [Learn more](#)

And/Or	Property	Operator	Value
And	<Choose a Property>	<Choose an Operat...	Add a value <span style="float: right;"></span>
<span style="color: blue;">+ Add expression</span> <span style="color: blue;">+ Get custom extension properties <span>(i)</span></span>			

(i) Some items could not be displayed in the rule builder. [Learn more](#)

**Rule syntax (i)**  Edit

```
user.ObjectId -ne null
```

Consist of all valid members of the Entra ID

### Hybrid entra joined devices

Typically, organizations with an on-premises footprint rely on imaging methods to configure devices, and they often use Configuration Manager or group policy (GP) to manage them

### Usage Location Isn't Allowed

When Microsoft Entra ID assigns group licenses, any users without a specified usage location inherit the location of the directory. We recommend that administrators set the correct usage location values on users before using group-based licensing to comply with local laws and regulations.

### Dynamic groups

- Automation – No manual member updates.
- Consistency – Always up-to-date membership.
- Licensing & Access Control – Often paired with group-based licensing, Intune device policies, or application access assignments.
- Security – Auto-remove access when someone's role or department changes.

### Cloud Authentication

Password hash synch (PHS)- use same usrn & pw to login into on-prem AD to Entra Connect

1. Effortless to setup
2. SSO deployed
3. Suggest to deploy a 2nd Entra connect server in staging mode on standby configuration
4. Run new synch when updates are done to the on-prem AD - doesn't enforce changes

Pass through AuthN (PTA) - provides pw validation by using sw agent running on on-prem server, the server validates directly ensuring it doesn't happen in the cloud

1. Need at least 3 lightweight agents installed on-prem servers, needing access to your AD DS and your AD domain controllers
2. SSO deployed
3. Suggests deploying 2 add'l agents for high availability, 1 for mainten./failure, have another
4. Enforces your on-prem AD state/policies at time of login
5. Can use PHS if on-prem AD servers fail

### Federated Authentication

Active Directory Federation Service (AD FS) - is when Entra ID uses a trusted external party to validate authentication on-prem

1. Org usually keep if invested on-prem already, company secures, more complex 2 operate
2. Can be configured to auto sign in users and devices, all based on company requirements
3. Needed when Entra doesn't support a native authN requirement
4. Requires smartcards or certificates
5. Requires a load-balanced array of servers (farm) ensures availability of authN request

### **Why Organizations Use Federated Auth with AD FS**

- Password Stays On-Prem: Cloud service never stores or validates the password — only AD FS talks to AD.
- Custom Policies: You can enforce conditional access rules in AD FS before issuing tokens.
- Legacy Support: AD FS can bridge to apps that use WS-Fed or SAML 1.1 that Entra ID might not natively support.
- True SSO: On corporate devices, users can log in without entering credentials again.

### How to fix AttributeValueMustBeUnique error (errors during export to Entra)

- Identify the duplicated proxyAddresses, userPrincipalName or other attribute value that's causing the error. Also identify which two (or more) objects are involved in the conflict. The report generated by Microsoft Entra Connect Health for sync can help you identify the two objects.
- Identify which object should continue to have the duplicated value and which object shouldn't.
- Remove the duplicated value from the object that shouldn't have that value. You should make the change in the directory where the object is sourced from. In some cases, you need to delete one of the objects in conflict.
- If you made the change in the on premises AD, let Microsoft Entra Connect sync the change for the error to get fixed.

### Admin role conflict

Description: An Existing Admin Role Conflict will occur on a user object during synchronization when that user object has:

- administrative permissions and
- the same UserPrincipalName as an existing Microsoft Entra object

### How to fix

To resolve this issue do the following:

1. Remove the Microsoft Entra account (owner) from all admin roles.
2. Hard Delete the Quarantined object in the cloud.
3. The next sync cycle will take care of soft-matching the on-premises user to the cloud account (since the cloud user is now no longer a global GA).
4. Restore the role memberships for the owner.

### MFA

- Should always support more than 1 method (mobile app verification, FIDO2, OATH token, etc)
- Use Entra ID Protection to register the employees/clients choice of MFA

### Troubleshooting conditional access policies

- Get an interrupted sign-in- check monitoring and insights and filter to find the incident
- Click incident then go to CA tab, will show the exact policy that created the interruption
- Selecting the ellipsis on the right of a fail event will bring up the policy details

### CA Optimization Agent

An AI-driven assistant for **Conditional Access (CA)** policy management, this agent **automatically scans your tenant** to identify gaps—such as users or apps not covered by policies—and proposes intelligent optimizations based on Zero Trust best practices

- **Gap detection:** Spots users/apps missing protections like MFA, device compliance, or app protection enforcement.
- **Policy consolidation:** Identifies redundant or overlapping CA policies and suggests combining them.
- **Legacy and risky sign-in control:** Recommends blocking legacy authentication and device code flow, and—if on P2—addresses risky users and sign-ins.

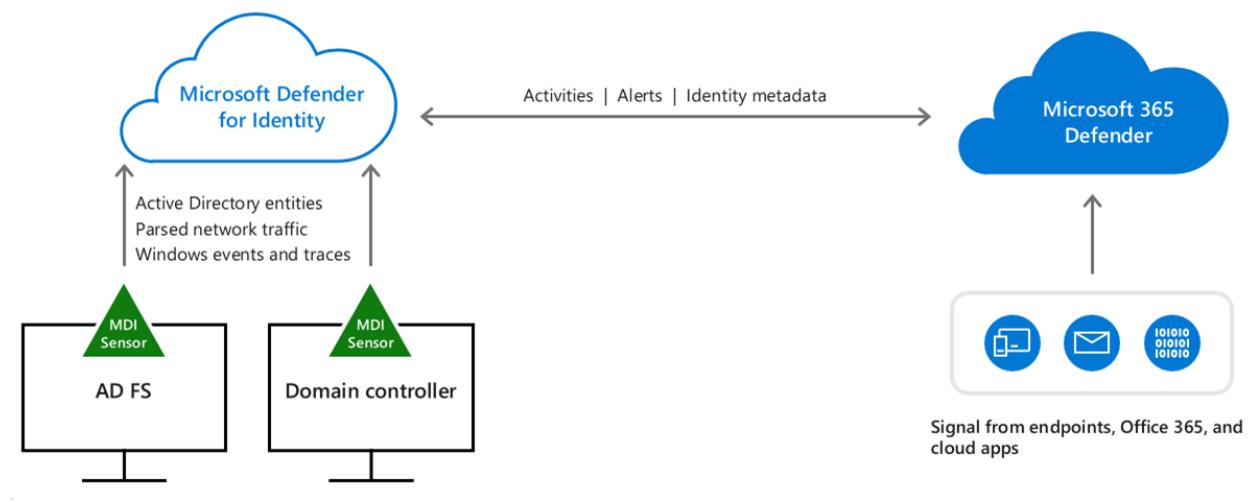
- **One-click suggestions**: Actions like adding users to policies or creating new (report-only) policies can be applied with a single click.
- **Reduces manual workload**—no more spreadsheets or PowerShell scripts to track coverage.
- **Enhances security posture**—helps close gaps swiftly and align with best practices.
- **Improves policy hygiene**—through consolidation and phased deployment, minimizing deployment risks.

Identity Protection - monitoring their usage and sign-in patterns helps ensure a secure cloud solution

\*\*Do a stage roll out with these policies, start with a small group and test before full rollout

- **Implement User risk policy** - detects the probability that a user account has been compromised by detecting risk events that are atypical of a user's behavior -**set to HIGH**
- **Implement Sign-in risk policy** - detects suspicious actions that come along with the sign-in. It's focused on the sign-in activity itself and analyzes the probability that the sign-in was performed by some other than the user. -**set to MEDIUM**
- **Implement MFA registration policy**
- **Monitor, investigate, remediate elevated risky users**

Process flow for Defender for Identity



Global Secure Access (Entra Internet + Entra Private Access)

#### 4 steps to deploy Entra Internet Access

Steps	Description
1. Enable the Microsoft traffic forwarding profile.	With the Microsoft profile enabled, Microsoft Entra Internet Access acquires the traffic going to Microsoft services, like Exchange Online and SharePoint Online.
2. Install the Global Secure Access Client on end-user devices.	Download and install the client app to capture and control access from the client.
3. Enable tenant restrictions.	Configure which tenants / organizations are allowed to blocked
4. Enable enhanced Global Secure Access signaling and Conditional Access.	Use Conditional Access and Global Secure Access to prevent attacks.

#### 4 steps to deploy Entra Private Access

Steps	Description
1. Configure a Microsoft Entra private network connector and connector group.	Create connection between an on-premises server and Global Secure Access.
2. Configure Quick Access to your private resources.	Define specific fully qualified domain names (FQDNs) or IP addresses of private resources to include in Microsoft Entra Private Access.
3. Enable the Private Access traffic forwarding profile.	Turn on Private Access and link from on-premises router to remote networks.
4. Install and configure the Global Secure Access Client on end-user devices.	Deploy the client software onto devices, so they can access the traffic flow.

#### Integrating apps with older protocols

- Integrate apps using older protocols by using Application Proxy and/or Microsoft Entra Domain Services.

### Configuring App Properties

- An app that uses SAML-based SSO will have fields such as User access URL whereas an app that uses OIDC-based SSO won't (within app properties).
- Apps added through Microsoft Entra ID - App registrations are by default OIDC-based apps
- Apps added through Microsoft Entra ID - Enterprise applications might use any SSO standard.

### Comparisons of industry standard protocols

- OAuth vs. OpenID Connect: OAuth is used for authorization and OpenID Connect (OIDC) is used for authentication. OpenID Connect is built on top of OAuth 2.0, which means the terminology and flow are similar between the two. You can even authenticate a user using OpenID Connect and get authorization to access a protected resource that the user owns using OAuth 2.0 in one request.
- OAuth vs. SAML: OAuth is used for authorization and Security Assertion Markup Language (SAML) is used for authentication.
- OpenID Connect vs. SAML: Both OpenID Connect and SAML are used to authenticate a user and are used to enable single-sign-on. SAML authentication is commonly used with identity providers such as Active Directory Federation Services (ADFS) federated to Microsoft Entra ID and is therefore frequently used in enterprise applications. OpenID Connect is commonly used for apps that are purely in the cloud, such as mobile apps, web sites, and web APIs

### SCIM

- System for Cross-domain Identity Management (SCIM) specification provides a common user schema to help users move into, out of, and around apps - created to address the different methods/schema apps used to specify user information

### 2 representations of applications in Microsoft Entra ID:

- application objects (the blueprint, copy, recipe) - define and describe the application to Microsoft Entra ID, enabling your identity provider to know how to issue tokens to the application based on its settings

- service principals (the instance, cake) - govern an application connecting to Microsoft Entra ID and can be considered.

## **Entitlement Management**

When should I use access packages?

- Access packages don't replace other mechanisms for access assignment. They're most appropriate in situations such as when:
- Employees need time-limited access for a particular task. For example, you might use group-based licensing and a dynamic group to ensure all employees have an Exchange Online mailbox, and then use access packages for situations in which employees need additional access, such as to read departmental resources from another department.
- Access requires the approval of an employee's manager or other designated individuals.
- Departments wish to manage their own access policies for their resources without IT involvement.
- Two or more organizations are collaborating on a project, and as a result, multiple users from one organization will need to be brought in via Microsoft Entra B2B to access another organization's resources.the instance of the application in your directory.

Catalog - is a container of resources and access packages.You create a catalog when you want to group related resources and access packages.

## **Access Review Policy Matrix**

<u>Group / Access Type</u>	<u>Frequency</u>	<u>Reviewer</u>	<u>Duration</u>	<u>Upon Completion</u>	<u>Notes / Best Practice</u>
	y			<u>Setting</u>	

<u>Privileged</u>	<u>Quarterly</u>	<u>Group owner + Security/Compliance officer</u>	<u>14–30 days</u>	<u>Remove access by default if not reviewed</u>	<u>Strict governance; ensures least privilege; Microsoft recommended default</u>
<u>Roles &amp; Sensitive Groups</u> <i>(Global Admins, Security Admins, Finance, HR, Compliance)</i>					
<u>Business-Critical Apps &amp; Departmental Groups</u> <i>(Salesforce, SharePoint, Teams, Ops apps)</i>	<u>Semi-annual (every 6 months)</u>	<u>Group owner or department manager</u>	<u>30 days</u>	<u>Keep access by default if not reviewed</u>	<u>Prevents accidental workflow disruption; non-reviewed accounts flagged for follow-up</u>
<u>General Access / Broad Groups (All Employees, newsletters, collaboration)</u> }	<u>Annual (every 12 months)</u>	<u>Group owner</u>	<u>30 days</u>	<u>Keep access by default (system recommendation if enabled: remove if inactive 90+ days)</u>	<u>Light-touch governance; focus is on hygiene rather than strict removal</u>
<u>Dynamic Groups (automated by attributes)</u>	<u>Not applicable</u>	<u>Not applicable</u>	<u>Not applicable</u>	<u>Managed by automation</u>	<u>No manual review needed; relies on HR/attribute accuracy</u>

## Managed Identity SAMI v. UAMI:

 Real-World Use Cases for Managed Identities		
Scenario	Recommended Identity	Why
Single VM running an app that needs to access Key Vault	System-assigned	Simpler, lifecycle tied to the VM, no extra management overhead.
Web App accessing Storage and Key Vault	System-assigned	Easy to enable directly on the App Service, auto-deleted with the app.
Multiple apps/services (e.g., VM + Function App + Logic App) all need the same identity to access a database	User-assigned	Centralized identity used across many resources, easier access policy management.
Long-lived workloads where resources may be redeployed often (e.g., containers, AKS, IaC pipelines)	User-assigned	Identity survives resource deletion/recreation, avoids breaking access.
Temporary or disposable resources (test environments, short-term VMs)	System-assigned	Identity automatically cleaned up when the resource is deleted.
Strict naming conventions required (audit, compliance, SOC2, etc.)	User-assigned	Admins can name UAMIs consistently across departments (e.g., <code>uami-finance-app</code> ).
Central IT/security wants to pre-provision and manage all identities separately from app teams	User-assigned	Decoupled lifecycle, governance-friendly.

Only 3 Azure roles can approve admin consent requests:

- Global Admin
- Cloud App Admin
- App Admin

You use a **Session Policy** in Microsoft Defender for Cloud Apps (MDCA) when you want to control **real-time user actions** in SaaS apps — such as **viewing, downloading, uploading, cutting, copying, or printing** files during an active session.

To manage policies, including access and session policies, you must have the **Global admin**, **Security admin**, or **Cloud App Security admin** role.”

- If the question says “minimize administrative effort” → **Managed Identity**
- If the question says “non-Azure service or external system” → **Service Principal**
- If the question says “reuse one identity across several resources” → **User-assigned Managed Identity**
- If the question says “each resource should have its own” → **System-assigned Managed Identity**

**ABAC in Azure is supported only for Azure Storage (specifically Blob and Queue data operations)**

**Only member users (like User1) can be made eligible for Azure AD roles in PIM; guest users and managed identities cannot.**

**User Admins can reset passwords only for users who are *non-admins* or have lower privilege.**

**A user can accept Terms of Use on any device, even if the device is not registered. Terms of Use enforcement occurs at sign-in, not based on device registration.**

**Managed identities can be added ONLY to:**

- **Azure AD security groups**
- **Cloud-based groups**

- Not Microsoft 365 groups
- Not dynamic groups
- Not Windows Server AD-synced groups
- Not distribution lists

Azure AD cloud users can be added to:

- Any assignable cloud group (security or M365)
- Not to dynamic membership groups
- Not to on-premises sync groups

Configuring/managing a MS Entra tenant (labs)

Configuring external B2B collab settings in Entra ID (Least privilege access)

Enabled guest self-service sign up as well

**External Identities | External collaboration settings**

**Guest user access**

Guest user access restrictions ⓘ

Learn more

Guest users have the same access as members (most inclusive)

Guest users have limited access to properties and memberships of directory objects

Guest user access is restricted to properties and memberships of their own directory objects (most restrictive)

**Guest invite settings**

Guest invite restrictions ⓘ

Learn more

Anyone in the organization can invite guest users including guests and non-admins (most inclusive)

Member users and users assigned to specific admin roles can invite guest users including guests with member permissions

Only users assigned to specific admin roles can invite guest users

No one in the organization can invite guest users including admins (most restrictive)

Enable guest self-service sign up via user flows ⓘ

Yes  No

**External user leave settings**

Allow external users to remove themselves from your organization (recommended) ⓘ

Learn more

Yes  No

**Collaboration restrictions**

**⚠ Cross-tenant access settings are also evaluated when sending an invitation to determine whether the invite should be allowed or blocked. Learn more.**

Allow invitations to be sent to any domain (most inclusive)

Deny invitations to the specified domains

Allow invitations only to the specified domains (most restrictive)

Created a new user flow for the self service sign up

The screenshot shows the 'Create' wizard for user flows in Microsoft Entra ID. The left sidebar contains navigation links such as App registrations, Roles & admins, Delegated admin partners, Domain services, Identity Secure Score, Authentication methods, Password reset, Custom security attributes, Certificate authorities, External Identities, Cross-tenant synchronization, Entra Connect, Domain names, Custom branding, Mobility, Monitoring & health, ID Governance, Verified ID, Permissions Management, Global Secure Access, What's new, Billing, Diagnose & solve problems, and New support request.

The main pane displays the 'Create' wizard steps:

- 1. Name**: The name is set to 'B2X\_1\_Kensing-signp'. A feedback banner at the top says, "Got a second? We would love your feedback on creating user flows →".
- 2. Identity providers \***: The user has selected three providers: Azure Active Directory Sign up, Microsoft Account, and Email one-time passcode.
- 3. User attributes**: The user has selected 'Collect attribute' for Given Name, City, Country/Region, and Display Name.

At the bottom right of the main pane is a blue 'Create' button.

Bulk invited 30 guest users using .csv template

The screenshot shows the 'Users | Bulk operation results' page in the Microsoft 365 Admin Center. On the left, there's a sidebar with links like 'All users', 'Audit logs', 'Sign-in logs', 'Diagnose and solve problems', 'Deleted users', 'Password reset', 'User settings', 'Bulk operation results' (which is selected and highlighted in grey), and 'New support request'. The main area has a header with 'Refresh', 'Help', 'Columns', 'Preview features', and 'Got feedback?'. A warning message box says: 'Please be aware of the bulk operations service limitations before using this feature. Operations can only run for up to 1 hour and has known issues in large tenants. Click here to learn more.' Below this is a table with columns: 'Upload time', 'Completion time', 'Status', and '# Success'. One row is shown: '8/8/2025, 3:11:05 PM' (Upload time), '8/8/2025, 3:11:43 PM' (Completion time), 'Completed with no e...' (Status), and '30' (# Success). The status cell is highlighted with a yellow box.

### Configured Google IdP via Drive API with OAuth client

The screenshot shows the 'Google Cloud' interface, specifically the 'Clients' section under 'OAuth client ID'. The left sidebar includes 'Overview', 'Branding', 'Audience', 'Clients' (selected), 'Data Access', and 'Verification Center'. The main area shows 'Authorized JavaScript origins' and 'Authorized redirect URIs'. A modal window titled 'OAuth client created' is open, containing information about the client: 'Client ID' (138028863916-tqmbi2dgqlqkun75lqpam93n84o1jenlr.apps.googleusercontent.com), 'Client secret' (redacted), 'Creation date' (August 8, 2025 at 8:43:49 PM GMT-4), and 'Status' (Enabled). A note in the modal states: 'Starting in June 2025, you will no longer be able to view or download the client secret once you close this dialog. Make sure you have copied or downloaded the information below and securely stored it.' An 'OK' button is at the bottom right of the modal.

The screenshot shows the 'Conditional access' blade in the Microsoft 365 Admin Center. It lists several configurations: 'Email one-time passcode' (Configured), 'Microsoft' (Configured), and 'Google' (Configured). The 'Google' configuration is highlighted with a red box. Below these are 'Facebook' and a 'Configure' button. The 'Configure' button is also highlighted with a red box.

### Created Conditional Access policy to enforce MFA, by user/location/device

## All guests

Conditional Access policy

 Delete  View policy information  View policy impact

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Control access based on Conditional Access policy to bring signals together, to make decisions, and enforce organizational policies.

[Learn more !\[\]\(7e158529ea7f91aa508dd203dce07ad5\_img.jpg\)](#)

Name \*

All guests

Assignments

Users 

[Specific users included](#)

Target resources 

[2 resources included](#)

Network  

[Any network or location](#)

Conditions 

[2 conditions selected](#)

Access controls

Grant 

[1 control selected](#)

Session 

[0 controls selected](#)

Enable policy

Report-only  On  Off

---

[Enable multiple authN methods targeting All users \(FIDO2, MSFT authenticator, etc.\)](#)

Search Add external method (Preview) Refresh Got feedback?

**Manage**

- Policies
- Password protection
- Registration campaign
- Authentication strengths
- Settings

**Monitoring**

- Activity
- User registration details
- Registration and reset events
- Bulk operation results

**Authentication method policies**

Use authentication methods policies to configure the authentication methods your users may register and use. If a user is in scope for a method, they may use it to authenticate and for password reset (some methods aren't supported for some scenarios). [Learn more](#)

Method	Target	Enabled
Passkey (FIDO2)	All users	Yes
Microsoft Authenticator	All users	Yes
SMS	All users	Yes
Temporary Access Pass	All users	Yes
Hardware OATH tokens (Preview)	All users	No
Third-party software OATH tokens	All users	Yes
Voice call		No
Email OTP	All users	Yes
Certificate-based authentication		No
QR code		No

## Enabled SSPR for a selected group

Save Discard

**Manage**

- Properties
- Authentication methods
- Registration
- Notifications
- Customization
- On-premises integration
- Administrator Policy

**Self service password reset enabled**

None Selected All

Select group

IT Department

**These settings only apply to end users in your organization. Admins are always enabled for reset and are required to use two authentication methods to reset their password. Click here to administrator password policies.**

## Tested using credentials from a user in the group



monicat@maloneassets.onmicrosoft.com

## Update your password

You need to update your password because this is the first time you are signing in, or because your password has expired.

Current password

---

New password

---

Confirm password

---

Sign in

Ensured multiple auth methods were available

## Keep your account secure

Microsoft Authen



Start by

On your phone

After you ins

I want to use

want to set up a different met

Next

Skip setup

### Choose a different method X



#### Microsoft Authenticator

Approve sign-in requests or use one-time codes



#### Phone

Get a call or text to sign in with a code



#### Email

Receive a code to reset your password

Need more info? [Learn more about each method.](#)

Tested Self Service Password Reset

# Get back into your account

Who are you?

To recover your account, begin by entering your email or username and the characters in the picture or audio below.

Email or Username: \*

monicat@maloneassets.onmicrosoft.com

Example: user@contoso.onmicrosoft.com or user@contoso.com



Enter the characters in the picture or the words in the audio. \*

Next

Cancel

---

Met with a captcha

## Keep your account secure

### Phone

Please show you are not a robot.



Enter characters

Back

Next

[I want to set up a different method](#)

Skip setup

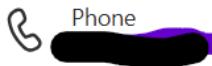
Password reset successful

## Keep your account secure

Success!

Great job! You have successfully set up your security info. Choose "Done" to continue signing in.

**Default sign-in method:**



Done

Managed smart lockouts by enforcing password protection

HOME / MICROSOFT ENTRADA / Authentication methods

## Authentication methods | Password protection

Cameron Inc. - Microsoft Entra ID Security

Search Save Discard

**Manage**

- Policies
- Password protection**
- Registration campaign
- Authentication strengths
- Settings

**Monitoring**

- Activity
- User registration details
- Registration and reset events
- Bulk operation results

**Custom smart lockout**

Lockout threshold ① 10 ✓

Lockout duration in seconds ① 120 ✓

**Custom banned passwords**

Enforce custom list ① Yes No

Custom banned password list ①

password
p@ssword
passw0rd
123456
123456789
qwerty
qwerty123

**Password protection for Windows Server Active Directory**

Enable password protection on Windows Server Active Directory ① Yes No

Mode ① Enforced Audit

Successfully saved the password protection policy

Saved password protection policy

Reviewing CA logs to identify if any policies failed, and why

## Sign-in events

X

[Download](#) [Export data](#) [Settings](#) [Troubleshoot](#) [Refresh](#) [Manage view](#) [Got feedback?](#)

[Want to switch back to the legacy signin logs experience? Click here to leave the preview.](#)

X

[Add filter](#)

Show dates as: UTC

Date range: Last 24 hours

[Reset filters](#)

User sign-ins (interactive)

User sign-ins (non-interactive)

Service principal sign-ins

Managed identity sign-ins

Date ↓	Request ID	User principal name	Application	Status
8/10/25, 9:27:27 PM	c73f1b81-3304-462c-af8c-f856e...	cammalone@maloneass...	Microsoft Account Cont...	Success
8/10/25, 9:27:27 PM	4e063922-2ebc-4ec2-afa4-73678...	cammalone@maloneass...	Microsoft Account Cont...	Success
8/10/25, 9:27:27 PM	8ffb664a-cb09-413d-bf07-b298a...	cammalone@maloneass...	Microsoft Account Cont...	Success
8/10/25, 9:27:27 PM	0c63da25-7aaa-4ab9-a9e4-f718...	cammalone@maloneass...	Microsoft Account Cont...	Success
8/10/25, 9:27:27 PM	8ffb664a-cb09-413d-bf07-b298a...	cammalone@maloneass...	Microsoft Account Cont...	Success
8/10/25, 9:27:27 PM	7ac36927-6628-4e56-a4b5-9e42...	cammalone@maloneass...	Microsoft Account Cont...	Success
8/10/25, 9:27:26 PM	edefd352-0073-474b-a5a6-7c78...	cammalone@maloneass...	Microsoft Account Cont...	Success
8/10/25, 9:27:26 PM	a169680f-9330-4456-ace9-1b3f9...	cammalone@maloneass...	Microsoft Account Cont...	Success
8/10/25, 9:27:25 PM	03a260b2-0e89-4cbf-978d-6b88...	cammalone@maloneass...	My Apps	Success
8/10/25, 9:26:12 PM	bbcc2223-ebec-4bc1-b8ca-7a4fc...	cammalone@maloneass...	My Apps	Failure
8/10/25, 9:22:33 PM	37d826b7-2c93-456f-97a3-db61...	cammalone@maloneass...	Microsoft Account Cont...	Success
8/10/25, 9:22:33 PM	75e82193-e6f3-470d-9a27-b158...	cammalone@maloneass...	Microsoft Account Cont...	Success
8/10/25, 9:22:33 PM	8ffb664a-cb09-413d-bf07-b298c...	cammalone@maloneass...	Microsoft Account Cont...	Success
8/10/25, 9:22:33 PM	36b137ea-48ad-4d22-afec-7447...	cammalone@maloneass...	Microsoft Account Cont...	Success
8/10/25, 9:22:33 PM	ec93592b-aaa5-491e-acce-fba77...	cammalone@maloneass...	Microsoft Account Cont...	Success
8/10/25, 9:22:32 PM	16ec748a-9b70-419f-882d-aca4...	cammalone@maloneass...	Microsoft Account Cont...	Success
8/10/25, 9:22:32 PM	ec93592b-aaa5-491e-acce-fba76...	cammalone@maloneass...	Microsoft Account Cont...	Success

The policy was disabled, resulting in a failure

## Conditional Access Policy details

↑ Previous    ↓ Next

**Policy:** Test app CA

**Policy state:** Disabled

Result: Unknown

### Assignments

#### User

Cam Malone Matched

#### Resource

Microsoft Graph Matched

### Conditions

#### Sign-in risk

None Not configured

#### Device platform

Windows10 Not configured

#### Network (formerly location)

Knoxville, US Matched

2601:840:8100:9520::64e9 ⓘ

#### Client app

Browser Not configured

#### Device

Unknown Not configured

#### User risk

Not configured

#### Insider risk ⓘ

Not configured

#### Authentication flows

Not configured

---

Implemented User risk & Sign-risk policies for all users, excluding emergency accounts

**Identity Protection | User risk policy**

Successfully saved the Microsoft Entra ID user risk policy.

Search

We recommend migrating user risk policy to Conditional Access for more conditions and controls. Learn more →

**Dashboard**

**Risk policy impact analysis**

**Tutorials**

**Diagnose and solve problems**

**Protect**

**Conditional Access**

**User risk policy**  

**Sign-in risk policy**

**Multifactor authentication registration policy**

**Report**

**Risky users**

**Risky workload identities**

**Risky sign-ins**

**Risk detections**

**Settings**

**Users at risk detected alerts**

**Weekly digest**

**Settings**

**Troubleshooting + Support**

**New support request**

**Policy Name**  
User risk remediation policy

**Include**   **Exclude**

Select the users and groups to include in this policy

All users

Select individuals and groups

**Assignments**

**Users**  
All users included and 2 users excluded

**User risk** ⓘ  
Medium and above

**Controls**

**Access** ⓘ  
Require password change

**Policy enforcement**  
 Enabled    Disabled

**Save**

Configured Global Secure Access