



## **Get started**

### **Set up and administration**

NetApp  
October 03, 2022

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# Get started

## Learn about Cloud Manager

Cloud Manager enables IT experts and cloud architects to centrally manage their hybrid multi-cloud infrastructure using NetApp's cloud solutions.

### Features

Cloud Manager is an enterprise-class, SaaS-based management platform that keeps you in control of your data no matter where it is.

- Set up and use [Cloud Volumes ONTAP](#) for efficient, multi-protocol data management across clouds.
- Set up and use file-storage services:
  - [Azure NetApp Files](#)
  - [Amazon FSx for ONTAP](#)
  - [Cloud Volumes Service for AWS](#)
  - [Cloud Volumes Service for Google Cloud](#)
- Discover and manage your on-prem ONTAP clusters by creating volumes, backing up to the cloud, replicating data across your hybrid cloud, and tiering cold data to the cloud.
- Enable integrated cloud services such as:
  - [Cloud Data Sense](#)
  - [Cloud Insights](#)
  - [Cloud Backup](#)

[Learn more about Cloud Manager.](#)

### Supported object storage providers

Cloud Manager enables you to manage cloud storage and use cloud services in Amazon Web Services, Microsoft Azure, and Google Cloud.

### Cost

Cloud Manager software is free of charge from NetApp.

For most tasks, Cloud Manager prompts you to deploy a Connector in your cloud network, which results in charges from your cloud provider for the compute instance and associated storage. You do have the option to run the Connector software on your premises.

[Learn about the default configuration for the Connector.](#)

### How Cloud Manager works

Cloud Manager includes a SaaS-based interface that is integrated with NetApp Cloud Central, and Connectors that manage Cloud Volumes ONTAP and other cloud services.

## Software-as-a-service

Cloud Manager is accessible through a [SaaS-based user interface](#) and APIs. This SaaS experience enables you to automatically access the latest features as they're released and to easily switch between your NetApp accounts and Connectors.



If you're operating in an environment where outbound internet access isn't available, you can install the Connector software in that environment and access the local user interface that's available on the Connector. [Learn more about Connectors.](#)

## NetApp Cloud Central

[NetApp Cloud Central](#) provides a centralized location to access and manage [NetApp cloud services](#). With centralized user authentication, you can use the same set of credentials to access Cloud Manager and other cloud services like Cloud Insights.

## NetApp account

When you log in to Cloud Manager for the first time, you're prompted to create a *NetApp account*. This account provides multi-tenancy and enables you to organize users and resources in isolated *workspaces*.

## Connectors

In most cases, a Cloud Manager Account Admin will need to deploy a *Connector* in your cloud or on-premises network. The Connector enables Cloud Manager to manage resources and processes within your public cloud environment.

A Connector should remain running at all times. It's important for the continued health and operation of the services that you enable.

For example, a Connector is a key component in the health and operation of Cloud Volumes ONTAP. If a Connector is powered down, Cloud Volumes ONTAP PAYGO systems will shut down after losing communication with a Connector for longer than 14 days.

[Learn more about when Connectors are required and how they work.](#)

## SOC 2 Type 2 certification

An independent certified public accountant firm and services auditor examined Cloud Manager, Cloud Sync, Cloud Tiering, Cloud Data Sense, and Cloud Backup (Cloud Manager platform), and affirmed that they have achieved SOC 2 Type 2 reports based on the applicable Trust Services criteria.

[View NetApp's SOC 2 reports](#)

# Getting started checklist

Use this checklist to understand what's needed to get up and running with Cloud Manager in a typical deployment where the Connector has outbound internet access.

## A NetApp Cloud Central login

You need to sign up to [NetApp Cloud Central](#) so that you can access Cloud Manager and other cloud services.

## Network access from a web browser to several endpoints

The Cloud Manager user interface is accessible from a web browser. As you use the Cloud Manager user interface, it contacts several endpoints to complete data management tasks. The machine running the web browser must have connections to the following endpoints.

Endpoints	Purpose
<a href="http://cloudmanager.netapp.com">http://cloudmanager.netapp.com</a>	Your web browser contacts this URL when using the SaaS UI.
AWS services (amazonaws.com): <ul style="list-style-type: none"><li>• CloudFormation</li><li>• Cognito</li><li>• Elastic Compute Cloud (EC2)</li><li>• Key Management Service (KMS)</li><li>• Security Token Service (STS)</li><li>• Simple Storage Service (S3)</li></ul>	Required to deploy a Connector from Cloud Manager in AWS. The exact endpoint depends on the region in which you deploy the Connector. <a href="#">Refer to AWS documentation for details.</a>
<a href="https://management.azure.com">https://management.azure.com</a> <a href="https://login.microsoftonline.com">https://login.microsoftonline.com</a>	Required to deploy a Connector from Cloud Manager in most Azure regions.
<a href="https://management.microsoftazure.de">https://management.microsoftazure.de</a> <a href="https://login.microsoftonline.de">https://login.microsoftonline.de</a>	Required to deploy a Connector from Cloud Manager in Azure Germany regions.
<a href="https://management.usgovcloudapi.net">https://management.usgovcloudapi.net</a> <a href="https://login.microsoftonline.com">https://login.microsoftonline.com</a>	Required to deploy a Connector from Cloud Manager in Azure US Gov regions.
<a href="https://www.googleapis.com">https://www.googleapis.com</a>	Required to deploy a Connector from Cloud Manager in Google Cloud.
<a href="https://signin.b2c.netapp.com">https://signin.b2c.netapp.com</a>	Required to update NetApp Support Site (NSS) credentials or to add new NSS credentials to Cloud Manager.
<a href="https://netapp-cloud-account.auth0.com">https://netapp-cloud-account.auth0.com</a> <a href="https://cdn.auth0.com">https://cdn.auth0.com</a> <a href="https://services.cloud.netapp.com">https://services.cloud.netapp.com</a>	Your web browser connects to these endpoints for centralized user authentication through NetApp Cloud Central.
<a href="https://widget.intercom.io">https://widget.intercom.io</a>	For in-product chat that enables you to talk to NetApp cloud experts.

Endpoints	Purpose
The Connector's IP address	<p>In most cases, you should work with Cloud Manager from the SaaS UI, but <a href="#">if you use the local UI</a>, then you must enter the host's IP address from a web browser.</p> <p>Depending on the connectivity to your cloud provider, use the private IP or a public IP assigned to the host:</p> <ul style="list-style-type: none"> <li>• A private IP works if you have a VPN and direct access to your virtual network</li> <li>• A public IP works in any networking scenario</li> </ul> <p>In either case, secure network access by ensuring that security group rules allow access from only authorized IPs or subnets.</p>

### Outbound networking for a Connector

After logging in to Cloud Manager, a Cloud Manager Account Admin will need to deploy a *Connector* in a cloud provider or in your on-premises network. The Connector enables Cloud Manager to manage resources and processes within your public cloud environment. Note that a Connector is required for most, but not all services and features in Cloud Manager. [Learn more about Connectors and how they work.](#)

- The network location where you deploy the Connector must have an outbound internet connection.

The Connector requires outbound internet access to contact the following endpoints in order to manage resources and processes within your public cloud environment.

Endpoints	Purpose
<a href="https://support.netapp.com">https://support.netapp.com</a>	To obtain licensing information and to send AutoSupport messages to NetApp support.
<a href="https://*.cloudmanager.cloud.netapp.com">https://*.cloudmanager.cloud.netapp.com</a>	To provide SaaS features and services within Cloud Manager.
<a href="https://cloudmanagerinfraprod.azurecr.io">https://cloudmanagerinfraprod.azurecr.io</a>	To upgrade the Connector and its Docker components.
<a href="https://*.blob.core.windows.net">https://*.blob.core.windows.net</a>	

- If you choose to manually install the Connector on your own Linux host (and not do so directly from the Cloud Manager interface), the installer for the Connector requires access to the following endpoints during the installation process:
  - <https://dl.fedoraproject.org/pub/epel/epel-release-latest-7.noarch.rpm>
  - <https://s3.amazonaws.com/aws-cli/awscli-bundle.zip>
  - [https://\\*.blob.core.windows.net](https://*.blob.core.windows.net) or <https://hub.docker.com>

The host might try to update operating system packages during installation. The host can contact different mirroring sites for these OS packages.

- There's no incoming traffic to the Connector, unless you initiate it.

HTTP (80) and HTTPS (443) provide access to the local UI, which you'll use in rare circumstances. SSH (22) is only needed if you need to connect to the host for troubleshooting.

## Cloud provider permissions

You need an account that has permissions to deploy the Connector in your cloud provider directly from Cloud Manager.



There are alternate ways to create a Connector: you can create a Connector from the [AWS Marketplace](#), the [Azure Marketplace](#), or you can [manually install the software](#).

Location	High-level steps	Detailed steps
AWS	<ol style="list-style-type: none"> <li>1. Use a JSON file that includes the required permissions to create an IAM policy in AWS.</li> <li>2. Attach the policy to an IAM role or IAM user.</li> <li>3. When you create the Connector, provide Cloud Manager with the ARN of the IAM role or the AWS access key and secret key for the IAM user.</li> </ol>	<a href="#">Click here to view detailed steps.</a>
Azure	<ol style="list-style-type: none"> <li>1. Use a JSON file that includes the required permissions to create a custom role in Azure.</li> <li>2. Assign the role to the user who will create the Connector from Cloud Manager.</li> <li>3. When you create the Connector, log in with the Microsoft account that has the required permissions (the login prompt that is owned and hosted by Microsoft).</li> </ol>	<a href="#">Click here to view detailed steps.</a>
Google Cloud	<ol style="list-style-type: none"> <li>1. Use a YAML file that includes the required permissions to create a custom role in Google Cloud.</li> <li>2. Attach that role to the user who will create the Connector from Cloud Manager.</li> <li>3. If you plan to use Cloud Volumes ONTAP, set up a service account that has the required permissions.</li> <li>4. Enable Google Cloud APIs.</li> <li>5. When you create the Connector, log in with the Google account that has the required permissions (the login prompt is owned and hosted by Google).</li> </ol>	<a href="#">Click here to view detailed steps.</a>

## Networking for individual services

Now that your setup is complete, you're ready to start using the services available from Cloud Manager. Note that each service has its own networking requirements. Refer to the following pages for more details.

- [Cloud Volumes ONTAP for AWS](#)
- [Cloud Volumes ONTAP for Azure](#)

- [Cloud Volumes ONTAP for GCP](#)
- [Data replication between ONTAP systems](#)
- [Deploying Cloud Data Sense](#)
- [On-prem ONTAP clusters](#)
- [Cloud Tiering](#)
- [Cloud Backup](#)

## Signing up to NetApp Cloud Central

Sign up to NetApp Cloud Central so you can access NetApp's cloud services.



You can use single sign-on to log in using credentials from your corporate directory (federated identity). To learn more, go to the [Cloud Central Help Center](#) and then click **Cloud Central sign-in options**.

### Requirements

Note that only English characters are allowed in the sign up form.

### Steps

1. Open a web browser and go to [NetApp Cloud Central](#)
2. Click **Sign Up**.
3. You have two options:
  - a. Fill out the form and click **Sign Up**.



## Log In to NetApp Cloud Central

Already signed up? [Login](#)

*\*optional*

SIGN UP

☒ I accept the [terms and conditions](#).

- b. If you have a registered NetApp Support Site account, click **Log in with NetApp** and then enter your NetApp Support Site credentials.

Each time that you log in, you'll need to use the option that you chose during this sign up process.



When you use the Log in with NetApp option, your NetApp Support Site (NSS) credentials are not added to Cloud Manager in the Support Dashboard. Adding your NSS credentials to Cloud Manager is required to enable key workflows for Cloud Volumes ONTAP and to enable predictive analytics and proactive support through Active IQ. [Learn how to add your NSS credentials to Cloud Manager](#).

4. Wait for an email from NetApp Cloud Central.
5. Click the link in the email to verify your email address.

### Result

You now have an active Cloud Central user login.

# Logging in to Cloud Manager

The Cloud Manager interface is accessible through a SaaS-based user interface by going to <https://cloudmanager.netapp.com>.

If you're accessing Cloud Manager from a Government region or a site that doesn't have outbound internet access, then you need to log in to the local user interface after you create a Connector. [Learn how to access the local UI on the Connector](#).



You can use single sign-on to log in using credentials from your corporate directory (federated identity). To learn more, go to the [Cloud Central Help Center](#) and then click **Cloud Central sign-in options**.

## Steps

1. Open a web browser and go to <https://cloudmanager.netapp.com>.
2. Log in by entering your NetApp Cloud Central credentials or by clicking **Log in with NetApp** and entering your NetApp Support Site credentials.

You need to choose the option that you used when you signed up to Cloud Central.

- If you signed up by entering your email and password, then you need to enter those credentials each time that you log in.
- If you registered by logging in with your NetApp Support Site credentials, then you need to use that log in option each time.

The image shows a login form for NetApp Cloud Central. At the top, the title "Log In to NetApp Cloud Central" is displayed. Below the title is a horizontal line, followed by the text "Don't have an account yet? [Sign Up](#)". There are two input fields: "Email" and "Password". Below these fields is a blue button labeled "LOG IN". Under the button is a link "Forgot password?". Below this is a horizontal line with the word "Or" in the center. Below the line is the text "Have a registered NetApp Support Site account?". At the bottom is a button labeled "Log In with NetApp".

**Log In to NetApp Cloud Central**

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Don't have an account yet? [Sign Up](#)

Email

Password

**LOG IN**

[Forgot password?](#)

---

Or

Have a registered NetApp Support Site account?

[Log In with NetApp](#)

## Result

You're now logged in and can start using Cloud Manager to manage your hybrid multi-cloud infrastructure.

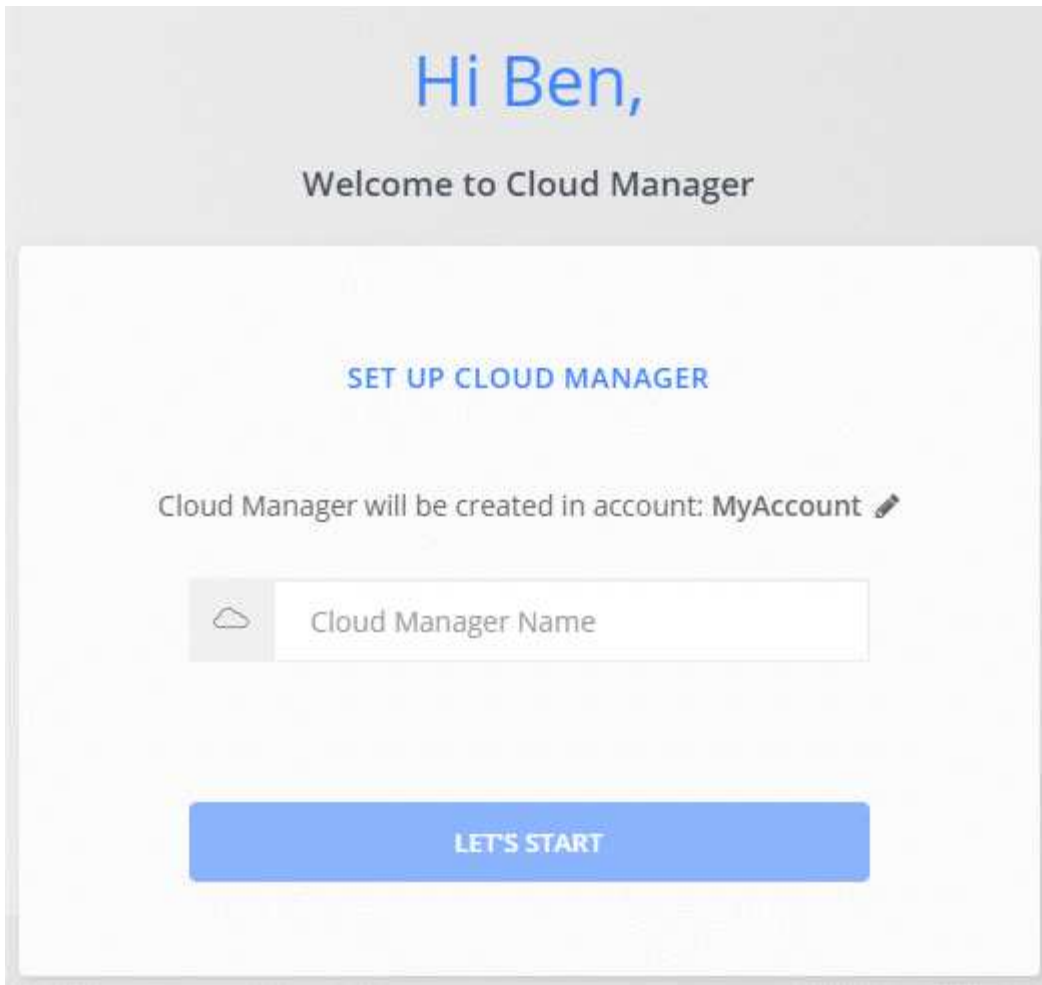
# Set up a NetApp account

## Learn about NetApp accounts

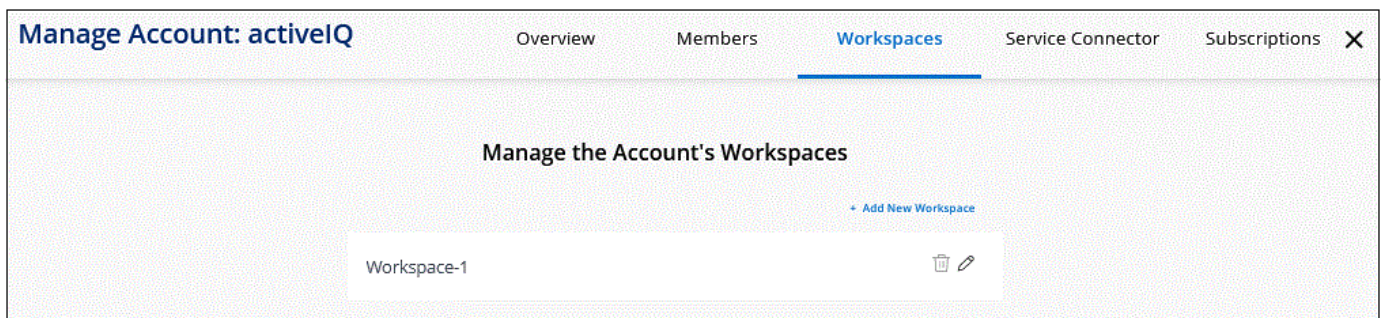
A *NetApp account* provides multi-tenancy and enables you to organize users and resources in isolated workspaces from within Cloud Manager.

For example, multiple users can deploy and manage Cloud Volumes ONTAP systems in isolated environments called *workspaces*. These workspaces are invisible to other users, unless they are shared.

When you first access Cloud Manager, you're prompted to select or create a NetApp account:



Cloud Manager Account Admins can then modify the settings for this account by managing users (members), workspaces, Connectors, and subscriptions:



For step-by-step instructions, see [Setting up the NetApp account](#).

## Account Settings

The Manage Account widget in Cloud Manager enables Account Admins to manage a NetApp account. If you just created your account, then you'll start from scratch. But if you've already set up an account, then you'll see *all* the users, workspaces, Connectors, and subscriptions that are associated with the account.

## Overview

The Overview page shows the Account Name and the Account ID. You may need to provide your Account ID when registering some services. This page also includes some Cloud Manager configuration options.

## Members

The members are NetApp Cloud Central users that you associate with your NetApp account. Associating a user with an account and one or more workspaces in that account enables those users to create and manage working environments in Cloud Manager.

When you associate a user, you assign them a role:

- *Account Admin*: Can perform any action in Cloud Manager.
- *Workspace Admin*: Can create and manage resources in the assigned workspace.
- *Compliance Viewer*: Can only view Cloud Data Sense compliance information and generate reports for systems that they have permission to access.
- *SnapCenter Admin*: Can use the SnapCenter Service to create application consistent backups and restore data using those backups. *This service is currently in Beta.*

[Learn more about these roles.](#)

## Workspaces

In Cloud Manager, a workspace isolates any number of *working environments* from other working environments. Workspace Admins can't access the working environments in a workspace unless the Account Admin associates the admin with that workspace.

A working environment represents a storage system:

- A single-node Cloud Volumes ONTAP system or an HA pair
- An on-premises ONTAP cluster in your network
- An ONTAP cluster in a NetApp Private Storage configuration

[Learn how to add a workspace.](#)

## Connectors

A Connector enables Cloud Manager to manage resources and processes within your public cloud environment. The Connector runs on a virtual machine instance that you deploy in your cloud provider, or on an on-prem host that you configured.

You can use a Connector with more than one NetApp cloud data service. For example, if you already have a Connector for Cloud Manager, you can select it when you set up the Cloud Tiering service.

[Learn more about Connectors.](#)

## Subscriptions

These are the NetApp subscriptions associated with the selected account.

When you subscribe to Cloud Manager from a cloud provider's marketplace, you're redirected to Cloud Central where you need to save your subscription and associate it with specific accounts.

After you've subscribed, each subscription is available from the Manage Account widget. You'll only see the subscriptions that are associated with the account that you're currently viewing.

You have the option to rename a subscription and to disassociate the subscription from one or more accounts.

For example, let's say that you have two accounts and each is billed through separate subscriptions. You might disassociate a subscription from one of the accounts so the users in that account don't accidentally choose the wrong subscription when creating a Cloud Volume ONTAP working environment.

[Learn how to manage subscriptions.](#)

**Examples**

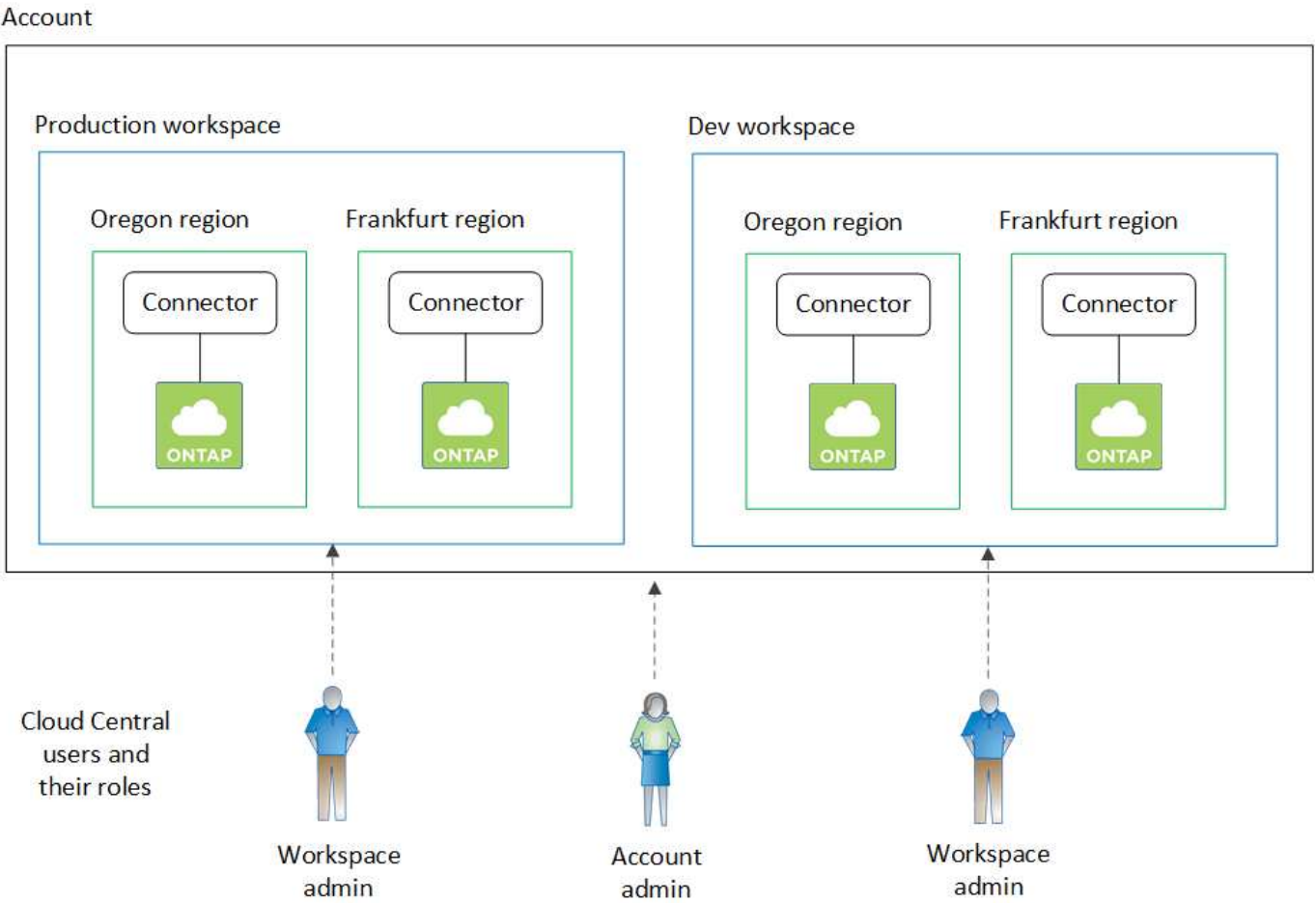
The following examples depict how you might set up your accounts.



In both example images that follow, the Connector and the Cloud Volumes ONTAP systems don't actually reside *in* the NetApp account—they're running in a cloud provider. This is a conceptual representation of the relationship between each component.

**Example 1**

The following example shows an account that uses two workspaces to create isolated environments. The first workspace is for a production environment and the second is for a dev environment.



**Example 2**

Here's another example that shows the highest level of multi-tenancy by using two separate NetApp accounts. For example, a service provider might use Cloud Manager in one account to provide services for their customers, while using another account to provide disaster recovery for one of their business units.

Note that account 2 includes two separate Connectors. This might happen if you have systems in separate regions or in separate cloud providers.



## Set up workspaces and users in your NetApp account

When you log in to Cloud Manager for the first time, you're prompted to create a *NetApp account*. This account provides multi-tenancy and enables you to organize users and resources in isolated *workspaces*.

[Learn more about how NetApp accounts work.](#)

Set up your NetApp account so users can access Cloud Manager and access the working environments in a workspace. Just add a single user or add multiple users and workspaces.

### Add workspaces

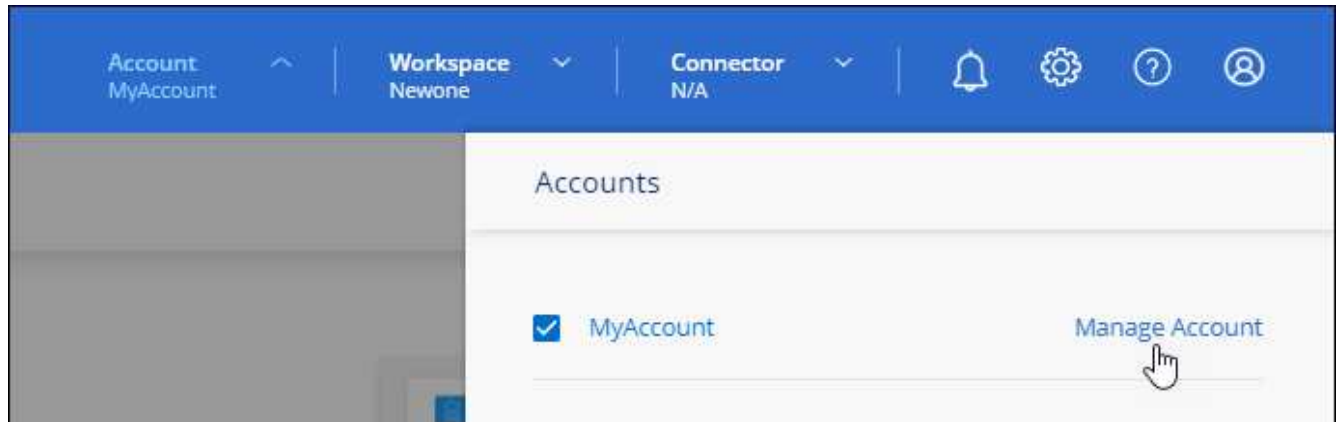
In Cloud Manager, workspaces enable you to isolate a set of working environments from other working environments and from other users. For example, you can create two workspaces and associate separate users with each workspace.

#### Steps

1. From the top of [Cloud Manager](#), click the **Account** drop-down.



2. Click **Manage Account** next to the currently selected account.



3. Click **Workspaces**.
4. Click **Add New Workspace**.
5. Enter a name for the workspace and click **Add**.

### After you finish

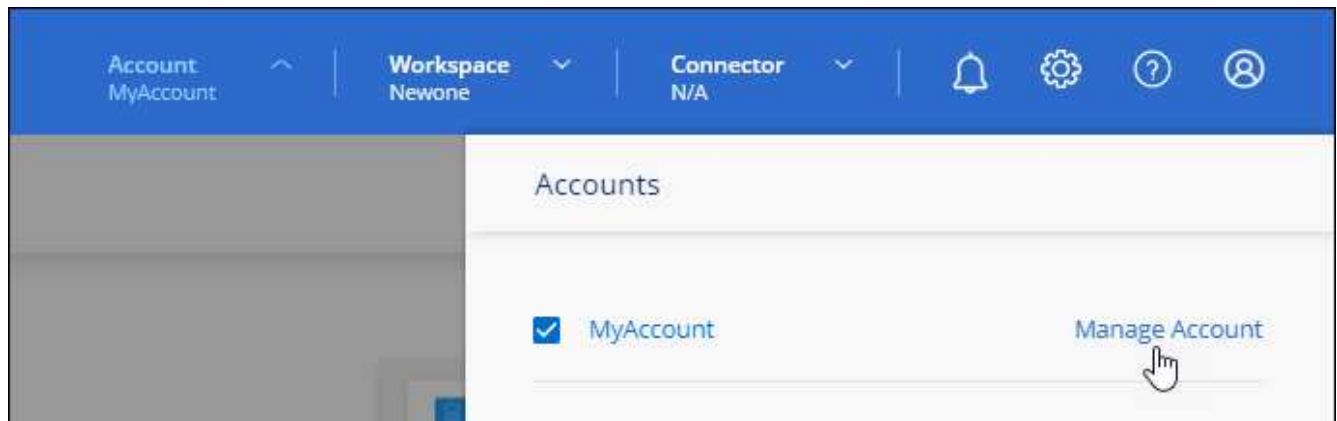
If a Workspace Admin needs access to this workspace, then you'll need to associate the user. You'll also need to associate Connectors with the workspace so Workspace Admins can use those Connectors.

### Add users

Associate Cloud Central users with the NetApp account so those users can create and manage working environments in Cloud Manager.

### Steps

1. If the user hasn't already done so, ask the user to go to [NetApp Cloud Central](#) and sign up.
2. From the top of [Cloud Manager](#), click the **Account** drop-down and click **Manage Account**.



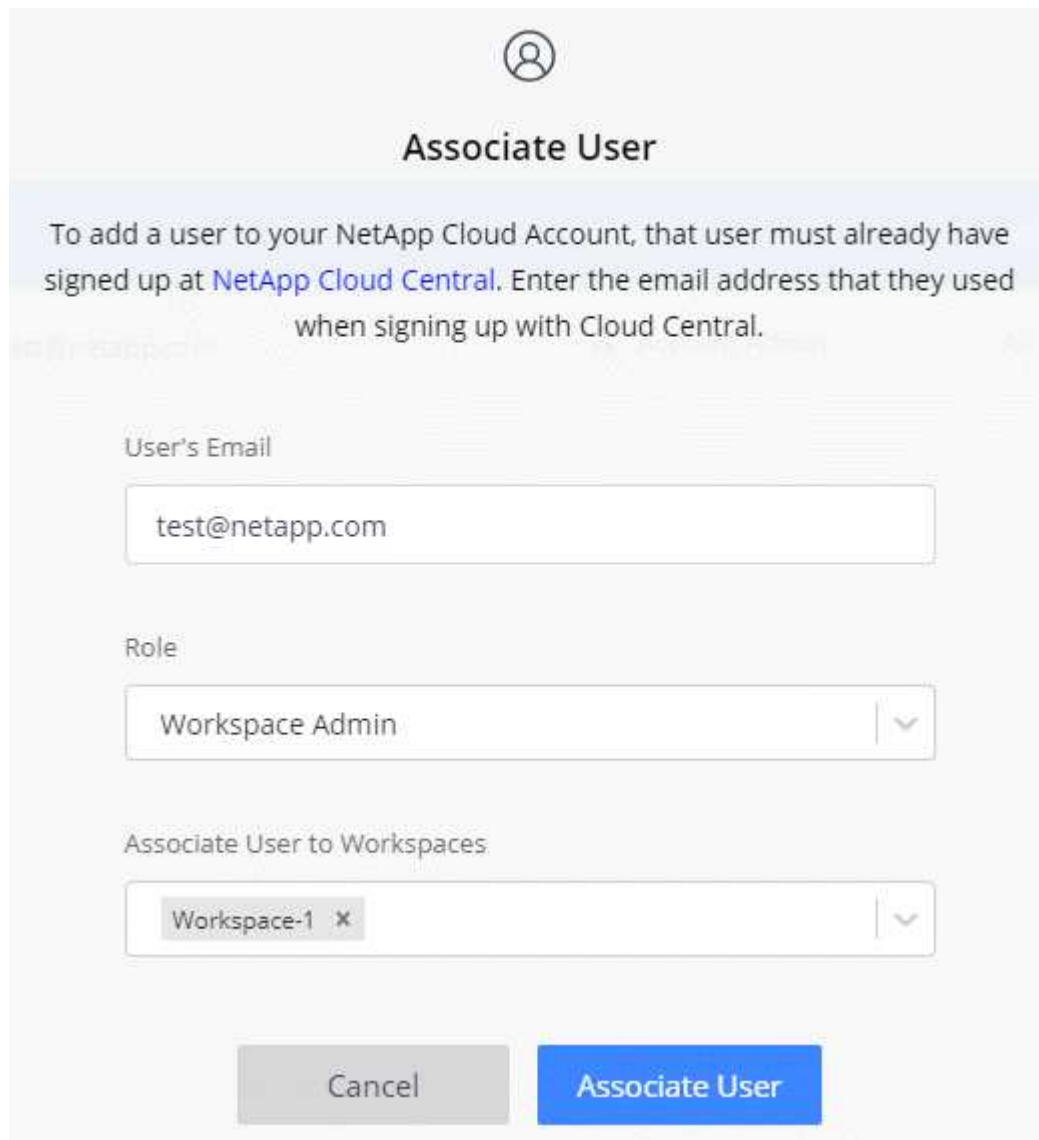
3. From the Members tab, click **Associate User**.
4. Enter the user's email address and select a role for the user:
  - **Account Admin:** Can perform any action in Cloud Manager.
  - **Workspace Admin:** Can create and manage resources in assigned workspaces.
  - **Compliance Viewer:** Can only view Cloud Data Sense governance and compliance information and



generate reports for workspaces that they have permission to access.

- **SnapCenter Admin:** Can use the SnapCenter Service to create application consistent backups and restore data using those backups. This service is currently in Beta.

5. If you selected an account other than Account Admin, select one or more workspaces to associate with that user.



The image shows a web interface for associating a user with a NetApp Cloud Account. At the top, there is a user icon and the title "Associate User". Below this, a light blue box contains instructions: "To add a user to your NetApp Cloud Account, that user must already have signed up at [NetApp Cloud Central](#). Enter the email address that they used when signing up with Cloud Central." The form has three main sections: "User's Email" with a text input field containing "test@netapp.com"; "Role" with a dropdown menu showing "Workspace Admin"; and "Associate User to Workspaces" with a dropdown menu showing "Workspace-1" and a close button (X). At the bottom, there are two buttons: a grey "Cancel" button and a blue "Associate User" button.

6. Click **Associate**.

### Result

The user should receive an email from NetApp Cloud Central titled "Account Association." The email includes the information needed to access Cloud Manager.

### Associate Workspace Admins with workspaces

You can associate Workspace Admins with additional workspaces at any time. Associating the user enables them to create and view the working environments in that workspace.

### Steps

1. From the top of Cloud Manager, click the **Account** drop-down and click **Manage Account**.



2. From the Members tab, click the action menu in the row that corresponds to the user.



3. Click **Manage Workspaces**.
4. Select one or more workspaces and click **Apply**.

## Result

The user can now access those workspaces from Cloud Manager, as long as the Connector was also associated with the workspaces.

## Associate Connectors with workspaces

You need to associate a Connector with workspaces so Workspace Admins can use those Connectors to create Cloud Volumes ONTAP systems.

If you only have Account Admins, then associating the Connector with workspaces isn't required. Account Admins have the ability to access all workspaces in Cloud Manager by default.

[Learn more about users, workspaces, and Connectors.](#)

## Steps

1. From the top of Cloud Manager, click the **Account** drop-down and click **Manage Account**.



2. Click **Connector**.
3. Click **Manage Workspaces** for the Connector that you want to associate.
4. Select one or more workspaces and click **Apply**.

### Result

Workspace Admins can now use those Connectors to create Cloud Volumes ONTAP systems.

### What's next?

Now that you've set up your account, you can manage it any time by removing users, managing workspaces, Connectors, and subscriptions. [Learn how to manage your account.](#)

## Set up a Connector

### Learn about Connectors

In most cases, a Cloud Manager Account Admin will need to deploy a *Connector* in your cloud or on-premises network. The Connector is a crucial component for the day-to-day use of Cloud Manager. The Connector enables Cloud Manager to manage the resources and processes within your public cloud environment.

### When a Connector is required

A Connector is required to use many of the features and services in Cloud Manager.

### Services

- Amazon FSx for ONTAP management features
- Amazon S3 discovery
- Azure Blob discovery
- Cloud Backup
- Cloud Data Sense
- Cloud Tiering
- Cloud Volumes ONTAP
- E-Series systems

- Global File Cache
- Google Cloud Storage discovery
- Kubernetes clusters
- Monitoring
- On-premises ONTAP clusters
- StorageGRID

A Connector is **not** required for the following services:

- Active IQ Digital Advisor
- Amazon FSx for ONTAP working environment creation  
While a Connector isn't required to create a working environment, it is required to create and manage volumes, replicate data, and integrate FSx for ONTAP with NetApp cloud services, such as Data Sense and Cloud Sync.
- Azure NetApp Files

While a Connector isn't required to set up and manage Azure NetApp Files, a Connector is required if you want to use Cloud Data Sense to scan Azure NetApp Files data.

- Cloud Volumes Service for Google Cloud
- Cloud Sync

### Digital Wallet

In almost all cases, you can add a license to the Digital Wallet without a Connector.

The only time that a Connector is required to add a license to the Digital Wallet is for Cloud Volumes ONTAP *node-based* licenses. A Connector is required in this case because the data is taken from the licenses installed on Cloud Volumes ONTAP systems.

### Supported locations

A Connector is supported in the following locations:

- Amazon Web Services
- Microsoft Azure
- Google Cloud
- On your premises
- On your premises, without internet access

### Note about Azure deployments

If you deploy the Connector in Azure, it should be deployed in the same Azure region as the Cloud Volumes ONTAP systems that it manages, or in the [Azure region pair](#) for the Cloud Volumes ONTAP systems. This requirement ensures that an Azure Private Link connection is used between Cloud Volumes ONTAP and its associated storage accounts. [Learn how Cloud Volumes ONTAP uses an Azure Private Link.](#)

## Note about Google Cloud deployments

If you want to create a Cloud Volumes ONTAP system in Google Cloud, then you must have a Connector that's running in Google Cloud as well. You can't use a Connector that's running in AWS, Azure, or on-prem.

## Connectors should remain running

A Connector should remain running at all times. It's important for the continued health and operation of the services that you enable.

For example, a Connector is a key component in the health and operation of Cloud Volumes ONTAP. If a Connector is powered down, Cloud Volumes ONTAP PAYGO systems will shut down after losing communication with a Connector for longer than 14 days.

## How to create a Connector

A Cloud Manager Account Admin can create a Connector in a number of ways:

- Directly from Cloud Manager (recommended)
  - [Create in AWS](#)
  - [Create in Azure](#)
  - [Create in GCP](#)
- By manually installing the software on your own Linux host
  - [On a host that has internet access](#)
  - [On an on-prem host that doesn't have internet access](#)
- From your cloud provider's marketplace
  - [AWS Marketplace](#)
  - [Azure Marketplace](#)

If you are operating in a Government region, you need to deploy a Connector from your cloud provider's marketplace or by manually installing the Connector software on an existing Linux host. You can't deploy the Connector in a Government region from Cloud Manager's SaaS website.

## Permissions

Specific permissions are needed to create the Connector and another set of permissions are needed for the Connector instance itself.

### Permissions to create a Connector

The user who creates a Connector from Cloud Manager needs specific permissions to deploy the instance in your cloud provider of choice. Cloud Manager will remind you of the permissions requirements when you create a Connector.

- [View the required AWS permissions](#)
- [View the required Azure permissions](#)
- [View the required Google Cloud permissions](#)

## Permissions for the Connector instance

The Connector needs specific cloud provider permissions to perform operations on your behalf. For example, to deploy and manage Cloud Volumes ONTAP.

When you create a Connector directly from Cloud Manager, Cloud Manager creates the Connector with the permissions that it needs. There's nothing that you need to do.

If you create the Connector yourself from the AWS Marketplace, the Azure Marketplace, or by manually installing the software, then you'll need to make sure that the right permissions are in place.

- [Learn how the Connector uses AWS permissions](#)
- [Learn how the Connector uses Azure permissions](#)
- [Learn how the Connector uses Google Cloud permissions](#)

## Connector upgrades

We typically update the Connector software each month to introduce new features and to provide stability improvements. While most of the services and features in the Cloud Manager platform are offered through SaaS-based software, a few features and functionalities are dependent on the version of the Connector. That includes Cloud Volumes ONTAP management, on-prem ONTAP cluster management, settings, and help.

The Connector automatically updates its software to the latest version, as long as it has outbound internet access to obtain the software update.

## Number of working environments per Connector

A Connector can manage multiple working environments in Cloud Manager. The maximum number of working environments that a single Connector should manage varies. It depends on the type of working environments, the number of volumes, the amount of capacity being managed, and the number of users.

If you have a large-scale deployment, work with your NetApp representative to size your environment. If you experience any issues along the way, reach out to us by using the in-product chat.

## When to use multiple Connectors

In some cases, you might only need one Connector, but you might find yourself needing two or more Connectors.

Here are a few examples:

- You're using a multi-cloud environment (AWS and Azure), so you have one Connector in AWS and another in Azure. Each manages the Cloud Volumes ONTAP systems running in those environments.
- A service provider might use one NetApp account to provide services for their customers, while using another account to provide disaster recovery for one of their business units. Each account would have separate Connectors.

## Using multiple Connectors with the same working environment

You can manage a working environment with multiple Connectors at the same time for disaster recovery purposes. If one Connector goes down, you can switch to the other Connector to immediately manage the working environment.

To set up this configuration:

1. [Switch to another Connector](#)
2. Discover the existing working environment.
  - [Add existing Cloud Volumes ONTAP systems to Cloud Manager](#)
  - [Discover ONTAP clusters](#)
3. Set the [Capacity Management Mode](#)

Only the main Connector should be set to **Automatic Mode**. If you switch to another Connector for DR purposes, then you can change the Capacity Management Mode as needed.

## When to switch between Connectors

When you create your first Connector, Cloud Manager automatically uses that Connector for each additional working environment that you create. Once you create an additional Connector, you'll need to switch between them to see the working environments that are specific to each Connector.

[Learn how to switch between Connectors.](#)

## The local user interface

While you should perform almost all tasks from the [SaaS user interface](#), a local user interface is still available on the Connector. This interface is needed if you install the Connector in an environment that doesn't have internet access (like a Government region), and for a few tasks that need to be performed from the Connector itself, instead of the SaaS interface:

- [Setting a proxy server](#)
- Installing a patch (you'll typically work with NetApp personnel to install a patch)
- Downloading AutoSupport messages (usually directed by NetApp personnel when you have issues)

[Learn how to access the local UI.](#)

## Create a Connector in AWS from Cloud Manager

A Cloud Manager Account Admin needs to deploy a *Connector* before you can use most Cloud Manager features. The Connector enables Cloud Manager to manage resources and processes within your public cloud environment. [Learn when a Connector is required.](#)

This page describes how to create a Connector in AWS directly from Cloud Manager. [Learn about other ways to deploy a Connector.](#)

These steps must be completed by a user who has the Account Admin role. A Workspace Admin can't create a Connector.

### Quick start

Get started quickly by following these steps, or scroll down to the remaining sections for full details.



#### Set up authentication

To launch the Connector in AWS, Cloud Manager needs to authenticate with AWS by either assuming an IAM role or by using AWS access keys. With either option, an IAM policy is required.

[View the IAM role](#) or [follow step-by-step instructions](#).

2

## Set up networking

You'll need a VPC and subnet with outbound internet access to specific endpoints. If an HTTP proxy is required for outbound internet, then you'll need the IP address, credentials, and HTTPS certificate.

[View networking requirements](#).

3

## Create the Connector

Click the Connector drop-down, select **Add Connector** and follow the prompts.

[Follow step-by-step instructions](#).

## Set up AWS authentication

Cloud Manager needs to authenticate with AWS before it can deploy the Connector instance in your VPC. You can choose one of these authentication methods:

- Let Cloud Manager assume an IAM role that has the required permissions
- Provide an AWS access key and secret key for an IAM user who has the required permissions

With either option, you first need to start by creating an IAM policy that includes the required permissions.

### Create an IAM policy

This policy contains only the permissions needed to launch the Connector instance in AWS from Cloud Manager. Don't use this policy for other situations.

When Cloud Manager creates the Connector, it applies a new set of permissions to the Connector instance that enables the Connector to manage the resources in your public cloud environment.

### Steps

1. Go to the AWS IAM console.
2. Click **Policies > Create policy**.
3. Click **JSON**.
4. Copy and paste the following policy:

```
{
  "Version": "2012-10-17",
  "Statement": [{
    "Effect": "Allow",
    "Action": [
      "iam:CreateRole",
      "iam>DeleteRole",
      "iam:PutRolePolicy",
      "iam:CreateInstanceProfile",
```



```

        "iam:DeleteRolePolicy",
        "iam:AddRoleToInstanceProfile",
        "iam:RemoveRoleFromInstanceProfile",
        "iam:DeleteInstanceProfile",
        "iam:PassRole",
        "ec2:DescribeInstanceStatus",
        "ec2:RunInstances",
        "ec2:ModifyInstanceAttribute",
        "ec2:CreateSecurityGroup",
        "ec2:DeleteSecurityGroup",
        "ec2:DescribeSecurityGroups",
        "ec2:RevokeSecurityGroupEgress",
        "ec2:AuthorizeSecurityGroupEgress",
        "ec2:AuthorizeSecurityGroupIngress",
        "ec2:RevokeSecurityGroupIngress",
        "ec2:CreateNetworkInterface",
        "ec2:DescribeNetworkInterfaces",
        "ec2:DeleteNetworkInterface",
        "ec2:ModifyNetworkInterfaceAttribute",
        "ec2:DescribeSubnets",
        "ec2:DescribeVpcs",
        "ec2:DescribeDhcpOptions",
        "ec2:DescribeKeyPairs",
        "ec2:DescribeRegions",
        "ec2:DescribeInstances",
        "ec2:CreateTags",
        "ec2:DescribeImages",
        "cloudformation:CreateStack",
        "cloudformation:DeleteStack",
        "cloudformation:DescribeStacks",
        "cloudformation:DescribeStackEvents",
        "cloudformation:ValidateTemplate",
        "ec2:AssociateIamInstanceProfile",
        "ec2:DescribeIamInstanceProfileAssociations",
        "ec2:DisassociateIamInstanceProfile",
        "iam:GetRole",
        "iam:TagRole",
        "iam:ListRoles",
        "kms:ListAliases"
    ],
    "Resource": "*"
},
{
    "Effect": "Allow",
    "Action": [
        "ec2:TerminateInstances"
    ]
}

```

```

    ],
    "Condition": {
      "StringLike": {
        "ec2:ResourceTag/OCCMInstance": "*"
      }
    },
    "Resource": [
      "arn:aws:ec2:*:*:instance/*"
    ]
  }
]
}

```

5. Click **Next** and add tags, if needed.
6. Click **Next** and enter a name and description.
7. Click **Create policy**.

### What's next?

Either attach the policy to an IAM role that Cloud Manager can assume or to an IAM user.

### Set up an IAM role

Set up an IAM role that Cloud Manager can assume in order to deploy the Connector in AWS.

### Steps

1. Go to the AWS IAM console in the target account.
2. Under Access Management, click **Roles > Create Role** and follow the steps to create the role.

Be sure to do the following:

- Under **Trusted entity type**, select **AWS account**.
  - Select **Another AWS account** and enter the ID of the Cloud Manager SaaS account: 952013314444
  - Select the policy that you created in the previous section.
3. After you create the role, copy the Role ARN so that you can paste it in Cloud Manager when you create the Connector.

### Result

The IAM role now has the required permissions.

### Set up permissions for an IAM user

When you create a Connector, you can provide an AWS access key and secret key for an IAM user who has the required permissions to deploy the Connector instance.

### Steps

1. From the AWS IAM console, click **Users** and then select the user name.
2. Click **Add permissions > Attach existing policies directly**.

3. Select the policy that you created.
4. Click **Next** and then click **Add permissions**.
5. Ensure that you have access to an access key and secret key for the IAM user.

## Result

The AWS user now has the permissions required to create the Connector from Cloud Manager. You'll need to specify AWS access keys for this user when you're prompted by Cloud Manager.

## Set up networking

Set up your networking so the Connector can manage resources and processes within your public cloud environment. Other than having a VPC and subnet for the Connector, you'll need to ensure that the following requirements are met.

### Connection to target networks

A Connector requires a network connection to the type of working environment that you're creating and the services that you're planning to enable.

For example, if you install a Connector in your corporate network, then you must set up a VPN connection to the VPC in which you launch Cloud Volumes ONTAP.

### Outbound internet access

The Connector requires outbound internet access to manage resources and processes within your public cloud environment.

Endpoints	Purpose
https://support.netapp.com	To obtain licensing information and to send AutoSupport messages to NetApp support.
https://*.cloudmanager.cloud.netapp.com	To provide SaaS features and services within Cloud Manager.
https://cloudmanagerinfraprod.azurecr.io https://*.blob.core.windows.net	To upgrade the Connector and its Docker components.

### Proxy server

If your organization requires deployment of an HTTP proxy for all outgoing internet traffic, obtain the following information about your HTTP proxy:

- IP address
- Credentials
- HTTPS certificate

### Security group

There's no incoming traffic to the Connector, unless you initiate it or if the Connector is used as a proxy for AutoSupport messages. HTTP and HTTPS provide access to the [local UI](#), which you'll use in rare circumstances. SSH is only needed if you need to connect to the host for troubleshooting.

## IP address limitation

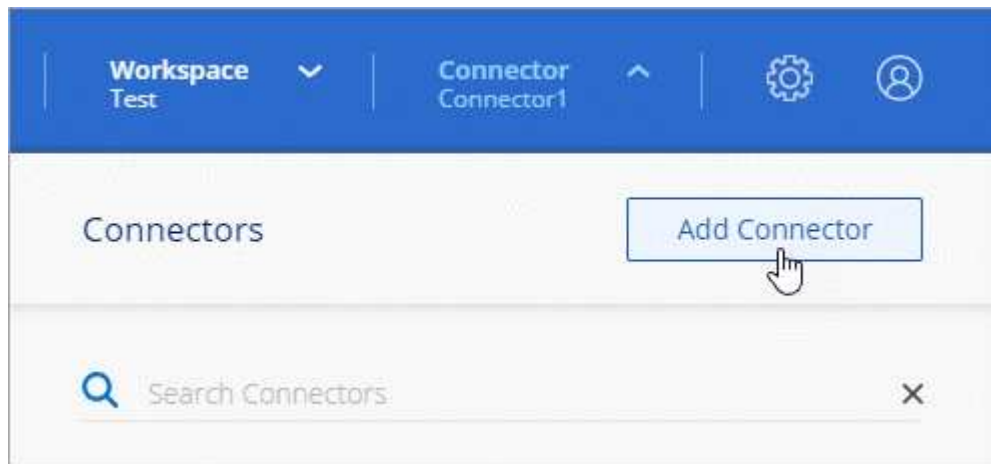
There's a possible conflict with IP addresses in the 172 range. [Learn more about this limitation.](#)

## Create a Connector

Cloud Manager enables you to create a Connector in AWS directly from its user interface.

### Steps

1. If you're creating your first Working Environment, click **Add Working Environment** and follow the prompts. Otherwise, click the **Connector** drop-down and select **Add Connector**.



2. Choose **Amazon Web Services** as your cloud provider and click **Continue**.
3. On the **Deploying a Connector** page, review the details about what you'll need. You have two options:
  - a. Click **Continue** to prepare for deployment by using the in-product guide. Each step in the in-product guide includes the information that's contained on this page of the documentation.
  - b. Click **Skip to Deployment** if you already prepared by following the steps on this page.
4. Follow the steps in the wizard to create the Connector:
  - **Get Ready:** Review what you'll need.
  - **AWS Credentials:** Specify your AWS region and then choose an authentication method, which is either an IAM role that Cloud Manager can assume or an AWS access key and secret key.



If you choose **Assume Role**, you can create the first set of credentials from the Connector deployment wizard. Any additional set of credentials must be created from the Credentials page. They will then be available from the wizard in a drop-down list. [Learn how to add additional credentials.](#)

- **Details:** Provide details about the Connector.
  - Enter a name for the instance.
  - Add custom tags (metadata) to the instance.
  - Choose whether you want Cloud Manager to create a new role that has the required permissions, or if you want to select an existing role that you set up with [the required permissions](#).
  - Choose whether you want to encrypt the Connector's EBS disks. You have the option to use the default encryption key or to use a custom key.

- **Network:** Specify a VPC, subnet, and key pair for the instance, choose whether to enable a public IP address, and optionally specify a proxy configuration.

Make sure that you have the correct key pair to use with the Connector. Without a key pair, you will not be able to access the Connector virtual machine.

- **Security Group:** Choose whether to create a new security group or whether to select an existing security group that allows inbound HTTP, HTTPS, and SSH access.
- **Review:** Review your selections to verify that your set up is correct.

5. Click **Add**.

The instance should be ready in about 7 minutes. You should stay on the page until the process is complete.

### After you finish

If you have Amazon S3 buckets in the same AWS account where you created the Connector, you'll see an Amazon S3 working environment appear on the Canvas automatically. [Learn more about what you can do with this working environment.](#)

### Open port 3128 for AutoSupport messages

If you plan to deploy Cloud Volumes ONTAP systems in a subnet where an outbound internet connection won't be available, then Cloud Manager automatically configures Cloud Volumes ONTAP to use the Connector as a proxy server.

The only requirement is to ensure that the Connector's security group allows *inbound* connections over port 3128. You'll need to open this port after you deploy the Connector.

If you use the default security group for Cloud Volumes ONTAP, then no changes are needed to its security group. But if you plan to define strict outbound rules for Cloud Volumes ONTAP, then you'll also need to ensure that the Cloud Volumes ONTAP security group allows *outbound* connections over port 3128.

## Create a Connector in Azure from Cloud Manager

A Cloud Manager Account Admin needs to deploy a *Connector* before you can use most Cloud Manager features. The Connector enables Cloud Manager to manage resources and processes within your public cloud environment. [Learn when a Connector is required.](#)

This page describes how to create a Connector in Azure directly from Cloud Manager. [Learn about other ways to deploy a Connector.](#)

These steps must be completed by a user who has the Account Admin role. A Workspace Admin can't create a Connector.

### Overview

To deploy a Connector, you need to provide Cloud Manager with a login that has the required permissions to create the Connector VM in Azure.

You have two options:

1. Sign in with your Microsoft account when prompted. This account must have specific Azure permissions.

This is the default option.

[Follow the steps below to get started.](#)

2. Provide details about an Azure AD service principal. This service principal also requires specific permissions.

[Follow the steps below to get started.](#)

## A note about Azure regions

The Connector should be deployed in the same Azure region as the Cloud Volumes ONTAP systems that it manages, or in the [Azure region pair](#) for the Cloud Volumes ONTAP systems. This requirement ensures that an Azure Private Link connection is used between Cloud Volumes ONTAP and its associated storage accounts.

[Learn how Cloud Volumes ONTAP uses an Azure Private Link](#)

## Set up networking

Set up your networking so the Connector can manage resources and processes within your public cloud environment. Other than having a VNet and subnet for the Connector, you'll need to ensure that the following requirements are met.

### Connection to target networks

A Connector requires a network connection to the type of working environment that you're creating and the services that you're planning to enable.

For example, if you install a Connector in your corporate network, then you must set up a VPN connection to the VNet in which you launch Cloud Volumes ONTAP.

### Outbound internet access

The Connector requires outbound internet access to manage resources and processes within your public cloud environment.

Endpoints	Purpose
<a href="https://support.netapp.com">https://support.netapp.com</a>	To obtain licensing information and to send AutoSupport messages to NetApp support.
<a href="https://*.cloudmanager.cloud.netapp.com">https://*.cloudmanager.cloud.netapp.com</a>	To provide SaaS features and services within Cloud Manager.
<a href="https://cloudmanagerinfraprod.azurecr.io">https://cloudmanagerinfraprod.azurecr.io</a> <a href="https://*.blob.core.windows.net">https://*.blob.core.windows.net</a>	To upgrade the Connector and its Docker components.

### Proxy server

If your organization requires deployment of an HTTP proxy for all outgoing internet traffic, obtain the following information about your HTTP proxy:

- IP address
- Credentials

- HTTPS certificate

## Security group

There's no incoming traffic to the Connector, unless you initiate it or if the Connector is used as a proxy for AutoSupport messages. HTTP and HTTPS provide access to the [local UI](#), which you'll use in rare circumstances. SSH is only needed if you need to connect to the host for troubleshooting.

## IP address limitation

There's a possible conflict with IP addresses in the 172 range. [Learn more about this limitation](#).

## Create a Connector using your Azure account

The default way to create a Connector in Azure is by logging in with your Azure account when prompted. The login form is owned and hosted by Microsoft. Your credentials are not provided to NetApp.

## Set up permissions for your Azure account

Before you can deploy a Connector from Cloud Manager, you need to ensure that your Azure account has the correct permissions.

### Steps

1. Copy the required permissions for a new custom role in Azure and save them in a JSON file.



This policy contains only the permissions needed to launch the Connector VM in Azure from Cloud Manager. Don't use this policy for other situations. When Cloud Manager creates the Connector, it applies a new set of permissions to the Connector VM that enables the Connector to manage the resources in your public cloud environment.

```
{
  "Name": "Azure SetupAsService",
  "Actions": [
    "Microsoft.Compute/disks/delete",
    "Microsoft.Compute/disks/read",
    "Microsoft.Compute/disks/write",
    "Microsoft.Compute/locations/operations/read",
    "Microsoft.Compute/operations/read",
    "Microsoft.Compute/virtualMachines/instanceView/read",
    "Microsoft.Compute/virtualMachines/read",
    "Microsoft.Compute/virtualMachines/write",
    "Microsoft.Compute/virtualMachines/delete",
    "Microsoft.Compute/virtualMachines/extensions/write",
    "Microsoft.Compute/virtualMachines/extensions/read",
    "Microsoft.Compute/availabilitySets/read",
    "Microsoft.Network/locations/operationResults/read",
    "Microsoft.Network/locations/operations/read",
    "Microsoft.Network/networkInterfaces/join/action",
    "Microsoft.Network/networkInterfaces/read",
    "Microsoft.Network/networkInterfaces/write",
```

```

"Microsoft.Network/networkInterfaces/delete",
"Microsoft.Network/networkSecurityGroups/join/action",
"Microsoft.Network/networkSecurityGroups/read",
"Microsoft.Network/networkSecurityGroups/write",

"Microsoft.Network/virtualNetworks/checkIpAddressAvailability/read",
"Microsoft.Network/virtualNetworks/read",
"Microsoft.Network/virtualNetworks/subnets/join/action",
"Microsoft.Network/virtualNetworks/subnets/read",

"Microsoft.Network/virtualNetworks/subnets/virtualMachines/read",
"Microsoft.Network/virtualNetworks/virtualMachines/read",
"Microsoft.Network/publicIPAddresses/write",
"Microsoft.Network/publicIPAddresses/read",
"Microsoft.Network/publicIPAddresses/delete",
"Microsoft.Network/networkSecurityGroups/securityRules/read",
"Microsoft.Network/networkSecurityGroups/securityRules/write",
"Microsoft.Network/networkSecurityGroups/securityRules/delete",
"Microsoft.Network/publicIPAddresses/join/action",

"Microsoft.Network/locations/virtualNetworkAvailableEndpointServices/read",
    "Microsoft.Network/networkInterfaces/ipConfigurations/read",
    "Microsoft.Resources/deployments/operations/read",
    "Microsoft.Resources/deployments/read",
    "Microsoft.Resources/deployments/delete",
    "Microsoft.Resources/deployments/cancel/action",
    "Microsoft.Resources/deployments/validate/action",
    "Microsoft.Resources/resources/read",
    "Microsoft.Resources/subscriptions/operationresults/read",
    "Microsoft.Resources/subscriptions/resourceGroups/delete",
    "Microsoft.Resources/subscriptions/resourceGroups/read",

"Microsoft.Resources/subscriptions/resourcegroups/resources/read",
    "Microsoft.Resources/subscriptions/resourceGroups/write",
    "Microsoft.Authorization/roleDefinitions/write",
    "Microsoft.Authorization/roleAssignments/write",

"Microsoft.MarketplaceOrdering/offertypes/publishers/offers/plans/agreements/read",

"Microsoft.MarketplaceOrdering/offertypes/publishers/offers/plans/agreements/write",
    "Microsoft.Network/networkSecurityGroups/delete",
    "Microsoft.Storage/storageAccounts/delete",
    "Microsoft.Storage/storageAccounts/write",

```



```

        "Microsoft.Resources/deployments/write",
        "Microsoft.Resources/deployments/operationStatuses/read",
        "Microsoft.Authorization/roleAssignments/read"
    ],
    "NotActions": [],
    "AssignableScopes": [],
    "Description": "Azure SetupAsService",
    "IsCustom": "true"
}

```

2. Modify the JSON by adding your Azure subscription ID to the assignable scope.

#### Example

```

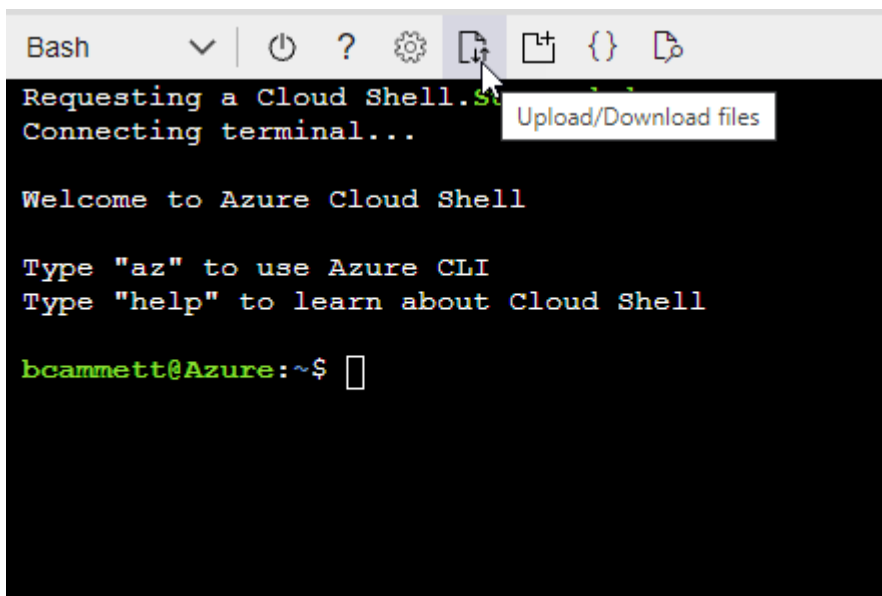
"AssignableScopes": [
  "/subscriptions/d333af45-0d07-4154-943d-c25fbzzzzzzz"
],

```

3. Use the JSON file to create a custom role in Azure.

The following steps describe how to create the role by using Bash in Azure Cloud Shell.

- a. Start [Azure Cloud Shell](#) and choose the Bash environment.
- b. Upload the JSON file.



- c. Enter the following Azure CLI command:

```

az role definition create --role-definition
Policy_for_Setup_As_Service_Azure.json

```

You should now have a custom role called *Azure SetupAsService*.

4. Assign the role to the user who will deploy the Connector from Cloud Manager:
  - a. Open the **Subscriptions** service and select the user's subscription.
  - b. Click **Access control (IAM)**.
  - c. Click **Add > Add role assignment** and then add the permissions:
    - Select the **Azure SetupAsService** role and click **Next**.



Azure SetupAsService is the default name provided in the Connector deployment policy for Azure. If you chose a different name for the role, then select that name instead.

- Keep **User, group, or service principal** selected.
- Click **Select members**, choose your user account, and click **Select**.
- Click **Next**.
- Click **Review + assign**.

## Result

The Azure user now has the permissions required to deploy the Connector from Cloud Manager.

## Create the Connector by logging in with your Azure account

Cloud Manager enables you to create a Connector in Azure directly from its user interface.

## What you'll need

- An Azure subscription.
- A VNet and subnet in your Azure region of choice.
- If you don't want Cloud Manager to automatically create an Azure role for the Connector, then you'll need to create your own [using the policy on this page](#).

These permissions are for the Connector instance itself. It's a different set of permissions than what you previously set up to simply deploy the Connector.

## Steps

1. If you're creating your first Working Environment, click **Add Working Environment** and follow the prompts. Otherwise, click the **Connector** drop-down and select **Add Connector**.



2. Choose **Microsoft Azure** as your cloud provider.
3. On the **Deploying a Connector** page, review the details about what you'll need. You have two options:
  - a. Click **Continue** to prepare for deployment by using the in-product guide. Each step include information contained on this page of the documentation.
  - b. Click **Skip to Deployment** if you already prepared by following the steps on this page.
4. Follow the steps in the wizard to create the Connector:
  - If you're prompted, log in to your Microsoft account, which should have the required permissions to create the virtual machine.

The form is owned and hosted by Microsoft. Your credentials are not provided to NetApp.



If you're already logged in to an Azure account, then Cloud Manager will automatically use that account. If you have multiple accounts, then you might need to log out first to ensure that you're using the right account.

- **VM Authentication:** Choose an Azure subscription, a location, a new resource group or an existing resource group, and then choose an authentication method.
- **Details:** Enter a name for the instance, specify tags, and choose whether you want Cloud Manager to create a new role that has the required permissions, or if you want to select an existing role that you set up with [the required permissions](#).

Note that you can choose the subscriptions associated with this role. Each subscription that you choose provides the Connector with permissions to deploy Cloud Volumes ONTAP in those subscriptions.

- **Network:** Choose a VNet and subnet, whether to enable a public IP address, and optionally specify a proxy configuration.
- **Security Group:** Choose whether to create a new security group or whether to select an existing security group that allows inbound HTTP, HTTPS, and SSH access.
- **Review:** Review your selections to verify that your set up is correct.

5. Click **Add**.

The virtual machine should be ready in about 7 minutes. You should stay on the page until the process is complete.

## After you finish

You need to associate a Connector with workspaces so Workspace Admins can use those Connectors to create Cloud Volumes ONTAP systems. If you only have Account Admins, then associating the Connector with workspaces isn't required. Account Admins have the ability to access all workspaces in Cloud Manager by default. [Learn more](#).

If you have Azure Blob storage in the same Azure account where you created the Connector, you'll see an Azure Blob working environment appear on the Canvas automatically. [Learn more about what you can do with this working environment](#).

## Create a Connector using a service principal

Rather than logging in with your Azure account, you also have the option to provide Cloud Manager with the credentials for an Azure service principal that has the required permissions.

### Granting Azure permissions using a service principal

Grant the required permissions to deploy a Connector in Azure by creating and setting up a service principal in Azure Active Directory and by obtaining the Azure credentials that Cloud Manager needs.

### Steps

1. [Create an Azure Active Directory application](#).
2. [Assign the application to a role](#).
3. [Add Windows Azure Service Management API permissions](#).
4. [Get the application ID and directory ID](#).
5. [Create a client secret](#).

## Create an Azure Active Directory application

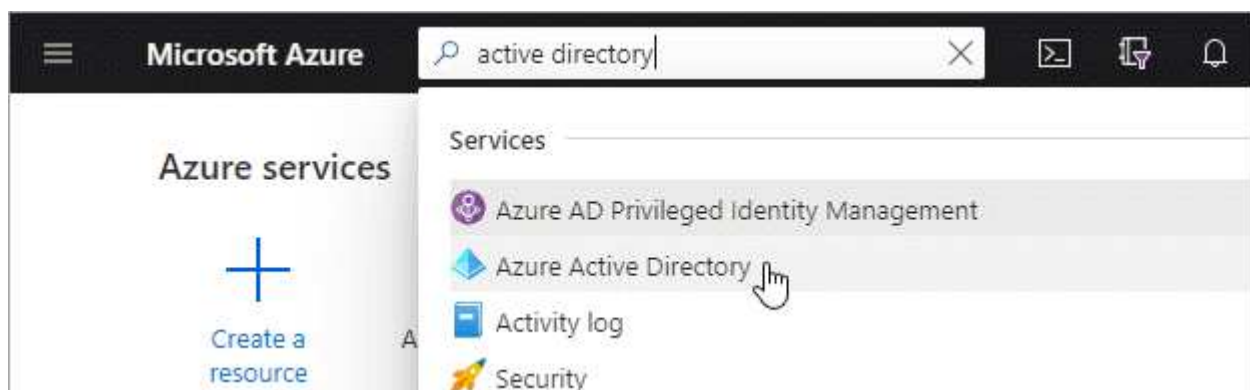
Create an Azure Active Directory (AD) application and service principal that Cloud Manager can use to deploy the Connector.

### Before you begin

You must have the right permissions in Azure to create an Active Directory application and to assign the application to a role. For details, refer to [Microsoft Azure Documentation: Required permissions](#).

### Steps

1. From the Azure portal, open the **Azure Active Directory** service.



2. In the menu, click **App registrations**.
3. Click **New registration**.
4. Specify details about the application:
  - **Name**: Enter a name for the application.
  - **Account type**: Select an account type (any will work with Cloud Manager).
  - **Redirect URI**: You can leave this field blank.
5. Click **Register**.

## Result

You've created the AD application and service principal.

## Assign the application to a role

You must bind the service principal to the Azure subscription in which you plan to deploy the Connector and assign it the custom "Azure SetupAsService" role.

## Steps

1. Copy the required permissions for a new custom role in Azure and save them in a JSON file.



This policy contains only the permissions needed to launch the Connector VM in Azure from Cloud Manager. Don't use this policy for other situations. When Cloud Manager creates the Connector, it applies a new set of permissions to the Connector VM that enables the Connector to manage the resources in your public cloud environment.

```
{
  "Name": "Azure SetupAsService",
  "Actions": [
    "Microsoft.Compute/disks/delete",
    "Microsoft.Compute/disks/read",
    "Microsoft.Compute/disks/write",
    "Microsoft.Compute/locations/operations/read",
    "Microsoft.Compute/operations/read",
    "Microsoft.Compute/virtualMachines/instanceView/read",
    "Microsoft.Compute/virtualMachines/read",
    "Microsoft.Compute/virtualMachines/write",
    "Microsoft.Compute/virtualMachines/delete",
    "Microsoft.Compute/virtualMachines/extensions/write",
    "Microsoft.Compute/virtualMachines/extensions/read",
    "Microsoft.Compute/availabilitySets/read",
    "Microsoft.Network/locations/operationResults/read",
    "Microsoft.Network/locations/operations/read",
    "Microsoft.Network/networkInterfaces/join/action",
    "Microsoft.Network/networkInterfaces/read",
    "Microsoft.Network/networkInterfaces/write",
    "Microsoft.Network/networkInterfaces/delete",
    "Microsoft.Network/networkSecurityGroups/join/action",
```

```

"Microsoft.Network/networkSecurityGroups/read",
"Microsoft.Network/networkSecurityGroups/write",

"Microsoft.Network/virtualNetworks/checkIpAddressAvailability/read",
"Microsoft.Network/virtualNetworks/read",
"Microsoft.Network/virtualNetworks/subnets/join/action",
"Microsoft.Network/virtualNetworks/subnets/read",

"Microsoft.Network/virtualNetworks/subnets/virtualMachines/read",
"Microsoft.Network/virtualNetworks/virtualMachines/read",
"Microsoft.Network/publicIPAddresses/write",
"Microsoft.Network/publicIPAddresses/read",
"Microsoft.Network/publicIPAddresses/delete",
"Microsoft.Network/networkSecurityGroups/securityRules/read",
"Microsoft.Network/networkSecurityGroups/securityRules/write",
"Microsoft.Network/networkSecurityGroups/securityRules/delete",
"Microsoft.Network/publicIPAddresses/join/action",

"Microsoft.Network/locations/virtualNetworkAvailableEndpointServices/read",
    "Microsoft.Network/networkInterfaces/ipConfigurations/read",
    "Microsoft.Resources/deployments/operations/read",
    "Microsoft.Resources/deployments/read",
    "Microsoft.Resources/deployments/delete",
    "Microsoft.Resources/deployments/cancel/action",
    "Microsoft.Resources/deployments/validate/action",
    "Microsoft.Resources/resources/read",
    "Microsoft.Resources/subscriptions/operationresults/read",
    "Microsoft.Resources/subscriptions/resourceGroups/delete",
    "Microsoft.Resources/subscriptions/resourceGroups/read",

"Microsoft.Resources/subscriptions/resourcegroups/resources/read",
    "Microsoft.Resources/subscriptions/resourceGroups/write",
    "Microsoft.Authorization/roleDefinitions/write",
    "Microsoft.Authorization/roleAssignments/write",

"Microsoft.MarketplaceOrdering/offertypes/publishers/offers/plans/agreements/read",

"Microsoft.MarketplaceOrdering/offertypes/publishers/offers/plans/agreements/write",
    "Microsoft.Network/networkSecurityGroups/delete",
    "Microsoft.Storage/storageAccounts/delete",
    "Microsoft.Storage/storageAccounts/write",
    "Microsoft.Resources/deployments/write",
    "Microsoft.Resources/deployments/operationStatuses/read",

```

```

    "Microsoft.Authorization/roleAssignments/read"
  ],
  "NotActions": [],
  "AssignableScopes": [],
  "Description": "Azure SetupAsService",
  "IsCustom": "true"
}

```

2. Modify the JSON file by adding your Azure subscription ID to the assignable scope.

### Example

```

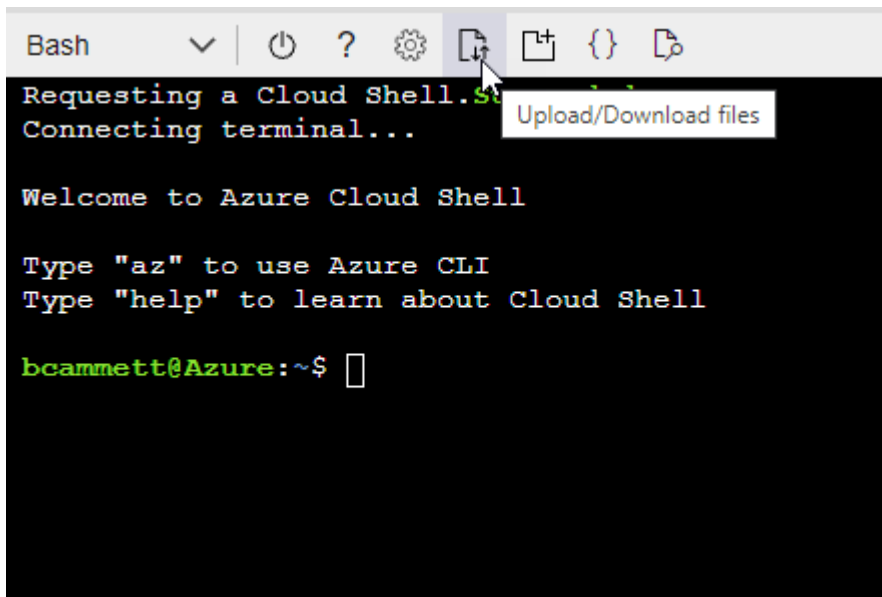
"AssignableScopes": [
  "/subscriptions/398e471c-3b42-4ae7-9b59-ce5bbzzzzzzz"
]

```

3. Use the JSON file to create a custom role in Azure.

The following steps describe how to create the role by using Bash in Azure Cloud Shell.

- a. Start [Azure Cloud Shell](#) and choose the Bash environment.
- b. Upload the JSON file.



- c. Enter the following Azure CLI command:

```

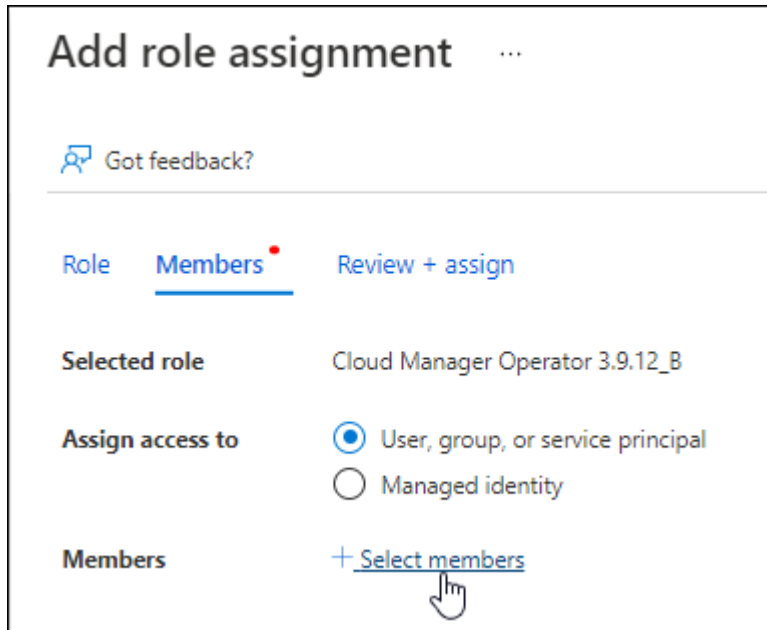
az role definition create --role-definition
Policy_for_Setup_As_Service_Azure.json

```

You should now have a custom role called *Azure SetupAsService*.

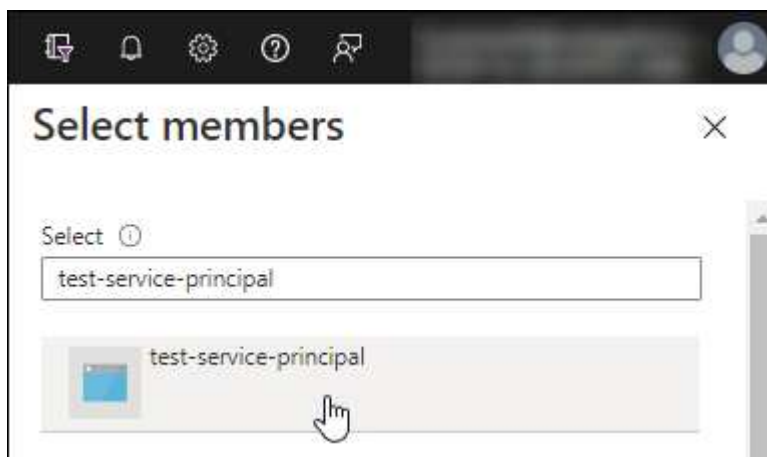
4. Assign the application to the role:

- a. From the Azure portal, open the **Subscriptions** service.
- b. Select the subscription.
- c. Click **Access control (IAM) > Add > Add role assignment**.
- d. In the **Role** tab, select the **Azure SetupAsService** role and click **Next**.
- e. In the **Members** tab, complete the following steps:
  - Keep **User, group, or service principal** selected.
  - Click **Select members**.



- Search for the name of the application.

Here's an example:



- Select the application and click **Select**.
  - Click **Next**.
- f. Click **Review + assign**.

The service principal now has the required Azure permissions to deploy the Connector.



## Add Windows Azure Service Management API permissions

The service principal must have "Windows Azure Service Management API" permissions.

### Steps

1. In the **Azure Active Directory** service, click **App registrations** and select the application.
2. Click **API permissions > Add a permission**.
3. Under **Microsoft APIs**, select **Azure Service Management**.













### Request API permissions

#### Select an API

Microsoft APIs   APIs my organization uses   My APIs

#### Commonly used Microsoft APIs

**Microsoft Graph**  
Take advantage of the tremendous amount of data in Office 365, Enterprise Mobility + Security, and Windows 10. Access Azure AD, Excel, Intune, Outlook/Exchange, OneDrive, OneNote, SharePoint, Planner, and more through a single endpoint.

 <b>Azure Batch</b> Schedule large-scale parallel and HPC applications in the cloud	 <b>Azure Data Catalog</b> Programmatic access to Data Catalog resources to register, annotate and search data assets	 <b>Azure Data Explorer</b> Perform ad-hoc queries on terabytes of data to build near real-time and complex analytics solutions
 <b>Azure Data Lake</b> Access to storage and compute for big data analytic scenarios	 <b>Azure DevOps</b> Integrate with Azure DevOps and Azure DevOps server	 <b>Azure Import/Export</b> Programmatic control of import/export jobs
 <b>Azure Key Vault</b> Manage your key vaults as well as the keys, secrets, and certificates within your Key Vaults	 <b>Azure Rights Management Services</b> Allow validated users to read and write protected content	 <b>Azure Service Management</b> Programmatic access to much of the functionality available through the Azure portal
 <b>Azure Storage</b> Secure, massively scalable object and data lake storage for unstructured and semi-structured data	 <b>Customer Insights</b> Create profile and interaction models for your products	 <b>Data Export Service for Microsoft Dynamics 365</b> Export data from Microsoft Dynamics CRM organization to an external destination

4. Click **Access Azure Service Management as organization users** and then click **Add permissions**.

## Request API permissions

[← All APIs](#)



Azure Service Management

<https://management.azure.com/> [Docs](#)

What type of permissions does your application require?

### Delegated permissions

Your application needs to access the API as the signed-in user.

### Application permissions

Your application runs as a background service or daemon without a signed-in user.

Select permissions

[expand all](#)

Type to search	
PERMISSION	ADMIN CONSENT REQUIRED
<input checked="" type="checkbox"/> <b>user_impersonation</b> Access Azure Service Management as organization users (preview) ⓘ	-

## Get the application ID and directory ID

When you create the Connector from Cloud Manager, you need to provide the application (client) ID and the directory (tenant) ID for the application. Cloud Manager uses the IDs to programmatically sign in.

### Steps

1. In the **Azure Active Directory** service, click **App registrations** and select the application.
2. Copy the **Application (client) ID** and the **Directory (tenant) ID**.



## Create a client secret

You need to create a client secret and then provide Cloud Manager with the value of the secret so Cloud Manager can use it to authenticate with Azure AD.

### Steps

1. Open the **Azure Active Directory** service.
2. Click **App registrations** and select your application.
3. Click **Certificates & secrets > New client secret**.

4. Provide a description of the secret and a duration.
5. Click **Add**.
6. Copy the value of the client secret.

### Client secrets

A secret string that the application uses to prove its identity when requesting a token. Also can be referred to as application password.

[+ New client secret](#)

DESCRIPTION	EXPIRES	VALUE	Copy to clipboard
test secret	8/16/2020	*sZ1jSe2By:D*-ZRoV4NLfdAcY7:+0vA	

### Result

Your service principal is now setup and you should have copied the application (client) ID, the directory (tenant) ID, and the value of the client secret. You need to enter this information in Cloud Manager when you create the Connector.

### Create the Connector by logging in with the service principal

Cloud Manager enables you to create a Connector in Azure directly from its user interface.

### What you'll need

- An Azure subscription.
- A VNet and subnet in your Azure region of choice.
- Details about an HTTP proxy, if your organization requires a proxy for all outgoing internet traffic:
  - IP address
  - Credentials
  - HTTPS certificate
- If you don't want Cloud Manager to automatically create an Azure role for the Connector, then you'll need to create your own [using the policy on this page](#).

These permissions are for the Connector instance itself. It's a different set of permissions than what you previously set up to simply deploy the Connector.

### Steps

1. If you're creating your first Working Environment, click **Add Working Environment** and follow the prompts. Otherwise, click the **Connector** drop-down and select **Add Connector**.



2. Choose **Microsoft Azure** as your cloud provider.
3. On the **Deploying a Connector** page:
  - a. Under **Authentication**, click **Active Directory service principal** and enter information about the Azure Active Directory service principal that grants the required permissions:
    - Application (client) ID: See [Get the application ID and directory ID](#).
    - Directory (tenant) ID: See [Get the application ID and directory ID](#).
    - Client Secret: See [Create a client secret](#).
  - b. Click **Log in**.
  - c. You now have two options:
    - Click **Continue** to prepare for deployment by using the in-product guide. Each step in the in-product guide includes the information that's contained on this page of the documentation.
    - Click **Skip to Deployment** if you already prepared by following the steps on this page.
4. Follow the steps in the wizard to create the Connector:
  - **VM Authentication:** Choose an Azure subscription, a location, a new resource group or an existing resource group, and then choose an authentication method.
  - **Details:** Enter a name for the instance, specify tags, and choose whether you want Cloud Manager to create a new role that has the required permissions, or if you want to select an existing role that you set up with [the required permissions](#).

Note that you can choose the subscriptions associated with this role. Each subscription that you choose provides the Connector with permissions to deploy Cloud Volumes ONTAP in those subscriptions.

  - **Network:** Choose a VNet and subnet, whether to enable a public IP address, and optionally specify a proxy configuration.
  - **Security Group:** Choose whether to create a new security group or whether to select an existing security group that allows inbound HTTP, HTTPS, and SSH access.
  - **Review:** Review your selections to verify that your set up is correct.
5. Click **Add**.

The virtual machine should be ready in about 7 minutes. You should stay on the page until the process is complete.

## After you finish

You need to associate a Connector with workspaces so Workspace Admins can use those Connectors to create Cloud Volumes ONTAP systems. If you only have Account Admins, then associating the Connector with workspaces isn't required. Account Admins have the ability to access all workspaces in Cloud Manager by default. [Learn more](#).

If you have Azure Blob storage in the same Azure account where you created the Connector, you'll see an Azure Blob working environment appear on the Canvas automatically. [Learn more about what you can do with this working environment](#).

## Open port 3128 for AutoSupport messages

If you plan to deploy Cloud Volumes ONTAP systems in a subnet where an outbound internet connection won't be available, then Cloud Manager automatically configures Cloud Volumes ONTAP to use the Connector as a proxy server.

The only requirement is to ensure that the Connector's security group allows *inbound* connections over port 3128. You'll need to open this port after you deploy the Connector.

If you use the default security group for Cloud Volumes ONTAP, then no changes are needed to its security group. But if you plan to define strict outbound rules for Cloud Volumes ONTAP, then you'll also need to ensure that the Cloud Volumes ONTAP security group allows *outbound* connections over port 3128.

## Create a Connector in Google Cloud from Cloud Manager

A Cloud Manager Account Admin needs to deploy a *Connector* before you can use most Cloud Manager features. [Learn when a Connector is required](#). The Connector enables Cloud Manager to manage resources and processes within your public cloud environment.

This page describes how to create a Connector in Google Cloud directly from Cloud Manager. [Learn about other ways to deploy a Connector](#).

These steps must be completed by a user who has the Account Admin role. A Workspace Admin can't create a Connector.



When you create your first Cloud Volumes ONTAP working environment, Cloud Manager will prompt you to create a Connector if you don't have one yet.

## Quick start

Get started quickly by following these steps, or scroll down to the remaining sections for full details.



### Set up permissions

- Ensure that your Google Cloud account has the correct permissions by creating and attaching a custom role.

[View the custom role](#).

- When you create the Connector VM, you need to associate it with a service account. This service account must have a custom role that has permissions to manage resources in Google Cloud.

[View the custom role.](#)

2

### Set up networking

You'll need a VPC and subnet with outbound internet access to specific endpoints. If an HTTP proxy is required for outbound internet, then you'll need the IP address, credentials, and HTTPS certificate.

[View networking requirements.](#)

3

### Enable Google Cloud APIs

- Cloud Deployment Manager V2 API
- Cloud Logging API
- Cloud Resource Manager API
- Compute Engine API
- Identity and Access Management (IAM) API

4

### Create the Connector

Click the Connector drop-down, select **Add Connector** and follow the prompts.

[Follow step-by-step instructions.](#)

## Set up permissions

Permissions are required for the following:

- The user who will deploy the Connector VM
- A service account that you need to attach to the Connector VM during deployment
- Shared VPC permissions, if you are using a shared VPC to deploy resources into a service project

### Set up permissions to deploy the Connector

Before you can deploy a Connector, you need to ensure that your Google Cloud account has the correct permissions.

### Steps

1. [Create a custom role](#) that includes the following permissions:

```
title: Connector deployment policy
description: Permissions for the user who deploys the Connector from
Cloud Manager
stage: GA
includedPermissions:
- compute.disks.create
- compute.disks.get
```

- `compute.disks.list`
- `compute.disks.setLabels`
- `compute.disks.use`
- `compute.firewalls.create`
- `compute.firewalls.delete`
- `compute.firewalls.get`
- `compute.firewalls.list`
- `compute.globalOperations.get`
- `compute.images.get`
- `compute.images.getFromFamily`
- `compute.images.list`
- `compute.images.useReadOnly`
- `compute.instances.attachDisk`
- `compute.instances.create`
- `compute.instances.get`
- `compute.instances.list`
- `compute.instances.setDeletionProtection`
- `compute.instances.setLabels`
- `compute.instances.setMachineType`
- `compute.instances.setMetadata`
- `compute.instances.setTags`
- `compute.instances.start`
- `compute.instances.updateDisplayDevice`
- `compute.machineTypes.get`
- `compute.networks.get`
- `compute.networks.list`
- `compute.networks.updatePolicy`
- `compute.projects.get`
- `compute.regions.get`
- `compute.regions.list`
- `compute.subnetworks.get`
- `compute.subnetworks.list`
- `compute.zoneOperations.get`
- `compute.zones.get`
- `compute.zones.list`
- `deploymentmanager.compositeTypes.get`
- `deploymentmanager.compositeTypes.list`
- `deploymentmanager.deployments.create`
- `deploymentmanager.deployments.delete`
- `deploymentmanager.deployments.get`
- `deploymentmanager.deployments.list`
- `deploymentmanager.manifests.get`
- `deploymentmanager.manifests.list`
- `deploymentmanager.operations.get`
- `deploymentmanager.operations.list`
- `deploymentmanager.resources.get`

```
- deploymentmanager.resources.list
- deploymentmanager.typeProviders.get
- deploymentmanager.typeProviders.list
- deploymentmanager.types.get
- deploymentmanager.types.list
- resourcemanager.projects.get
- compute.instances.setServiceAccount
- iam.serviceAccounts.list
```

2. Attach the custom role to the user who will deploy the Connector from Cloud Manager.

## Result

The Google Cloud user now has the permissions required to create the Connector.

## Set up a service account for the Connector

A service account is required to provide the Connector with the permission that it needs to manage resources in Google Cloud. You'll associate this service account with the Connector VM when you create it.

The permissions for the service account are different than the permissions that you set up in the previous section.

## Steps

1. [Create a custom role](#) that includes the following permissions:

```
title: NetApp Cloud Manager
description: Permissions for the service account associated with the
Connector instance.
stage: GA
includedPermissions:
- iam.serviceAccounts.actAs
- compute.regionBackendServices.create
- compute.regionBackendServices.get
- compute.regionBackendServices.list
- compute.networks.updatePolicy
- compute.backendServices.create
- compute.addresses.list
- compute.disks.create
- compute.disks.createSnapshot
- compute.disks.delete
- compute.disks.get
- compute.disks.list
- compute.disks.setLabels
- compute.disks.use
- compute.firewalls.create
- compute.firewalls.delete
- compute.firewalls.get
```



- `compute.firewalls.list`
- `compute.globalOperations.get`
- `compute.images.get`
- `compute.images.getFromFamily`
- `compute.images.list`
- `compute.images.useReadOnly`
- `compute.instances.addAccessConfig`
- `compute.instances.attachDisk`
- `compute.instances.create`
- `compute.instances.delete`
- `compute.instances.detachDisk`
- `compute.instances.get`
- `compute.instances.getSerialPortOutput`
- `compute.instances.list`
- `compute.instances.setDeletionProtection`
- `compute.instances.setLabels`
- `compute.instances.setMachineType`
- `compute.instances.setMetadata`
- `compute.instances.setTags`
- `compute.instances.start`
- `compute.instances.stop`
- `compute.instances.updateDisplayDevice`
- `compute.machineTypes.get`
- `compute.networks.get`
- `compute.networks.list`
- `compute.projects.get`
- `compute.regions.get`
- `compute.regions.list`
- `compute.snapshots.create`
- `compute.snapshots.delete`
- `compute.snapshots.get`
- `compute.snapshots.list`
- `compute.snapshots.setLabels`
- `compute.subnetworks.get`
- `compute.subnetworks.list`
- `compute.subnetworks.use`
- `compute.subnetworks.useExternalIp`
- `compute.zoneOperations.get`
- `compute.zones.get`
- `compute.zones.list`
- `compute.instances.setServiceAccount`
- `deploymentmanager.compositeTypes.get`
- `deploymentmanager.compositeTypes.list`
- `deploymentmanager.deployments.create`
- `deploymentmanager.deployments.delete`
- `deploymentmanager.deployments.get`

```
- deploymentmanager.deployments.list
- deploymentmanager.manifests.get
- deploymentmanager.manifests.list
- deploymentmanager.operations.get
- deploymentmanager.operations.list
- deploymentmanager.resources.get
- deploymentmanager.resources.list
- deploymentmanager.typeProviders.get
- deploymentmanager.typeProviders.list
- deploymentmanager.types.get
- deploymentmanager.types.list
- logging.logEntries.list
- logging.privateLogEntries.list
- resourcemanager.projects.get
- storage.buckets.create
- storage.buckets.delete
- storage.buckets.get
- storage.buckets.list
- cloudkms.cryptoKeyVersions.useToEncrypt
- cloudkms.cryptoKeys.get
- cloudkms.cryptoKeys.list
- cloudkms.keyRings.list
- storage.buckets.update
- iam.serviceAccounts.getIamPolicy
- iam.serviceAccounts.list
- storage.objects.get
- storage.objects.list
- monitoring.timeSeries.list
- storage.buckets.getIamPolicy
```

2. [Create a Google Cloud service account and apply the custom role that you just created.](#)
3. If you want to deploy Cloud Volumes ONTAP in other projects, [grant access by adding the service account with the Cloud Manager role to that project](#). You'll need to repeat this step for each project.

## Result

The service account for the Connector VM is set up.

## Set up shared VPC permissions

If you are using a shared VPC to deploy resources into a service project, then the following permissions are required. This table is for reference and your environment should reflect the permissions table when IAM configuration is complete.

Identity	Creator	Hosted in	Service project permissions	Host project permissions	Purpose
Google account used to deploy the Connector	Custom	Service Project	<ul style="list-style-type: none"> <li>• <a href="#">The permissions found in this section above</a></li> </ul>	<ul style="list-style-type: none"> <li>• compute.networkUser</li> </ul>	Deploying the Connector in the service project
Connector service account	Custom	Service project	<ul style="list-style-type: none"> <li>• <a href="#">The permissions found in this section above</a></li> </ul>	<ul style="list-style-type: none"> <li>• compute.networkUser</li> <li>• deploymentmanager.editor</li> </ul>	Deploying and maintaining Cloud Volumes ONTAP and services in the service project
Cloud Volumes ONTAP service account	Custom	Service project	<ul style="list-style-type: none"> <li>• storage.admin</li> <li>• member: Cloud Manager service account as serviceAccount.user</li> </ul>	N/A	(Optional) For data tiering and Cloud Backup
Google APIs service agent	Google Cloud	Service project	<ul style="list-style-type: none"> <li>• (Default) Editor</li> </ul>	<ul style="list-style-type: none"> <li>• compute.networkUser</li> </ul>	Interacts with Google Cloud APIs on behalf of deployment. Allows Cloud Manager to use the shared network.
Google Compute Engine default service account	Google Cloud	Service project	<ul style="list-style-type: none"> <li>• (Default) Editor</li> </ul>	<ul style="list-style-type: none"> <li>• compute.networkUser</li> </ul>	Deploys Google Cloud instances and compute infrastructure on behalf of deployment. Allows Cloud Manager to use the shared network.

Notes:

1. deploymentmanager.editor is only required at the host project if you are not passing firewall rules to the deployment and are choosing to let Cloud Manager create them for you. Cloud Manager will create a deployment in the host project which contains the VPC0 firewall rule if no rule is specified.
2. firewall.create and firewall.delete are only required if you are not passing firewall rules to the deployment and are choosing to let Cloud Manager create them for you. These permissions reside in the Cloud Manager service account .yaml file. If you are deploying an HA pair using a shared VPC, these permissions will be used to create the firewall rules for VPC1, 2 and 3. For all other deployments, these permissions will also be used to create rules for VPC0.
3. For data tiering, the tiering service account must have the serviceAccount.user role on the service account, not just at the project level. Currently if you assign serviceAccount.user at the project level, the permissions don't show when you query the service account with getIAMPolicy.

## Set up networking

Set up your networking so the Connector can manage resources and processes within your public cloud environment. Other than having a VPC and subnet for the Connector, you'll need to ensure that the following requirements are met.

### Connection to target networks

A Connector requires a network connection to the type of working environment that you're creating and the services that you're planning to enable.

For example, if you install a Connector in your corporate network, then you must set up a VPN connection to the VPC in which you launch Cloud Volumes ONTAP.

### Outbound internet access

The Connector requires outbound internet access to manage resources and processes within your public cloud environment.

Endpoints	Purpose
https://support.netapp.com	To obtain licensing information and to send AutoSupport messages to NetApp support.
https://*.cloudmanager.cloud.netapp.com	To provide SaaS features and services within Cloud Manager.
https://cloudmanagerinfraprod.azurecr.io https://*.blob.core.windows.net	To upgrade the Connector and its Docker components.

### Proxy server

If your organization requires deployment of an HTTP proxy for all outgoing internet traffic, obtain the following information about your HTTP proxy:

- IP address
- Credentials
- HTTPS certificate

### Security group

There's no incoming traffic to the Connector, unless you initiate it or if the Connector is used as a proxy for AutoSupport messages. HTTP and HTTPS provide access to the [local UI](#), which you'll use in rare circumstances. SSH is only needed if you need to connect to the host for troubleshooting.

### IP address limitation

There's a possible conflict with IP addresses in the 172 range. [Learn more about this limitation.](#)

## Enable Google Cloud APIs

Several APIs are required to deploy the Connector and Cloud Volumes ONTAP.

### Step

1. [Enable the following Google Cloud APIs in your project.](#)

- Cloud Deployment Manager V2 API
- Cloud Logging API
- Cloud Resource Manager API
- Compute Engine API
- Identity and Access Management (IAM) API

### **Create a Connector**

Create a Connector in Google Cloud directly from the Cloud Manager user interface or by using gcloud.

## Cloud Manager

1. If you're creating your first Working Environment, click **Add Working Environment** and follow the prompts. Otherwise, click the **Connector** drop-down and select **Add Connector**.



2. Choose **Google Cloud Platform** as your cloud provider.
3. On the **Deploying a Connector** page, review the details about what you'll need. You have two options:
  - a. Click **Continue** to prepare for deployment by using the in-product guide. Each step in the in-product guide includes the information that's contained on this page of the documentation.
  - b. Click **Skip to Deployment** if you already prepared by following the steps on this page.
4. Follow the steps in the wizard to create the Connector:
  - If you're prompted, log in to your Google account, which should have the required permissions to create the virtual machine instance.

The form is owned and hosted by Google. Your credentials are not provided to NetApp.

- **Details:** Enter a name for the virtual machine instance, specify tags, select a project, and then select the service account that has the required permissions (refer to the section above for details).
  - **Location:** Specify a region, zone, VPC, and subnet for the instance.
  - **Network:** Choose whether to enable a public IP address and optionally specify a proxy configuration.
  - **Firewall Policy:** Choose whether to create a new firewall policy or whether to select an existing firewall policy that allows inbound HTTP, HTTPS, and SSH access.
  - **Review:** Review your selections to verify that your set up is correct.
5. Click **Add**.

The instance should be ready in about 7 minutes. You should stay on the page until the process is complete.

## gcloud

1. Log in to the gcloud SDK using your preferred methodology.

In our examples, we'll use a local shell with the gcloud SDK installed, but you could use the native

Google Cloud Shell in the Google Cloud console.

For more information about the Google Cloud SDK, visit the [Google Cloud SDK documentation page](#).

2. Verify that you are logged in as a user who has the required permissions that are defined in the section above:

```
gcloud auth list
```

The output should show the following where the \* user account is the desired user account to be logged in as:

```
Credentialed Accounts
ACTIVE  ACCOUNT
      some_user_account@domain.com
*      desired_user_account@domain.com
To set the active account, run:
$ gcloud config set account `ACCOUNT`
Updates are available for some Cloud SDK components. To install
them,
please run:
$ gcloud components update
```

3. Run the `gcloud compute instances create` command:

```
gcloud compute instances create <instance-name>
  --machine-type=n2-standard-4
  --image-project=netapp-cloudmanager
  --image-family=cloudmanager
  --scopes=cloud-platform
  --project=<project>
  --service-account=<<service-account>>
  --zone=<zone>
  --no-address
  --tags <network-tag>
  --network <network-path>
  --subnet <subnet-path>
  --boot-disk-kms-key <kms-key-path>
```

**instance-name**

The desired instance name for the VM instance.

**project**

(Optional) The project where you want to deploy the VM.

**service-account**

The service account specified in the output from step 2.

**zone**

The zone where you want to deploy the VM

**no-address**

(Optional) No external IP address is used (you need a cloud NAT or proxy to route traffic to the public internet)

**network-tag**

(Optional) Add network tagging to link a firewall rule using tags to the Connector instance

**network-path**

(Optional) Add the name of the network to deploy the Connector into (for a Shared VPC, you need the full path)

**subnet-path**

(Optional) Add the name of the subnet to deploy the Connector into (for a Shared VPC, you need the full path)

**kms-key-path**

(Optional) Add a KMS key to encrypt the Connector's disks (IAM permissions also need to be applied)

For more information about these flags, visit the [Google Cloud compute SDK documentation](#).

Running the command deploys the Connector using the NetApp golden image. The Connector instance and software should be running in approximately five minutes.

4. Open a web browser from a host that has a connection to the Connector instance and enter the following URL:

`https://ipaddress`

5. After you log in, set up the Connector:

- a. Specify the NetApp account to associate with the Connector.

[Learn about NetApp accounts.](#)

- b. Enter a name for the system.





## Result

The Connector is now installed and set up with your NetApp account. Cloud Manager will automatically use this Connector when you create new working environments. But if you have more than one Connector, you'll need to [switch between them](#).

If you have Google Cloud Storage buckets in the same Google Cloud account where you created the Connector, you'll see a Google Cloud Storage working environment appear on the Canvas automatically. [Learn more about what you can do with this working environment](#).

## Open port 3128 for AutoSupport messages

If you plan to deploy Cloud Volumes ONTAP systems in a subnet where an outbound internet connection won't be available, then Cloud Manager automatically configures Cloud Volumes ONTAP to use the Connector as a proxy server.

The only requirement is to ensure that the Connector's security group allows *inbound* connections over port 3128. You'll need to open this port after you deploy the Connector.

If you use the default security group for Cloud Volumes ONTAP, then no changes are needed to its security group. But if you plan to define strict outbound rules for Cloud Volumes ONTAP, then you'll also need to ensure that the Cloud Volumes ONTAP security group allows *outbound* connections over port 3128.

## Create a Connector in a Government region

If you are operating in a Government region, you need to deploy a Connector from your cloud provider's marketplace or by manually installing the Connector software on an existing Linux host. You can't deploy the Connector in a Government region from Cloud Manager's SaaS website.

Use one of the following links to view instructions for creating a Connector:

- [Create a Connector from the AWS Marketplace](#)
- [Create a Connector and Cloud Volumes ONTAP in the AWS C2S environment](#)
- [Create a Connector from the Azure Marketplace](#)
- [Install a Connector on your own Linux host](#)

For manual installations on your own Linux host, you must use the "online" installer to install the Connector on a host that has internet access. A separate "offline" installer is available for Cloud Manager, but it's only supported with on-prem sites that don't have internet access. It's not supported with Government regions.

After you deploy the Connector, you can access Cloud Manager by opening your web browser and connecting to the IP address of the Connector instance: `https://ipaddress`

Since the Connector was deployed in a Government region, it's not accessible from <https://cloudmanager.netapp.com>.

## Where to go next

Now that you've logged in and set up Cloud Manager, users can start creating and discovering working environments.

- [Get started with Cloud Volumes ONTAP for AWS](#)
- [Get started with Cloud Volumes ONTAP for Azure](#)
- [Get started with Cloud Volumes ONTAP for Google Cloud](#)
- [Set up Azure NetApp Files](#)
- [Set up Amazon FSx for ONTAP](#)
- [Set up Cloud Volumes Service for AWS](#)
- [Discover an on-premises ONTAP cluster](#)
- [Discover your Amazon S3 buckets](#)

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