



# **Use Cloud Volumes ONTAP**

## **Cloud Volumes ONTAP**

NetApp

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# Use Cloud Volumes ONTAP

## License management

### Manage capacity-based licenses

Manage your capacity-based licenses from the BlueXP digital wallet to ensure that your NetApp account has enough capacity for your Cloud Volumes ONTAP systems.

*Capacity-based licenses* enable you to pay for Cloud Volumes ONTAP per TiB of capacity.

The *BlueXP digital wallet* enables you to manage licenses for Cloud Volumes ONTAP from a single location. You can add new licenses and update existing licenses.

[Learn more about Cloud Volumes ONTAP licenses.](#)

### How licenses are added to the BlueXP digital wallet

After you purchase a license from your NetApp sales representative, NetApp will send you an email with the serial number and additional licensing details.

In the meantime, BlueXP automatically queries NetApp's licensing service to obtain details about the licenses associated with your NetApp Support Site account. If there are no errors, BlueXP automatically adds the licenses to the digital wallet.

If BlueXP can't add the license, you'll need to manually add them to the digital wallet yourself. For example, if the Connector is installed in a location that doesn't have internet access, you'll need to add the licenses yourself. [Learn how to add purchased licenses to your account.](#)

### View the consumed capacity in your account

The BlueXP digital wallet shows you the total consumed capacity in your account and the consumed capacity by licensing package. This can help you understand how you're being charged and whether you need to purchase additional capacity.

#### Steps

1. From the BlueXP navigation menu, select **Governance > Digital wallet**.
2. On the **Cloud Volumes ONTAP** tab, keep **Capacity Based Licenses** selected.
3. View the packages summary, which shows you consumed capacity, total precommitted capacity, and total PAYGO capacity.
  - *Total consumed capacity* is the total provisioned capacity of all Cloud Volumes ONTAP systems in your NetApp account. The charging is based on each volume's provisioned size, regardless of local, used, stored, or effective space within the volume.
  - *Total precommitted capacity* is the total licensed capacity (BYOL or Marketplace Contract) that you purchased from NetApp.
  - *Total PAYGO* is the total provisioned capacity using cloud marketplace subscriptions. Charging via PAYGO is used only if the consumed capacity is higher than the licensed capacity or if there is no BYOL license available in the BlueXP digital wallet.

Here's an example of a Cloud Volumes ONTAP packages summary in BlueXP digital wallet:

4. Under the summary, view the consumed capacity for each of your licensing packages.

- *Consumed capacity* shows you the capacity of the volumes for that package. For more details about a specific package, hover your mouse over the tooltip.

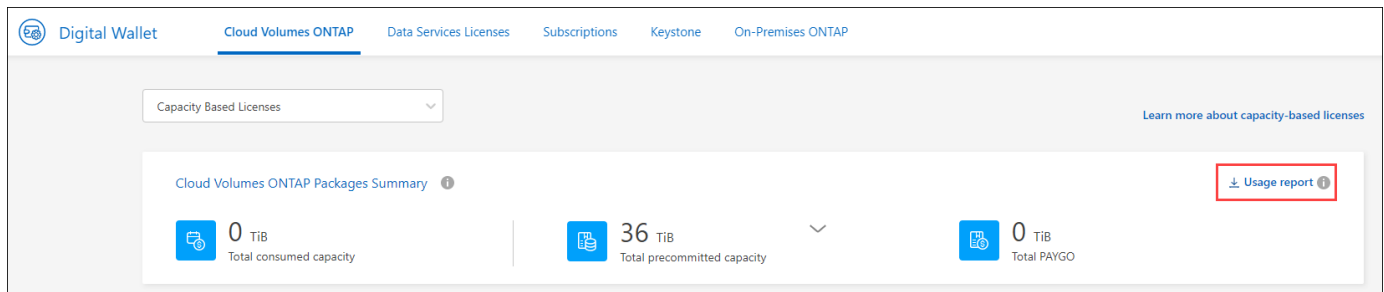
To better understand the capacities that display for the Essentials package, you should be familiar with how charging works. [Learn about charging for the Essentials package.](#)

- *Precommitted capacity* is the licensed capacity (BYOL or Marketplace Contract) that you purchased from NetApp.
  - *BYOL* shows you the licensed capacity that you purchased from NetApp for this package type.
  - *Marketplace Contracts* shows the licensed capacity that you purchased with a marketplace contract for this package type.
- *PAYGO* shows you the consumed capacity by license consumption model.

Here's an example for an account that has several licensing packages:

## Download usage reports

Account administrators can download four usage reports from the digital wallet in BlueXP. These usage reports provide capacity details of your subscriptions and tell you how you're being charged for the resources in your Cloud Volumes ONTAP subscriptions. The downloadable reports capture data at a point in time and can be easily shared with others.



The following reports are available for download. Capacity values shown are in TiB.

- **High-level usage:** This report shows you exactly what's in the "Cloud Volumes ONTAP Packages Summary" card in the digital wallet. It includes the following information:
  - Total consumed capacity
  - Total precommitted capacity
  - Total BYOL capacity
  - Total Marketplace contracts capacity
  - Total PAYGO capacity
- **Cloud Volumes ONTAP package usage:** This report shows you exactly what's on the package cards in the digital wallet. It includes the following information for each package except the Optimized I/O package:
  - Total consumed capacity

- Total precommitted capacity
- Total BYOL capacity
- Total Marketplace contracts capacity
- Total PAYGO capacity
- **Storage VMs usage:** This report shows how charged capacity is broken down across Cloud Volumes ONTAP systems and storage virtual machines (SVMs). This information is not available on any screen in the digital wallet. It includes the following information:
  - Working environment ID and name (appears as the UUID)
  - Cloud
  - NetApp account ID
  - Working environment configuration
  - SVM name
  - Provisioned capacity
  - Charged capacity roundup
  - Marketplace billing term
  - Cloud Volumes ONTAP package or feature
  - Charging SaaS Marketplace subscription name
  - Charging SaaS Marketplace subscription ID
  - Workload type
- **Volumes usage:** This report shows how charged capacity is broken down by volumes in a working environment. This information is not available on any screen in the digital wallet. It includes the following information:
  - Working environment ID and name (appears as the UUID)
  - SVN name
  - Volume ID
  - Volume type
  - Volume provisioned capacity



FlexClone volumes aren't included in this report because these types of volumes don't incur charges.

## Steps

1. From the BlueXP navigation menu, select **Governance > Digital wallet**.
2. On the **Cloud Volumes ONTAP** tab, keep **Capacity Based Licenses** selected and click **Usage report**.

The usage report downloads.

3. Open the downloaded file to access the reports.

## Add purchased licenses to your account

If you don't see your purchased licenses in the BlueXP digital wallet, you'll need to add the licenses to BlueXP so that the capacity is available for Cloud Volumes ONTAP.

## What you'll need

- You need to provide BlueXP the serial number of the license or the license file.
- If you want to enter the serial number, you first need to [add your NetApp Support Site account to BlueXP](#). This is the NetApp Support Site account that's authorized to access the serial number.

## Steps

1. From the BlueXP navigation menu, select **Governance > Digital wallet**.
2. On the **Cloud Volumes ONTAP** tab, keep **Capacity Based Licenses** selected and click **Add License**.
3. Enter the serial number for your capacity-based license or upload the license file.

If you entered a serial number, you also need to select the NetApp Support Site account that's authorized to access the serial number.

4. Click **Add License**.

## Update a capacity-based license

If you purchased additional capacity or extended the term of your license, BlueXP automatically updates the license in the digital wallet. There's nothing that you need to do.

However, if you deployed BlueXP in a location that doesn't have internet access, then you'll need to manually update the license in BlueXP.

## What you'll need

The license file (or *files* if you have an HA pair).

## Steps

1. From the BlueXP navigation menu, select **Governance > Digital wallet**.
2. On the **Cloud Volumes ONTAP** tab, click the action menu next to the license and select **Update License**.
3. Upload the license file.
4. Click **Upload License**.

## Change charging methods

You can change the charging method for a Cloud Volumes ONTAP system that uses capacity-based licensing. For example, if you deployed a Cloud Volumes ONTAP system with the Essentials package, you can change it to the Professional package if your business needs changed.

## Important note

If you have a private offer or contract from your cloud provider's marketplace, changing to a charging method that's not included in your contract will result in charging against BYOL (if you purchased a license from NetApp) or PAYGO.

## Steps

1. From the BlueXP navigation menu, select **Governance > Digital wallet**.
2. On the **Cloud Volumes ONTAP** tab, click **Change Charging Method**.



3. Select a working environment, choose the new charging method, and then confirm your understanding that changing the package type will affect service charges.

### Change Charging Method

Select a working environment

CloudVolumesONTAP2

Current Cloud Volumes ONTAP charging method

Freemium

Select new Cloud Volumes ONTAP charging method

Essential

☒ I understand that changing the package type will affect service charges

Change Charging Method

Cancel

4. Click **Change Charging Method**.

## Result

BlueXP changes the charging method for the Cloud Volumes ONTAP system.

You might also notice that the BlueXP digital wallet refreshes the consumed capacity for each package type to account for the change that you just made.

## Remove a capacity-based license

If a capacity-based license expired and is no longer in use, then you can remove it at any time.

### Steps

1. From the BlueXP navigation menu, select **Governance > Digital wallet**.
2. On the **Cloud Volumes ONTAP** tab, click the action menu next to the license and select **Remove License**.
3. Click **Remove** to confirm.

## Manage Keystone Subscriptions

Manage your Keystone Subscriptions from the BlueXP digital wallet by enabling subscriptions for use with Cloud Volumes ONTAP. You can also request changes to the committed capacity and you can unlink subscriptions.

*A Keystone Subscription* is a pay-as-you-grow storage service offered by NetApp.

The *BlueXP digital wallet* enables you to manage licenses for Cloud Volumes ONTAP from a single location. You can add new licenses and update existing licenses.

[Learn more about Cloud Volumes ONTAP licenses.](#)

### Authorize your account

Before you can use and manage Keystone Subscriptions in BlueXP, you need to contact NetApp to authorize your BlueXP user account with your Keystone Subscriptions.

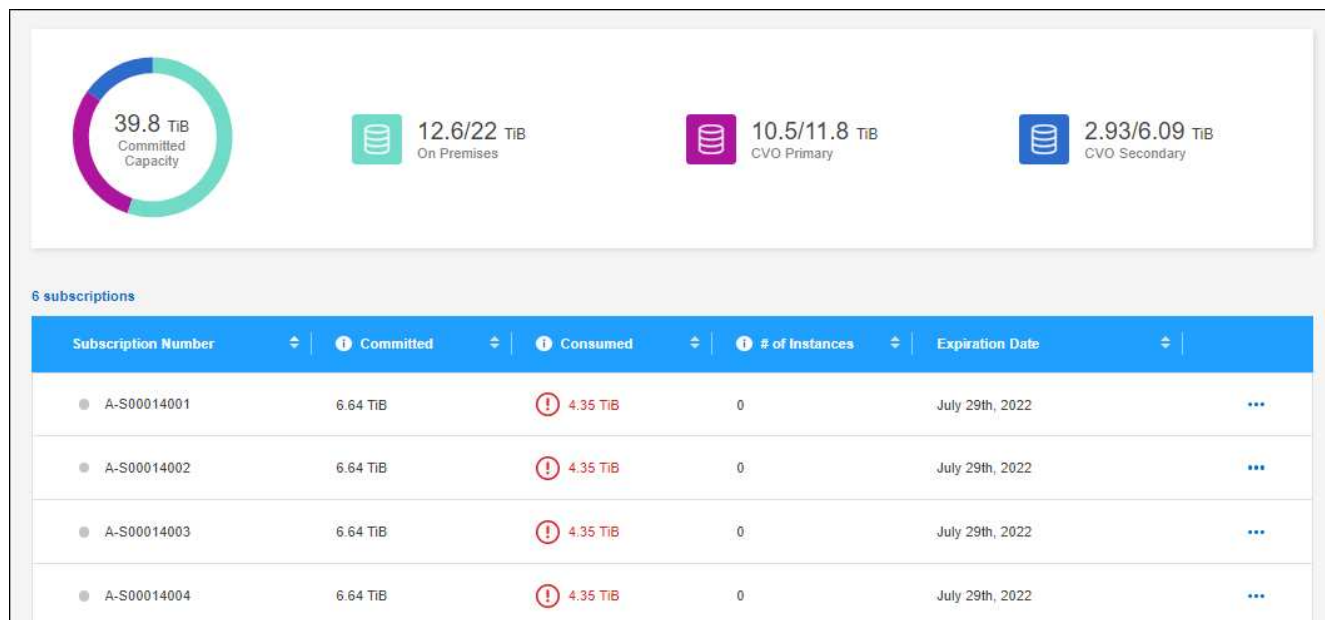
### Steps

1. From the BlueXP navigation menu, select **Governance > Digital wallet**.
2. Select **Keystone**.
3. If you see the **Welcome to NetApp Keystone** page, send an email to the address listed on the page.

A NetApp representative will process your request by authorizing your user account to access the subscriptions.

4. Come back to the **Keystone Subscription** to view your subscriptions.





## What's next?

Link the subscriptions that you want to use with Cloud Volumes ONTAP.

## Link a subscription

After NetApp authorizes your account, you need to link Keystone Subscriptions for use with Cloud Volumes ONTAP. This action enables users to select the subscription as the charging method for new Cloud Volumes ONTAP systems.

### Steps

1. From the BlueXP navigation menu, select **Governance > Digital wallet**.
2. Select **Keystone**.
3. For the subscription that you want to link, click **...** and select **Link**.

Subscription Number	Committed	Consumed	# of Instances	Expiration Date	
A-S00014001	6.64 TiB	4.35 TiB	0	July 29th, 2022	...
A-S00014002	6.64 TiB	4.35 TiB	0	July 29th, 2022	
A-S00014003	6.64 TiB	4.35 TiB	0	July 29th, 2022	

View detail and edit  
Link

## Result

The subscription is now linked to your BlueXP account and available to select when creating a Cloud Volumes ONTAP working environment.

## Request more or less committed capacity

If you need to adjust the committed capacity for a subscription, you can send a request right from the BlueXP interface.

### Steps

1. From the BlueXP navigation menu, select **Governance > Digital wallet**.
2. Select **Keystone**.
3. For the subscription that you want adjust the capacity, click **...** and select **View detail and edit**.
4. Enter the requested committed capacity for one or more subscriptions.

### Subscription Modification for A-S00014001

Service Level	Current Committed Capacity	Current Consumed Capacity	Requested Committed Capacity
Extreme	0.977 TiB	0.293 TiB	<input type="text" value="Enter amount"/> TiB
Premium	0.977 TiB	0.488 TiB	<input type="text" value="Enter amount"/> TiB
Performance	0 TiB	0 TiB	<input type="text" value="Enter amount"/> TiB
Standard	0.732 TiB	0.439 TiB	<input type="text" value="Enter amount"/> TiB
Value	0.977 TiB	 0.879 TiB	<input type="text" value="Enter amount"/> TiB
Data Tiering	0 TiB	0 TiB	<input type="text" value="Enter amount"/> TiB
CVO Primary	1.96 TiB	 1.76 TiB	<input type="text" value="3"/> TiB
CVO Secondary	1.02 TiB	0.488 TiB	<input type="text" value="Enter amount"/> TiB

#### Additional Information

Is there anything else we should know about your request?  
Please be as descriptive as possible.

5. Scroll down, enter any additional details for the request, and then click **Submit**.

## Result

Your request creates a ticket in NetApp's system for processing.

## Unlink a subscription

If you no longer want to use a Keystone Subscription with new Cloud Volumes ONTAP systems, you can unlink the subscription. Note that you can only unlink a subscription that isn't attached to an existing Cloud Volumes ONTAP subscription.

## Steps

1. From the BlueXP navigation menu, select **Governance > Digital wallet**.
2. Select **Keystone**.
3. For the subscription that you want to unlink, click **...** and select **Unlink**.

## Result

The subscription is unlinked from your BlueXP account and no longer available to select when creating a Cloud Volumes ONTAP working environment.

## Manage node-based licenses

Manage node-based licenses in the BlueXP digital wallet to ensure that each Cloud Volumes ONTAP system has a valid license with the required capacity.

*Node-based licenses* are the previous generation licensing model (and not available for new customers):

- BYOL licenses purchased from NetApp
- Hourly pay-as-you-go (PAYGO) subscriptions from your cloud provider's marketplace

The *BlueXP digital wallet* enables you to manage licenses for Cloud Volumes ONTAP from a single location. You can add new licenses and update existing licenses.

[Learn more about Cloud Volumes ONTAP licenses.](#)

## Manage PAYGO licenses

The BlueXP digital wallet page enables you to view details about each of your PAYGO Cloud Volumes ONTAP systems, including the serial number and PAYGO license type.

### Steps

1. From the BlueXP navigation menu, select **Governance > Digital wallet**.
2. On the **Cloud Volumes ONTAP** tab, select **Node Based Licenses** from the drop-down.
3. Click **PAYGO**.
4. View details in the table about each of your PAYGO licenses.



5. If needed, click **Manage PAYGO License** to change the PAYGO license or to change the instance type.

## Manage BYOL licenses

Manage licenses that you purchased directly from NetApp by adding and removing system licenses and extra capacity licenses.

### Add unassigned licenses

Add a node-based license to the BlueXP digital wallet so that you can select the license when you create a new Cloud Volumes ONTAP system. The digital wallet identifies these licenses as *unassigned*.

#### Steps

1. From the BlueXP navigation menu, select **Governance > Digital wallet**.
2. On the **Cloud Volumes ONTAP** tab, select **Node Based Licenses** from the drop-down.
3. Click **Unassigned**.
4. Click **Add Unassigned Licenses**.
5. Enter the serial number of the license or upload the license file.

If you don't have the license file yet, refer to the section below.

6. Click **Add License**.

#### Result

BlueXP adds the license to the digital wallet. The license will be identified as unassigned until you associate it with a new Cloud Volumes ONTAP system. After that happens, the license moves to the **BYOL** tab in the digital wallet.

### Exchange unassigned node-based licenses

If you have an unassigned node-based license for Cloud Volumes ONTAP that you haven't used, you can exchange the license by converting it to a BlueXP backup and recovery license, a BlueXP classification license, or a BlueXP tiering license.

Exchanging the license revokes the Cloud Volumes ONTAP license and creates a dollar-equivalent license for the service:

- Licensing for a Cloud Volumes ONTAP HA pair is converted to a 51 TiB data service license
- Licensing for a Cloud Volumes ONTAP single node is converted to a 32 TiB data service license

The converted license has the same expiry date as the Cloud Volumes ONTAP license.

#### Steps

1. From the BlueXP navigation menu, select **Governance > Digital wallet**.
2. On the **Cloud Volumes ONTAP** tab, select **Node Based Licenses** from the drop-down.
3. Click **Unassigned**.
4. Click **Exchange License**.

BYOL (14)	Eval (2)	Unassigned (3)	PAYGO (6)	 <a href="#">Add Unassigned Licenses</a>		
Serial Number	Type	Cloud Provider	License Expiry	Status		
012345678901234567890	Single Node	All Providers	April 20, 2022	Unassigned	<a href="#">Exchange License</a>	...
012345678901234567891	Single Node	 Azure	April 20, 2022	Unassigned	<a href="#">Exchange License</a>	...
012345678901234567892	Single Node	 AWS	January 1, 2022	Exchanged to Cloud Tiering on August 1, 2021		...

5. Select the service that you'd like to exchange the license with.
6. If you're prompted, select an additional license for the HA pair.
7. Read the legal consent and click **Agree**.

## Result

BlueXP converts the unassigned license to the service that you selected. You can view the new license in the **Data Services Licenses** tab.

## Obtain a system license file

In most cases, BlueXP can automatically obtain your license file using your NetApp Support Site account. But if it can't, then you'll need to manually upload the license file. If you don't have the license file, you can obtain it from [netapp.com](https://netapp.com).

## Steps

1. Go to the [NetApp License File Generator](#) and log in using your NetApp Support Site credentials.
2. Enter your password, choose your product, enter the serial number, confirm that you have read and accepted the privacy policy, and then click **Submit**.

## Example

## License Generator

The following fields are pre-populated based on the NetApp SSO login provided.  
To download the corresponding NetApp license file, re-enter your SSO password along with the correct Product Line and Product Serial number.

First Name	<input type="text" value="Ben"/>
Last Name	<input type="text"/>
Company	<input type="text" value="Network Appliance, Inc"/>
Email Address	<input type="text"/>
Username	<input type="text"/>
Product Line*	<div><div></div><div><div>ONTAP Select - Standard</div><div>ONTAP Select - Premium</div><div>ONTAP Select - Premium XL</div><div>Cloud Volumes ONTAP for AWS (single node)</div><div>Cloud Volumes ONTAP for AWS (HA)</div><div>Cloud Volumes ONTAP for GCP (single node or HA)</div><div>Cloud Volumes ONTAP for Microsoft Azure (single node)</div><div>Cloud Volumes ONTAP for Microsoft Azure (HA)</div><div>Service Level Manager - SLO Advanced</div><div>StorageGRID Webscale</div><div>StorageGRID WhiteBox</div><div>SnapCenter Standard (capacity-based)</div></div></div>

Not only is protecting your data required by law, it's also the right thing to do. [Global Data Privacy Notice](#)

☐ I have read NetApp's new [Global Data Privacy Notice](#) and agree that NetApp may use my personal data.

3. Choose whether you want to receive the serialnumber.NLF JSON file through email or direct download.

### Update a system license

When you renew a BYOL subscription by contacting a NetApp representative, BlueXP automatically obtains the new license from NetApp and installs it on the Cloud Volumes ONTAP system.

If BlueXP can't access the license file over the secure internet connection, you can obtain the file yourself and then manually upload the file to BlueXP.

### Steps

1. From the BlueXP navigation menu, select **Governance > Digital wallet**.
2. On the **Cloud Volumes ONTAP** tab, select **Node Based Licenses** from the drop-down.
3. In the **BYOL** tab, expand the details for a Cloud Volumes ONTAP system.
4. Click the action menu next to the system license and select **Update License**.
5. Upload the license file (or files if you have an HA pair).
6. Click **Update License**.

### Result

BlueXP updates the license on the Cloud Volumes ONTAP system.

### Manage extra capacity licenses

You can purchase extra capacity licenses for a Cloud Volumes ONTAP BYOL system to allocate more than the 368 TiB of capacity that's provided with a BYOL system license. For example, you might purchase one extra license capacity to allocate up to 736 TiB of capacity to Cloud Volumes ONTAP. Or you could purchase three

extra capacity licenses to get up to 1.4 PiB.

The number of licenses that you can purchase for a single node system or HA pair is unlimited.

### Add capacity licenses

Purchase an extra capacity license by contacting us through the chat icon in the lower-right of BlueXP. After you purchase the license, you can apply it to a Cloud Volumes ONTAP system.

#### Steps

1. From the BlueXP navigation menu, select **Governance > Digital wallet**.
2. On the **Cloud Volumes ONTAP** tab, select **Node Based Licenses** from the drop-down.
3. In the **BYOL** tab, expand the details for a Cloud Volumes ONTAP system.
4. Click **Add Capacity License**.
5. Enter the serial number or upload the license file (or files if you have an HA pair).
6. Click **Add Capacity License**.

### Update capacity licenses

If you extended the term of an extra capacity license, you'll need to update the license in BlueXP.

#### Steps

1. From the BlueXP navigation menu, select **Governance > Digital wallet**.
2. On the **Cloud Volumes ONTAP** tab, select **Node Based Licenses** from the drop-down.
3. In the **BYOL** tab, expand the details for a Cloud Volumes ONTAP system.
4. Click the action menu next to the capacity license and select **Update License**.
5. Upload the license file (or files if you have an HA pair).
6. Click **Update License**.

### Remove capacity licenses

If an extra capacity license expired and is no longer in use, then you can remove it at any time.

#### Steps

1. From the BlueXP navigation menu, select **Governance > Digital wallet**.
2. On the **Cloud Volumes ONTAP** tab, select **Node Based Licenses** from the drop-down.
3. In the **BYOL** tab, expand the details for a Cloud Volumes ONTAP system.
4. Click the action menu next to the capacity license and select **Remove License**.
5. Click **Remove**.

### Convert an Eval license to a BYOL

An evaluation license is good for 30 days. You can apply a new BYOL license on top of the evaluation license for an in-place upgrade.

When you convert an Eval license to a BYOL, BlueXP restarts the Cloud Volumes ONTAP system.

- For a single-node system, the restart results in I/O interruption during the reboot process.
- For an HA pair, the restart initiates takeover and giveback to continue serving I/O to clients.

### Steps

1. From the BlueXP navigation menu, select **Governance > Digital wallet**.
2. On the **Cloud Volumes ONTAP** tab, select **Node Based Licenses** from the drop-down.
3. Click **Eval**.
4. In the table, click **Convert to BYOL License** for a Cloud Volumes ONTAP system.
5. Enter the serial number or upload the license file.
6. Click **Convert License**.

### Result

BlueXP starts the conversion process. Cloud Volumes ONTAP automatically restarts as part of this process. When it's back up, the licensing information will reflect the new license.

### Change between PAYGO and BYOL

Converting a system from PAYGO by-node licensing to BYOL by-node licensing (and vice versa) isn't supported. If you want to switch between a pay-as-you-go subscription and a BYOL subscription, then you need to deploy a new system and replicate data from the existing system to the new system.

### Steps

1. Create a new Cloud Volumes ONTAP working environment.
2. Set up a one-time data replication between the systems for each volume that you need to replicate.

[Learn how to replicate data between systems](#)

3. Terminate the Cloud Volumes ONTAP system that you no longer need by deleting the original working environment.

[Learn how to delete a Cloud Volumes ONTAP working environment.](#)

## Volume and LUN administration

### Create FlexVol volumes

If you need more storage after you launch your initial Cloud Volumes ONTAP system, you can create new FlexVol volumes for NFS, CIFS, or iSCSI from BlueXP.

BlueXP provides several ways to create a new volume:

- Specify details for a new volume and let BlueXP handle the underlying data aggregates for you. [Learn more](#)
- Create a volume on a data aggregate of your choice. [Learn more](#)
- Create volume from a template to optimize the volume for the workload requirements for certain applications, such as databases or streaming services. [Learn more](#)
- Create a volume on the second node in an HA configuration. [Learn more](#)



## Before you get started

A few notes about volume provisioning:

- When you create an iSCSI volume, BlueXP automatically creates a LUN for you. We've made it simple by creating just one LUN per volume, so there's no management involved. After you create the volume, [use the IQN to connect to the LUN from your hosts](#).
- You can create additional LUNs from System Manager or the CLI.

## Create a volume

The most common way to create a volume is to specify the type of volume that you need and then BlueXP handles the disk allocation for you. But you also have the option to choose the specific aggregate on which you want to create the volume.

### Steps

1. From the left navigation menu, select **Storage > Canvas**.
2. On the Canvas page, double-click the name of the Cloud Volumes ONTAP system on which you want to provision a FlexVol volume.
3. Create a new volume by letting BlueXP handle the disk allocation for you, or choose a specific aggregate for the volume.

Choosing a specific aggregate is recommended only if you have a good understanding of the data aggregates on your Cloud Volumes ONTAP system.

### Any aggregate

On the Overview tab, navigate to the Volumes tile, and click **Add Volume**.



### Specific aggregate

On the Aggregates tab, navigate to the desired aggregate tile. Click the menu icon, and then click **Add Volume**.



4. Follow the steps in the wizard to create the volume.

a. **Volumes, Details, Protection, and Tags:** Enter basic details about the volume and select a Snapshot

policy.

Some of the fields on this page are self-explanatory. The following list describes fields for which you might need guidance:

Field	Description
Volume Name	The identifiable name you can enter for the new volume.
Volume Size	The maximum size that you can enter largely depends on whether you enable thin provisioning, which enables you to create a volume that is bigger than the physical storage currently available to it.
Tags	Tags that you add to a volume are associated with the <a href="#">Application Templates service</a> , which can help you organize and simplify the management of your resources.
Storage VM (SVM)	A storage VM is a virtual machine running within ONTAP that provides storage and data services to your clients. You might know this as an SVM or a vserver. Cloud Volumes ONTAP is configured with one storage VM by default, but some configurations support additional storage VMs. You can specify the Storage VM for the new volume.
Snapshot Policy	A Snapshot copy policy specifies the frequency and number of automatically created NetApp Snapshot copies. A NetApp Snapshot copy is a point-in-time file system image that has no performance impact and requires minimal storage. You can choose the default policy or none. You might choose none for transient data: for example, tempdb for Microsoft SQL Server.

- b. **Protocol:** Choose a protocol for the volume (NFS, CIFS, or iSCSI) and then provide the required information.

If you select CIFS and a server isn't set up, BlueXP prompts you to set up CIFS connectivity after you click **Next**.

[Learn about supported client protocols and versions.](#)

The following sections describe fields for which you might need guidance. The descriptions are organized by protocol.

## NFS

### Access control

Choose a custom export policy to make the volume available to clients.

### Export policy

Defines the clients in the subnet that can access the volume. By default, BlueXP enters a value that provides access to all instances in the subnet.

## CIFS

### Permissions and users/groups

Enables you to control the level of access to an SMB share for users and groups (also called access control lists or ACLs). You can specify local or domain Windows users or groups, or UNIX users or groups. If you specify a domain Windows user name, you must include the user's domain using the format domain\username.

### DNS Primary and Secondary IP Address

The IP addresses of the DNS servers that provide name resolution for the CIFS server. The listed DNS servers must contain the service location records (SRV) needed to locate the Active Directory LDAP servers and domain controllers for the domain that the CIFS server will join.

If you're configuring Google Managed Active Directory, AD can be accessed by default with the 169.254.169.254 IP address.

### Active Directory Domain to join

The FQDN of the Active Directory (AD) domain that you want the CIFS server to join.

### Credentials authorized to join the domain

The name and password of a Windows account with sufficient privileges to add computers to the specified Organizational Unit (OU) within the AD domain.

### CIFS server NetBIOS name

A CIFS server name that is unique in the AD domain.

### Organizational Unit

The organizational unit within the AD domain to associate with the CIFS server. The default is CN=Computers.

- To configure Google Managed Microsoft AD as the AD server for Cloud Volumes ONTAP, enter **OU=Computers,OU=Cloud** in this field.

[Google Cloud Documentation: Organizational Units in Google Managed Microsoft AD](#)

### DNS Domain

The DNS domain for the Cloud Volumes ONTAP storage virtual machine (SVM). In most cases, the domain is the same as the AD domain.

### NTP Server

Select **Use Active Directory Domain** to configure an NTP server using the Active Directory DNS. If you need to configure an NTP server using a different address, then you should use the API. See the [BlueXP automation docs](#) for details.

Note that you can configure an NTP server only when creating a CIFS server. It's not configurable after you create the CIFS server.

## iSCSI

### LUN

iSCSI storage targets are called LUNs (logical units) and are presented to hosts as standard block devices. When you create an iSCSI volume, BlueXP automatically creates a LUN for you. We've made it simple by creating just one LUN per volume, so there's no management involved. After you create the volume, [use the IQN to connect to the LUN from your hosts](#).

### Initiator group

Initiator groups (igroups) specify which hosts can access specified LUNs on the storage system

### Host initiator (IQN)

iSCSI targets connect to the network through standard Ethernet network adapters (NICs), TCP offload engine (TOE) cards with software initiators, converged network adapters (CNAs) or dedicated host bus adapters (HBAs) and are identified by iSCSI qualified names (IQNs).

- c. **Disk Type:** Choose an underlying disk type for the volume based on your performance needs and cost requirements.
  - [Sizing your system in Google Cloud](#)
- d. **Usage Profile & Tiering Policy:** Choose whether to enable or disable storage efficiency features on the volume and then select a [volume tiering policy](#).

ONTAP includes several storage efficiency features that can reduce the total amount of storage that you need. NetApp storage efficiency features provide the following benefits:

### Thin provisioning

Presents more logical storage to hosts or users than you actually have in your physical storage pool. Instead of preallocating storage space, storage space is allocated dynamically to each volume as data is written.

### Deduplication

Improves efficiency by locating identical blocks of data and replacing them with references to a single shared block. This technique reduces storage capacity requirements by eliminating redundant blocks of data that reside in the same volume.

### Compression

Reduces the physical capacity required to store data by compressing data within a volume on primary, secondary, and archive storage.

- e. **Review:** Review details about the volume and then click **Add**.

## Result

BlueXP creates the volume on the Cloud Volumes ONTAP system.

## Create a volume from a template

If your organization has created Cloud Volumes ONTAP volume templates so you can deploy volumes that are optimized for the workload requirements for certain applications, follow the steps in this section.

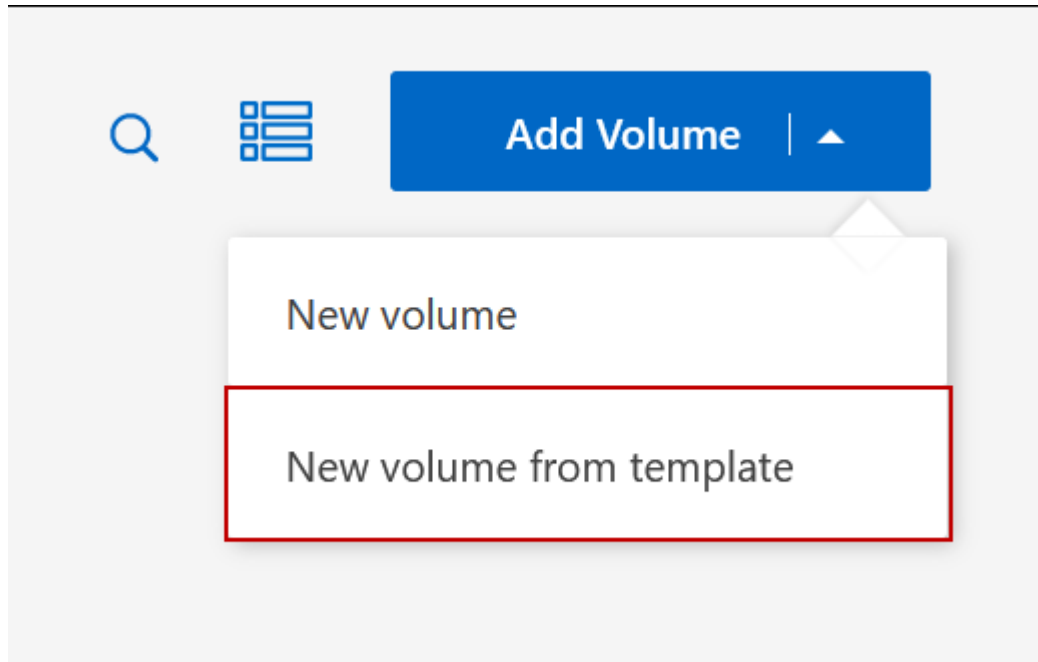
The template should make your job easier because certain volume parameters will already be defined in the template, such as disk type, size, protocol, snapshot policy, cloud provider, and more. When a parameter is already predefined, you can just skip to the next volume parameter.



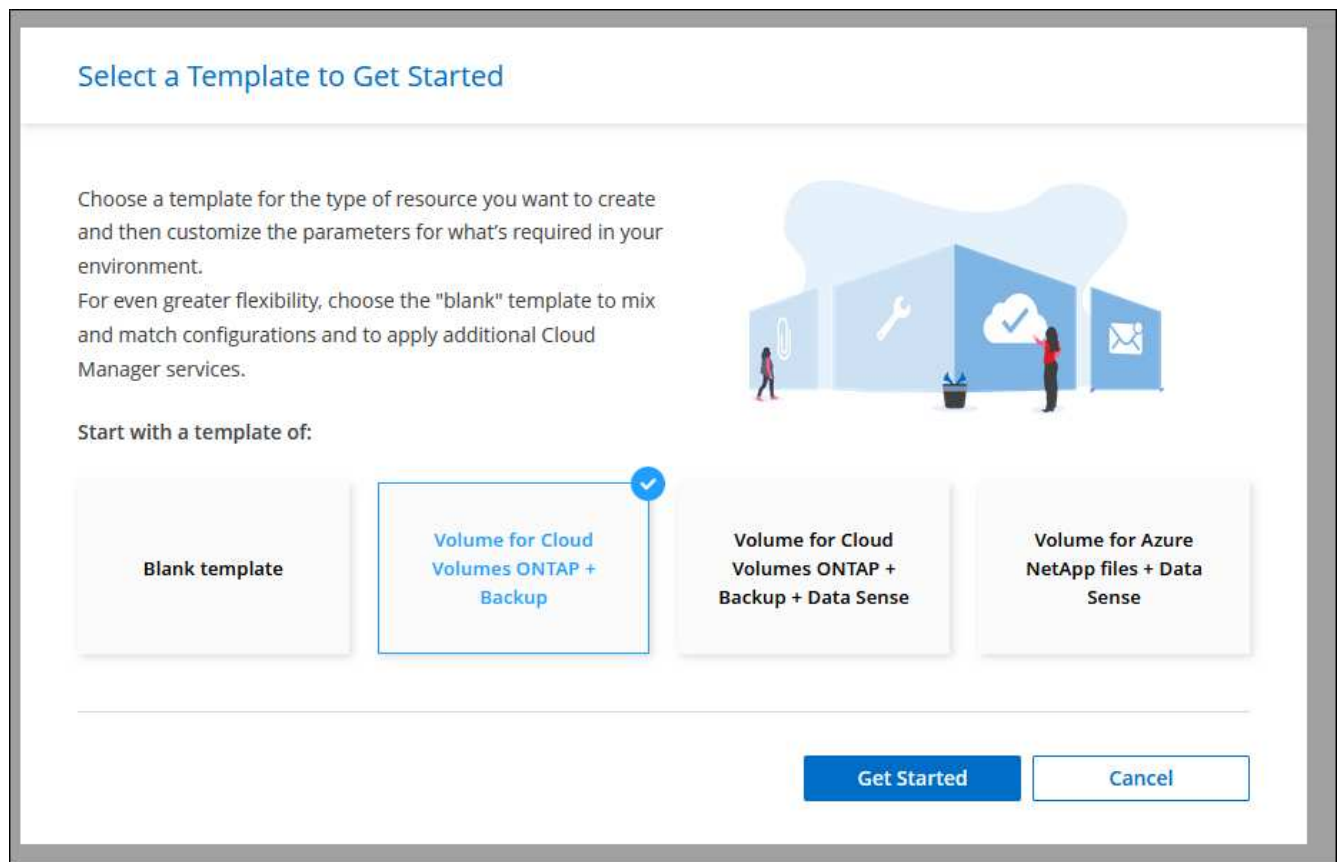
You can only create NFS or CIFS volumes when using templates.

### Steps

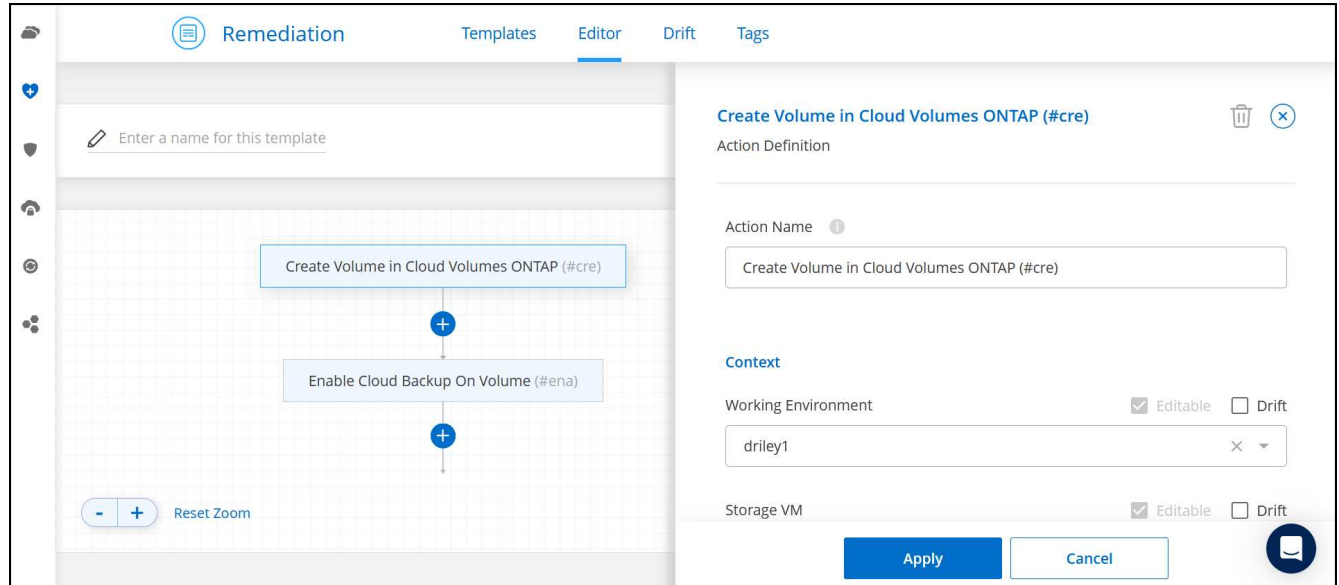
1. From the left navigation menu, select **Storage > Canvas**.
2. On the Canvas page, click the name of the Cloud Volumes ONTAP system on which you want to provision a volume.
3. Navigate to the Volumes tab and click **Add Volume > New Volume From Template**.



4. In the *Select Template* page, select the template that you want to use to create the volume and click **Next**.



The *Editor* page is displayed.



5. Above the *Action* panel, enter a name for the template.
6. Under *Context*, the Working Environment is filled in with the name of the working environment with which you started. Select the **Storage VM** where the volume will be created.
7. Add values for all of the parameters that are not hard-coded from the template. See [Create a volume](#) for details about all the parameters needed to complete the deployment of a Cloud Volumes ONTAP volume.
8. Click **Apply** to save the configured parameters to the selected Action.

9. If there are no other Actions that you need to define (for example, configuring BlueXP backup and recovery), click **Save Template**.

If there are other actions, click the action in the left pane to display the parameters you need to complete.



For example, if the Enable Cloud Backup on Volume action requires that you select a backup policy, you can do that now.

10. Once configuration for the template actions are complete, click **Save Template**.

### Result

Cloud Volumes ONTAP provisions the volume and displays a page so that you can see the progress.

Actions status	
Create Volume in Cloud Volumes ONTAP	Success
Enable Cloud Backup	Pending

Additionally, if any secondary action is implemented in the template, for example, enabling BlueXP backup and recovery on the volume, that action is also performed.



## Create a volume on the second node in an HA configuration

By default, BlueXP creates volumes on the first node in an HA configuration. If you need an active-active configuration, in which both nodes serve data to clients, you must create aggregates and volumes on the second node.

### Steps

1. From the left navigation menu, select **Storage > Canvas**.
2. On the Canvas page, double-click the name of the Cloud Volumes ONTAP working environment on which you want to manage aggregates.
3. On the Aggregates tab, click **Add Aggregate**.
4. From the *Add Aggregate* screen, create the aggregate.



5. For Home Node, choose the second node in the HA pair.
6. After BlueXP creates the aggregate, select it and then click **Create volume**.
7. Enter details for the new volume, and then click **Create**.

### Result

BlueXP creates the volume on the second node in the HA pair.

### After you create a volume

If you provisioned a CIFS share, give users or groups permissions to the files and folders and verify that those users can access the share and create a file.

If you want to apply quotas to volumes, you must use System Manager or the CLI. Quotas enable you to restrict or track the disk space and number of files used by a user, group, or qtree.

Manage existing volumes

BlueXP enables you to manage volumes and CIFS servers. It also prompts you to move volumes to avoid capacity issues.

Manage volumes

You can manage volumes as your storage needs change. You can view, edit, clone, restore, and delete volumes.

Steps

- 1. From the left navigation menu, select **Storage > Canvas**.
- 2. On the Canvas page, double-click the Cloud Volumes ONTAP working environment on which you want to manage volumes.
- 3. In the working environment, click the **Volumes** tab.



- 4. On the Volumes tab, navigate to the desired volume title and then click **Manage volume** to access the Manage Volumes right-side panel.

Task	Action
View information about a volume	Under Volume Actions in the Manage volumes panel, click <b>View volume details</b> .
Get the NFS mount command	<div>a. Under Volume Actions in the Manage volumes panel, click <b>Mount Command</b>.</div> <div>b. Click <b>Copy</b>.</div>

Task	Action
Clone a volume	<ol style="list-style-type: none"> <li>Under Volume Actions in the Manage volumes panel, click <b>Clone the volume</b>.</li> <li>Modify the clone name as needed, and then click <b>Clone</b>.</li> </ol> <p>This process creates a FlexClone volume. A FlexClone volume is a writable, point-in-time copy that is space-efficient because it uses a small amount of space for metadata, and then only consumes additional space as data is changed or added.</p> <p>To learn more about FlexClone volumes, see the <a href="#">ONTAP 9 Logical Storage Management Guide</a>.</p>
Edit volume tags (read-write volumes only)	<ol style="list-style-type: none"> <li>Under Volume Actions in the Manage volumes panel, click <b>Edit volume tags</b> to modify the volume tag assigned to the selected volume.</li> <li>Enter the volume tag key and value under the provided fields.</li> <li>To include additional tags, click <b>Add New Tag</b>.</li> <li>Click <b>Save</b>.</li> </ol>
Edit a volume (read-write volumes only)	<ol style="list-style-type: none"> <li>Under Volume Actions in the Manage volumes panel, click <b>Edit volume settings</b></li> <li>Modify the volume's Snapshot policy, NFS protocol version, NFS access control list (export policy), or share permissions, and then click <b>Apply</b>.</li> </ol> <div>  <p>If you need custom Snapshot policies, you can create them by using System Manager.</p> </div>
Delete a volume	<ol style="list-style-type: none"> <li>Under Volume Actions in the Manage volumes panel, click <b>Delete the volume</b>.</li> <li>Under the Delete Volume window, enter the name of the volume you want to delete.</li> <li>Click <b>Delete</b> again to confirm.</li> </ol>
Create a Snapshot copy on demand	<ol style="list-style-type: none"> <li>Under Protection Actions in the Manage Volumes panel, click <b>Create a Snapshot copy</b>.</li> <li>Change the name, if needed, and then click <b>Create</b>.</li> </ol>
Restore data from a Snapshot copy to a new volume	<ol style="list-style-type: none"> <li>Under Protection Actions in the Manage Volumes panel, click <b>Restore from Snapshot copy</b>.</li> <li>Select a Snapshot copy, enter a name for the new volume, and then click <b>Restore</b>.</li> </ol>

Task	Action
Change the underlying disk type	<ol style="list-style-type: none"> <li>Under Advanced Actions in the Manage Volumes panel, click <b>Change Disk Type</b>.</li> <li>Select the disk type, and then click <b>Change</b>.</li> </ol> <div>  <p>BlueXP moves the volume to an existing aggregate that uses the selected disk type or it creates a new aggregate for the volume.</p> </div>
Change the tiering policy	<ol style="list-style-type: none"> <li>Under Advanced Actions in the Manage Volumes panel, click <b>Change Tiering Policy</b>.</li> <li>Select a different policy and click <b>Change</b>.</li> </ol> <div>  <p>BlueXP moves the volume to an existing aggregate that uses the selected disk type with tiering, or it creates a new aggregate for the volume.</p> </div>
Delete a volume	<ol style="list-style-type: none"> <li>Select a volume, and then click <b>Delete</b>.</li> <li>Type the name of the volume in the dialog.</li> <li>Click <b>Delete</b> again to confirm.</li> </ol>

## Resize a volume

By default, a volume automatically grows to a maximum size when it's out of space. The default value is 1,000, which means the volume can grow to 11 times it's size. This value is configurable in a Connector's settings.

If you need to resize your volume, you can do it through [ONTAP System Manager](#). Be sure to take your system's capacity limits into consideration as you resize volumes. Go to the [Cloud Volumes ONTAP Release Notes](#) for more details.

## Modify the CIFS server

If you change your DNS servers or Active Directory domain, you need to modify the CIFS server in Cloud Volumes ONTAP so that it can continue to serve storage to clients.

### Steps

- From the Overview tab of the working environment, click the Feature tab under the right-side panel.
- Under the CIFS Setup field, click the **pencil icon** to display the CIFS Setup window.
- Specify settings for the CIFS server:

Task	Action
Select Storage VM (SVM)	Selecting the Cloud Volume ONTAP storage virtual machine (SVM) displays it's configured CIFS information.
Active Directory Domain to join	The FQDN of the Active Directory (AD) domain that you want the CIFS server to join.

Task	Action
Credentials authorized to join the domain	The name and password of a Windows account with sufficient privileges to add computers to the specified Organizational Unit (OU) within the AD domain.
DNS Primary and Secondary IP Address	<p>The IP addresses of the DNS servers that provide name resolution for the CIFS server.</p> <p>The listed DNS servers must contain the service location records (SRV) needed to locate the Active Directory LDAP servers and domain controllers for the domain that the CIFS server will join.</p> <p>If you're configuring Google Managed Active Directory, AD can be accessed by default with the 169.254.169.254 IP address.</p>
DNS Domain	The DNS domain for the Cloud Volumes ONTAP storage virtual machine (SVM). In most cases, the domain is the same as the AD domain.
CIFS server NetBIOS name	A CIFS server name that is unique in the AD domain.
Organizational Unit	<p>The organizational unit within the AD domain to associate with the CIFS server. The default is CN=Computers.</p> <ul style="list-style-type: none"> <li>To configure Google Managed Microsoft AD as the AD server for Cloud Volumes ONTAP, enter <b>OU=Computers,OU=Cloud</b> in this field.</li> </ul> <p><a href="#">Google Cloud Documentation: Organizational Units in Google Managed Microsoft AD</a></p>

4. Click **Set**.

## Result

Cloud Volumes ONTAP updates the CIFS server with the changes.

## Move a volume

Move volumes for capacity utilization, improved performance, and to satisfy service-level agreements.

You can move a volume in System Manager by selecting a volume and the destination aggregate, starting the volume move operation, and optionally monitoring the volume move job. When using System Manager, a volume move operation finishes automatically.

## Steps

1. Use System Manager or the CLI to move the volumes to the aggregate.

In most situations, you can use System Manager to move volumes.

For instructions, see the [ONTAP 9 Volume Move Express Guide](#).

## Move a volume when BlueXP displays an Action Required message

BlueXP might display an Action Required message that says moving a volume is necessary to avoid capacity

issues, but that you need to correct the issue yourself. If this happens, you need to identify how to correct the issue and then move one or more volumes.



BlueXP displays these Action Required messages when an aggregate has reached 90% used capacity. If data tiering is enabled, the messages display when an aggregate has reached 80% used capacity. By default, 10% free space is reserved for data tiering. [Learn more about the free space ratio for data tiering.](#)

## Steps

1. [Identify how to correct capacity issues.](#)
2. Based on your analysis, move volumes to avoid capacity issues:
  - [Move volumes to another system to avoid capacity issues.](#)
  - [Move volumes to another aggregate to avoid capacity issues.](#)

## Identify how to correct capacity issues

If BlueXP can't provide recommendations for moving a volume to avoid capacity issues, you must identify the volumes that you need to move and whether you should move them to another aggregate on the same system or to another system.

## Steps

1. View the advanced information in the Action Required message to identify the aggregate that has reached its capacity limit.

For example, the advanced information should say something similar to the following: Aggregate aggr1 has reached its capacity limit.

2. Identify one or more volumes to move out of the aggregate:
  - a. In the working environment, click the **Aggregates tab**.
  - b. Navigate to the desired aggregate tile, and then click the ... (ellipse icon) > **View aggregate details**.
  - c. Under the Overview tab of the Aggregate Details screen, review the size of each volume and choose one or more volumes to move out of the aggregate.

You should choose volumes that are large enough to free space in the aggregate so that you avoid additional capacity issues in the future.

Aggregate Details	
aggr1	
Overview	Capacity Allocation
State	online
Home Node	dr1aggr1_001
Encryption Type	cloudEncrypted
Volumes	2 ^
	name_dr1aggr1_root (1 GiB)
	name_dr1aggr1 (500 GiB)

- If the system has not reached the disk limit, you should move the volumes to an existing aggregate or a new aggregate on the same system.

For details, see [Move volumes to another aggregate to avoid capacity issues](#).

- If the system has reached the disk limit, do any of the following:
  - Delete any unused volumes.
  - Rearrange volumes to free space on an aggregate.

For details, see [Move volumes to another aggregate to avoid capacity issues](#).

- Move two or more volumes to another system that has space.

For details, see [Move volumes to another aggregate to avoid capacity issues](#).

### Move volumes to another system to avoid capacity issues

You can move one or more volumes to another Cloud Volumes ONTAP system to avoid capacity issues. You might need to do this if the system reached its disk limit.

### About this task

You can follow the steps in this task to correct the following Action Required message:

Moving a volume is necessary to avoid capacity issues; however, BlueXP cannot perform this action for you because the system has reached the disk limit.

### Steps

- Identify a Cloud Volumes ONTAP system that has available capacity, or deploy a new system.
- Drag and drop the source working environment on the target working environment to perform a one-time data replication of the volume.

For details, see [Replicating data between systems](#).

- Go to the Replication Status page, and then break the SnapMirror relationship to convert the replicated

volume from a data protection volume to a read/write volume.

For details, see [Managing data replication schedules and relationships](#).

4. Configure the volume for data access.

For information about configuring a destination volume for data access, see the [ONTAP 9 Volume Disaster Recovery Express Guide](#).

5. Delete the original volume.

For details, see [Manage volumes](#).

### Move volumes to another aggregate to avoid capacity issues

You can move one or more volumes to another aggregate to avoid capacity issues.

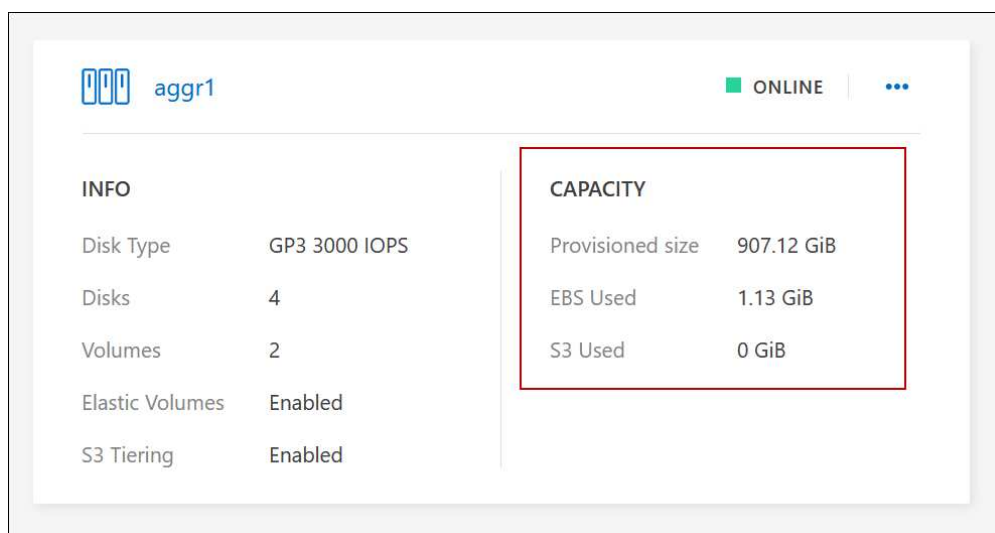
#### About this task

You can follow the steps in this task to correct the following Action Required message:

Moving two or more volumes is necessary to avoid capacity issues; however, BlueXP cannot perform this action for you.

#### Steps

1. Verify whether an existing aggregate has available capacity for the volumes that you need to move:
  - a. In the working environment, click the **Aggregates tab**.
  - b. Navigate to the desired aggregate tile, and then click the ... (**ellipse icon**) > **View aggregate details**.
  - c. Under the aggregate tile, view the available capacity (provisioned size minus used aggregate capacity).



2. If needed, add disks to an existing aggregate:
  - a. Select the aggregate, then click the ... (**ellipse icon**) > **Add Disks**.
  - b. Select the number of disks to add, and then click **Add**.
3. If no aggregates have available capacity, create a new aggregate.



For details, see [Creating aggregates](#).

4. Use System Manager or the CLI to move the volumes to the aggregate.
5. In most situations, you can use System Manager to move volumes.

For instructions, see the [ONTAP 9 Volume Move Express Guide](#).

## Reasons why a volume move might perform slowly

Moving a volume might take longer than you expect if any of the following conditions are true for Cloud Volumes ONTAP:

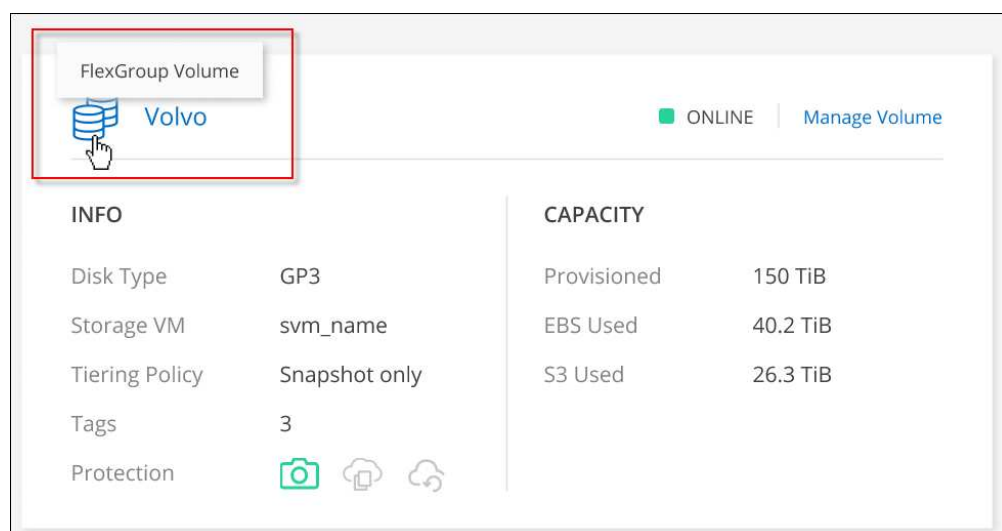
- The volume is a clone.
- The volume is a parent of a clone.
- The source or destination aggregate has a single Throughput Optimized HDD (st1) disk.
- One of the aggregates uses an older naming scheme for objects. Both aggregates have to use the same name format.

An older naming scheme is used if data tiering was enabled on an aggregate in the 9.4 release or earlier.

- The encryption settings don't match on the source and destination aggregates, or a rekey is in progress.
- The *-tiering-policy* option was specified on the volume move to change the tiering policy.
- The *-generate-destination-key* option was specified on the volume move.

## View FlexGroup Volumes

You can view FlexGroup volumes created through CLI or System Manager directly through the Volumes tab within BlueXP. Identical to the information provided for FlexVol volumes, BlueXP provides detailed information for created FlexGroup volumes through a dedicated Volumes tile. Under the Volumes tile, you can identify each FlexGroup volume group through the icon's hover text. Additionally, you can identify and sort FlexGroup volumes under the volumes list view through the Volume Style column.



INFO		CAPACITY	
Disk Type	GP3	Provisioned	150 TiB
Storage VM	svm_name	EBS Used	40.2 TiB
Tiering Policy	Snapshot only	S3 Used	26.3 TiB
Tags	3		
Protection			



Currently, you can only view existing FlexGroup volumes under BlueXP. The ability to create FlexGroup volumes in BlueXP is not available but planned for a future release.

## Tiering inactive data to low-cost object storage

You can reduce storage costs for Cloud Volumes ONTAP by combining an SSD or HDD performance tier for hot data with an object storage capacity tier for inactive data. Data tiering is powered by FabricPool technology. For a high-level overview, see [Data tiering overview](#).

To set up data tiering, you need to do the following:

1

### Choose a supported configuration

Most configurations are supported. If you have a Cloud Volumes ONTAP system running the most recent version, then you should be good to go. [Learn more](#).

2

### Ensure connectivity between Cloud Volumes ONTAP and object storage

- For Google Cloud, you need to configure the subnet for Private Google Access and set up a service account. [Learn more](#).

3

### Ensure that you have an aggregate with tiering enabled

Data tiering must be enabled on an aggregate in order to enable data tiering on a volume. You should be aware of the requirements for new volumes and for existing volumes. [Learn more](#).

4

### Choose a tiering policy when creating, modifying, or replicating a volume

BlueXP prompts you to choose a tiering policy when you create, modify, or replicate a volume.

- [Tiering data on read-write volumes](#)
- [Tiering data on data protection volumes](#)

#### What's not required for data tiering?

- You don't need to install a feature license to enable data tiering.
- You don't need to create an object store for the capacity tier. BlueXP does that for you.
- You don't need to enable data tiering at the system level.

BlueXP creates an object store for cold data when the system is created, [as long as there are no connectivity or permissions issues](#). After that, you just need to enable data tiering on volumes (and in some cases, [on aggregates](#)).

## Configurations that support data tiering

You can enable data tiering when using specific configurations and features.

### Support in Google Cloud

- Data tiering is supported in Google Cloud starting with Cloud Volumes ONTAP 9.6.

- The performance tier can be either SSD persistent disks, balanced persistent disks, or standard persistent disks.

### Feature interoperability

- Data tiering is supported with encryption technologies.
- Thin provisioning must be enabled on volumes.

## Requirements

Depending on your cloud provider, certain connections and permissions must be set up so that Cloud Volumes ONTAP can tier cold data to object storage.

### Requirements to tier cold data to a Google Cloud Storage bucket

- The subnet in which Cloud Volumes ONTAP resides must be configured for Private Google Access. For instructions, refer to [Google Cloud Documentation: Configuring Private Google Access](#).
- A service account must be attached to Cloud Volumes ONTAP.

[Learn how to set up this service account.](#)

You're prompted to select this service account when you create a Cloud Volumes ONTAP working environment.

If you don't select a service account during deployment, you'll need to shut down Cloud Volumes ONTAP, go to the Google Cloud console, and then attach the service account to the Cloud Volumes ONTAP instances. You can then enable data tiering as described in the next section.

- To encrypt the bucket with customer-managed encryption keys, enable the Google Cloud storage bucket to use the key.

[Learn how to use customer-managed encryption keys with Cloud Volumes ONTAP.](#)

### Enabling data tiering after implementing the requirements

BlueXP creates an object store for cold data when the system is created, as long as there are no connectivity or permissions issues. If you didn't implement the requirements listed above until after you created the system, then you'll need to manually enable tiering through the API or System Manager, which creates the object store.



The ability to enable tiering through the BlueXP user interface will be available in a future Cloud Volumes ONTAP release.

## Ensuring that tiering is enabled on aggregates

Data tiering must be enabled on an aggregate in order to enable data tiering on a volume. You should be aware of the requirements for new volumes and for existing volumes.

### • New volumes

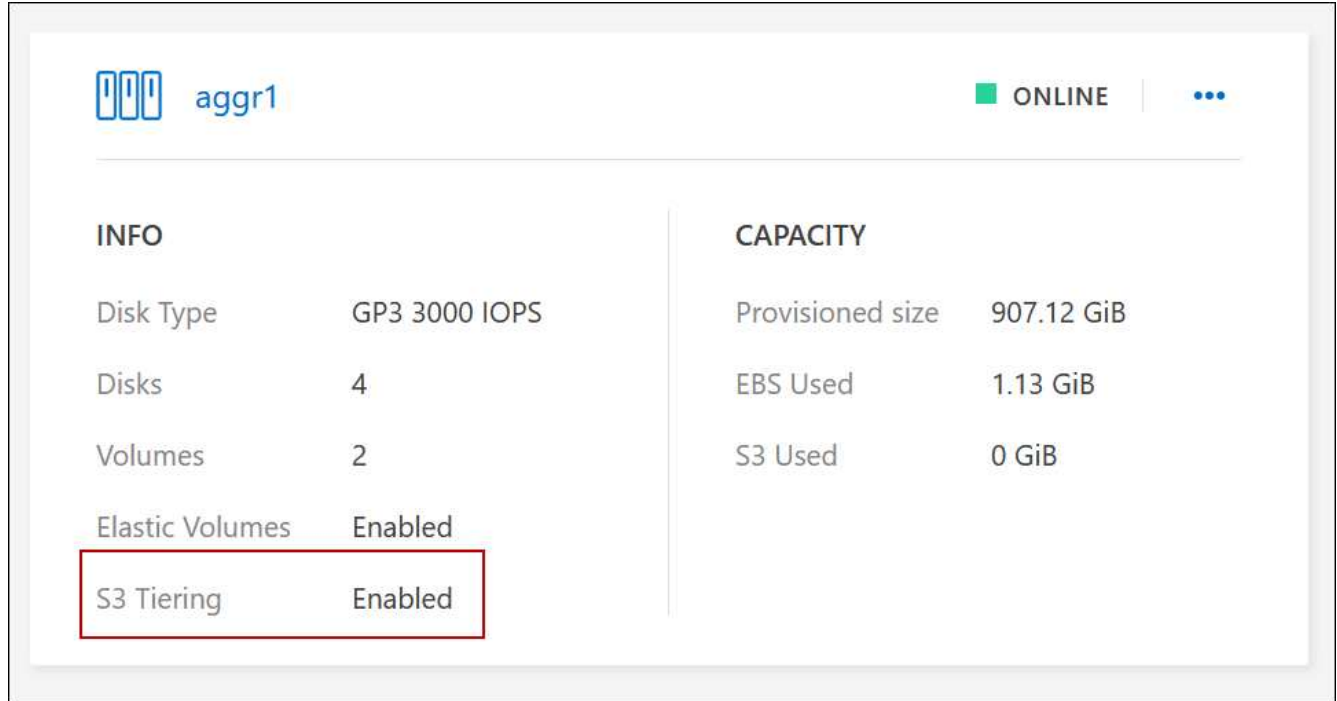
If you're enabling data tiering on a new volume, then you don't need to worry about enabling data tiering on an aggregate. BlueXP creates the volume on an existing aggregate that has tiering enabled, or it creates a new aggregate for the volume if a data tiering-enabled aggregate doesn't already exist.

- **Existing volumes**

If you want to enable data tiering on an existing volume, then you'll need to ensure that data tiering is enabled on the underlying aggregate. If data tiering isn't enabled on the existing aggregate, then you'll need to use System Manager to attach an existing aggregate to the object store.

#### Steps to confirm whether tiering is enabled on an aggregate

1. Open the working environment in BlueXP.
2. Click the Aggregates tab.
3. Navigate to the desired tile and verify whether tiering is enabled or disabled on the aggregate.



#### Steps to enable tiering on an aggregate

1. In System Manager, click **Storage > Tiers**.
2. Click the action menu for the aggregate and select **Attach Cloud Tiers**.
3. Select the cloud tier to attach and click **Save**.

#### What's next?

You can now enable data tiering on new and existing volumes, as explained in the next section.

#### Tiering data from read-write volumes

Cloud Volumes ONTAP can tier inactive data on read-write volumes to cost-effective object storage, freeing up the performance tier for hot data.

#### Steps

1. In Volumes tab under the working environment, create a new volume or change the tier of an existing volume:

Task	Action
Create a new volume	Click <b>Add New Volume</b> .
Modify an existing volume	Select the desired volume tile, click <b>Manage volume</b> to access the Manage Volumes right-side panel, and then click <b>Advanced actions</b> and <b>Change tiering policy</b> under the right panel.

## 2. Select a tiering policy.

For a description of these policies, see [Data tiering overview](#).

### Example

Change Tiering Policy

Volume\_1

Tiering Policy

☒ **Auto** - Tiers cold Snapshot copies and cold user data from the active file system to object storage.  
Minimum cooling days: 31 (2-183)
   
  
☐ **All** - Immediately tiers all data (not including metadata) to object storage.
   
  
☐ **Snapshot Only** - Tiers cold Snapshot copies to object storage.
   
  
☐ **None** - Data tiering is disabled.

S3 Storage classes

Standard-Infrequent Access

S3 Storage Encryption Key

aws/s3

!

This action is non-disruptive and changing the tier impacts cost, performance, and maximum capacity. Refer to [BlueXP documentation](#) for more details.

BlueXP creates a new aggregate for the volume if a data tiering-enabled aggregate does not already exist.

### Tiering data from data protection volumes

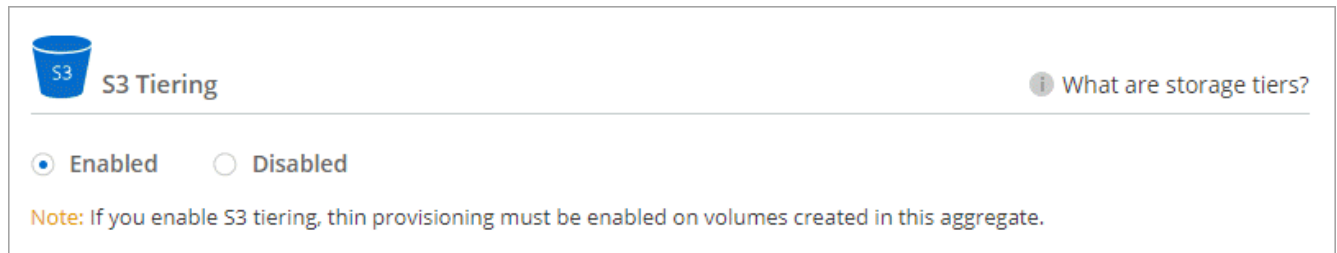
Cloud Volumes ONTAP can tier data from a data protection volume to a capacity tier. If you activate the destination volume, the data gradually moves to the performance tier as it is read.

### Steps

1. From the left navigation menu, select **Storage > Canvas**.

2. On the Canvas page, select the working environment that contains the source volume, and then drag it to the working environment to which you want to replicate the volume.
3. Follow the prompts until you reach the tiering page and enable data tiering to object storage.

### Example



For help with replicating data, see [Replicating data to and from the cloud](#).

### Changing the storage class for tiered data

After you deploy Cloud Volumes ONTAP, you can reduce your storage costs by changing the storage class for inactive data that hasn't been accessed for 30 days. The access costs are higher if you do access the data, so you must take that into consideration before you change the storage class.

The storage class for tiered data is system wide—it's not per volume.

For information about supported storage classes, see [Data tiering overview](#).

#### Steps

1. From the working environment, click the menu icon and then click **Storage Classes** or **Blob Storage Tiering**.
2. Choose a storage class and then click **Save**.

### Changing the free space ratio for data tiering

The free space ratio for data tiering defines how much free space is required on Cloud Volumes ONTAP SSDs/HDDs when tiering data to object storage. The default setting is 10% free space, but you can tweak the setting based on your requirements.

For example, you might choose less than 10% free space to ensure that you are utilizing the purchased capacity. BlueXP can then purchase additional disks for you when additional capacity is required (up until you reach the disk limit for the aggregate).

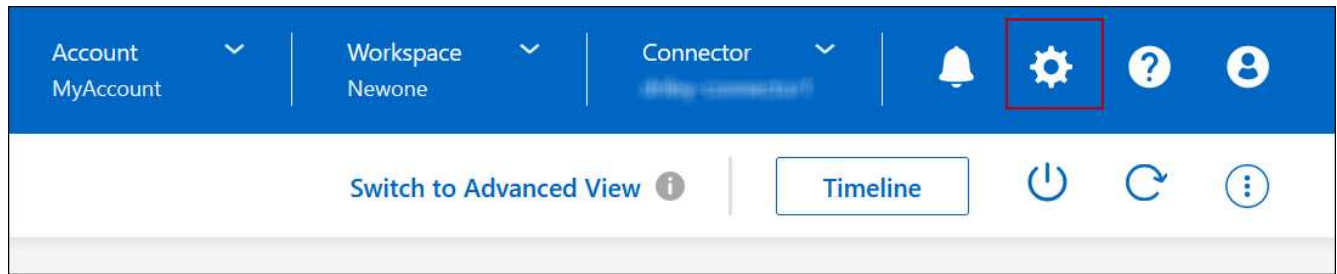


If there isn't sufficient space, then Cloud Volumes ONTAP can't move the data and you might experience performance degradation. Any change should be done with caution. If you're unsure, reach out to NetApp support for guidance.

The ratio is important for disaster recovery scenarios because as data is read from the object store, Cloud Volumes ONTAP moves the data to SSDs/HDDs to provide better performance. If there isn't sufficient space, then Cloud Volumes ONTAP can't move the data. Take this into consideration when changing the ratio so that you can meet your business requirements.

#### Steps

1. In the upper right of the BlueXP console, click the **Settings** icon, and select **Connector Settings**.



2. Under **Capacity**, click **Aggregate Capacity Thresholds - Free Space Ratio for Data Tiering**.
3. Change the free space ratio based on your requirements and click **Save**.

### Changing the cooling period for the auto tiering policy

If you enabled data tiering on a Cloud Volumes ONTAP volume using the *auto* tiering policy, you can adjust the default cooling period based on your business needs. This action is supported using the API and CLI only.

The cooling period is the number of days that user data in a volume must remain inactive before it is considered "cold" and moved to object storage.

The default cooling period for the auto tiering policy is 31 days. You can change the cooling period as follows:

- 9.8 or later: 2 days to 183 days
- 9.7 or earlier: 2 days to 63 days

#### Step

1. Use the *minimumCoolingDays* parameter with your API request when creating a volume or modifying an existing volume.

### Connect a LUN to a host

When you create an iSCSI volume, BlueXP automatically creates a LUN for you. We've made it simple by creating just one LUN per volume, so there's no management involved. After you create the volume, use the IQN to connect to the LUN from your hosts.

Note the following:

- BlueXP's automatic capacity management doesn't apply to LUNs. When BlueXP creates a LUN, it disables the autogrow feature.
- You can create additional LUNs from System Manager or the CLI.

#### Steps

1. From the left navigation menu, select **Storage > Canvas**.
2. On the Canvas page, double-click the Cloud Volumes ONTAP working environment on which you want to manage volumes.
3. In the working environment, click the **Volumes** tab.
4. On the Volumes tab, navigate to the desired volume title and then click **Manage volume** to access the Manage Volumes right-side panel.
5. Click **Target iQN**.



6. Click **Copy** to copy the iQN name.
7. Set up an iSCSI connection from the host to the LUN.
  - [ONTAP 9 iSCSI express configuration for Red Hat Enterprise Linux: Starting the iSCSI sessions with the target](#)
  - [ONTAP 9 iSCSI express configuration for Windows: Starting iSCSI sessions with the target](#)
  - [ONTAP SAN host configuration](#)

## Accelerate data access with FlexCache volumes

A FlexCache volume is a storage volume that caches SMB and NFS read data from an origin (or source) volume. Subsequent reads to the cached data result in faster access to that data.

You can use FlexCache volumes to speed up access to data or to offload traffic from heavily accessed volumes. FlexCache volumes help improve performance, especially when clients need to access the same data repeatedly, because the data can be served directly without having to access the origin volume. FlexCache volumes work well for system workloads that are read-intensive.

BlueXP provides management of FlexCache volumes with the [BlueXP volume caching](#) service.

You can also use the ONTAP CLI or ONTAP System Manager to create and manage FlexCache volumes:

- [FlexCache Volumes for Faster Data Access Power Guide](#)
- [Creating FlexCache volumes in System Manager](#)

BlueXP generates a FlexCache license for all new Cloud Volumes ONTAP systems. The license includes a 500 GiB usage limit.





# Aggregate administration

## Create aggregates

You can create aggregates yourself or let BlueXP do it for you when it creates volumes. The benefit of creating aggregates yourself is that you can choose the underlying disk size, which enables you to size your aggregate for the capacity or the performance that you need.



All disks and aggregates must be created and deleted directly from BlueXP. You should not perform these actions from another management tool. Doing so can impact system stability, hamper the ability to add disks in the future, and potentially generate redundant cloud provider fees.

### Steps

1. From the left navigation menu, select **Storage > Canvas**.
2. On the Canvas page, double-click the name of the Cloud Volumes ONTAP instance on which you want to manage aggregates.
3. On the Aggregates tab, click **Add Aggregate** and then specify details for the aggregate.

#### Google Cloud

For help with disk type and disk size, refer to [Plan your Cloud Volumes ONTAP configuration in Google Cloud](#).

4. Click **Go**, and then click **Approve and Purchase**.

## Manage aggregates

Manage aggregates yourself by adding disks, viewing information about the aggregates, and by deleting them.



All disks and aggregates must be created and deleted directly from BlueXP. You should not perform these actions from another management tool. Doing so can impact system stability, hamper the ability to add disks in the future, and potentially generate redundant cloud provider fees.

### Before you begin

If you want to delete an aggregate, you must have first deleted the volumes in the aggregate.

### About this task

If an aggregate is running out of space, you can move volumes to another aggregate by using System Manager.

### Steps

1. From the left navigation menu, select **Storage > Canvas**.
2. On the Canvas page, double-click the Cloud Volumes ONTAP working environment on which you want to manage aggregates.

3. In the working environment, click the **Aggregates** tab.
4. On the Aggregates tab, navigate to the desired title and then click the ... (**ellipse icon**).



5. Manage your aggregates:

Task	Action
View information about an aggregate	Under the ... (ellipse icon) menu, click <b>View aggregate details</b> .
Create a volume on a specific aggregate	Under the ... (ellipse icon) menu, click <b>Add volume</b> .
Add disks to an aggregate	<ol style="list-style-type: none"> <li>Under the ... (ellipse icon) menu, click <b>Add disks</b>.</li> <li>Select the number of disks that you want to add and click <b>Add</b>.</li> </ol> <div>  All disks in an aggregate must be the same size.         </div>
Delete an aggregate	<ol style="list-style-type: none"> <li>Select an aggregate tile that does not contain any volumes click the ... (<b>ellipse icon</b>) &gt; <b>Delete</b>.</li> <li>Click <b>Delete</b> again to confirm.</li> </ol>

## Manage capacity settings on a Connector

Each Connector has settings that determines how it manages aggregate capacity for Cloud Volumes ONTAP.

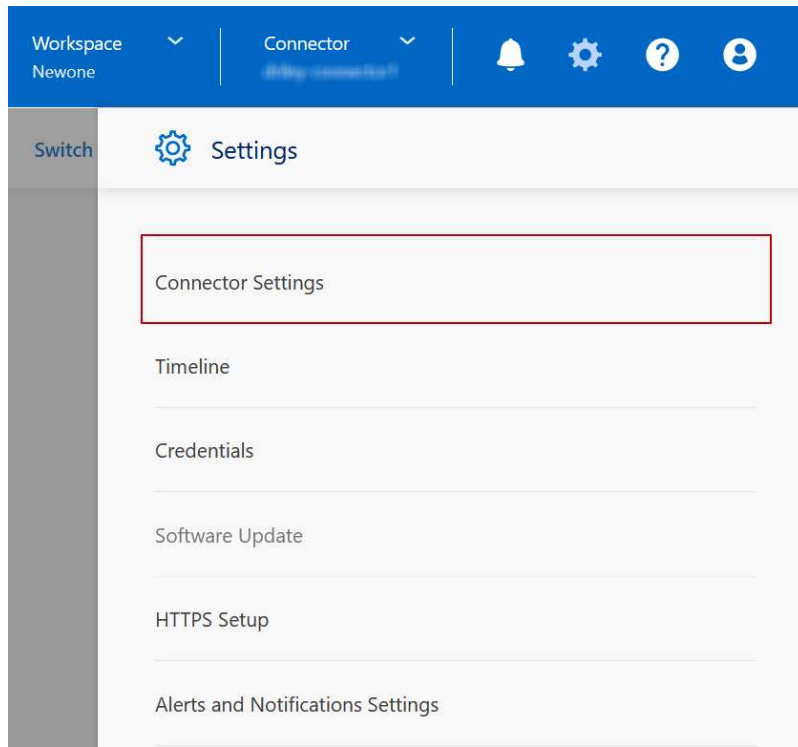
These settings affect all Cloud Volumes ONTAP systems managed by a Connector. If you have another Connector, it can be configured differently.

## Required permissions

Account Admin privileges are required to modify Connector settings.

## Steps

1. In the upper right of the BlueXP console, click the Settings icon, and select **Connector Settings**.



2. Under **Capacity**, modify any of the following settings:

### Capacity Management Mode

Choose whether BlueXP notifies you of storage capacity decisions or whether BlueXP automatically manages capacity requirements for you.

[Learn how Capacity Management Mode works.](#)

### Aggregate Capacity Threshold - Free Space Ratio

Triggers a notification when the free space ratio on an aggregate drops below the specified threshold.

The free space ratio is calculated as follows:

$$(\text{aggregate capacity} - \text{total used capacity on the aggregate}) / \text{aggregate capacity}$$

### Aggregate Capacity Thresholds - Free Space Ratio for Data Tiering

Defines how much free space is required on the performance tier (disks) when tiering data to a capacity tier (object storage).

The ratio is important for disaster recovery scenarios. As data is read from the capacity tier, Cloud Volumes ONTAP moves data to the performance tier to provide better performance. If there isn't sufficient space, then Cloud Volumes ONTAP can't move the data.

3. Click **Save**.

# Storage VM administration

## Manage storage VMs in BlueXP

A storage VM is a virtual machine running within ONTAP that provides storage and data services to your clients. You might know this as an *SVM* or a *vserver*. Cloud Volumes ONTAP is configured with one storage VM by default, but some configurations support additional storage VMs.

### Supported number of storage VMs

Multiple storage VMs are supported with certain configurations. Go to the [Cloud Volumes ONTAP Release Notes](#) to verify the supported number of storage VMs for your version of Cloud Volumes ONTAP.

### Work with multiple storage VMs

BlueXP supports any additional storage VMs that you create from System Manager or the CLI.

For example, the following image shows how you can choose a storage VM when you create a volume.

**Details & Protection**

Storage VM Name ⓘ  
svm\_name1 ▼

Volume Name      Size (GiB) ⓘ  
      Volume size

Snapshot Policy  
default ▼

ⓘ Default Policy

And the following image shows how you can choose a storage VM when replicating a volume to another system.

Destination Volume Name

volume\_copy

Destination Storage VM Name

svm\_name1

Destination Aggregate

Automatically select the best aggregate

### Modify the name of the default storage VM

BlueXP automatically names the single storage VM that it creates for Cloud Volumes ONTAP. From System Manager, CLI, or API, you can modify the name of the storage VM if you have strict naming standards. For example, you might want the name to match how you name the storage VMs for your ONTAP clusters.

## Create data-serving storage VMs for Cloud Volumes ONTAP in Google Cloud

A storage VM is a virtual machine running within ONTAP that provides storage and data services to your clients. You might know this as an *SVM* or a *vserver*. Cloud Volumes ONTAP is configured with one storage VM by default, but some configurations support additional storage VMs.

### Supported number of storage VMs

Multiple storage VMs are supported with specific Cloud Volumes ONTAP configurations in Google Cloud starting with the 9.11.1 release. Go to the [Cloud Volumes ONTAP Release Notes](#) to verify the supported number of storage VMs for your version of Cloud Volumes ONTAP.

All other Cloud Volumes ONTAP configurations support one data-serving storage VM and one destination storage VM used for disaster recovery. You can activate the destination storage VM for data access if there's an outage on the source storage VM.

### Create a storage VM

If supported by your license, you can create multiple storage VMs on a single node system or on an HA pair. Note that you must use the BlueXP API to create a storage VM on an HA pair, while you can use the CLI or System Manager to create a storage VM on a single node system.

#### Single node system

These steps create a new storage VM on a single node system using the CLI. One private IP address is required to create a data LIF and another optional private IP address is needed if you want to create a management LIF.

## Steps

1. In Google Cloud, go to the Cloud Volumes ONTAP instance and add an IP address to nic0 for each LIF.

**Edit network interface**

Network \*  
default

Subnetwork \*  
default IPv4 (10.138.0.0/20)

**i** To use IPv6, you need an IPv6 subnet range. [LEARN MORE](#)

**IP stack type**

☒ IPv4 (single-stack)  
☐ IPv4 and IPv6 (dual-stack)

Primary internal IP  
gpcvco-vm-ip-nic0-nodemgmt (10.138.0.46)

**Alias IP ranges**

Subnet range 1 Primary (10.138.0.0/20)	Alias IP range 1 * 10.138.0.25/32
Subnet range 2 Primary (10.138.0.0/20)	Alias IP range 2 * 10.138.0.23/32
Subnet range 3 Primary (10.138.0.0/20)	Alias IP range 3 * 10.138.0.21/32
Subnet range 4 Primary (10.138.0.0/20)	Alias IP range 4 * 10.138.0.31/32

**+ ADD IP RANGE**

External IPv4 address  
None

You need one IP address for a data LIF and another optional IP address if you want to create a management LIF on the storage VM.

[Google Cloud documentation: Adding alias IP ranges to an existing instance](#)

2. Create the storage VM and a route to the storage VM.

```
vserver create -vserver <svm-name> -subtype default -rootvolume <root-volume-name> -rootvolume-security-style unix
```

```
network route create -destination 0.0.0.0/0 -vserver <svm-name> -gateway  
<ip-of-gateway-server>
```

3. Create a data LIF by specifying the IP address that you added in Google Cloud.

#### iSCSI

```
network interface create -vserver <svm-name> -home-port e0a -address  
<iscsi-ip-address> -lif <lif-name> -home-node <name-of-node1> -data  
-protocol iscsi
```

#### NFS or SMB

```
network interface create -vserver <svm-name> -lif <lif-name> -role  
data -data-protocol cifs,nfs -address <nfs-ip-address> -netmask  
-length <length> -home-node <name-of-node1> -status-admin up  
-failover-policy disabled -firewall-policy data -home-port e0a -auto  
-revert true -failover-group Default
```

4. Optional: Create a storage VM management LIF by specifying the IP address that you added in Google Cloud.

```
network interface create -vserver <svm-name> -lif <lif-name> -role data  
-data-protocol none -address <svm-mgmt-ip-address> -netmask-length  
<length> -home-node <name-of-node1> -status-admin up -failover-policy  
system-defined -firewall-policy mgmt -home-port e0a -auto-revert false  
-failover-group Default
```

5. Assign one or more aggregates to the storage VM.

```
vserver add-aggregates -vserver <svm-name> -aggregates <aggr1,aggr2>
```

This step is required because the new storage VM needs access to at least one aggregate before you can create volumes on the storage VM.

#### HA pair

You must use the BlueXP API to create a storage VM on a Cloud Volumes ONTAP system in Google Cloud. Using the API (and not System Manager or the CLI) is required because BlueXP configures the storage VM with the required LIF services, as well as an iSCSI LIF that's required for outbound SMB/CIFS communication.

Note that BlueXP allocates the required IP addresses in Google Cloud and creates the storage VM with a data LIF for SMB/NFS access and an iSCSI LIF for outbound SMB communication.

## Required Google Cloud permissions

The Connector requires specific permissions to create and manage storage VMs for Cloud Volumes ONTAP HA pairs. The required permissions are included in [the policies provided by NetApp](#).

### Steps

1. Use the following API call to create a storage VM:

```
POST /occm/api/gcp/ha/working-environments/{WE_ID}/svm/
```

The request body should include the following:

```
{ "svmName": "myNewSvm1" }
```

## Manage storage VMs on HA pairs

The BlueXP API also supports renaming and deleting storage VMs on HA pairs.

### Rename a storage VM

If needed, you can change the name of a storage VM at any time.

### Steps

1. Use the following API call to rename a storage VM:

```
PUT /occm/api/gcp/ha/working-environments/{WE_ID}/svm
```

The request body should include the following:

```
{
  "svmNewName": "newSvmName",
  "svmName": "oldSvmName"
}
```

### Delete a storage VM

If you no longer need a storage VM, you can delete it from Cloud Volumes ONTAP.

### Steps

1. Use the following API call to delete a storage VM:

```
DELETE /occm/api/gcp/ha/working-environments/{WE_ID}/svm/{SVM_NAME}
```

## Set up SVM disaster recovery

BlueXP doesn't provide any setup or orchestration support for storage VM (SVM) disaster recovery. You must use System Manager or the CLI.



If you set up SnapMirror SVM replication between two Cloud Volumes ONTAP systems, the replication must be between two HA pair systems or two single node systems. You can't set up SnapMirror SVM replication between an HA pair and a single node system.

Refer to the following documents for CLI instructions.

- [SVM Disaster Recovery Preparation Express Guide](#)
- [SVM Disaster Recovery Express Guide](#)

## Security and data encryption

### Encrypting volumes with NetApp encryption solutions

Cloud Volumes ONTAP supports NetApp Volume Encryption (NVE) and NetApp Aggregate Encryption (NAE). NVE and NAE are software-based solutions that enable FIPS 140-2–compliant data-at-rest encryption of volumes. [Learn more about these encryption solutions.](#)

Both NVE and NAE are supported with an external key manager.

If you use NVE, you have the option to use your cloud provider's key vault to protect ONTAP encryption keys:

- Google Cloud Key Management Service

New aggregates will have NAE enabled by default after you set up an external key manager. New volumes that aren't part of an NAE aggregate will have NVE enabled by default (for example, if you have existing aggregates that were created before setting up an external key manager).

Cloud Volumes ONTAP doesn't support onboard key management.

#### What you'll need

Your Cloud Volumes ONTAP system should be registered with NetApp support. A NetApp Volume Encryption license is automatically installed on each Cloud Volumes ONTAP system that is registered with NetApp Support.

- [Adding NetApp Support Site accounts to BlueXP](#)
- [Registering pay-as-you-go systems](#)



BlueXP doesn't install the NVE license on systems that reside in the China region.

#### Steps

1. Review the list of supported key managers in the [NetApp Interoperability Matrix Tool](#).



Search for the **Key Managers** solution.

2. [Connect to the Cloud Volumes ONTAP CLI.](#)
3. Configure external key management.
  - Google Cloud: [Google Cloud Key Management Service](#)

## Manage keys with Google's Cloud Key Management Service

You can use [Google Cloud Platform's Key Management Service \(Cloud KMS\)](#) to protect your ONTAP encryption keys in a Google Cloud Platform-deployed application.

Key management with Cloud KMS can be enabled with the CLI or the ONTAP REST API.

When using Cloud KMS, be aware that by default a data SVM's LIF is used to communicate with the cloud key management endpoint. A node management network is used to communicate with the cloud provider's authentication services (oauth2.googleapis.com). If the cluster network is not configured correctly, the cluster will not properly utilize the key management service.

### Before you begin

- Cloud Volumes ONTAP must be running version 9.10.1 or later
- Volume Encryption (VE) license installed
- Multi-tenant Encryption Key Management (MTEKM) license installed, starting with Cloud Volumes ONTAP 9.12.1 GA.
- You must be a cluster or SVM administrator
- An active Google Cloud Platform subscription

### Limitations

- Cloud KMS can only be configured on a data SVM

### Configuration

#### Google Cloud

1. In your Google Cloud environment, [create a symmetric GCP key ring and key](#).
2. Create a custom role for your Cloud Volumes ONTAP service account.

```
gcloud iam roles create kmsCustomRole
  --project=<project_id>
  --title=<kms_custom_role_name>
  --description=<custom_role_description>

  --permissions=cloudkms.cryptoKeyVersions.get,cloudkms.cryptoKeyVersions.
list,cloudkms.cryptoKeyVersions.useToDecrypt,cloudkms.cryptoKeyVersions.
useToEncrypt,cloudkms.cryptoKeys.get,cloudkms.keyRings.get,cloudkms.loca
tions.get,cloudkms.locations.list,resourceManager.projects.get
  --stage=GA
```

3. Assign the custom role to the Cloud KMS key and Cloud Volumes ONTAP service account:  

```
gcloud kms keys add-iam-policy-binding key_name --keyring key_ring_name
  --location key_location --member serviceAccount:_service_account_Name_ --role
  projects/customer_project_id/roles/kmsCustomRole
```
4. Download service account JSON key:  

```
gcloud iam service-accounts keys create key-file --iam-account=sa-name
  @project-id.iam.gserviceaccount.com
```

## Cloud Volumes ONTAP

1. Connect to the cluster management LIF with your preferred SSH client.
2. Switch to the advanced privilege level:  
`set -privilege advanced`
3. Create a DNS for the data SVM.  
`dns create -domains c.<project>.internal -name-servers server_address -vserver SVM_name`
4. Create CMEK entry:  
`security key-manager external gcp enable -vserver SVM_name -project-id project -key-ring-name key_ring_name -key-ring-location key_ring_location -key-name key_name`
5. When prompted, enter the service account JSON key from your GCP account.
6. Confirm the enabled process succeeded:  
`security key-manager external gcp check -vserver svm_name`
7. OPTIONAL: Create a volume to test encryption  
`vol create volume_name -aggregate aggregate -vserver vserver_name -size 10G`

## Troubleshoot

If you need to troubleshoot, you can tail the raw REST API logs in the final two steps above:

1. `set d`
2. `systemshell -node node -command tail -f /mroot/etc/log/mlog/kmip2_client.log`

## Improving protection against ransomware

Ransomware attacks can cost a business time, resources, and reputation. BlueXP enables you to implement two NetApp solutions for ransomware: Protection from common ransomware file extensions and Autonomous Ransomware Protection (ARP). These solutions provide effective tools for visibility, detection, and remediation.

### Protection from common ransomware file extensions

Available through BlueXP, the Ransomware Protection setting allows you to utilize the ONTAP FPolicy functionality to guard against common ransomware file extension types.

#### Steps

1. On the Canvas page, double-click the name of the system you configure to ransomware protection.
2. On the Overview tab, click the Features panel and then click the pencil icon next to **Ransomware Protection**.

Information		Features
Working Environment Tags		Tags 
Scheduled Downtime		Off 
S3 Storage Classes	Standard-Infrequent Access 	
Instance Type		m5.xlarge 
Write Speed		Normal 
Ransomware Protection		Off 
Support Registration		Not Registered 
CIFs Setup		

3. Implement the NetApp solution for ransomware:

- Click **Activate Snapshot Policy**, if you have volumes that do not have a Snapshot policy enabled.

NetApp Snapshot technology provides the industry's best solution for ransomware remediation. The key to a successful recovery is restoring from uninfected backups. Snapshot copies are read-only, which prevents ransomware corruption. They can also provide the granularity to create images of a single file copy or a complete disaster recovery solution.

- b. Click **Activate FPolicy** to enable ONTAP's FPolicy solution, which can block file operations based on a file's extension.

This preventative solution improves protection from ransomware attacks by blocking common ransomware file types.

The default FPolicy scope blocks files that have the following extensions:

micro, encrypted, locked, crypto, crypt, crinf, r5a, XRNT, XTBL, R16M01D05, pzdc, good, LOL!, OMG!, RDM, RRK, encryptedRS, crjoker, EnCiPhErEd, LeChiffre



BlueXP creates this scope when you activate FPolicy on Cloud Volumes ONTAP. The list is based on common ransomware file types. You can customize the blocked file extensions by using the `vserver fpolicy policy scope` commands from the Cloud Volumes ONTAP CLI.

### Ransomware Protection

Ransomware attacks can cost a business time, resources, and reputation. The NetApp solution for ransomware provides effective tools for visibility, detection, and remediation. [Learn More](#)

#### 1 Enable Snapshot Copy Protection

50 %  
Protection

1 Volumes without a Snapshot Policy

To protect your data, activate the default Snapshot policy for these volumes

Activate Snapshot Policy

#### 2 Block Ransomware File Extensions

ONTAP's native FPolicy configuration monitors and blocks file operations based on a file's extension.

View Denied File Names

Activate FPolicy

## Autonomous Ransomware Protection

Cloud Volumes ONTAP supports the Autonomous Ransomware Protection (ARP) feature, which performs analyses on workloads to proactively detect and warn about abnormal activity that might indicate a ransomware attack.

Separate from the file extension protections provided through the [ransomware protection setting](#), the ARP feature uses workload analysis to alert the user on potential attacks based on detected “abnormal activity”. Both the ransomware protection setting and the ARP feature can be used in conjunction for comprehensive ransomware protection.

The ARP feature is available for use with BYOL licenses only (one, two, and three year terms) on both node-based and capacity-based licensing models. You must contact your NetApp sales representative to purchase a new, separate, add-on license for use with the ARP feature in Cloud Volumes ONTAP.

Upon purchase of an add-on license and adding it to the Digital Wallet, you can enable ARP on a per volume basis with Cloud Volumes ONTAP. Configuration of ARP for volumes is performed through ONTAP System

Manager and ONTAP CLI.

For more information on how to enable ARP with ONTAP System Manager and CLI, see [Enable Autonomous Ransomware Protection](#).



Support is not available for the use of licensed features without a license.



## System administration

### Upgrade Cloud Volumes ONTAP software

Upgrade Cloud Volumes ONTAP from BlueXP to gain access to the latest new features and enhancements. You should prepare Cloud Volumes ONTAP systems before you upgrade the software.

#### Upgrade overview

You should be aware of the following before you start the Cloud Volumes ONTAP upgrade process.

#### Upgrade from BlueXP only

Upgrades of Cloud Volumes ONTAP must be completed from BlueXP. You should not upgrade Cloud Volumes ONTAP by using System Manager or the CLI. Doing so can impact system stability.

#### How to upgrade

BlueXP provides two ways to upgrade Cloud Volumes ONTAP:

- By following upgrade notifications that appear in the working environment
- By placing the upgrade image at an HTTPS location and then providing BlueXP with the URL

## Supported upgrade paths

The version of Cloud Volumes ONTAP that you can upgrade to depends on the version of Cloud Volumes ONTAP that you're currently running.

Current version	Versions that you can directly upgrade to
9.13.0	9.13.1
9.12.1	9.13.1
	9.13.0
9.12.0	9.12.1
9.11.1	9.12.1
	9.12.0
9.11.0	9.11.1
9.10.1	9.11.1
	9.11.0
9.10.0	9.10.1
9.9.1	9.10.1
	9.10.0
9.9.0	9.9.1
9.8	9.9.1
9.7	9.8
9.6	9.7
9.5	9.6
9.4	9.5
9.3	9.4
9.2	9.3
9.1	9.2
9.0	9.1
8.3	9.0

Note the following:

- The supported upgrade paths for Cloud Volumes ONTAP are different than they are for an on-premises ONTAP cluster.
- If you upgrade by following the upgrade notifications that appear in a working environment, BlueXP will prompt you to upgrade to a release that follows these supported upgrade paths.
- If you upgrade by placing an upgrade image at an HTTPS location, be sure to follow these supported upgrade paths.

- In some cases, you might need to upgrade a few times to reach your target release.

For example, if you're running version 9.8 and you want to upgrade to 9.10.1, you first need to upgrade to version 9.9.1 and then to 9.10.1.

- For patch (P) releases, you can upgrade from one version release to any P-release of the next version.

Here are a couple examples:

- 9.13.0 > 9.13.1P15
- 9.12.1 > 9.13.1P2

### Reverting or downgrading

Reverting or downgrading Cloud Volumes ONTAP to a previous release is not supported.

### Support registration

Cloud Volumes ONTAP must be registered with NetApp support in order to upgrade the software using any of the methods described on this page. This applies to both PAYGO and BYOL. You'll need to [manually register PAYGO systems](#), while BYOL systems are registered by default.



A system that isn't registered for support will still receive the software update notifications that appear in BlueXP when a new version is available. But you will need to register the system before you can upgrade the software.

### Upgrades of the HA mediator

BlueXP also updates the mediator instance as needed during the Cloud Volumes ONTAP upgrade process.

### Prepare to upgrade

Before performing an upgrade, you must verify that your systems are ready and make any required configuration changes.

- [Plan for downtime](#)
- [Verify that automatic giveback is still enabled](#)
- [Suspend SnapMirror transfers](#)
- [Verify that aggregates are online](#)

### Plan for downtime

When you upgrade a single-node system, the upgrade process takes the system offline for up to 25 minutes, during which I/O is interrupted.

In many cases, upgrading an HA pair is nondisruptive and I/O is uninterrupted. During this nondisruptive upgrade process, each node is upgraded in tandem to continue serving I/O to clients.

Session-oriented protocols might cause adverse effects on clients and applications in certain areas during upgrades. For details, [refer to ONTAP documentation](#)



### Verify that automatic giveback is still enabled

Automatic giveback must be enabled on a Cloud Volumes ONTAP HA pair (this is the default setting). If it isn't, then the operation will fail.

[ONTAP 9 Documentation: Commands for configuring automatic giveback](#)

### Suspend SnapMirror transfers

If a Cloud Volumes ONTAP system has active SnapMirror relationships, it is best to suspend transfers before you update the Cloud Volumes ONTAP software. Suspending the transfers prevents SnapMirror failures. You must suspend the transfers from the destination system.



Even though BlueXP backup and recovery uses an implementation of SnapMirror to create backup files (called SnapMirror Cloud), backups do not need to be suspended when a system is upgraded.

### About this task

These steps describe how to use System Manager for version 9.3 and later.

#### Steps

1. Log in to System Manager from the destination system.

You can log in to System Manager by pointing your web browser to the IP address of the cluster management LIF. You can find the IP address in the Cloud Volumes ONTAP working environment.



The computer from which you are accessing BlueXP must have a network connection to Cloud Volumes ONTAP. For example, you might need to log in to BlueXP from a jump host that's in your cloud provider network.

2. Click **Protection > Relationships**.
3. Select the relationship and click **Operations > Quiesce**.

### Verify that aggregates are online

Aggregates for Cloud Volumes ONTAP must be online before you update the software. Aggregates should be online in most configurations, but if they are not, then you should bring them online.

### About this task

These steps describe how to use System Manager for version 9.3 and later.

#### Steps

1. In the working environment, click the **Aggregates** tab.
2. Under the aggregate title, click the ellipse button, and then select **View Aggregate details**.

Aggregate Details	
aggr1	
Overview	Capacity Allocation
State	online
Home Node	aggr1-01
Encryption Type	cloudEncrypted
Volumes	2

3. If the aggregate is offline, use System Manager to bring the aggregate online:
  - a. Click **Storage > Aggregates & Disks > Aggregates**.
  - b. Select the aggregate, and then click **More Actions > Status > Online**.

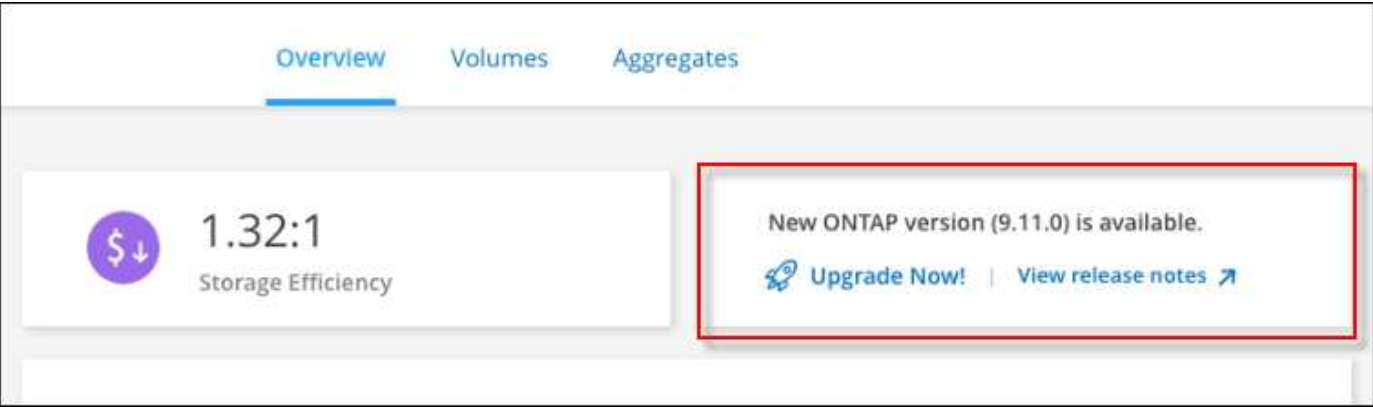
### Upgrade Cloud Volumes ONTAP

BlueXP notifies you when a new version is available for upgrade. You can start the upgrade process from this notification. For details, see [Upgrade from BlueXP notifications](#).

Another way to perform software upgrades by using an image on an external URL. This option is helpful if BlueXP can't access the S3 bucket to upgrade the software or if you were provided with a patch. For details, see [Upgrade from an image available at a URL](#).

#### Upgrade from BlueXP notifications

BlueXP displays a notification in Cloud Volumes ONTAP working environments when a new version of Cloud Volumes ONTAP is available:



You can start the upgrade process from this notification, which automates the process by obtaining the software image from an S3 bucket, installing the image, and then restarting the system.

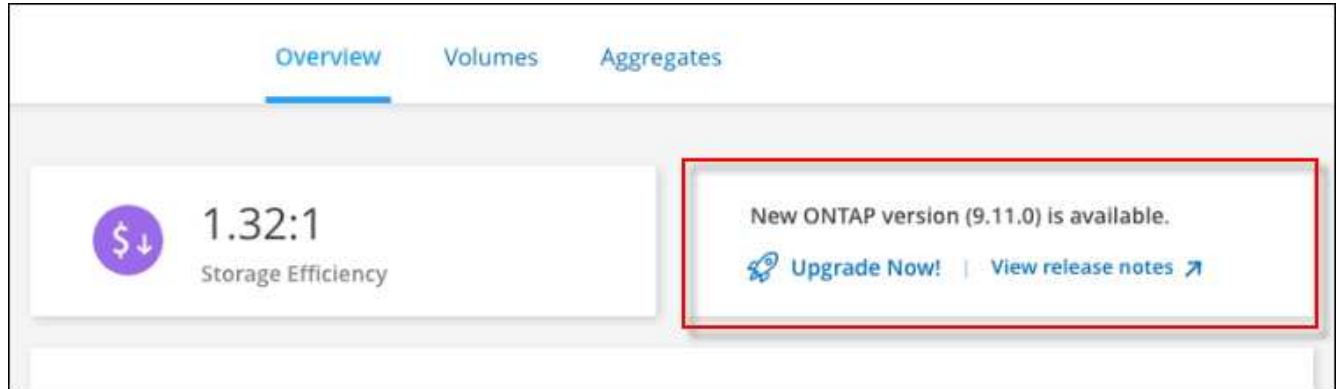
## Before you begin

BlueXP operations such as volume or aggregate creation must not be in progress on the Cloud Volumes ONTAP system.

## Steps

1. From the left navigation menu, select **Storage > Canvas**.
2. Select a working environment.

A notification appears in the Overview tab if a new version is available:



3. If a new version is available, click **Upgrade Now!**



Before you can upgrade Cloud Volumes ONTAP through the BlueXP notification, you must have a NetApp Support Site account.

4. In the Upgrade Cloud Volumes ONTAP page, read the EULA, and then select **I read and approve the EULA**.
5. Click **Upgrade**.



The Upgrade Cloud Volumes ONTAP page selects the latest available Cloud Volumes ONTAP version for upgrade by default. If available, older versions of Cloud Volumes ONTAP can instead be selected for your upgrade by clicking **Select older versions**. Refer to the [Supported upgrade paths list](#) for the appropriate upgrade path based on your current Cloud Volumes ONTAP version.



6. To check the status of the upgrade, click the Settings icon and select **Timeline**.

## Result

BlueXP starts the software upgrade. You can perform actions on the working environment when the software update is complete.

## After you finish

If you suspended SnapMirror transfers, use System Manager to resume the transfers.

## Upgrade from an image available at a URL

You can place the Cloud Volumes ONTAP software image on the Connector or on an HTTP server and then initiate the software upgrade from BlueXP. You might use this option if BlueXP can't access the S3 bucket to upgrade the software.

## Before you begin

- BlueXP operations such as volume or aggregate creation must not be in progress on the Cloud Volumes ONTAP system.
- If you use HTTPS to host ONTAP images, the upgrade can fail due to SSL authentication issues, which are caused by missing certificates. The workaround is to generate and install a CA-signed certificate to be used for authentication between ONTAP and BlueXP.

Go to the NetApp Knowledge Base to view step-by-step instructions:

[NetApp KB: How to configure BlueXP as an HTTPS server to host upgrade images](#)

## Steps

1. Optional: Set up an HTTP server that can host the Cloud Volumes ONTAP software image.

If you have a VPN connection to the virtual network, you can place the Cloud Volumes ONTAP software image on an HTTP server in your own network. Otherwise, you must place the file on an HTTP server in the cloud.

2. If you use your own security group for Cloud Volumes ONTAP, ensure that the outbound rules allow HTTP connections so Cloud Volumes ONTAP can access the software image.



The predefined Cloud Volumes ONTAP security group allows outbound HTTP connections by default.

3. Obtain the software image from [the NetApp Support Site](#).
4. Copy the software image to a directory on the Connector or on an HTTP server from which the file will be served.

Two paths are available. The correct path depends on your Connector version.

- /opt/application/netapp/cloudmanager/docker\_occm/data/ontap/images/
- /opt/application/netapp/cloudmanager/ontap/images/

5. From the working environment in BlueXP, click the ... (**ellipse icon**), and then click **Update Cloud Volumes ONTAP**.
6. On the Update Cloud Volumes ONTAP version page, enter the URL, and then click **Change Image**.

If you copied the software image to the Connector in the path shown above, you would enter the following URL:

http://<Connector-private-IP-address>/ontap/images/<image-file-name>



In the URL, **image-file-name** must follow the format "cot.image.9.13.1P2.tgz".

7. Click **Proceed** to confirm.

## Result

BlueXP starts the software update. You can perform actions on the working environment once the software update is complete.

## After you finish

If you suspended SnapMirror transfers, use System Manager to resume the transfers.

## Fix download failures when using a Google Cloud NAT gateway

The Connector automatically downloads software updates for Cloud Volumes ONTAP. The download can fail if your configuration uses a Google Cloud NAT gateway. You can correct this issue by limiting the number of parts that the software image is divided into. This step must be completed by using the BlueXP API.

## Step

1. Submit a PUT request to /occm/config with the following JSON as body:

```
{
  "maxDownloadSessions": 32
}
```

The value for *maxDownloadSessions* can be 1 or any integer greater than 1. If the value is 1, then the downloaded image will not be divided.

Note that 32 is an example value. The value that you should use depends on your NAT configuration and the number of sessions that you can have simultaneously.

[Learn more about the /occm/config API call.](#)

## Registering pay-as-you-go systems

Support from NetApp is included with Cloud Volumes ONTAP PAYGO systems, but you must first activate support by registering the systems with NetApp.

Registering a PAYGO system with NetApp is required to upgrade ONTAP software using any of the methods [described on this page](#).

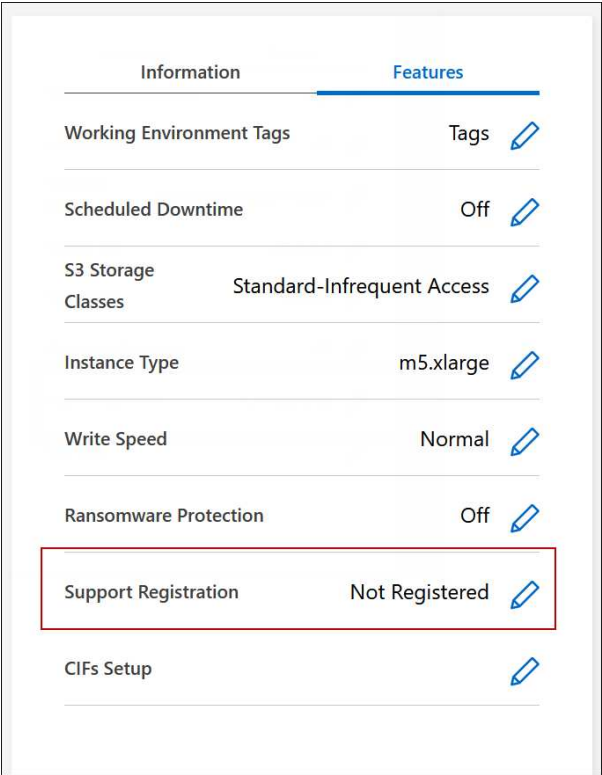


A system that isn't registered for support will still receive the software update notifications that appear in BlueXP when a new version is available. But you will need to register the system before you can upgrade the software.

### Steps

1. If you have not yet added your NetApp Support Site account to BlueXP, go to **Account Settings** and add it now.  
  
[Learn how to add NetApp Support Site accounts.](#)

2. On the Canvas page, double-click the name of the system you want to register..
3. On the Overview tab, click the Features panel and then click the pencil icon next to **Support Registration**.



4. Select a NetApp Support Site account and click **Register**.

### Result

BlueXP registers the system with NetApp.

## Managing the state of Cloud Volumes ONTAP

You can stop and start Cloud Volumes ONTAP from BlueXP to manage your cloud compute costs.

### Scheduling automatic shutdowns of Cloud Volumes ONTAP

You might want to shut down Cloud Volumes ONTAP during specific time intervals to lower your compute costs. Rather than do this manually, you can configure BlueXP to automatically shut down and then restart systems at specific times.

#### About this task

- When you schedule an automatic shutdown of your Cloud Volumes ONTAP system, BlueXP postpones the shutdown if an active data transfer is in progress.

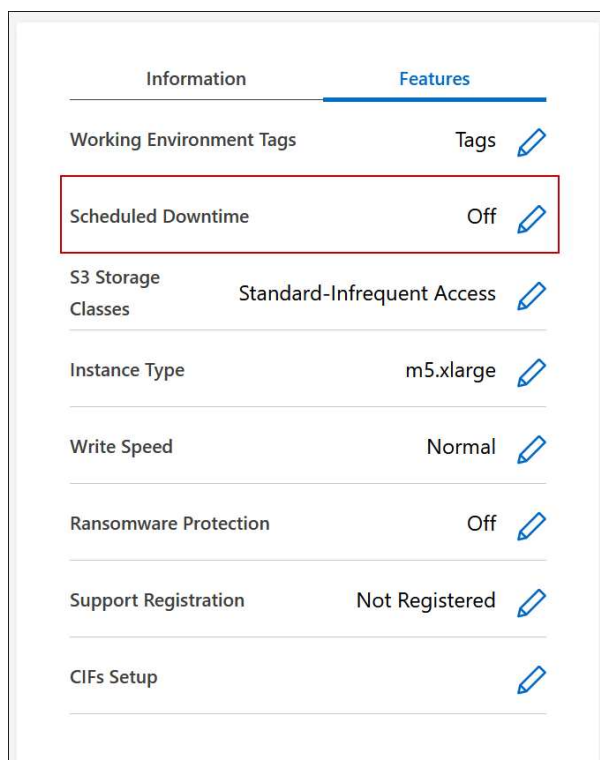
BlueXP shuts down the system after the transfer is complete.

- This task schedules automatic shutdowns of both nodes in an HA pair.
- Snapshots of boot and root disks are not created when turning off Cloud Volumes ONTAP through scheduled shutdowns.

Snapshots are automatically created only when performing a manual shutdown, as described in the next section.

#### Steps

1. On the Canvas page, double-click the desired working environment.
2. On the Overview tab, click the Features panel and then click the pencil icon next to **Scheduled Downtime**.



3. Specify the shutdown schedule:

- Choose whether you want to shut down the system every day, every weekday, every weekend, or any combination of the three options.
- Specify when you want to turn off the system and for how long you want it turned off.

**Example**

The following image shows a schedule that instructs BlueXP to shut down the system every Saturday at 20:00 P.M. (8:00 PM) for 12 hours. BlueXP restarts the system every Monday at 12:00 a.m.

**Schedule Downtime**  
Cloud Manager Time Zone: 17:58 UTC

Select when to turn off your Working Environment:

**Turn off every day** at 20 : 00 for 12 hours (1-24)  
Sun, Mon, Tue, Wed, Thu, Fri, Sat

**Turn off every weekdays** at 20 : 00 for 12 hours (1-24)  
Mon, Tue, Wed, Thu, Fri

**Turn off every weekend** at 20 : 00 for 12 hours (1-48)  
Sat

4. Click **Save**.

**Result**

BlueXP saves the schedule. The corresponding Scheduled Downtime line item under the Features panel displays 'On'.

**Stopping Cloud Volumes ONTAP**

Stopping Cloud Volumes ONTAP saves you from accruing compute costs and creates snapshots of the root and boot disks, which can be helpful for troubleshooting.



To reduce costs, BlueXP periodically deletes older snapshots of root and boot disks. Only the two most recent snapshots are retained for both the root and boot disks.

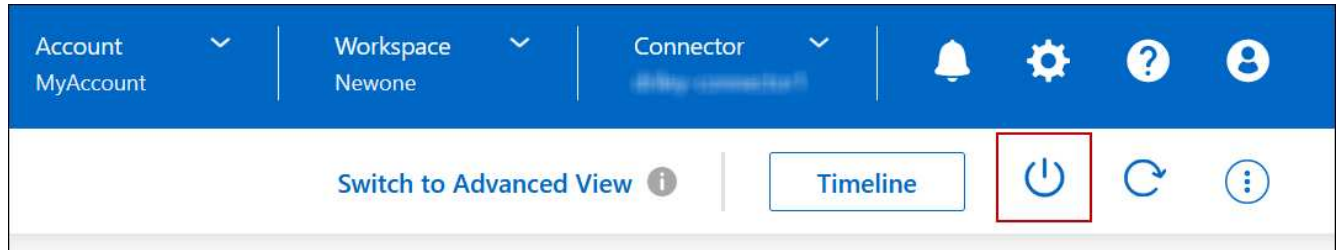
**About this task**

When you stop an HA pair, BlueXP shuts down both nodes.



## Steps

1. From the working environment, click the **Turn off** icon.



2. Keep the option to create snapshots enabled because the snapshots can enable system recovery.
3. Click **Turn Off**.

It can take up to a few minutes to stop the system. You can restart systems at a later time from the working environment page.



Snapshots are created automatically upon reboot.

## Synchronize the system time using NTP

Specifying an NTP server synchronizes the time between the systems in your network, which can help prevent issues due to time differences.

Specify an NTP server using the [BlueXP API](#) or from the user interface when you [create a CIFS server](#).

## Modify system write speed

BlueXP enables you to choose a normal or high write speed for Cloud Volumes ONTAP. The default write speed is normal. You can change to high write speed if fast write performance is required for your workload.

High write speed is supported with all types of single node systems and some HA pair configurations. View supported configurations in the [Cloud Volumes ONTAP Release Notes](#)

Before you change the write speed, you should [understand the differences between the normal and high settings](#).

### About this task

- Ensure that operations such as volume or aggregate creation are not in progress.
- Be aware that this change restarts the Cloud Volumes ONTAP system. This is disruptive process that requires downtime for the entire system.

## Steps

1. On the Canvas page, double-click the name of the system you configure to the write speed.
2. On the Overview tab, click the Features panel and then click the pencil icon next to **Write Speed**.

Information		Features
Working Environment Tags	Tags	
Scheduled Downtime	Off	
S3 Storage Classes	Standard-Infrequent Access	
Instance Type	m5.xlarge	
Write Speed	Normal	
Ransomware Protection	Off	
Support Registration	Not Registered	
CIFs Setup		

3. Select **Normal** or **High**.

If you choose High, then you'll need to read the "I understand..." statement and confirm by checking the box.



The **High** write speed option is supported with Cloud Volumes ONTAP HA pairs in Google Cloud starting with version 9.13.0.

4. Click **Save**, review the confirmation message, and then click **Approve**.

## Change the password for Cloud Volumes ONTAP

Cloud Volumes ONTAP includes a cluster admin account. You can change the password for this account from BlueXP, if needed.



You should not change the password for the admin account through System Manager or the CLI. The password will not be reflected in BlueXP. As a result, BlueXP cannot monitor the instance properly.

### Steps

1. On the Canvas page, double-click the name of the Cloud Volumes ONTAP working environment.
2. On the upper right of the BlueXP console, click the ellipse icon, and select **Set password**.



The new password must be different than one of the last six passwords that you used.

## Add, remove, or delete systems

### Adding existing Cloud Volumes ONTAP systems to BlueXP

You can discover and add existing Cloud Volumes ONTAP systems to BlueXP. You might do this if you deployed a new BlueXP system.

#### Before you begin

You must know the password for the Cloud Volumes ONTAP admin user account.

#### Steps

1. From the left navigation menu, select **Storage > Canvas**.
2. On the Canvas page, click **Add Working Environment**.
3. Select the cloud provider in which the system resides.
4. Choose the type of Cloud Volumes ONTAP system.
5. Click the link to discover an existing system.
6. On the Region page, choose the region where the instances are running, and then select the instances.
7. On the Credentials page, enter the password for the Cloud Volumes ONTAP admin user, and then click **Go**.

#### Result

BlueXP adds the Cloud Volumes ONTAP instances to the workspace.

## Removing Cloud Volumes ONTAP working environments

The Account Admin can remove a Cloud Volumes ONTAP working environment to move it to another system or to troubleshoot discovery issues.

### About this task

Removing a Cloud Volumes ONTAP working environment removes it from BlueXP. It does not delete the Cloud Volumes ONTAP system. You can later rediscover the working environment.

Removing a working environment from BlueXP enables you to do the following:

- Rediscover it in another workspace
- Rediscover it from another BlueXP system
- Rediscover it if you had problems during the initial discovery

### Steps

1. On the Canvas page, double-click on the working environment you want to remove.
2. On the upper right of the BlueXP console, click the ellipse icon, and select **Remove from workspace**.



3. In the Review from Workspace window, click **Remove**.

### Result

BlueXP removes the working environment. Users can rediscover this working environment from the Canvas page at any time.

### Deleting a Cloud Volumes ONTAP system

You should always delete Cloud Volumes ONTAP systems from BlueXP, rather than from

your cloud provider's console. For example, if you terminate a licensed Cloud Volumes ONTAP instance from your cloud provider, then you can't use the license key for another instance. You must delete the working environment from BlueXP to release the license.

When you delete a working environment, BlueXP terminates Cloud Volumes ONTAP instances and deletes disks and snapshots.

Resources managed by other services like backups for BlueXP backup and recovery and instances for BlueXP classification are not deleted when you delete a working environment. You'll need to manually delete them yourself. If you don't, then you'll continue to receive charges for these resources.



When BlueXP deploys Cloud Volumes ONTAP in your cloud provider, it enables termination protection on the instances. This option helps prevent accidental termination.

## Steps

1. If you enabled BlueXP backup and recovery on the working environment, determine whether the backed up data is still required and then [delete the backups, if necessary](#).

BlueXP backup and recovery is independent from Cloud Volumes ONTAP by design. BlueXP backup and recovery doesn't automatically delete backups when you delete a Cloud Volumes ONTAP system, and there is no current support in the UI to delete the backups after the system has been deleted.

2. If you enabled BlueXP classification on this working environment and no other working environments use this service, then you'll need to delete the instance for the service.

[Learn more about the BlueXP classification instance.](#)

3. Delete the Cloud Volumes ONTAP working environment.
  - a. On the Canvas page, double-click the name of the Cloud Volumes ONTAP working environment that you want to delete.
  - b. On the upper right of the BlueXP console, click the ellipse icon, and select **Delete**.



- c. Under the Delete Working Environment window, type the name of the working environment and then click **Delete**.

It can take up to 5 minutes to delete the working environment.

## Google Cloud administration

### Change the Google Cloud machine type for Cloud Volumes ONTAP

You can choose from several machine types when you launch Cloud Volumes ONTAP in Google Cloud. You can change the instance or machine type at any time if you determine that it is undersized or oversized for your needs.

#### About this task

- Automatic giveback must be enabled on a Cloud Volumes ONTAP HA pair (this is the default setting). If it isn't, then the operation will fail.

[ONTAP 9 Documentation: Commands for configuring automatic giveback](#)

- Changing the machine type can affect Google Cloud service charges.

- The operation restarts Cloud Volumes ONTAP.

For single node systems, I/O is interrupted.

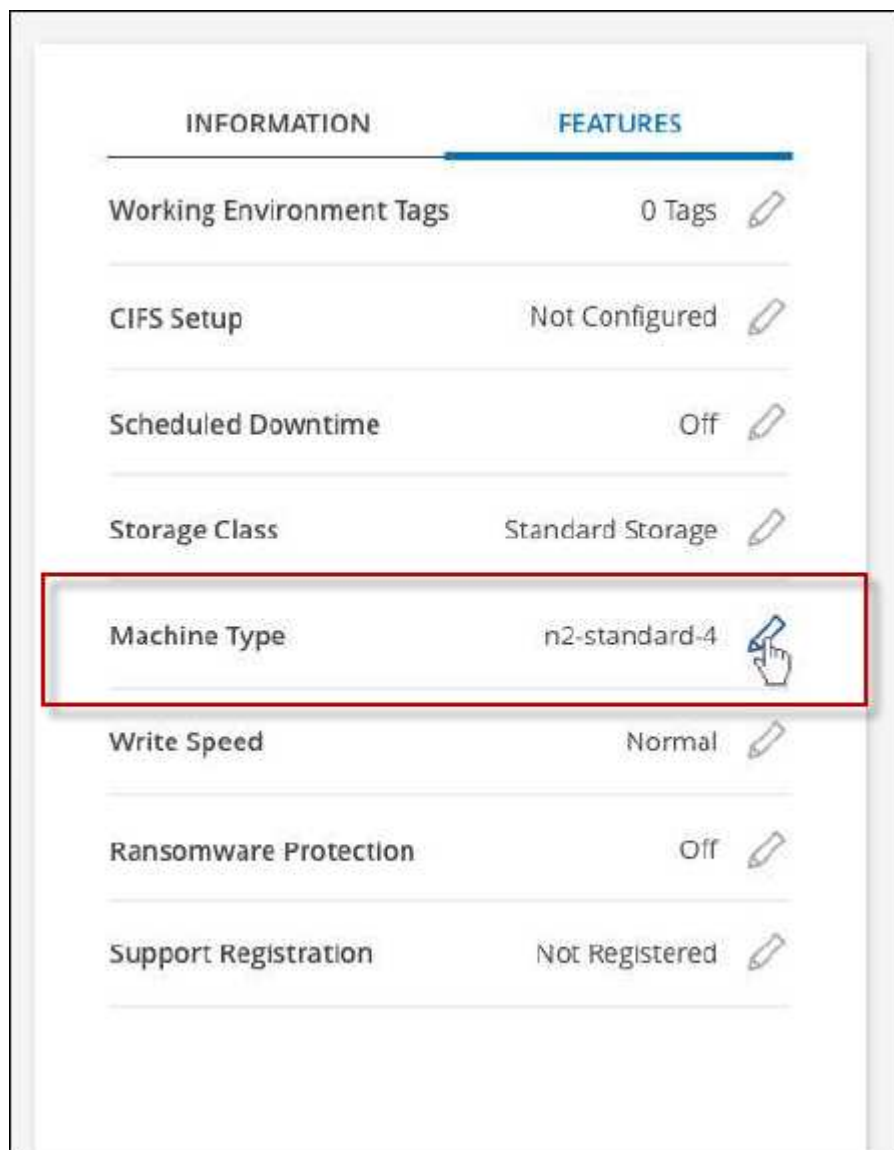
For HA pairs, the change is nondisruptive. HA pairs continue to serve data.



BlueXP gracefully changes one node at a time by initiating takeover and waiting for give back. NetApp's QA team tested both writing and reading files during this process and didn't see any issues on the client side. As connections changed, we did see retries on the I/O level, but the application layer overcame these short "re-wire" of NFS/CIFS connections.

## Steps

1. On the Canvas page, select the working environment.
2. On the Overview tab, click the Features panel and then click the pencil icon next to **Machine type**.



- a. If you are using a node-based PAYGO license, you can optionally choose a different license and machine type by clicking the pencil icon next to **License type**.
3. Choose an machine type, select the check box to confirm that you understand the implications of the

change, and then click **Change**.

## Result

Cloud Volumes ONTAP reboots with the new configuration.

## Administer Cloud Volumes ONTAP using the Advanced View

If you need to perform advanced management of Cloud Volumes ONTAP, you can do so using ONTAP System Manager, which is a management interface that's provided with an ONTAP system. We have included the System Manager interface directly inside BlueXP so that you don't need to leave BlueXP for advanced management.

This Advanced View is available as a Preview. We plan to refine this experience and add enhancements in upcoming releases. Please send us feedback by using the in-product chat.

## Features

The Advanced View in BlueXP gives you access to additional management features:

- Advanced storage management

Manage consistency groups, shares, qtrees, quotas, and Storage VMs.

- Networking management

Manage IPspaces, network interfaces, portsets, and ethernet ports.

- Events and jobs

View event logs, system alerts, jobs, and audit logs.

- Advanced data protection

Protect storage VMs, LUNs, and consistency groups.

- Host management

Set up SAN initiator groups and NFS clients.

## Supported configurations

Advanced management through System Manager is supported with Cloud Volumes ONTAP 9.10.0 and later in standard cloud regions.

System Manager integration is not supported in GovCloud regions or in regions that have no outbound internet access.

## Limitations

A few features that appear in the System Manager interface are not supported with Cloud Volumes ONTAP:

- BlueXP tiering

The BlueXP tiering service is not supported with Cloud Volumes ONTAP. Tiering data to object storage



must be set up directly from BlueXP's Standard View when creating volumes.

- Tiers

Aggregate management (including local tiers and cloud tiers) is not supported from System Manager. You must manage aggregates directly from BlueXP's Standard View.

- Firmware upgrades

Automatic firmware updates from the **Cluster > Settings** page is not supported with Cloud Volumes ONTAP.

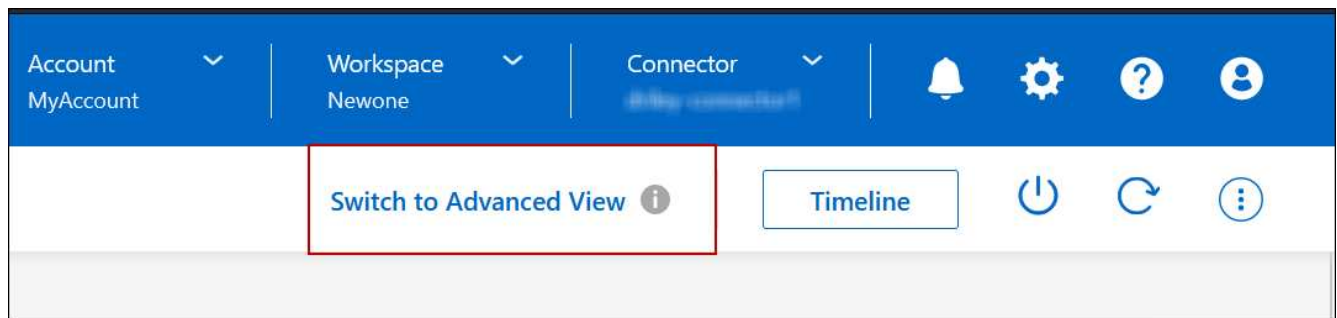
In addition, role-based access control from System Manager is not supported.

## How to get started

Open a Cloud Volumes ONTAP working environment and click the Advanced View option.

### Steps

1. From the left navigation menu, select **Storage > Canvas**.
2. On the Canvas page, double-click the name of a Cloud Volumes ONTAP system.
3. In the top-right, click **Switch to Advanced View**.



4. If the confirmation message appears, read through it and click **Close**.
5. Use System Manager to manage Cloud Volumes ONTAP.
6. If needed, click **Switch to Standard View** to return to standard management through BlueXP.

## Help with using System Manager

If you need help using System Manager with Cloud Volumes ONTAP, you can refer to [ONTAP documentation](#) for step-by-step instructions. Here are a few links that might help:

- [Volume and LUN management](#)
- [Network management](#)
- [Data protection](#)

## Administer Cloud Volumes ONTAP from the CLI

The Cloud Volumes ONTAP CLI enables you to run all administrative commands and is a good choice for advanced tasks or if you are more comfortable using the CLI. You can

connect to the CLI using Secure Shell (SSH).

### Before you begin

The host from which you use SSH to connect to Cloud Volumes ONTAP must have a network connection to Cloud Volumes ONTAP. For example, you might need to SSH from a jump host that's in your cloud provider network.

### Steps

1. In BlueXP, identify the IP address of the cluster management interface:
  - a. From the left navigation menu, select **Storage > Canvas**.
  - b. On the Canvas page, select the Cloud Volumes ONTAP system.
  - c. Copy the cluster management IP address that appears in the right pane.
2. Use SSH to connect to the cluster management interface IP address using the admin account.

### Example

The following image shows an example using PuTTY:



3. At the login prompt, enter the password for the admin account.

### Example

```
Password: *****  
COT2::>
```

## System health and events

### Verify AutoSupport setup

AutoSupport proactively monitors the health of your system and sends messages to NetApp technical support. By default, AutoSupport is enabled on each node to send messages to technical support using the HTTPS transport protocol. It's best to verify that AutoSupport can send these messages.

The only required configuration step is to ensure that Cloud Volumes ONTAP has outbound internet connectivity. For details, refer to the networking requirements for your cloud provider.

## AutoSupport requirements

Cloud Volumes ONTAP nodes require outbound internet access for NetApp AutoSupport, which proactively monitors the health of your system and sends messages to NetApp technical support.

Routing and firewall policies must allow HTTP/HTTPS traffic to the following endpoints so Cloud Volumes ONTAP can send AutoSupport messages:

- <https://support.netapp.com/aods/asupmessage>
- <https://support.netapp.com/asupprod/post/1.0/postAsup>

If an outbound internet connection isn't available to send AutoSupport messages, BlueXP automatically configures your Cloud Volumes ONTAP systems to use the Connector as a proxy server. The only requirement is to ensure that the Connector's security group allows *inbound* connections over port 3128. You'll need to open this port after you deploy the Connector.

If you defined strict outbound rules for Cloud Volumes ONTAP, then you'll also need to ensure that the Cloud Volumes ONTAP security group allows *outbound* connections over port 3128.

After you've verified that outbound internet access is available, you can test AutoSupport to ensure that it can send messages. For instructions, refer to [ONTAP docs: Set up AutoSupport](#).

## Troubleshoot your AutoSupport configuration

If an outbound connection isn't available and BlueXP can't configure your Cloud Volumes ONTAP system to use the Connector as a proxy server, you'll receive a notification from BlueXP titled "<working environment name> is unable to send AutoSupport messages."

You're most likely receiving this message because of networking issues.

Follow these steps to address this problem.

### Steps

1. SSH to the Cloud Volumes ONTAP system so that you can administer the system from the CLI.

[Learn how to SSH to Cloud Volumes ONTAP](#).

2. Display the detailed status of the AutoSupport subsystem:

```
autosupport check show-details
```

The response should be similar to the following:

```

Category: smtp
  Component: mail-server
    Status: failed
    Detail: SMTP connectivity check failed for destination:
           mailhost. Error: Could not resolve host -
'mailhost'
    Corrective Action: Check the hostname of the SMTP server

Category: http-https
  Component: http-put-destination
    Status: ok
    Detail: Successfully connected to:
           <https://support.netapp.com/put/AsupPut/>.

  Component: http-post-destination
    Status: ok
    Detail: Successfully connected to:

https://support.netapp.com/asupprod/post/1.0/postAsup.

Category: on-demand
  Component: ondemand-server
    Status: ok
    Detail: Successfully connected to:
           https://support.netapp.com/aods/asupmessage.

Category: configuration
  Component: configuration
    Status: ok
    Detail: No configuration issues found.
5 entries were displayed.

```

If the status of the http-https category is "ok" then it means AutoSupport is configured properly and messages can be sent.

3. If the status is not ok, verify the proxy URL for each Cloud Volumes ONTAP node:

```
autosupport show -fields proxy-url
```

4. If the proxy URL parameter is empty, configure Cloud Volumes ONTAP to use the Connector as a proxy:

```
autosupport modify -proxy-url http://<connector private ip>:3128
```

5. Verify AutoSupport status again:

```
autosupport check show-details
```

6. If the status is still failed, validate that there is connectivity between Cloud Volumes ONTAP and the Connector over port 3128.
7. If the status ID is still failed after verifying that there is connectivity, SSH to the Connector.

[Learn more about Connecting to the Linux VM for the Connector](#)

8. Go to `/opt/application/netapp/cloudmanager/docker_occm/data/`
9. Open the proxy configuration file `squid.conf`

The basic structure of the file is as follows:

```
http_port 3128
acl localnet src 172.31.0.0/16
acl azure_aws_metadata dst 169.254.169.254

http_access allow localnet
http_access deny azure_aws_metadata
http_access allow localhost
http_access deny all
```

The localnet src value is the CIDR of the Cloud Volumes ONTAP system.

10. If the CIDR block of the Cloud Volumes ONTAP system isn't in the range that's specified in the file, either update the value or add a new entry as follows:

```
acl cvonet src <cidr>
```

If you add this new entry, don't forget to also add an allow entry:

```
http_access allow cvonet
```

Here's an example:

```
http_port 3128
acl localnet src 172.31.0.0/16
acl cvonet src 172.33.0.0/16
acl azure_aws_metadata dst 169.254.169.254

http_access allow localnet
http_access allow cvonet
http_access deny azure_aws_metadata
http_access allow localhost
http_access deny all
```

11. After editing the config file, restart the proxy container as sudo:

```
docker restart squid
```

12. Go back to the Cloud Volumes ONTAP CLI and verify that Cloud Volumes ONTAP can send AutoSupport messages:

```
autosupport check show-details
```

## Configure EMS

The Event Management System (EMS) collects and displays information about events that occur on ONTAP systems. To receive event notifications, you can set event destinations (email addresses, SNMP trap hosts, or syslog servers) and event routes for a particular event severity.

You can configure EMS using the CLI. For instructions, refer to [ONTAP docs: EMS configuration overview](#).

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