Cammy N. Nguyen

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EDUCATION

Temple University, Fox School of Business   Philadelphia, PA
Bachelor of Business Administration   Graduation: Dec. 2025
Major: Management Information Systems | **Minor:** Entrepreneurship | **GPA**: 3.95
Honors & Awards: Fox Honors Program, University Honors Program**,** Provost's Scholarship, Dean's List: Fall 2022-Present, 2023 & 2024 MIS Professional and Academic Achievement Award, 1st Place - Cybersecurity Awareness PSA Contest

EXPERIENCE

TopGranite & Cabinetry | *Digital Solutions Engineer*   May 2024 – Present
- Transform company infrastructure through cloud-based solutions, database management, and developing an invoice system to optimize operational efficiency and increase employee satisfaction
- Lead website redesign through wireframes and prototypes integrated with testimonials and enhanced contact/estimated quote functionality to improve user experience and online visibility
- Enhance client satisfaction via an improved internal system, facilitating streamlined information access, communication, and personalized service, yielding a 120% increase in positive customer feedback

Temple University, College of Public Health | *Technical Support*   Sep. 2023 – Feb. 2024
- Executed high-quality technical support to various campuses of an urban university, encompassing computer setup, printer installation, OS reinstalls, software installations, and system cleanup
- Leveraged a ticket tracking system to efficiently manage and perform on-site service calls to ensure quick issue resolution and to minimize down-time for end-users

Maggiano's Little Italy | *Banquet Server*   Jun. 2022 – Jan. 2023
- Provided tailored customer service for 150+ guests daily at a semi-upscale Italian restaurant
- Coordinated with a team of 5+ servers and kitchen staff to resolve issues and ensure exceptional customer satisfaction for high-stake events such as weddings, funerals, corporate gatherings, and birthdays

PROJECTS

[TUVenture](#) | *Founder, UX Designer*   Jan. 2024 – Present
- Lead a team of three to build an e-commerce platform aiming to reduce Temple community waste and to provide affordable essentials to low-income students
- Design user-centric prototype on Figma based on market research and design thinking principles (empathize, define, etc.)
- Coordinate project management by conducting usability tests and heuristic evaluations to optimize app performance

[Pennsylvania Turnpike Toll Calculator](#) | *Cloud Developer*   Jan. 2024 – Apr. 2024
- Developed a toll calculator app integrated with REST APIs and AWS Lambda functions to pass data from an RDS database
- Architected AWS infrastructure: established VPC, managed security groups, and deployed load balancers to process 400% volume fluctuations with autoscaling for web/app servers

LEADERSHIP & ACTIVITIES

Association for Information Systems | *Director of Public Relations, Chair of Photography Design*   May 2023 – Present
- Lead a dynamic team, oversee social media management and graphic design for promoting events, and ensure alignment with stakeholder expectations and organizational goals
- Facilitate weekly meetings to plan posting schedules and collaborate with other directors/chairs to streamline requests and ensure that club members are well-informed about events
- Coordinate all aspects of merchandise procurement and photographic events for a student body with 250+ members

Alpha Sigma Rho Inc. | *Treasurer, Webmistress*   Apr. 2023 – Present
- Execute precise budget management, tailoring financial strategies to address diverse member needs through dues setting, transparent communication, and expense adjustments while ensuring budget integrity
- Coordinate and lead financial meetings with executives and national board to uphold fiscal responsibility standards and contribute to organizational success
- Enhance organizational presence through website maintenance and social media management, driving increased membership and engagement while facilitating effective communication with external stakeholders and organizations

SKILLS & INTERESTS

Technical Skills: JavaScript, Node.js, AJAX, Python, HTML, CSS, JSON, Tableau, SQL, NoSQL, DynamoDB, AWS, Figma
Interests: Design, Film & Photography, Content Creation, Rock-climbing, Swimming, Cooking, Arts & Crafts, Reading, Music