Quality Indicators

Facilitator

- The team begins promptly and stays on task most of the time.
- Helps others progress through the activity in a timely fashion.
- Makes sure that all team members are actively participating.

Spokesperson

- Seeks team input before consulting the instructor or other teams.
- All team members feel satisfied their issues have been addressed.
- Articulates the team's questions and responses well to the class.

Quality Control

- Checks that team's answers are consistent (not necessarily identical).
- Individual worksheets accurately demonstrate the team's understanding.
- Encourages others to make sure answers are thorough (i.e., show work).

Process Analyst

- Looks for multiple process skills (not just communication, teamwork).
- Provides insightful and positive feedback on how the team is working.
- Comments on team performance both during the activity and at the end.

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