

#### PROJECT MANAGER

# **Projects**

Welcome Wifi welcomewifi.com

WHITE-LABEL CUSTOMER OUTREACH AND DATA COLLECTION SERVICE

Mar. 2021

- · Worked with internal and external teams to scale the outbound mail capability of the email server by 100%.
- Solved memory and capacity issues of AWS RDS database (DB) by designing a model that would seperate responsibilities of the main DB server while staying in line with the business's budget.
- Explained our solution to stakeholders and how it would best fit their current business model.

Ecomplicato ecomplicato.com

SERVICE PROVIDER APP FOR RELATIONSHIP ISSUES

Jun. 2021

- Led an internal and external team of developers and designers through a multichannel product consisting of a native application, website landing page, and a custom admin panel for maintaining its database.
- · Worked with both stakeholders and team members to create a scope management plan to define deliverables and maintain expectations.
- · Instructed client on how to use and operate the custom admin panel and import system through both workshops and documentation.

## Experience \_\_\_\_\_

Founders Approach Baltimore, MD

PROJECT MANAGER Dec. 2020 – Present

- Utilized communication and project management software such as Trello, Slack, Github, and G-suite to lead both native and web application projects.
- Guided stakeholders through planning, design, devolopment, testing, launch, and maintenance of software applications while utilizing the cost efficiency of international development teams.
- · Met with both the senior project manager and co-founder regularly to discuss client relations and project status.
- · Maintained, monitored, and in some cases, launched servers and other cloud services for use on projects.
- · Assisted in architrecture and design of technology stacks and cloud infrastructure of projects.

M&T Bank Baltimore, MD

LICENSED BANKER

- Performed routine audits for both federal and internal regulators.
- Built customer trust through providing solutions to financial needs.

Burch Roofing Company Florence, SC

ASSISTANT PROJECT MANAGER

Jun. 2014 - Oct. 2016

Aug. 2017 - Aug. 2020

- Drafted and presented proposals to potential clients.
- Acquired needed permits and licenses for project sites.

### Skills

**Technologies** Git · Agile · AWS · Trello · Figma · Zeplin · WordPress · G-suite

Javascript · React · HTML5 · CSS3 · bash · DigitalOcean · VS Code

**Certifications** AWS Certified Cloud Practitioner

### **Education**

### **University of South Carolina**

Columbia, SC

**B.S. IN Exercise Science** 2009 – 2013

NOVEMBER 25, 2021 HUNTER CAMPBELL · RESUME